



Terms and Conditions

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Registration

1. All attendees are required to register and purchase a ticket to gain access to the Wood You Like To Know 2 event.
2. During the registration process, attendees must provide accurate and up-to-date information, including their full name, contact details, and any other required information.
3. By completing the registration process and purchasing a ticket, attendees acknowledge and agree to abide by the terms and conditions of the event.
4. Attendees are responsible for ensuring the accuracy of their registration information and must promptly notify the event organizers of any changes or updates.
5. The event organizers reserve the right to verify the registration information provided and may request additional documentation or identification if necessary.

6. In the event of any discrepancy or inconsistency in the registration information, the event organizers may refuse or cancel the attendee's registration without liability.
7. Attendees are responsible for maintaining the confidentiality of their registration details, including any login credentials or access codes provided. Sharing or transferring registration details to third parties is strictly prohibited.
8. The event organizers reserve the right to refuse registration or attendance to any individual or entity at their discretion, without providing a reason for such refusal.
9. Attendees understand that the registration fee is non-refundable except as outlined in the event's refund policy.
10. By registering for the Wood You Like To Know 2 event, attendees consent to receive event-related communications, updates, and promotional materials via the contact information provided during registration.
11. The event organizers reserve the right to cancel or modify the registration process at any time, including but not limited to changes in ticket availability, pricing, or registration deadlines. Any such changes will be communicated to registered attendees in a timely manner.
12. Attendees are responsible for complying with any additional registration requirements or instructions provided by the event organizers, including but not limited to the submission of required documents or agreements.
13. The event organizers will handle all personal information collected during the registration process in accordance with applicable privacy laws and the event's privacy policy.

Ticket Types and Access:

1. \$99 Gold Ticket – 15 CPD Points (Live & On Demand)
 - Panel Discussions 5 CPD Points – Live & On Demand
 - 10 Exhibitors CPD Presentations – On Demand
 - A chance to win \$1,000
 - Access to Platform until end of June 2024

This ticket type provides attendees with complete access to all sessions of the Wood You Like To Know 2 event. Attendees with Gold Ticket Access can participate in all 5 panel discussions, live and on demand and 10 Exhibitor CPD presentations available on demand only. They can engage in real-time with speakers, and exhibitors on the day. This ticket type allows attendees to earn up to 15 formal CPD points. Gold Ticket holders have access to the virtual expo hall. Additionally, they are eligible to enter the draw to win \$1000 by engaging in a minimum of 3 live panel discussions and 5 virtual booths. Prize to be drawn at the end of the day.

2. \$79 Silver Ticket – 5 CPD Points Live & On Demand)

- Panel Discussions 5 CPD Points – Live & On Demand
- A chance to win \$1,000
- Access to Platform until end of June 2024

This ticket type grants access to all 5 live Panel Discussions of the event. They can participate in panel discussions and watch recordings on demand until 30th June 2024, While this ticket type does not include access to on-demand Exhibitor CPD Presentations, attendees still have the opportunity to earn up to 5 formal CPD points. They can also visit the virtual expo hall, network with exhibitors, and access exclusive downloadable content. Additionally, they are eligible to enter the draw to win \$1000 by engaging in a minimum of 3 live panel discussions and 5 virtual booths, and you could be our lucky winner. Prize to be drawn at the end of the day.

Event Conduct

1. **Respectful Behaviour:** All attendees are expected to conduct themselves in a respectful and professional manner throughout the Wood You Like To Know 2 event. Treat fellow attendees, speakers, exhibitors, and event staff with courtesy and consideration.
2. **Prohibited Behaviour:** Harassment, discrimination, or any form of inappropriate behaviour, including but not limited to offensive language, verbal or physical abuse, threats, or disruption of sessions, will not be tolerated. Attendees are prohibited from engaging in any activity that may cause harm, discomfort, or distress to others.
3. **Compliance with Policies:** Attendees must adhere to the event's policies, guidelines, and instructions provided by the organizers. This includes following the code of conduct, session protocols, and any additional rules specified by the event organizers or platform administrators.

4. Consequences of Misconduct: Any violation of the event conduct policies may result in immediate removal from the event, revocation of access privileges, and potential legal consequences, as applicable. The event organizers reserve the right to take appropriate actions to maintain a safe and inclusive environment for all attendees.

5. Reporting Incidents: If attendees witness or experience any misconduct during the event, they are encouraged to report it to event staff or designated representatives promptly. Reports will be handled confidentially and with sensitivity. The event organizers are committed to addressing and resolving such incidents promptly and appropriately.

Intellectual Property

1. Ownership of Content: All presentations, discussions, materials, and any other content shared during the Wood You Like To Know 2 event are protected by intellectual property rights. The event organizers, speakers, and exhibitors retain ownership of their respective content.

2. Personal Use Only: Attendees are granted personal and non-transferable rights to access and view the event content for their own educational and professional development purposes. This includes viewing presentations, participating in discussions, and accessing downloadable materials.

3. Prohibited Activities: Recording, reproducing, or distributing any event content without prior authorization from the event organizers or the respective content owners is strictly prohibited. This includes but is not limited to audio or video recording, screen capturing, downloading, screenshotting, or sharing event materials with third parties.

4. Exceptions and Authorizations: Any exceptions to the prohibition on recording, reproducing, or distributing event content must be granted in writing by the event organizers or the respective content owners. Requests for such authorizations should be submitted in advance and will be evaluated on a case-by-case basis.

5. Copyright Infringement: Violation of intellectual property rights, including unauthorized recording, reproduction, or distribution of event content, may result in legal action, including claims for damages and injunctive relief, as permitted by applicable laws.

Technical Requirements

- 1. Internet Connection:** Attendees are responsible for ensuring they have a stable and reliable internet connection throughout the event. A high-speed internet connection is recommended to ensure a smooth and uninterrupted experience.
- 2. Compatible Devices:** Attendees must have access to a compatible device, such as a computer, laptop, tablet, or smartphone, capable of connecting to the internet and supporting the required software or platform for the event.
- 3. Software and Updates:** Attendees will be required to use Zoom software to access and participate in the event. It is the responsibility of the attendees to ensure they have the necessary software installed and that it is up to date with the latest versions.
- 4. Technical Support:** While the event organizers will provide technical support to the best of their abilities, attendees are responsible for troubleshooting any technical issues they may encounter on their end. It is recommended to test the technical setup and familiarize oneself with the event platform prior to the event to minimize any disruptions during the event.
- 5. Network and Connectivity:** Attendees should be aware that their network or internet service provider's performance and connectivity can affect the quality and stability of their event experience. The event organizers are not responsible for any issues related to the attendees' network or internet connectivity.
- 6. Access to Content:** Attendees are responsible for accessing event content using the provided access credentials or links. Sharing access credentials or links with unauthorized individuals is strictly prohibited and may result in immediate removal from the event.
- 7. Technical Limitations:** The event organizers will make every effort to ensure a seamless and user-friendly virtual event experience. However, attendees should be aware that technical issues, including but not limited to server downtime, platform glitches, or internet disruptions, may occur. The event organizers will not be held liable for any losses or inconveniences caused by such technical limitations.

Continuing Professional Development (CPD)

1. CPD Points: The Wood You Like To Know 2 event offers a maximum of 15 formal CPD points. The number of CPD points available may vary based on the ticket type and sessions attended.

2. Eligibility: To be eligible to earn CPD points, attendees must have a valid ticket and actively participate in the sessions and activities relevant to their ticket type.

3. Questionnaire Completion: Questionnaire is available via the Auditorium on the Agenda Tab and the CPD Presentations on Demand Tab for Gold Ticket Holders. It is the attendees' responsibility to complete the questionnaire to be eligible for CPD points. The questionnaire will assess the attendee's understanding and comprehension of the session content.

4. Passing Criteria: To earn CPD points, attendees must achieve a passing score on the questionnaire. The passing score will be specified in the questionnaire instructions. The event organizers reserve the right to determine the passing score and evaluate the questionnaire submissions. It is important to use the same email for CPD Questionnaires as you used for event registration so attendance and questionnaire data match up.

5. CPD Certificate: Upon successful attendance and completion of the questionnaire, attendees will receive a CPD certificate indicating the number of CPD points earned. The certificates will be emailed to the attendees within a specified time frame after the event.

6. Attendance Tracking: The event organizers will track attendance and questionnaire completion based on the information provided by the attendees during registration. It is the attendees' responsibility to ensure accurate registration information is provided to receive CPD points.

7. Record Keeping: Attendees are advised to retain their CPD certificates and any other relevant documentation as proof of their participation and CPD points earned. The event organizers will not be responsible for providing copies of CPD certificates after the specified time frame.

8. CPD Compliance: It is the responsibility of the attendees to ensure that the CPD points earned at the Wood You Like To Know 2 event comply with the requirements of their professional organization or accrediting body. The event organizers do not guarantee acceptance or recognition of the CPD points by any specific association.

10. Terms Modifications: The event organizers reserve the right to modify the CPD terms and conditions, including the number of CPD points offered and the questionnaire requirements, at their discretion. Any modifications will be communicated to the attendees in a timely manner.

Customer Service and Contact Information

We are committed to providing exceptional customer service and support. If you have any questions, concerns, or need assistance, our dedicated Wood you like to Know 2 customer service team is here to help. Please find our contact information below:

- Email: marketing@weathertex.com.au

- Phone: 1800 040 080

Our customer service team is ready to assist you with any inquiries regarding ticket purchases, technical issues, event details, or any other event-related matters. We strive to respond to all customer inquiries promptly and provide comprehensive assistance to ensure your Wood You Like To Know 2 experience is smooth and enjoyable.

For additional information, updates, and event news, please visit our website and follow us on social media:

- Website: [Wood You Like To Know 2](#)

- Facebook: @WeathertexPtyLtd

- LinkedIn: @ company/weathertex

- Instagram: @weathertexaus

We value your feedback and suggestions, as they help us improve our services and enhance the overall event experience. If you have any feedback or testimonials, we would love to hear from you. Feel free to reach out to our customer service team or share your thoughts through our social media channels.