

CANCELLATIONS & SUBSTITUTIONS

Requests to cancel a registration must be sent in writing to the Vanessa Mooney at vmooney@npao.org and is subject to a \$75 administrative fee if received by Friday, September 4, 2026. Refunds will not be issued after September 4, 2026, or for conference “no-shows”.

Substitutions can be made without penalty until Friday, September 11, 2026. Requests for substitutions must be sent in writing to Vanessa Mooney at vmooney@npao.org. After Friday, September 11, 2026, all substitutions will be subject to a \$50 administration fee.