

SOS: Sharing Out Suggestions for Compliance



What

These bite-sized, just-in-time learning toolkits provide real-life citation examples, compliance recommendations and resources, resulting in expedited, proactive responses, averting deficient practice and enhancing the quality of care for nursing home residents.



43 SOS toolkits created and shared



Why

Mountain Pacific uses compliance-related issues as an opportunity to educate nursing homes quickly and efficiently in the form of “SOS: Sharing Out Suggestions for Compliance.” The Mountain Pacific team listened to the needs of nursing home leadership to identify and reduce deficient practice and enhance the quality of care.



“This is one of the emails I always open and pay attention to. It helps us maintain compliance.”

Nursing Home Leader

How

SOS toolkits are shared via email and then posted to Mountain Pacific’s website as an any-time, on-demand resource.



“We use [SOS] at stand up to review the tag and how they are cited. We then look at our practices to see if there is anything we need to change. Starting this year, I plan to share them with direct care staff so they can connect what they do to the regulations and better understand what the survey team is looking at when they are out on the floor. We find them useful and appreciate your hard work.”

Nursing Home and Rehab Center Administrator

149 downloads
Feb. - Dec. 2023

“Obviously, I am their number one fan! They are great resources for education, information and teaching guidelines.”

Nursing Home Director of Nursing

Who

1,790+ nursing home leaders and infection prevention professionals across our region receive the weekly toolkit via email.

