

**CMS 2024**  
**Quality  
Conference**  
Resilient and Ready Together

Creating an Optimal  
Environment for Quality  
Healthcare for Individuals,  
Families, and Communities

# WELCOME

April 8<sup>th</sup>, 2024



COMMUNITIES

FAMILIES



INDIVIDUALS



RESILIENT



READY



2024  
Quality  
Conference  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
Resilient and Ready Together

Join Us in Baltimore: February 25-27, 2020



# 2020 CMS Quality Conference

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Aligning to Ensure Safety, Quality, and Value

# 2020 CMS Quality Conference



# 2020 CMS Quality Conference, cont'd.





February 28, 2020

CDC reports four additional presumptive positive cases of COVID-19 in California, Oregon, and Washington: one case is likely travel-related, but three are likely due to community spread of the SARS-CoV-2 virus in the U.S.

HEALTH

## First Covid-19 outbreak in a U.S. nursing home raises concerns



By [Eric Boodman](#) and [Helen Branswell](#) Feb. 29, 2020

[Reprints](#)

Washington state reported on Saturday the first death in the U.S. from the new coronavirus, the first health care worker to be infected with the disease, and most worrying, the first known outbreak in a long-term care facility.

At a nursing facility in Kirkland, Wash, approximately 27 of the 108 residents and 25 of the 180 staff have some symptoms, health officials said during a teleconference with the Centers for Disease Control and Prevention. Authorities report that some among them have pneumonia.

“We are very concerned about an outbreak in a setting where there are many older people, as we would be wherever people who are susceptible might be gathering,” said Jeff Duchin, health officer for public health for Seattle and King County. He added that older adults and people with underlying health conditions like diabetes, heart or lung disease should be especially careful to protect themselves by washing their hands, not touching their faces, and avoiding contact with people who are sick.

# The CMS COVID-19 Response



## Telehealth

People with Medicare can now get telehealth services from their home, increasing their access to care.



## Care by Phone

Patients can consult with a doctor, nurse practitioner, psychologist, and others and Medicare will cover it.

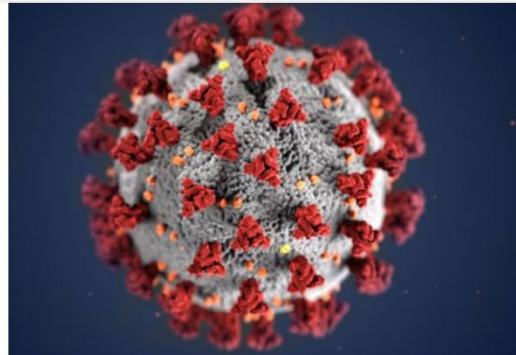


## Expanding Hospital Capacity

Community resources like hotels, convention centers and surgery centers can be converted for hospital care.

## COVID-19 Vaccine Policies & Guidance

We're giving you the information you need to provide the COVID-19 vaccine. We have many resources about coverage and billing for providers, state Medicaid plans, and private health plans.

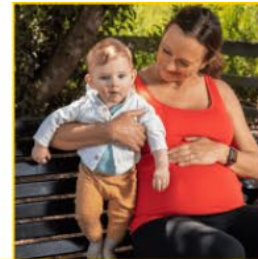


## COVID-19 Emergency Declaration Blanket Waivers for Health Care Providers

<https://www.cms.gov/files/document/covid-19-emergency-declaration-waivers.pdf>



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