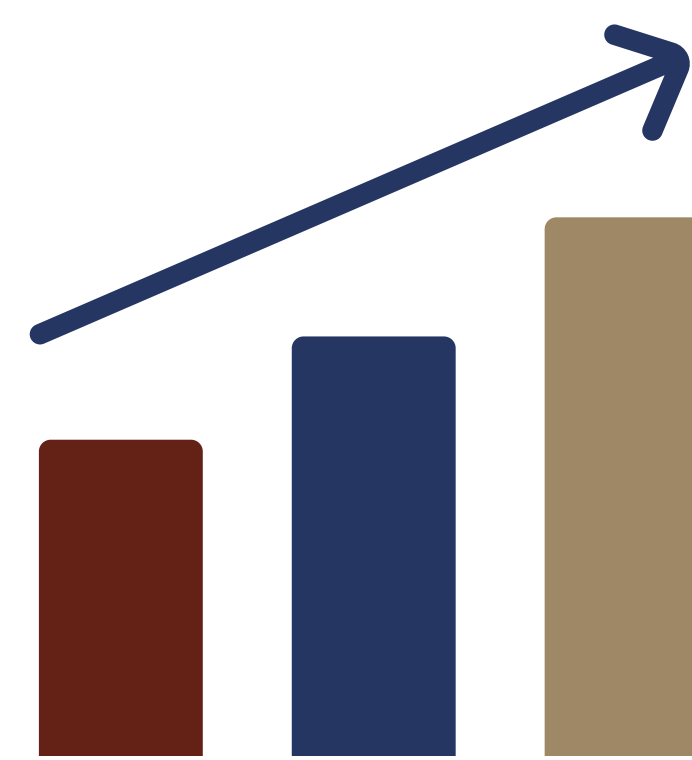


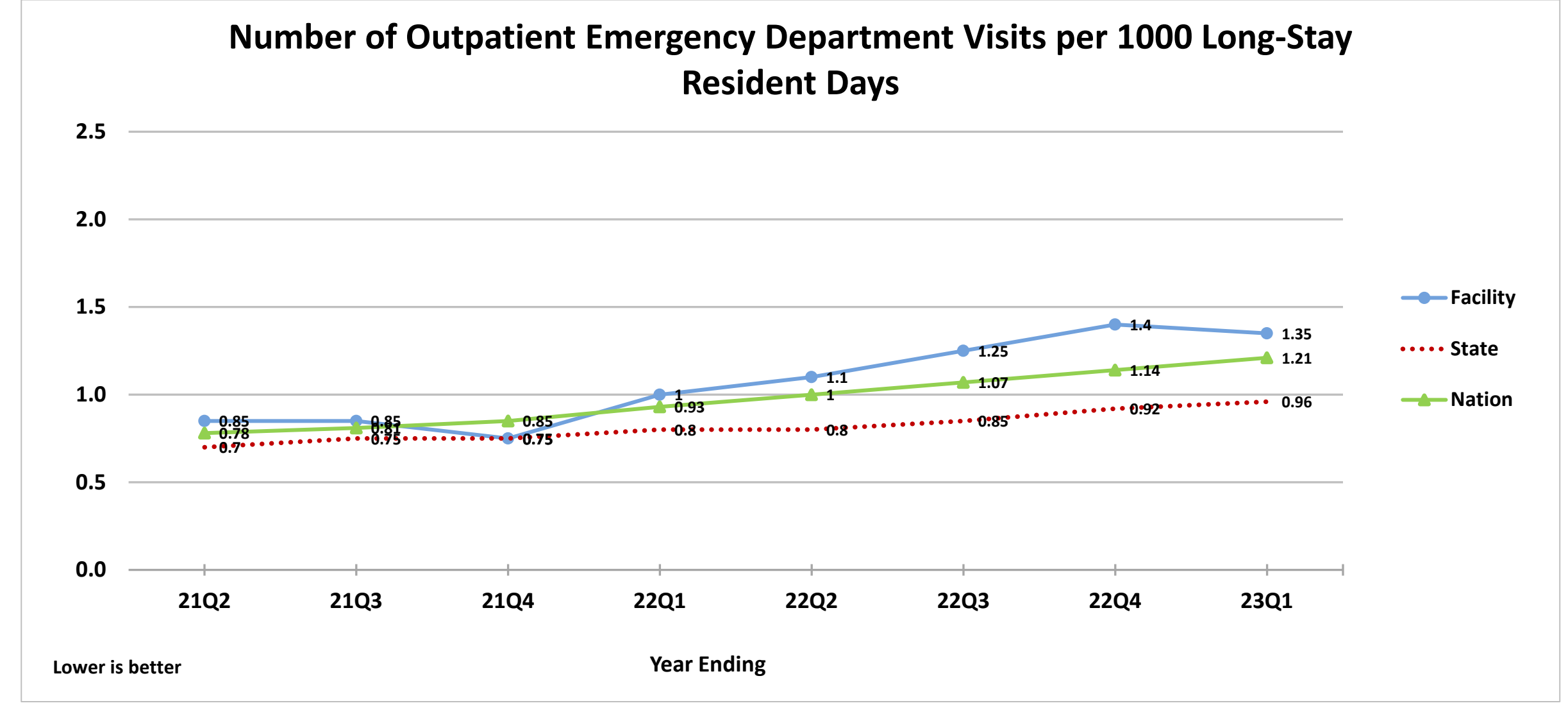
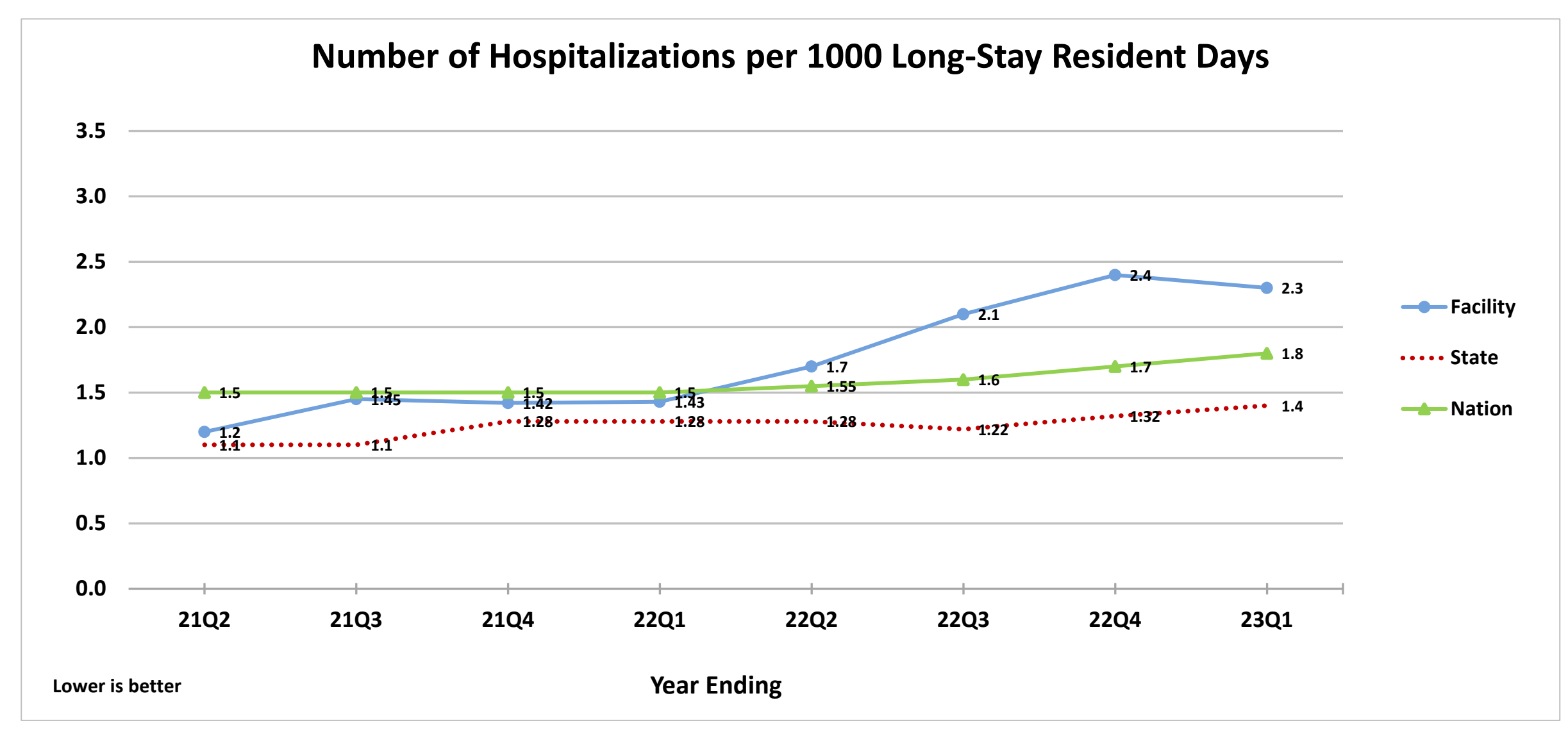
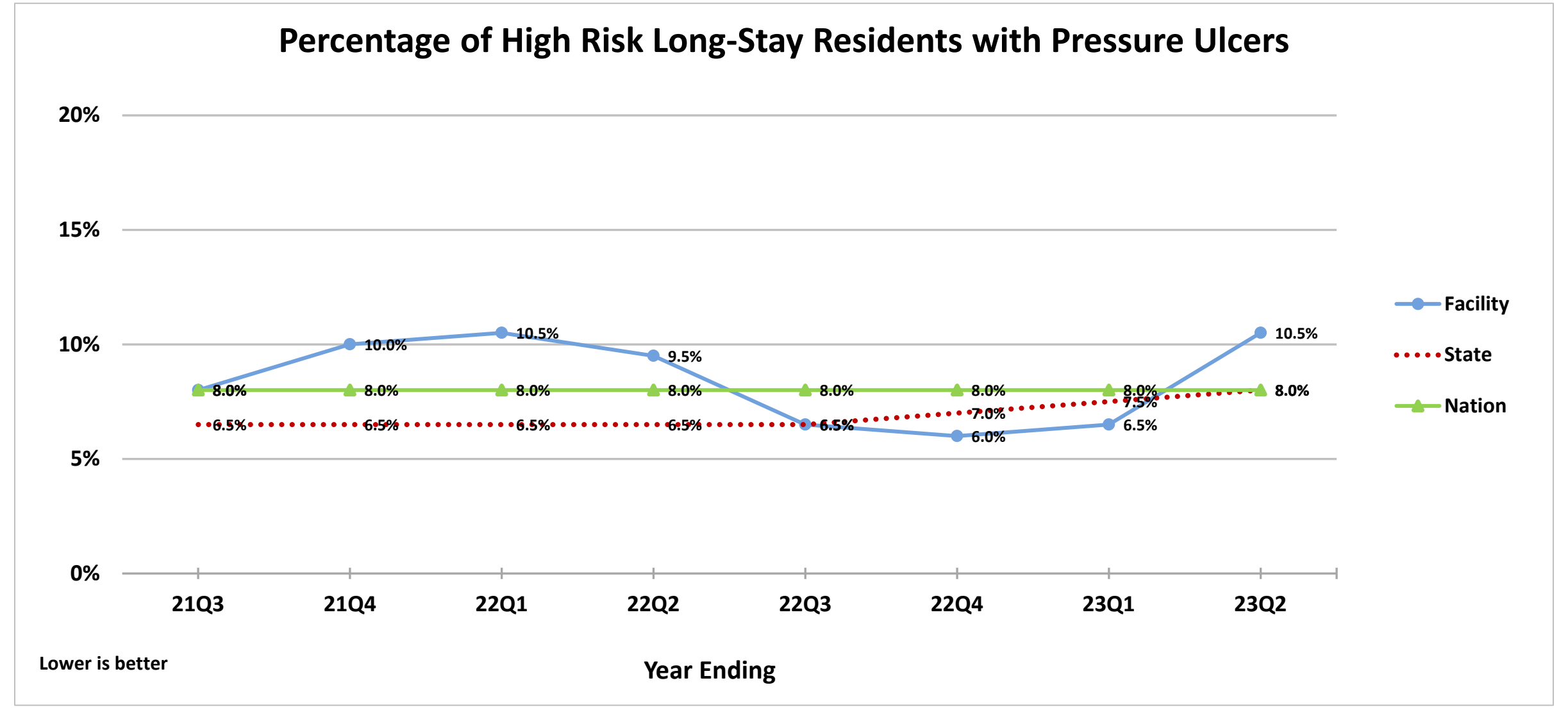
QUALITY MEASURE REPORTS TO DRIVE NURSING HOME IMPROVEMENT

Great Plains Quality Innovation Network:
Quality Innovation Network – Quality Improvement Organization (QIN-QIO) for North Dakota and South Dakota

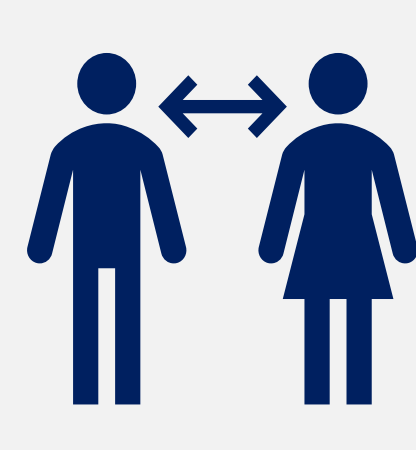


Introduction

Great Plains Quality Innovation Network developed and disseminates quarterly Nursing Home Quality Measure Reports that display performance trend graphs of an individual nursing home’s data compared to state and national trends. The report includes 17 quality measures, including the influenza and pneumococcal vaccination quality measures, that are reported on the CMS Care Compare website. The reports provide trending over time.



Multi-Faceted Approach



Individualized Technical Assistance. Meeting the nursing home team where they are at in their quality improvement journey.



Topic-Specific Tools and Resources. Examples: Decision Tree for Diarrhea Management, Clostridioides *difficile* infection (CDI) Chart Review Tool, CORE Elements for Antibiotic Stewardship training video (327 views), Reducing Avoidable Emergency Department Visits & Hospitalization Toolkit and Shared Best Practices to Reduce Potentially Preventable Readmissions in Skilled Nursing Facilities.



Nursing Home Listserv. Moderated by Great Plain QIN subject matter experts with highly engaged nursing home members sharing best practices, lessons learned. GPQIN team shares evidence-based guidelines, tools and resources. The 683-member listserv averages 81 posts per month.



Nursing Home Quality Measure Video Series. 363 views from 24 states. Most popular videos: Understanding the CASPER Report, Pneumococcal, Influenza and Antipsychotic Quality Measures.



Q-Tip For Your Ears Podcast. Episodes focus on health topics; i.e., CDI, antibiotic awareness, vaccinations, and sepsis. Target audience: patients, families, non-clinical staff, etc. (577 plays of Series)



Focus 4 Health Education Series. Each series includes four 30-minute sessions on topics; i.e., adverse drug events, opioid misuse, CDI, vaccinations, sepsis, culture of safety and TeamSTEPPS®. The 13-topic series has had over 25,000 views; available 24/7.



Robust Website. 84,911 page views during 2023 with users from all 50 states and DC. Most popular pages: Home page (12,169 views); Nursing Home Initiative (3,914 views); Quality Improvement Data Resources (2,725 views). www.greatplainsqin.org

Engaging Nursing Homes in Quality Improvement

Analyze data using a standardized process:

- ✓ Quarterly Nursing Home Quality Measure Report
- ✓ Current CASPER Report
- ✓ Identifying low performers for readmissions, ED visits, CDI, sepsis, urinary tract infections and COVID
- ✓ Identify low performers for virtual or onsite technical assistance

Disseminate individual Nursing home Quality Measure Reports:

- ✓ Personal email to extend praise for areas doing well and offer assistance with low performance areas
- ✓ Offer evidence-based technical assistance, tools and resources based on areas of low performance
- ✓ Opens the door for assistance in areas of improvement not reflected in the quality measures; i.e., CDI, sepsis

Results

