

2024 Indian Health Service Partnership Conference

Panel for PRC - Open Forum

CAPT John Rael, Director, Office of Resource Access and Partnerships

PRC Officers

Melissa Royston, Albuquerque Area	Sally Hooke, Acting, Great Plains Area
LeeAnn Thorson, Bemidji Area	Robert Sanders, Nashville Area
Roberta Whiteman, Billings Area	Marie Begay, Navajo Area
Julie Schulte, California Area	Taveah George, Oklahoma City Area

PRC Case Managers

Chenoa Gipp, Case Manager, Fort Yates Service Unit • Rebecca Gilder, Case Manager, Lawton Service Unit



PRC Panel Discussion Agenda

- Welcome, Introduction, and Overview
- Frequently Asked Questions
- Questions and Answers



Frequently Asked Questions



Frequently Asked Questions

Skit

1. Notification and the process when a patient brings in a bill

Actress/Actor

Melissa Royston – Patient

Robert Sanders – PRC Staff



Frequently Asked Questions (Cont.)

2. Medical Priorities – what can IHS cover?
 - A. Preventive and Rehabilitative Services
 - B. Medical/Dental/Vision/Surgical Services
 - C. Reproductive & Maternal/Child Health Services
 - D. Behavioral Health Services

Additional information @

<https://www.ihs.gov/prc/medical-priorities/>



Frequently Asked Questions (Cont.)

2. Medical Priorities – Continued

- A. Are we able to approve priorities 2 and 3 services if we have funding available?



Frequently Asked Questions (Cont.)

3. PRCDA – Why it is important to consider expansion



Frequently Asked Questions (Cont.)

4. What is the difference between PRC Delivery Area vs Service Delivery Area?



Frequently Asked Questions (Cont.)

5. Nurse case managers/committee –
What is the purpose of the
committee?



Frequently Asked Questions (Cont.)

6. What is the difference between carryover vs unobligated balances?



Frequently Asked Questions (Cont.)

7. Can I use PRC funds for salaries?



Frequently Asked Questions (Cont.)

8. Why does my area have to spend down PRC funds to 25% or less?



Frequently Asked Questions (Cont.)

9. Spend plan, strategic spend plan – what is the purpose?



Frequently Asked Questions (Cont.)

10. Is PRC involved in EHR Modernization discussions/activities?



Frequently Asked Questions (Cont.)

11. What is contract in support of direct care?



Frequently Asked Questions (Cont.)

12. Why is Patient Registration important?



Frequently Asked Questions (Cont.)

13. How does SU PRC Committee work and meet?



Frequently Asked Questions (Cont.)

14. What is the current CHEF threshold requirement?



PRC Panel Discussion

Question and Answer



Resource

Other training sessions

- PRC Training Curriculum online at:

<https://www.ihs.gov/prc/training/>

More information on PRC, visit the IHS Indian Health Manual, Part 2, Chapter 3 – Purchased/Referred Care website at:

<https://www.ihs.gov/ihm/pc/part-2/chapter-3-purchased-referred-care/>



Contact Information – ORAP & PRC Officers

CAPT John Rael

Director, Office of Resource,
Access and Partnerships
John.Rael@ihs.gov
Indian Health Service

Julie Schulte

PRC Officer, California Area
Julie.Schulte@ihs.gov
Indian Health Service

Taveah George

PRC Officer, Oklahoma Area
Taveah.George@ihs.gov
Indian Health Service

Melissa Royston

PRC Consultant,
Albuquerque Area
Melissa.Royston@ihs.gov
Indian Health Service

Jamie Rhodes

PRC Officer, Great Plains
Area
Jamie.Rhodes@ihs.gov
Indian Health Service

Julia Ysaguirre

PRC Officer, Phoenix Area
Julia.Ysaguirre@ihs.gov
Indian Health Service

LeAnn Thorson

PRC Officer, Bemidji Area
LeeAnn.Thorson@ihs.gov
Indian Health Service

Robert Sanders

PRC Officer, Nashville Area
Robert.Sanders2@ihs.gov
Indian Health Service

Peggy Ollgaard

PRC Officer, Portland Area
Peggy.Ollgaard@ihs.gov
Indian Health Service

Roberta Whiteman

PRC Officer, Billings Area
Roberta.Whiteman@ihs.gov
Indian Health Service

Marie Begay

PRC Officer, Navajo Area
Marie.Begay@ihs.gov
Indian Health Service



