2024 Indian Health Service Partnership Conference

SOGI

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SOGI DATA CAPTURE & AFFIRMING ENVIRONMENTS

DATE AUGUST 13, 2024



IHS Encourages the Inclusion of Sexual Orientation and Gender Identity in Electronic Health Records

The IHS Office of Information Technology, Office of Resource Access and Partnerships, and Office of Clinical and Preventive Services launched a collaborative initiative to train staff to collect voluntary sexual orientation and gender identity, or SOGI, data to identify essential health services. Those new data fields include *gender*, like male, female, transgender female, transgender male, non-binary, and gender non-conforming; *pronouns*, like he, she, and they; *legal sex*; and *sexual orientation*, like straight, lesbian, gay, and bisexual. The data will also let patients differentiate between *birth sex* and *legal sex*, which is vital for electronic health record reminders to work correctly.

Without this information, IHS providers cannot identify the health care needs and address the disparities of our Two Spirit, lesbian, gay, bisexual, transgender, and queer patients. The services can include preventive screenings, gender-affirming care, assessments of risk for sexually transmitted infections and HIV, effective interventions for behavioral health concerns, and anti-stigma work related to Two Spirit and LGBTQ+ individuals.

Collecting SOGI data in electronic health records is essential to providing high-quality, patient-centered care. Therefore, the National Academy of Medicine and The Joint Commission recommend the data collection to learn more about the populations we serve and to measure the quality of care provided to Two Spirit and LGBTQ+ people. While some patients may question the relevance of questions about gender or sexual orientation, providing this information is strictly voluntary, and patients are not required to provide the information. Still, many Two Spirit and LGBTQ+ patients welcome these questions as it gives an opening to talk about their unique health care needs with their providers.

IHS actively collaborates with HHS and tribal organizations to ensure that the management and collection of SOGI data are confidential and support respectful and productive health care engagement. In addition, the IHS Division of Health Information Technology Modernization and Operations is working to modernize our electronic health record system that ensures the management and collection of SOGI data will be secure and assists caregivers in identifying appropriate patient health care services and approaches.

As IHS continues to create a safe, inclusive, and welcoming space for our patients, we realize that it may not always feel safe for Two Spirit and LGBTQI+ individuals. Therefore, our efforts for inclusion include the opportunity for Two-Spirit and LGBTQI+ people to share information about their SOGI experiences in IHS clinics.

https://www.ihs.gov/newsroom/ihs-blog/june-2022-blogs/ihs-encourages-the-inclusion-of-sexual-orientation-and-gender-identity-in-electronic-health-records/



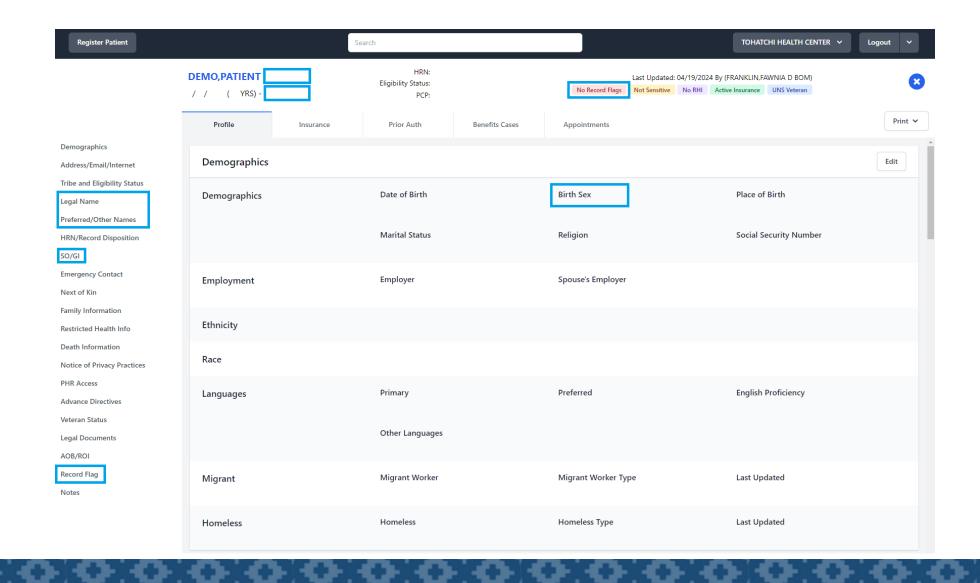
We at Indian Health Service recognize the diversity of our American Indian and Alaska Native patients. Collecting **Sexual Orientation/Gender Identification** (**SOGI**) data is essential to providing high-quality, patient-centered care and can help I HS providers identify health care needs and address the disparities of our Two Spirit, lesbian, gay, bisexual, transgender and queer patients. The services can include preventive screenings, gender-affirming care, assessments of risk for sexually transmitted infections and HIV, effective interventions for behavioral health concerns, and anti-stigma work related to Two Spirit and LGBTQ+ individuals.

We will be collecting voluntary sexual orientation and gender identity, or SOGI, data to identify essential health services. The new data fields will include *gender*, like male, female, transgender female, transgender male, non-binary, and gender non-conforming; *pronouns*, like he, she and they; *legal sex*; and *sexual orientation*, like straight, lesbian, gay and bisexual. The data will also let patients differentiate between *birth sex* and *legal sex*, which is vital for electronic health record reminders to work correctly.

If you have not been asked the SOGI questions and would like to provide this information, please see Patient Registration and they will be happy to assist you.

We will work to continue to create a safe, inclusive, and welcoming space for our LGBTQ+ patients. Thank you for your participation in helping us build a welcoming and patient-centered environment that opens the door to a more trusting patient-provider relationship and improved health outcomes for our patients.

BPRM ENTRY



Script

"These next set of questions are called SOGI, it stands for Sexual Orientation Gender Identification. You may decline to answer these if you choose.

Let's start off with pronouns. Pronouns are how we refer to ourselves and other people in place of their name. As an example, instead of saying Mary is at the window, we might say she is at the window or John is speaking, we might say he is speaking. What are your gender pronouns? She and hers, he and him, they and them, or something else?

Next we're going to ask about your gender identity. Gender refers to how a person identifies on the inside. Some examples of gender identity types include Two Spirit, nonbinary, genderfluid, male, female, transgender. Help me answer the next question. Which gender do you identify with?

The next question is about sexual orientation. Let me remind you again that you do not have to answer any of these questions. However we think it's very important that your medical appointment today allows you to be real with us and discuss the problems with us that may or may not be specific to sexual orientation. Do you identify as straight or heterosexual, Two Spirit, lesbian, gay, homosexual, bisexual or something else?

Are there any legal documentations to be updated at this visit? If so, do you have documentation you would like to provide us such as court order, physician state specific declaration, state birth certificate, state Identification card or State Driver's License?

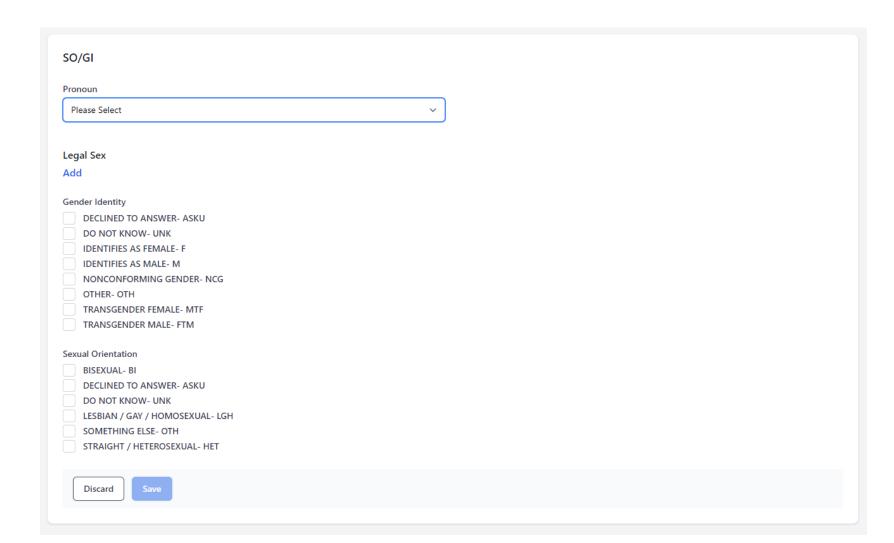
Is there a different name you would like for us to refer to you as other than your legal name?

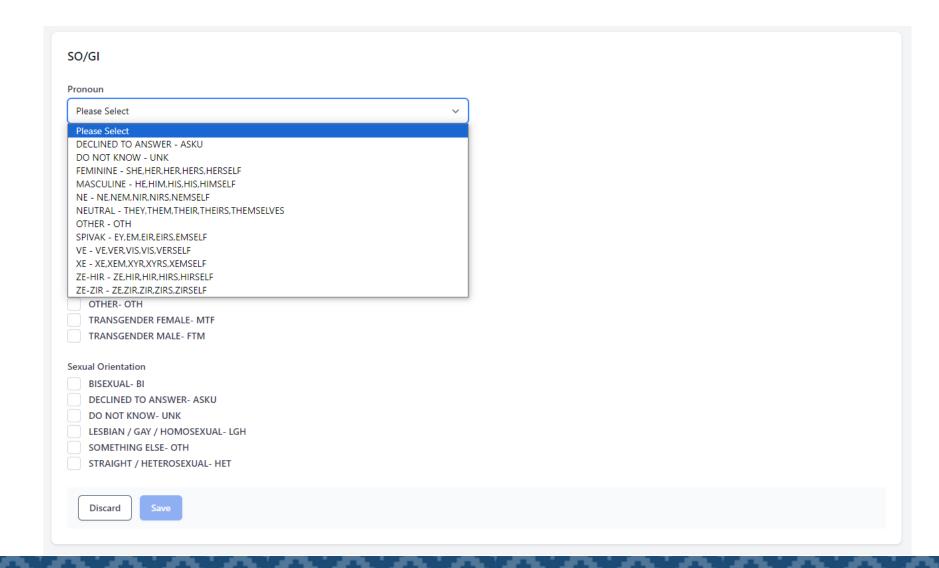
Thank you for your cooperation in answering these questions. Currently the information you provided does not transfer to our electronic health record. It will become available in a future enhancement. At this time, it is only available in the registration system."

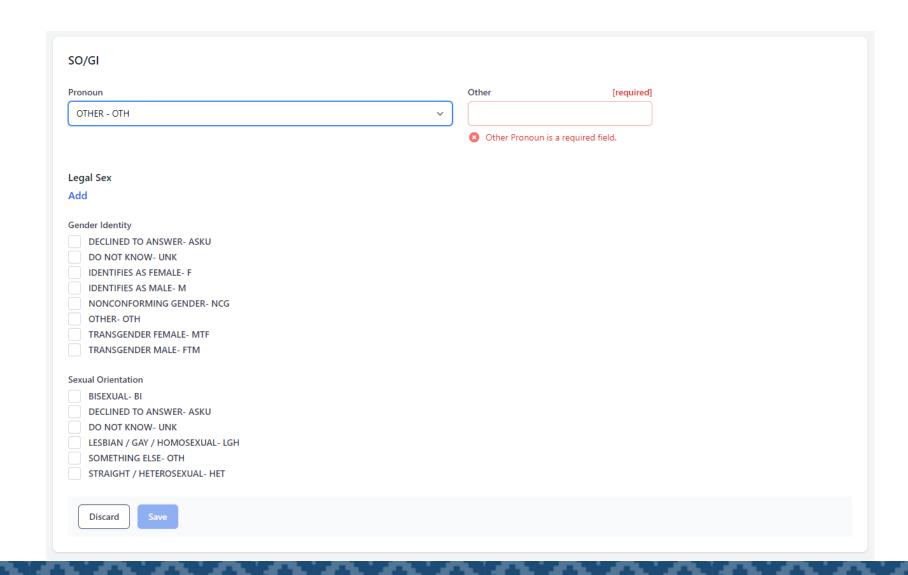
SOGI Questions

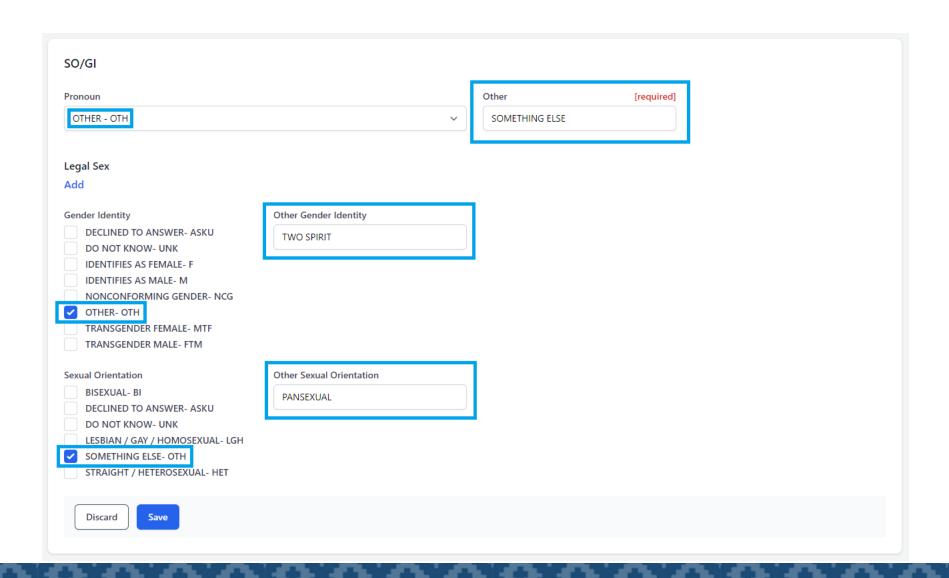








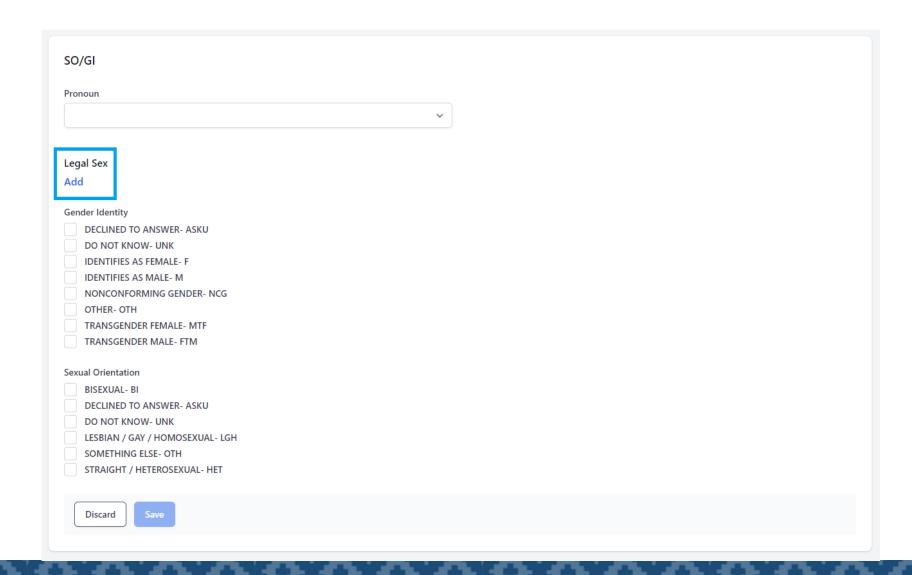


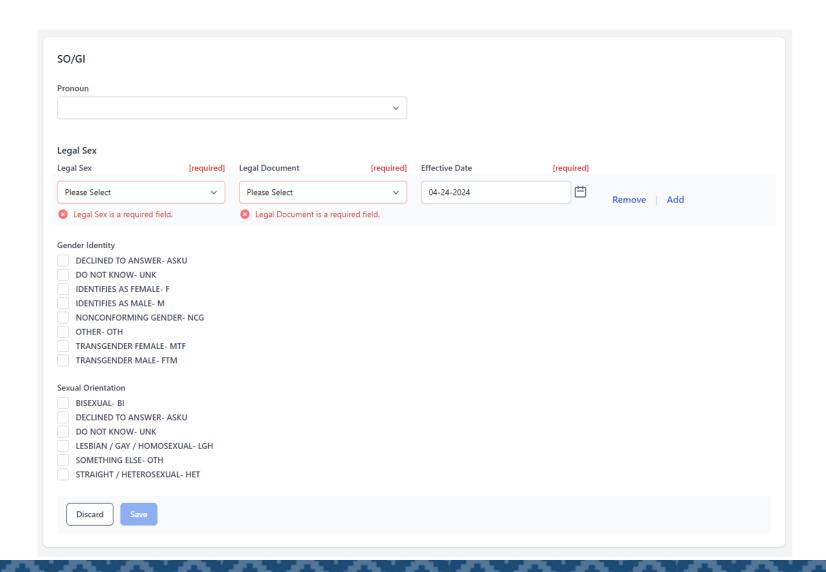


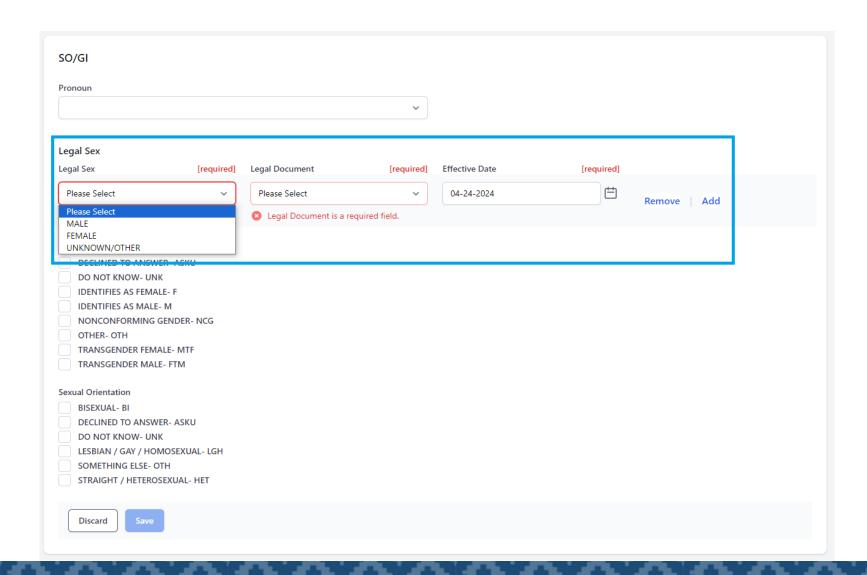
SO/GI		Edit
Pronouns	OTHER - OTH- SOMETHING ELSE	
Legal Sex		
Sexual Orientation	PANSEXUAL - (OTH)	
Gender Identity	TWO SPIRIT - (OTH)	

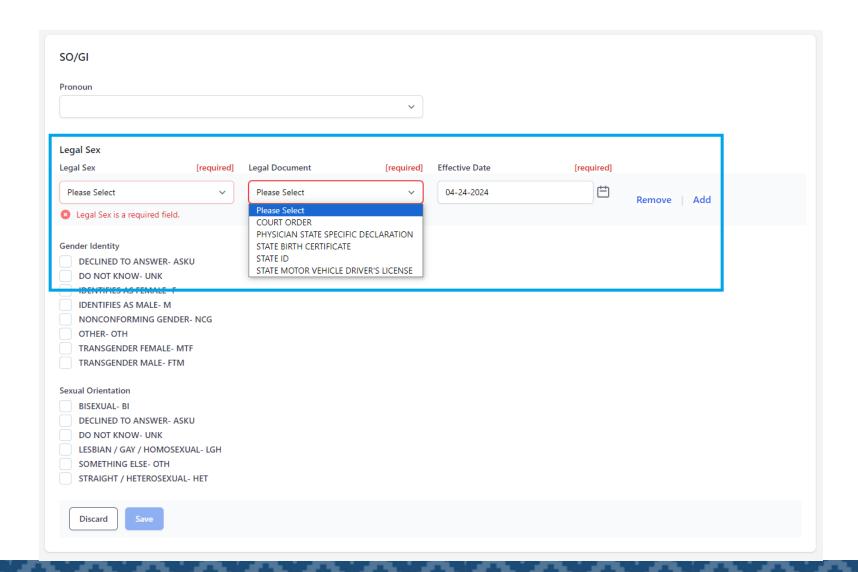


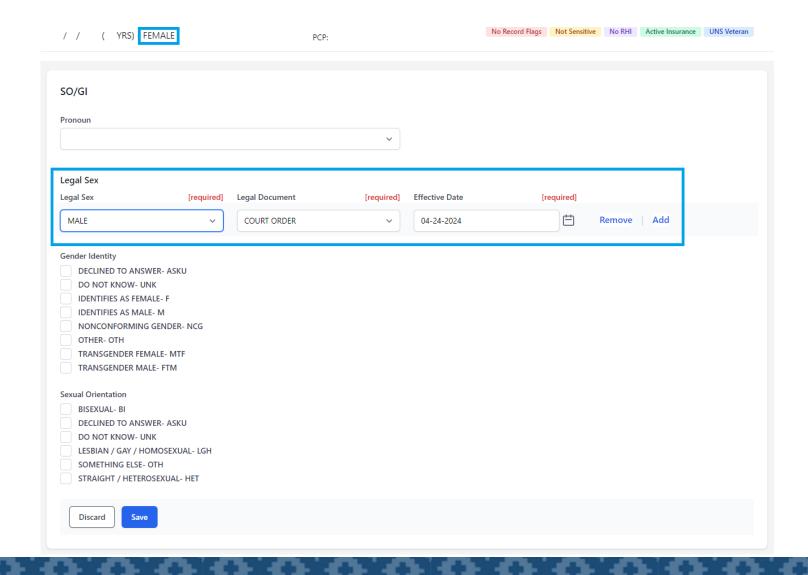
Legal Sex

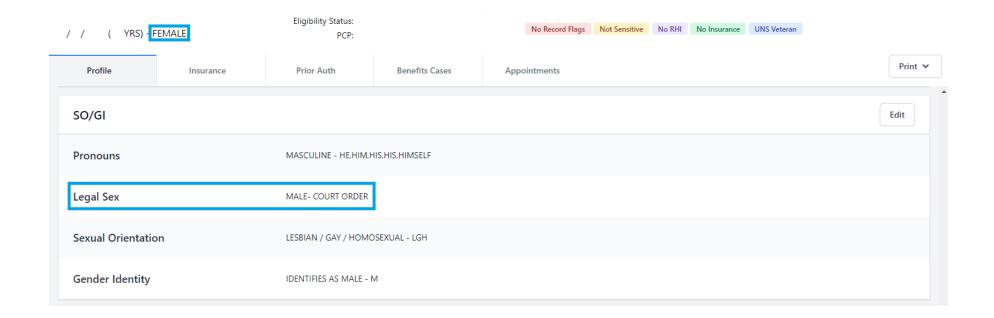












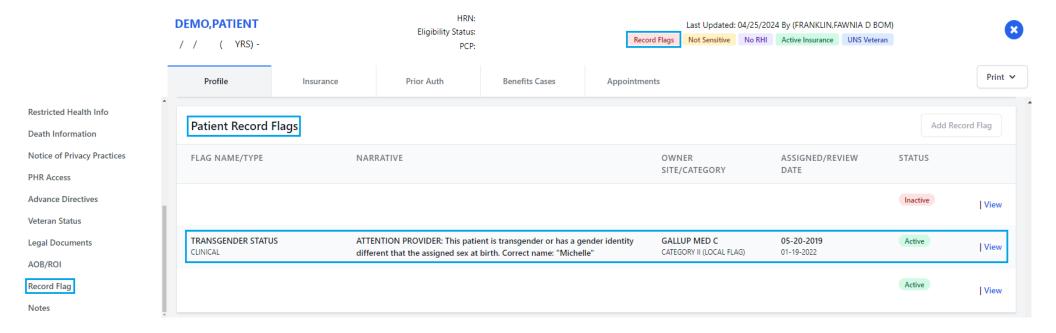
Record Flags

DEMO, PATIENT Last Updated: 04/25/2024 By (FRANKLIN, FAWNIA D BOM) Eligibility Status: Record Flags Not Sensitive No RHI Active Insurance UNS Veteran / / (YRS) -PCP: Profile **Prior Auth Benefits Cases** Appointments Insurance Demographics TRANSGENDER STATUS (CLINICAL) Address/Email/Internet Tribe and Eligibility Status Demographics Legal Name Preferred/Other Names Date of Birth Birth Sex Place of Birth Demographics HRN/Record Disposition SO/GI Marital Status Religion Social Security Number **Emergency Contact** Next of Kin Family Information **Employment Employer** Spouse's Employer Restricted Health Info Death Information Ethnicity Notice of Privacy Practices PHR Access Race **Advance Directives** Veteran Status Primary Preferred **English Proficiency** Languages Legal Documents AOB/ROI Other Languages Record Flag Notes Migrant Worker Migrant Worker Type Last Updated Migrant Last Updated Homeless Homeless Homeless Type

HRN:





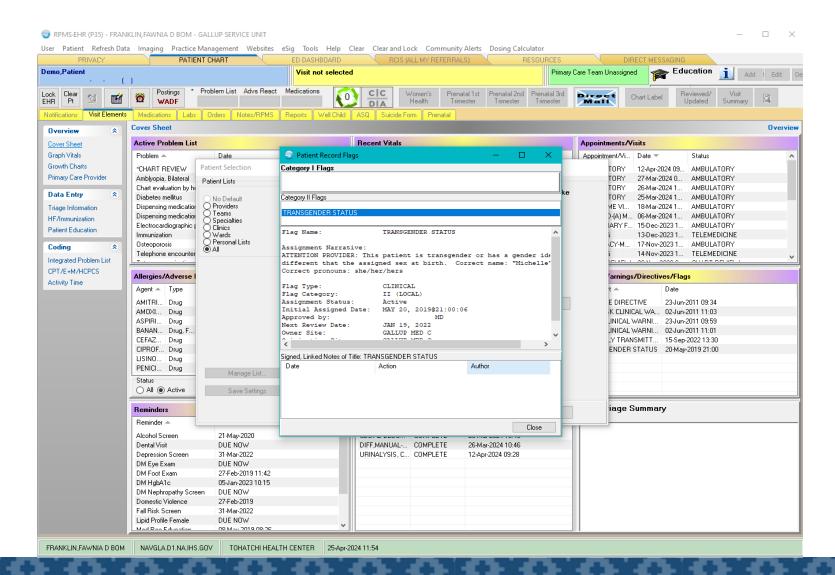


Assignment Details

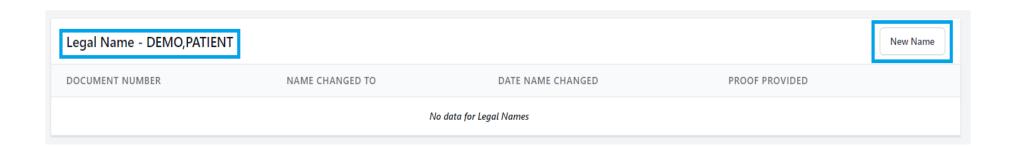
Record Flag	Flag Name TRANSGENDER STATUS	Flag Type CLINICAL	Flag Category
	Assignment Status ACTIVE	Initial Assignment 05-20-2019 09:00:06 PM	Owner Site GALLUP MED C
	Originating Site GALLUP MED C		
Review Date	Last Review Date 01-19-2021	Next Review Date 01-19-2022	
Assignment Narrative	ATTENTION PROVIDER: This patient is transgender or has a gender identity different that the assigned sex at birth. Correct name: "Michelle" Correct pronouns: she/her/hers		

Assignment History

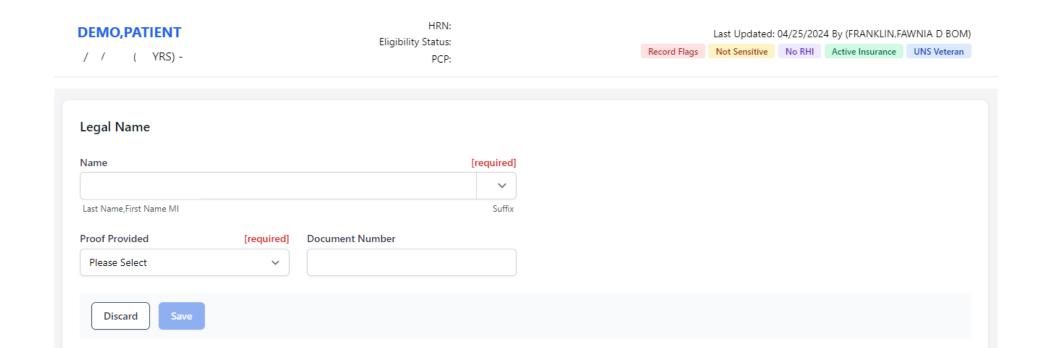
Reactivate	Action Date 01-19-2021 05:11:18 PM	Entered By MD	Approved By MD	
	Action Comments incorrect text			
Inactivate Assignment	Action Date 04-01-2020 09:25:26 AM	Entered By	Approved By	
	Action Comments TESTING			
New Assignment	Action Date 05-20-2019 09:00:06 PM	Entered By MD	Approved By MD	
	Action Comments New record flag assignment.			

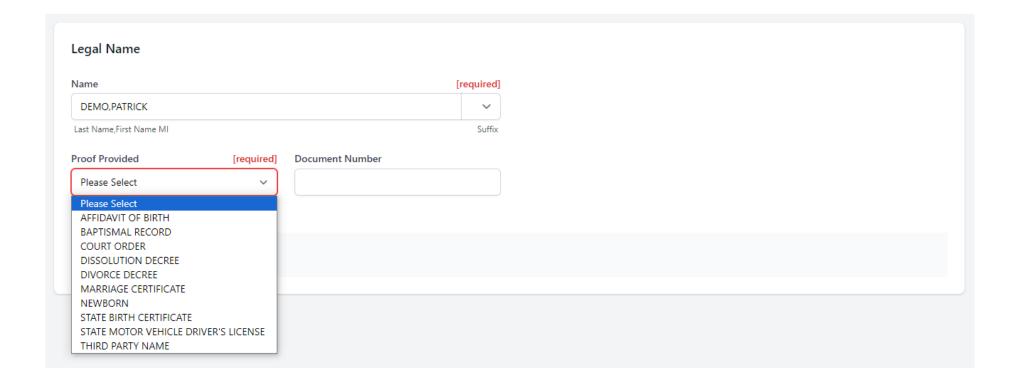


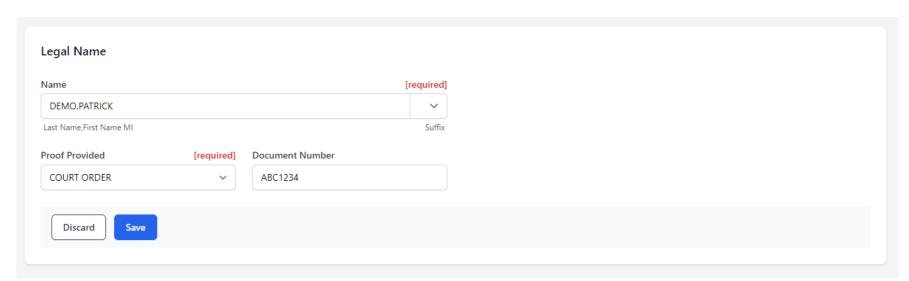
Legal Name



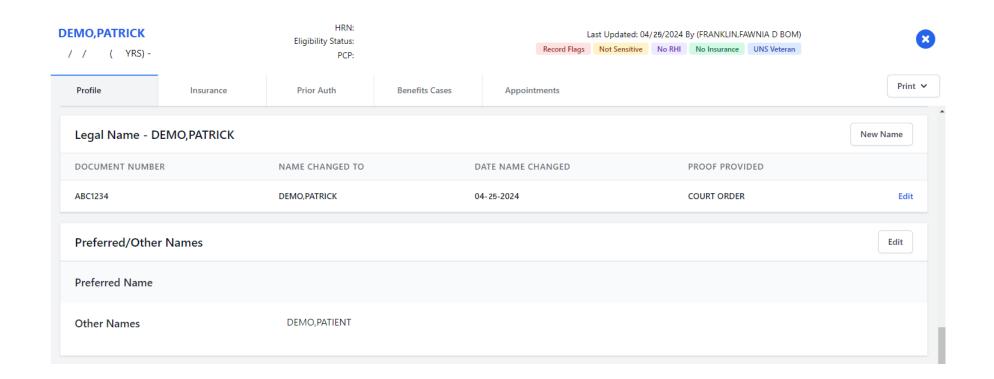




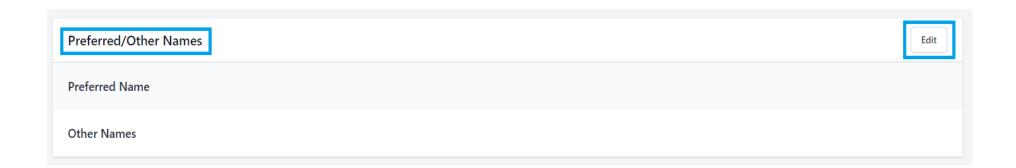




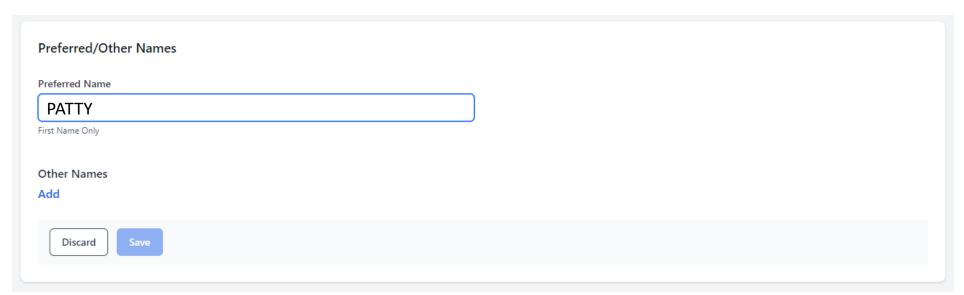




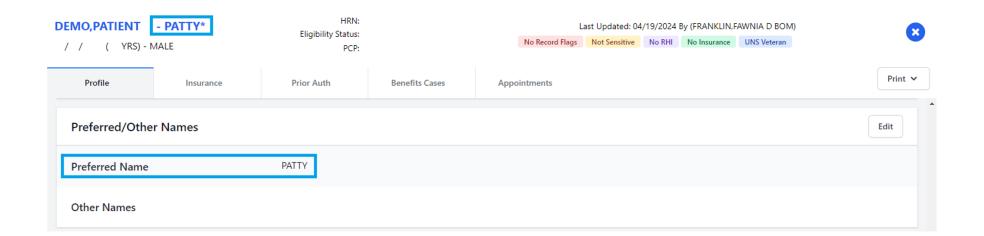
Preferred Name



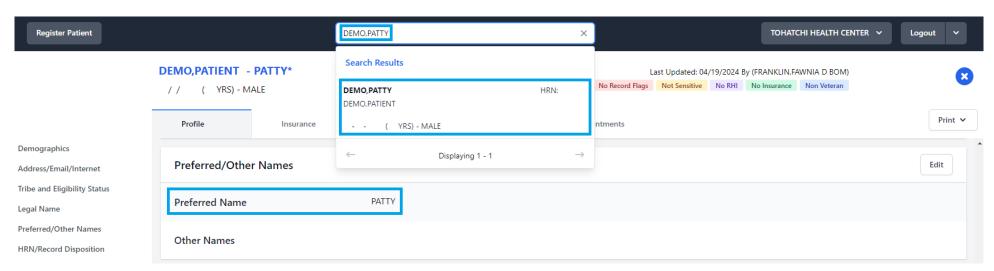






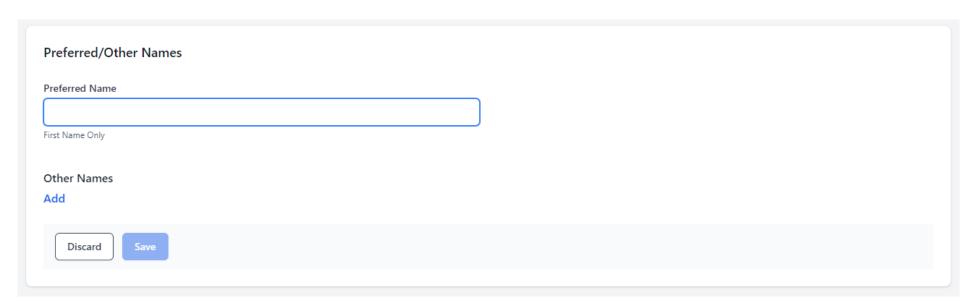




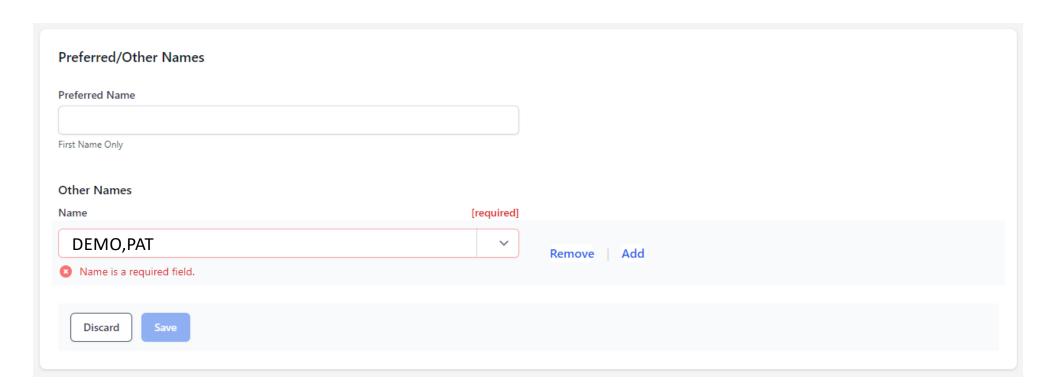


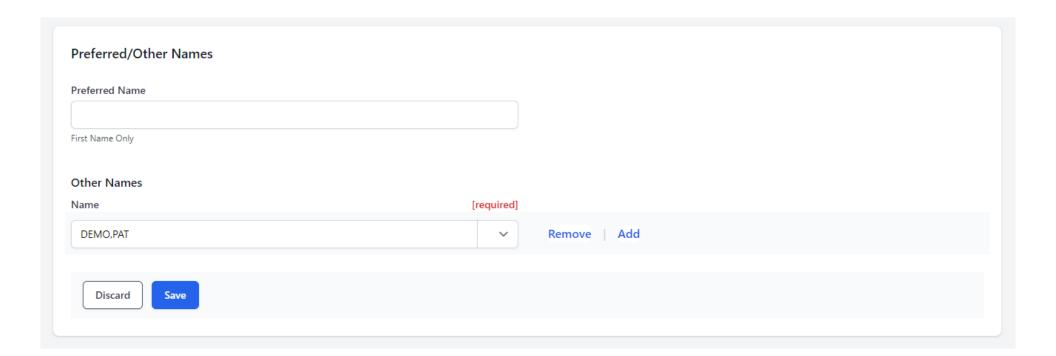


Other Names



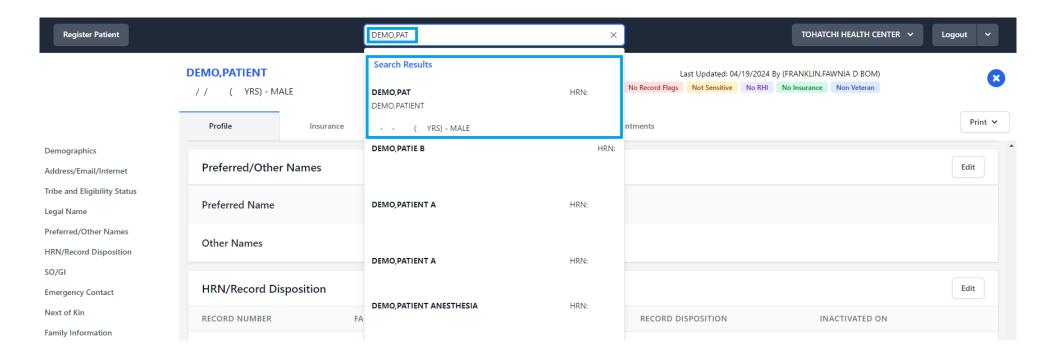












RPMS Entry

<pre>IHS REGISTRATION EDITOR (page /)</pre>	TOHATCHI	HEALTH CENTER
DEMO,PATIENT - *	HRN:	CHS & DIRECT
Death Info/Other Names 1. DATE OF DEATH: 2. STATE OF DEATH: 3. DEATH CERTIFICATE NO.:		
4. OTHER NAMES :		
5. PREFERRED NAME :		
Legal Names CHANGED TO BY PROOF 6.		DATE
=======================================	========	
Last edited by: FRANKLIN, FAWNIA D BOM on Feb 28, 2024		
CHANGE which item? (1-6) NONE// :		

IHS REGISTRATION EDITOR (page 11)		I HEALTH CENTER
DEMO,PATIENT - *	HRN:	CHS & DIRECT
SEXUAL ORIENTATION/GENDER IDEN 1. PRONOUN	TITY	
Last edited by: FRANKLIN, FAWNIA D BOM on May 03, 2024		



Ideas for Improvement

COMMUNICATION

Enter a record flag into the patient record.

• This information transfers to the Electronic Health Record.

In the patient exam room, write on a white board, the patient's preferred name and pronouns prior to the provider going into the exam room.

Normalize with providers in their greeting process, "My name is... My pronouns are... Can you give me the name and pronouns you prefer?"



Additional Resources from IHS



IHS Encourages the Inclusion of SOGI in EHR IHS

Blog June 17, 2022
 https://www.ihs.gov/newsroom/ihs-blog/june-2022-blogs/ihs-encourages-the-inclusion-of-sexual-orientation-and-gender-identity-in-electronic-health-records/

IHS Releases Updated Webpage Dedicated to Two-Spirit and LGBTQI+ Issues

Blog July 11, 2024
 https://www.ihs.gov/newsroom/ihs-blog/july-2024-blogs/ihs-releases-updated-webpage-dedicated-to-two-spirit-and-lgbtqi-issues/

Additional Resources from Paths (Re)Membered

Trans & Gender-Affirming Care Indian Country ECHO

- Pediatric Track
- Adult Track
 - ECHO Website

Expert Consults for Clinicians

One-on-one, confidential consultations with our faculty clinicians, healthcare providers, and others involved in wellness care for Two Spirit, Indigiqueer, trans, or gender-diverse patients

PRM website

Trans and Gender-Affirming Care Strategic Vision and Action Plan 2.0

Ensure your clinical and community environments are affirming for all clients by accessing tips, tools, and sample policies

• <u>SVAP 2.0</u>

Celebrating Our Magic Toolkit

Two Spirit and LGBTQ+ Pride Toolkits for community and clinical spaces desired to ensure 2SLGBTQ+ clients see themselves reflected in the printed materials in a space.

Order through Native Health Resources

CONTACT INFORMATION

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Much appreciation to Rick and Jerico for their help.

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