



■ Healthcentric
Advisors

■ Qlarant

QIN-QIO

Quality Innovation Network -
Quality Improvement Organizations
CENTERS FOR MEDICARE & MEDICAID SERVICES
QUALITY IMPROVEMENT & INNOVATION GROUP

IP3 Leverages Emerging and Traditional Platforms to Educate NH Infection Preventionists

Background:

The COVID-19 pandemic underscored the critical role played by Infection Preventionists (IPs) in Long Term Care roles. In many cases, nurses were tasked with IP roles in addition to other responsibilities. Many IPs are new to the role and lack advanced training in this area.

The Response

■ Weekly Office Hours

- In response to the need that IPRO identified for IPs to have a safe place to share their issues and questions, we developed the IP3 Office Hours – **Infection Prevention for Infection Preventionists by Infection Preventionists.**
- These weekly online sessions allow IPs to address questions related to regulation, guidance, policy development and implementation.
- Attendees select the topics they would like to address the following week.



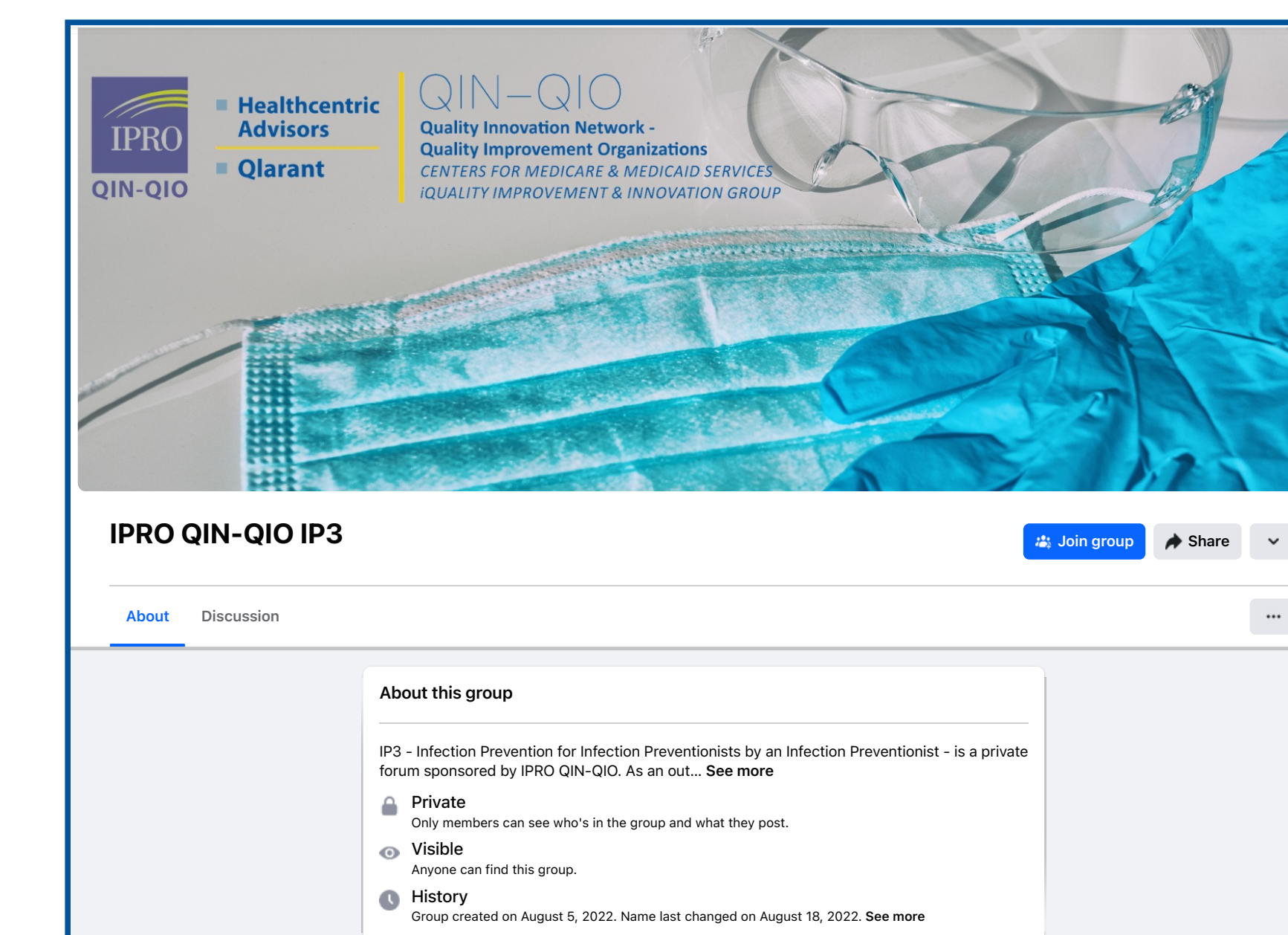
Discussion topics are chosen by attendees.

Topics discussed include:

- Wheelchair cleaning
- Hand hygiene
- COVID-19 management
- Development and implementation of infection control plans

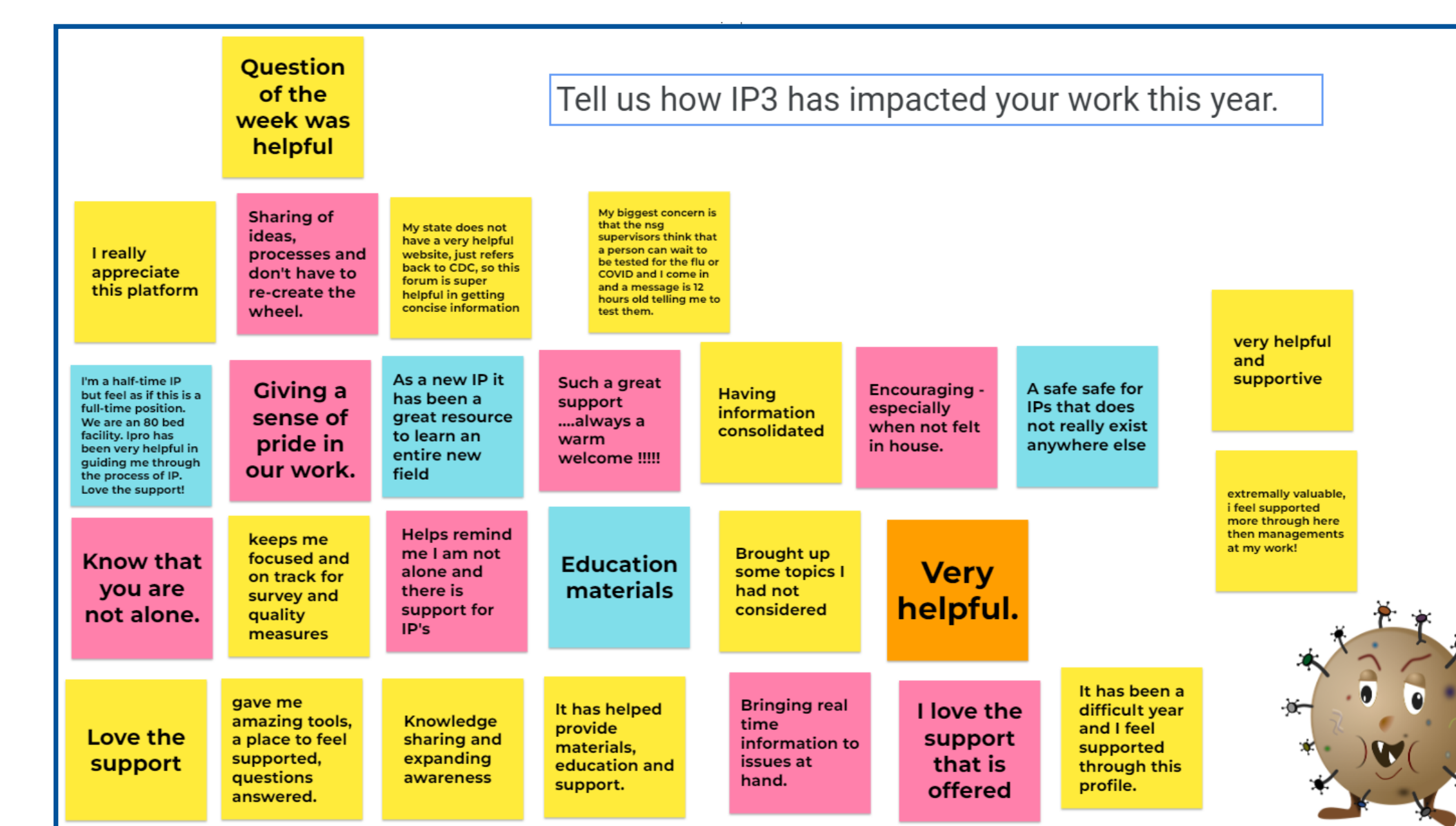
■ IP3 Facebook Group

To keep the IP's engaged throughout the week and facilitate peer-to-peer sharing across IPRO's 11 states, IPRO created a Facebook Group. To support LTC IPs who wish to become certified, the group features a study-focused "Question of the Week." This popular feature encourages IPs to begin studying for the certification exam of their choice.



Outcomes

The program has been successful in engaging the IPs in problem solving. Attendees at weekly office hours use the chat to ask questions and share strategies with their peers.



Jamboards are used to collect feedback during the weekly calls.

Since launching in February 2022:

- More than 1,000 IPs have attended weekly office hours.
- 257 IPs regularly participate in the dedicated Facebook Group.
- Average attendance at Office Hours is 50-60 per week.
- IPs report using IPRO resources such as ABX tracking form.