

# Indian Health Service

## Pharmacy – Where We Area and Where We Are Going

---

CAPT KAILEE FRET LAND

PRINCIPAL PHARMACY CONSULTANT



# IHS Pharmacy Program

---



# Headquarters – Pharmacy Program

---



**IHS Federal Pharmacies**

- 81 Pharmacies
- 21 Hospitals

**IHS Federal Pharmacists**

- 772 Pharmacists
- 24% Vacancy

**IHS Federal Pharmacy Techs**

- 339 Pharm Techs
- 20% Vacancy



# Area Pharmacy Consultants

---

Area Pharmacy Consultant	
Alaska	CAPT Ashley Schaber
Albuquerque	CAPT Wil Darwin
Bemidji	CAPT Jessica Anderson
Billings	CAPT Angela Troutt
California	CDR Carolyn Pumares
Great Plains	CAPT Holly Rice (Acting)
Nashville	CAPT Robin Bartlett
Navajo	CDR Erica Harker
Oklahoma	CDR Kaileen Skidgel
Phoenix	CDR Rachelle Green
Portland	CAPT Chi Duong (Acting)
Tucson	CDR Angela Leiferman



# Principal Pharmacy Consultant

---

**Coordinator, consultant, and advisor** for all matters relating to the provision of pharmacy services throughout the IHS.

Performs pharmacy quality improvement efforts, including **overseeing** implementation of the pharmacy policy to ensure safe, efficient, and effective pharmacy services and pharmacy-related activities are conducted within IHS facilities.

**Support and advocate** for all pharmacy personal and pharmacy services through out IHS



# National Pharmacy Council

---



Recruitment and Retention Committee

Pharmacy Collections Committee

Advancing Pharmacy Practice Committee

Pharmacy Professional Specialty Group

Communications Committee

Inventory Management Committee

Pharmacy Technicians Practice Advisory Committee

Pharmacy Policy Alignment Committee

Pharmacy Distribution Committee

Pharmacy Standards Committee

Awards Committee

Antimicrobial Stewardship Program Committee

Revenue Enhancement for Clinical Services Ad Hoc

Pharmacy Space and Equipment Workgroup Ad Hoc

Syndemic Committee – New Ad Hoc

Quality and Metrics – Refreshed Ad Hoc

Special Operations



# Clinical Pharmacy

---

## Collaborative Practice Agreements (CPAs)

- 77% of federal pharmacies

## Clinical Pharmacists

- >100 Pharmacists (full-time)
- >200 Pharmacists ( $\geq 1$  day/week)
- MD Staff Credentialed: 151
  - Privileged/provisional: 72
  - BCPS - 40

## National Credentialed Pharmacist Specialist (NCPS)

- 88 IHS Pharmacists with NCPS
  - 1 IHS Pharmacist with NCPS-D
- 

# Pharmacy Residency Programs

---

## 2024/2025

- 34 PGY1/PGY2 Residents
- 23 IHS & Tribal sites

## Historical

- Since 2000 > 400 residents have completed a PGY1/PGY2 IHS Residency
- 81% - stay within IHS

## Upcoming

- 2024/2025: First CPAL (sponsored by HQ)





# Student Programs

---

- **COSTEPS**

- 9 Junior COSTEPS and 6 Senior (COSTEPS) selected this year

- **College of Pharmacy Rotations**

- Improved streamlined process for College of Pharmacy Agreements
- 7 New Agreements FY24



# Pharmacy Program Vision

---

*Achieving excellence in the health and wellness of American Indian and Alaska Native communities through strong relationships and innovative pharmacy practices.*



# Our Direction

---

- Support recruitment/retention
- Enhance the well-being of our pharmacy workforce
- Support succession planning
- Continue to be innovative and fill the gaps in patient care
- Aligning initiatives and programs to agency priorities



# Remote Pharmacists

---

Goal: Support Pharmacy Staffing Remotely (RMOP)

**Phase 1:** Establish baseline expectations, work-flow, onboarding, impact/metrics with 2-week TDYs

**Phase 2:** Remote 120-day TDYs, establish intra-agency agreement, develop PDs

**Phase 3:** Hire permanent RMOP pharmacists



# Pharmacy Technicians

---

Goal: Recruit local high school to pharmacy careers

- Develop High School recruitment program
- Develop Pharmacy Technician Career pathway with increased GS levels
- Support Pharmacy Technician training/certification



# Clinical Pharmacy

---

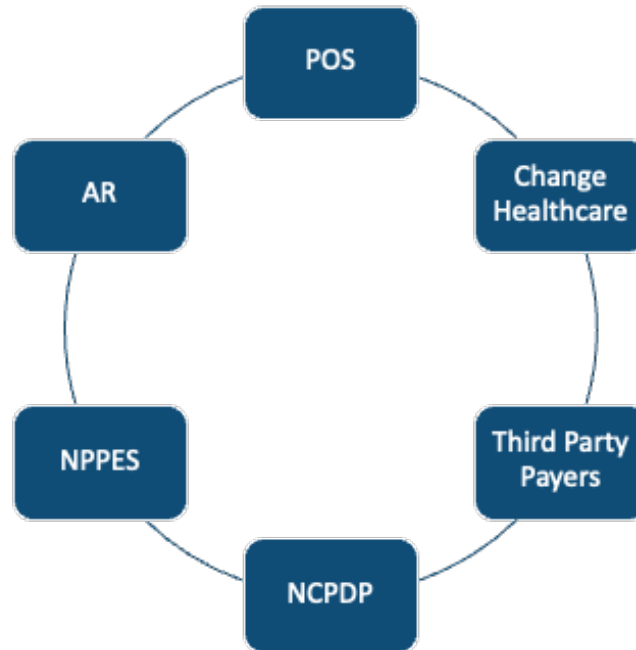
Goal: Support Clinical Pharmacy Programs

- Expand clinical pharmacy opportunities through Scope of Practice
- Expand Credentialing and Privileging
- Engage CMS in support of Advanced Pharmacist Practitioners
- Support Billing/Revenue for clinical pharmacy services



# Pharmacy Prescription Revenue

---



# NCPDP

---

- The NCPDP Provider Identification number (NCPDP Provider ID) formerly known as the NABP number, is a unique, national identifier that assists pharmacies in their interactions with pharmacy payers and claims processors.
- Critical
  - Ensure updated addresses and information for pharmacies
- Next Steps
  - Developed presentation and walk-through to assist programs in updating Part I and Part II in NCPDP
  - Working with Chief Pharmacists and Area Pharmacy Consultants to update





# National Plan and Provider Enumeration System (NPPES)

---

- Purpose: Improve the efficiency and effectiveness of the electronic transmission of health information.
- NPPES was developed by CMS to assign unique identification number to healthcare providers and health plans/
- Covered health care providers, all health plans, and health care clearinghouses must use NPIs in their administrative and financial transactions.
- <https://nppes.cms.hhs.gov/#/>



# Questions

---

Kailee Fretland  
Kailee.Fretland@ihs.gov



