

**2024 Indian Health Service Partnership and
Direct Service Tribes Conference
August 13–15, 2024
Phoenix, Arizona**

Monday, August 12

9:00 am – 4:00 pm	Centers for Medicare and Medicaid Services (CMS) Indian Health Service (IHS)/Tribal/Urban Training
12:00 pm – 7:00 pm	Pre-Conference Meetings
1:00 pm – 7:00 pm 2nd Floor	Conference Registration Opens
4:00 pm – 6:00 pm 211AB	Meet & Greet

Tuesday, August 13

7:30 am 2nd Floor	Registration Opens
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8:30 am 301ABC	<p>Opening General Session</p> <p><i>Welcoming Address</i></p> <ul style="list-style-type: none"> Roselyn Tso, Director, IHS Greg Abrahamson, Chair, Direct Service Tribes Advisory Committee (DSTAC) and Chairman, Spokane Tribe of Indians <p><i>Fireside Chats</i></p> <p>Office of Information Technology (OIT) Fireside Chat with Thomas Osborne, MD, on leveraging technology to help clinicians practicing throughout Indian Country improve quality and access to care for our communities to make better diagnostic/treatment decisions.</p> <ul style="list-style-type: none"> Mitchell Thornbrugh, Chief Information Officer (CIO), Director, OIT, IHS Andrea Scott, MBA-HCM, BS, FAC-P/PM, SR, FAC-COR III, Deputy CIO, OIT, IHS Thomas Osborne, MD, Chief Medical Officer, Microsoft <p>Office of Resource Access and Partnerships (ORAP) Fireside Chat with Dan Tsai to provide updates and information about CMS initiatives such as the four walls clinic benefic requirements, spending 1115 demonstration proposals for traditional health care practices, and CMS quality improvement work for IHS and Tribal hospitals and facilities.</p> <ul style="list-style-type: none"> CAPT John Rael, Director, ORAP, IHS Dan Tsai, Deputy Administrator and Director, Center for Medicaid and Children’s Health Insurance Program Services, CMS
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Business Office (BO)	Chief Executive Officer (CEO)	Direct Service Tribe, Urban (DST/T/U)	Finance/Accounting (F/A)	Health Information Management (HIM)	Indian Self Determination (ISDEAA)	Information Technology (IT)	Point of Sale (POS)	Purchased/ Referred Care (PRC)
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	<p>Office of Direct Service and Contracting Tribes (ODSCT) Fireside Chat to discuss the progress made by the Agency over the years in providing direct patient care and implementing the Indian Self-Determination and Education Assistance Act of 1975 as the Agency celebrates 20 years of Direct Service to Tribal Nations.</p> <ul style="list-style-type: none"> • Roselyn Tso, Director, IHS • Charles Grim, Secretary of Health, Chickasaw Nation Department of Health <p>Keynote Presentation Andrea Palm, Deputy Secretary, Department of Health and Human Services</p>
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11:30 am	Lunch On Your Own
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1:00 pm	Concurrent Sessions A
211AB	<p>US Department of Veterans Affairs Direct Care Reimbursement Agreement</p> <ul style="list-style-type: none"> • Cynthia Larsen, BBA, Program Analyst, ORAP, IHS • Adrian Lujan, Program Analyst, OIT, IHS • Brittany Moore, Supervisory Program Analyst, Payment Operations, Office of Finance, Veterans Health Administration, US Department of Veterans Affairs
101B	<p>Best Practice: Introduction to Pre-Registration</p> <ul style="list-style-type: none"> • Lisa Garrett, Director, Business Office, The Chickasaw Nation • Susan Henderson, Manager, Business Office, Chickasaw Nation of Health
101C	<p>CMS Healthcare Coverage Options for American Indians and Alaska Natives</p> <ul style="list-style-type: none"> • Cynthia Lemesh, Acting Technical Director for Tribal Issues, CMS • Beverly Lofton, MHA, Senior Policy Advisor, CMS
102A	<p>SOGI Data Capture and Affirming Environments</p> <ul style="list-style-type: none"> • Jerico Cummings, LGBTQ+ Two Spirit Training and Community Engagement Specialist, Northwest Portland Area Indian Health Board • Fawnia Franklin, Supervisory Health System Specialist, Tohatchi Health Center, Navajo Area IHS • Rick Haverkate, MPH, IHS National HIV/AIDS/STI Program Lead, Office of Clinical and Preventative Services (OCPS), IHS
101A	<p>Revenue Cycle 101 for CEOs</p> <ul style="list-style-type: none"> • CDR Tracy Sanchez, PA-C, MBA, Management Analyst, Division of Business Office Enhancement, ORAP, IHS
102B	<p>IHS Youth Regional Treatment Centers: A Model for Adolescent Residential Treatment</p> <ul style="list-style-type: none"> • Joni Lyon, MPA, NCC, MS, Director of Field Operations, Nashville Area IHS • CDR Justin Peglowski, LISW, LICDC, Behavioral Health Consultant, California Area IHS

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1:00 pm	Concurrent Sessions A
103B	Indian Self-Determination and Education Assistance Act Title I and Title V Process <ul style="list-style-type: none"> Michelle Begay, Acting Deputy Director, ODSCT, IHS Wileen Yazzie, Financial Analyst, Office of Tribal Self-Governance (OTSG), IHS
103A	Federal Temporary Duty Travel Overview <ul style="list-style-type: none"> Ann Church, Director, Division of Financial Operations, Office of Finance and Accounting (OFA), IHS Beverly Notah, Travel Management Specialist, Division of Financial Operations, OFA, IHS
212ABC	Managing Your Privacy Office <ul style="list-style-type: none"> Bryan K. Burrell, RHIA, LPN, Lead, Health Information Management Consultant, OIT, IHS
104A	IHS Capital Planning and Investment Control: Comprehensive IT Budget Formulation and Execution Using Planview and Microsoft Power BI <ul style="list-style-type: none"> Phillip Wise, MBA, MS, FAC-PPM, Director, Division of Program Management and Budget, OIT, IHS
104B	Four Directions Warehouse <ul style="list-style-type: none"> Charles Cross, CMA, CFM, S, Engineering Branch Chief, Division of Health Information Technology Modernization and Operations, OIT, IHS
105A	Delivering Resilient Healthcare by Mastering Cybersecurity Governance and Threat Management <ul style="list-style-type: none"> Solomon Wilson, Cybersecurity Project Manager, OIT, IHS
105B	RPMS Imaging Support Updates: VistA Imaging, Radiology, EHR Imaging Viewers, and ISI Rad <ul style="list-style-type: none"> Lee Redlegs, MT (ASCP), Federal Lead Radiology/VistA Imaging, Division of Information Technology, OIT, IHS Leslie White, Information Technology Informatics Supervisor, Division of Information Technology, OIT, IHS
207	Power Up Excel <ul style="list-style-type: none"> CDR Nicholas Laughton, PharmD, MPH, Informaticist, Phoenix Area IHS
105C	National Council of Informatics: Our Identity, Mission, and Support <ul style="list-style-type: none"> CDR John Collins, PharmD, Clinical Informaticist, Oklahoma City Area IHS CAPT Wil Darwin, PharmD, Clinical Informaticist, Albuquerque Area IHS Allison Hardwick, M.Ed., RPMS Training Coordinator, DDC-ITS Amanda Histia, Information of Technology Specialist, OIT, IHS CDR Donnie Hodge, PharmD, MS, Clinical Informaticist, Claremore Indian Hospital, Oklahoma City Area IHS CDR Brian Johnston, RPh, MHA, Principal Pharmacy Informatics Consultant, OIT, IHS CAPT John Lester, PharmD, MAS (Health Informatics), Clinical Informatics Consultant, Phoenix Area IHS Meghavi (Meghan) Naik, PMP, CTFL, CSM, Project Manager, IHS Susy Postal, DNP, RN-BC, Chief Health Informatics Officer, OIT, IHS Kathy Ray, RN, CNM (retired), Clinical Applications Coordinator, Informaticist, Acting Statistician, Navajo Area IHS

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1:00 pm	Concurrent Sessions A
213AB	Collaborate Efficiently using Microsoft Teams <ul style="list-style-type: none"> Sina Kasraian, Information Technology Service Desk Manager, OIT, IHS
102B	Pharmacy Point of Sale Setup and Daily Checklist <ul style="list-style-type: none"> LCDR Nivedita Das, PharmD, Director of Pharmacy, Chinle Service Unit, Navajo Area IHS
106A	Purchased/Referred Care 101 <ul style="list-style-type: none"> Ed Chasing Hawk, Program Analyst, Division of Contract Care, ORAP, IHS Bobbie Moran, MBA, Health System Specialist, Oklahoma City Area IHS
106B	PRC Fiscal Intermediary (FI) <ul style="list-style-type: none"> Ang Apodaca, Customer Service Manager, IHS FI, Blue Cross and Blue Shield of New Mexico Philip Otero, Customer Service Manager, IHS FI, Blue Cross and Blue Shield of New Mexico Robin Watkins, MSN, RN, FI Project Officer, Division of Contract Care, ORAP
106C	Best Practices: PRC SU Supervisors <ul style="list-style-type: none"> Tracy George, PRC Supervisor, Clinton Service Unit, Oklahoma City Area IHS Brenda Molash, Health Systems Specialist, Standing Rock/Fort Yates Service Unit, Great Plains Area IHS Brenette Pine, MPH, BHA, PRC Supervisor, Shiprock Service Unit, Northern Navajo Medical Center, Navajo Area IHS Gary Russell-King, Chief Medical Records Administrator, Northern Navajo Medical Center, Navajo Area IHS Angela Silverhorn, Lead Health System Specialist, Clinton Service Unit, Oklahoma City IHS Beverly Zuniga, Supervisory Health Systems Specialist/PRC Supervisor, Colorado River Service Unit, Phoenix Area IHS

2:30 pm	Break
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3:00 pm	Concurrent Sessions B
211AB	Health IT Modernization: Revenue Cycle Roundtable <ul style="list-style-type: none"> Cynthia Larsen, BBA, Program Analyst, ORAP, IHS Adrian Lujan, Program Analyst, OIT, IHS Business Office Coordinators
101B	Best Practice: Introduction to Outpatient Pre-Authorization <ul style="list-style-type: none"> Lisa Garrett, Director, Business Office, Chickasaw Nation Susan Henderson, Manager, Business Office, Chickasaw Nation of Health
101C	RPMS Third-Party Billing Issues and Challenges <ul style="list-style-type: none"> Cindy Galla, RPMS Tier 3A User Support Team Lead, OIT, IHS

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3:00 pm	Concurrent Sessions B
102A	SOGI Data Capture and Affirming Environments (REPEAT) <ul style="list-style-type: none"> • Jerico Cummings, LGBTQ+ Two Spirit Training and Community Engagement Specialist, Northwest Portland Area Indian Health Board • Fawnia Franklin, Supervisory Health System Specialist, Tohatchi Health Center, Navajo Area IHS • Rick Haverkate, MPH, IHS National HIV/AIDS/STI Program Lead, OCPS, IHS
102B	Best Practice: Collaboration with Patient Centered Medical Homes within the Revenue Cycle at Your Facility <ul style="list-style-type: none"> • LaShawn Ruiz, Supervisory Health System Specialist, Phoenix Indian Medical Center, Phoenix Area IHS • Beverly Zuniga, Supervisory Health System Specialist/PRC Supervisor, Colorado River Service Unit, Phoenix Area IHS
101A	Business Office, PRC, and Health Information Management Reports and Oversight for CEOs <ul style="list-style-type: none"> • CAPT Joseph Bryant, PharmD, BCPS, Chief Executive Officer, Clinton Indian Health Center, Oklahoma City Area IHS • Jacqueline Candelaria, CPC, HIM Consultant, Albuquerque Area IHS • CDR Tracy Sanchez, PA-C, MBA, Management Analyst, Division of Business Office Enhancement, ORAP, IHS
103A	Single Audit Overview <ul style="list-style-type: none"> • Manuel Cochrane, Supervisory Auditor, Division of Audit, OFA, IHS • Barbara Denny, Director, Division of Audit, OFA, IHS
212ABC	HIM 101: Look, Listen, and Learn <ul style="list-style-type: none"> • Gary Russell-King, Chief Medical Records Administrator, Northern Navajo Medical Center, Navajo Area IHS
103B	IHS Section 105(I) Leasing Agreements <ul style="list-style-type: none"> • Paula Poncho, Realty Officer, Alaska Area IHS • Christopher Poole, DHA, LCSW, Acting Director, ODSCT, IHS
104A	IHS USAC Rural Health Care Program Services <ul style="list-style-type: none"> • Dakota Koonce, USAC Program Coordinator, Division of Program Management and Budget, OIT, IHS
104B	Implementation and Deployment: The Pathway to EHR Modernization <ul style="list-style-type: none"> • Adrian Haven, Senior Deployment Program Manager, Division of Health Information Technology Modernization and Operations, OIT, IHS
105A	Change Healthcare: How One Cybersecurity Incident Caused Nationwide Impact to Healthcare <ul style="list-style-type: none"> • Tyler Brummer, Cybersecurity Incident Response Team Lead, Division of Information Security, OIT, IHS

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3:00 pm	Concurrent Sessions B
105B	<p>Antimicrobial Use and Resistance: Meeting the AUR Measure for Hospital Public Health and Promoting Interoperability Reporting</p> <ul style="list-style-type: none"> • CAPT Latona Austin, PharmD, Pharmacy Informatics Consultant, OIT, IHS • JoAnne Hawkins, HTI-1 Project Manager/Senior Healthcare Policy Analyst, General Dynamics Information Technology • CDR Karen Romancito, MBA, MT (ASCP), RPMS Laboratory Informaticist, Division of Information Technology, OIT, IHS • Leslie White, Information Technology Informatics Supervisor, Division of Information Technology, OIT, IHS
207	<p>National Pharmacy Council and Pharmacy Professional Specialty Group Updates</p> <ul style="list-style-type: none"> • LCDR Francisco Antigua, PharmD, BCPS, Pharmacy Clinical Informaticist, Catawba Service Unit, Nashville Area IHS • CAPT Latona Austin, PharmD, Pharmacy Informatics Consultant, OIT, IHS • Brandon Bui, Pharmacy Clinical Informaticist, Vice-Chair for Pharmacy Professional Specialty Group, Fort Yuma Health Center, Phoenix Area IHS • CAPT Kailee Fretland, PharmD, MS-HSA, Principal Pharmacy Consultant, IHS • CAPT Cynthia Gunderson, PharmD, Director of Revenue Cycle Management, Bemidji Area IHS • Allison Hardwick, M.Ed., RPMS Training Coordinator, DDC-ITS • Amanda Histia, Information of Technology Specialist, OIT, IHS • CDR Brian Johnston, RPh, MHA, Principal Pharmacy Informatics Consultant, OIT, IHS • CAPT Shannon Lowe, PharmD, MPH, BCPS, Chief Operating Officer, Haskell Indian Health Center, Oklahoma City Area IHS • LCDR Pritesh Patel, PharmD, BCACP, Clinical Pharmacy Informaticist, Tohono O’odham Nation Health Care Sells Hospital • CDR Dinesh Sukhlall, PharmD, BCPS, Deputy Chief Pharmacist, Phoenix Indian Medical Center, Phoenix Area IHS • CAPT Kendall Van Tyle, PharmD, BCPS, Pharmacy Informatics Consultant, Phoenix Area IHS
105C	<p>Telehealth: Remote Healing—Innovating for Health Equity</p> <ul style="list-style-type: none"> • Bryan K. Burrell, RHIA, LPN, Lead, HIM Consultant, OIT, IHS • Chris Fore, PhD, Director, Telebehavioral Health Center of Excellence, IHS • Naomi H. Hixson, AuD, CCC/A-SLP, Chief of Audiology, Phoenix Indian Medical Center, Phoenix Area IHS • Vijay Kannan, MD, MPH, Director of Clinical Performance and Health Impact, IHS • Maria Kofas, MSPH, RDN, LN, Public Health Nutritionist, Crow Service Unit, Billings Area IHS • Susy Postal, DNP, RN-BC, Chief Health Informatics Officer, OIT, IHS • Zoe Yeh, Registered Dietician, Phoenix Indian Medical Center, Phoenix Area IHS

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3:00 pm	Concurrent Sessions B
213AB	IHS Information Systems Coordinator Breakout (Closed session – invitation only) <ul style="list-style-type: none"> Paul Kundtz, Director, Division of Information Technology Operations, OIT, IHS
102C	Correcting POS Rejections in Pharmacy Point of Sale <ul style="list-style-type: none"> LCDR James Bower, PharmD, Pharmacist, Twelve Clans Unity Hospital, Great Plains Area IHS
106A	Purchased/Referred Care 102 <ul style="list-style-type: none"> Robert Sanders Jr., Purchased/Referred Care Officer, Nashville Area IHS Bree Tiger, Public Health Analyst, Nashville Area IHS
106B	IHS Clinical Initiatives <ul style="list-style-type: none"> Loretta Christensen, MD, MBA, MSJ, FACS, Chief Medical Officer, IHS Matthew A. Clark, MD, FACP, FAAP, Chief Medical Officer, Alaska Area Native Health Service, IHS
106C	Case Management and PRC Fundamentals <ul style="list-style-type: none"> Jencie Rubio Majano, MSN, RN, Case Management Department Supervisor, Woodrow Wilson Keeble Memorial Health Care Center, Great Plains Area IHS Carolyn Tapahe, RN, CCM, Case Management Supervisory Clinical Nurse, Phoenix Indian Medical Center, Phoenix Area IHS Robin Watkins, MSN, RN, FI Project Officer, ORAP, IHS Leah Westover, MSN, RN, Supervisory Nurse of Purchased/Referred Care, Whiteriver Service Unit, Phoenix Area IHS
4:30 pm	Recess for the day

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Wednesday, August 14

Note: Please see program insert for details on the following DST sessions.

301ABC	Direct Service Tribe Session
9:00 am	Welcome
9:30 am	Innovative Best Practices for Chief Executive Officers

10:45 am	Break
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301ABC	Direct Service Tribe Session
11:00 am	State of Indian Health Patients
11:45 am	Traditional Healing – TBD

12:15 pm	Lunch on Your Own
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301ABC	Direct Service Tribe Session
1:45 pm	Legislative Update and Priorities
2:15 pm	Telebehavioral Health Center of Excellence

3:00 pm	Break
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301ABC	Direct Service Tribe Session
3:15 pm	Direct Service Tribes Budget
4:00 pm	What Does the Future of Direct Service Look Like?
4:45 pm	Adjourn

301ABC	Direct Service Tribe Session
4:45	National Indian Health Board Listening Session

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Wednesday, August 14

8:00 am	Concurrent Sessions C
211AB	IHS–VA Reimbursement Agreement Program Training <ul style="list-style-type: none"> Michelle Slusser, MBA, MASG, PMP, Program Analyst, Office of Integrated Veterans Care, Veteran Health Administration
101B	Basic Benefits Coordination <ul style="list-style-type: none"> Dustie Cummins, Patient Benefit Coordinator/Contact Representative, Crow Service Unit, Billings Area IHS
101C	Navigating Eligibility in a Diverse Metropolitan Community <ul style="list-style-type: none"> Kathy Dill, DBA, MHSA, RN, CHC, Acting Chief Operations Officer, Phoenix Indian Medical Center, Phoenix Area IHS Debra Ward Lund, RN, MSN, Chief Executive Office, Phoenix Indian Medical Center, Phoenix Area IHS Stephanie Aird, MS, Deputy Chief Executive Officer, Phoenix Indian Medical Center, Phoenix Area IHS
102A	Education, Outreach, Engagement, and Empowerment <ul style="list-style-type: none"> Kristen Bitsuie, Tribal Health Reform Outreach and Education Policy Coordinator, National Indian Health Board Sarah Forrest, LCSW-C, Management Analyst, Division of Business Office Enhancement, ORAP, IHS
102B	Rural Emergency Hospital (REH) Guidelines <ul style="list-style-type: none"> Gail Atnip, Provider Outreach Education Specialist, Novitas Solutions Kim Robinson, Provider Outreach Education Specialist, Novitas Solutions Leslie Reece, CPC, CPCO, Business Office Coordinator, Bemidji Area IHS
101A	Third-Party Internal Controls Policy and the Online Tool <ul style="list-style-type: none"> K Dempsey, MHSA, Management Analyst, Division of Business Office Enhancement, ORAP, IHS CDR Tracy Sanchez, PA-C, MBA, Management Analyst, Division of Business Office Enhancement, ORAP, IHS
103A	Accounts Receivable: End-to-End Process <ul style="list-style-type: none"> Archana Bhat, Director, Division of Systems Review and Procedures, OFA, IHS Muralidhar Vintha, Systems O&M Support (Accounts Receivables), Division of Systems Review and Procedures, OFA, IHS
212ABC	New HIM Supervisor <ul style="list-style-type: none"> Gary Russell-King, Chief Medical Records Administrator, Northern Navajo Medical Center, Navajo Area IHS
104A	IHS Section 508 and Digital Accessibility <ul style="list-style-type: none"> Kevin Fulbright, Section 508 Program Manager, Division of Program Management and Budget, OIT, IHS

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8:00 am	Concurrent Sessions C
104B	Four Directions Warehouse (REPEAT) <ul style="list-style-type: none"> Charles Cross, CMA, CFM, S, Engineering Branch Chief, Division of Health Information Technology Modernization and Operations, OIT, IHS
105A	NIST–RMF Authority to Operate IHS-Systems <ul style="list-style-type: none"> Sam Mathew, Risk and Compliance Team Lead, Division of Information Security, OIT, IHS
105B	OIT Updates for the Interoperability/Centralized Interoperability Suite <ul style="list-style-type: none"> Tammy Crazy Bull, RHIT, HIM Consultant, OIT, IHS Jason Flatter, MIS, MJIL, PMP, Information Technology Specialist, OIT, IHS Bobby Villines, MPH, Health Information Technology Interoperability and Health Information Exchange Manager, OIT, IHS
207	Unpacking SDOH: Current Perspectives and Changes <ul style="list-style-type: none"> Philippe Champagne, MD, MPH, Physician Senior Advisor, Office of Quality, IHS CAPT Jana Towne, RN, BSN, MHA, Nurse Consultant, SDOH Lead, Division of Diabetes Treatment and Prevention, OCPS, IHS Natalie Tuttle, CCS-P, Program Analyst, Billings Area IHS
105C	STI/Syphilis End-the-Syndemic Informatics Response <ul style="list-style-type: none"> CAPT Wil Darwin, PharmD, Clinical Informaticist, Albuquerque Area IHS CAPT Cynthia Gunderson, PharmD, Director of Revenue Cycle Management, Bemidji Area IHS Melinda Nez, BSN, RN, Nurse Informaticist, Division of Information Technology, OIT, IHS Kathy Ray, RN, CNM (retired), Clinical Applications Coordinator, Informaticist, Acting Statistician, Navajo Area IHS Brigg Reilley, Epidemiologist, Northwest Portland Area Indian Health Board CAPT (ret) Tina Tah, MBA, MSN, RN, Nurse Consultant, Public Health Nurse, OCPS, IHS CAPT (ret) Theresa Tsosie-Robledo, MS, RN-BC, Public Health Advisor. Public Health Nurse Grant Coordinator, Division of Nursing Services, OCPS, IHS
213AB	Collaborate Efficiently using Microsoft Teams (REPEAT) <ul style="list-style-type: none"> Sina Kasraian, Information Technology Service Desk Manager, OIT, IHS
102C	Identification and Entry of Third-Party Insurance (Pharmacy) <ul style="list-style-type: none"> Tiffany Allery, Pharmacy Point of Sale Program Analyst, Office of Public Health, Phoenix Area IHS
106A	IHS PRC Medical Priorities Plan Update – 2024 <ul style="list-style-type: none"> Loretta Christensen, MD, MBA, MSJ, FACS, Chief Medical Officer, IHS Matthew A. Clark, MD, FACP, FAAP, Chief Medical Officer, Alaska Area Native Health Service, IHS

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8:00 am	Concurrent Sessions C
106B	PRC Metric Tool and PRC Referral Dashboard <ul style="list-style-type: none"> • Sam Brewster, Management Analyst, ORAP, IHS • CAPT Joseph Bryant, PharmD, BCPS, Chief Executive Officer, Clinton Indian Health Center, Oklahoma City Area IHS • Daniel Hibbert, Information Technology Specialist, Clinton Indian Health Center, Oklahoma City Area IHS
106C	Catastrophic Health Emergency Fund (CHEF) 101 <ul style="list-style-type: none"> • Joni Begay, Contact Representative, Chinle Service Unit, Navajo Area IHS • Lionel Dawes, Management Analyst, Purchased/Referred Care Program, Navajo Area IHS • Randell Fatt, Catastrophic Health Emergency Fund Manager, Division of Contract Care, ORAP, IHS • Kimberly Madden, Director of Care Coordination, Tuba City Regional Health Care Corporation • Bree Tiger, Public Health Analyst, Nashville Area IHS

9:15 am	Break
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9:30 am	Concurrent Sessions D
211AB	What is Your Role in Revenue Generation? <ul style="list-style-type: none"> • K Dempsey, MHSA, Management Analyst, Division of Business Office Enhancement, ORAP, IHS • April Gooday, BA, Business Office Manager, Clinton Service Unit, Oklahoma City Area IHS • Raho Ortiz, Director, Division of Business Office Enhancement, ORAP, IHS
101B	Billing Basics 101 <ul style="list-style-type: none"> • Terri Kelewood, Business Office Manager, Kayenta Health Center, Navajo Area IHS
101C	Effective Communication <ul style="list-style-type: none"> • CDR Tracy Sanchez, PA-C, MBA, Management Analyst, Division of Business Office Enhancement, ORAP, IHS
102A	A/R End User Reports: Who/How/When/What <ul style="list-style-type: none"> • Tashina Burns, Financial Management Analyst, Accounts Receivable, Great Plains Area IHS • Therea Crank, Information Technology Specialist, Phoenix Area IHS • Clarissa Farwell, Patient Accounts Tech, Fort Belknap Service Unit, Billings Area IHS • Leslie Bowstring Reece, CPC, CPCO, Business Office Coordinator, Bemidji Area IHS • Lorraine Reels Pearson, Business Office Manager, Nashville Area IHS • Rachael Washington, CPC, Billing Technician, Coder, Dulce Health Center/Jicarilla Service Unit, Albuquerque Service Unit

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9:30 am	Concurrent Sessions D
102B	Critical Access Hospitals (CAH): Understanding Indian Health Service Designation, Billing and Reimbursement <ul style="list-style-type: none"> Gail Atnip, Provider Outreach Education Specialist, Novitas Solutions Kim Robinson, Provider Outreach Education Specialist, Novitas Solutions
101A	Innovative Revenue Generation Practices for CEOs <ul style="list-style-type: none"> LCDR Michael Hunt, PharmD, Pharmacy Point-of-Sale Billing, Clinton Indian Health Center, Oklahoma City Area IHS CAPT Brian Wren, Chief Executive Officer, Lawton Service Unit, Oklahoma City Area IHS
103B	Indigenous Meal Kit Pilot Project in a Southwest Montana Community <ul style="list-style-type: none"> Phoebe DeLucco, Community Outreach Specialist, Butte Native Wellness Center Aimee Velk, RDN, LN, Registered Dietician Nutritionist, Butte Native Wellness Center
103A	US Treasury System/G-Invoicing: Processing Intergovernmental IAAs/Buy, Sell Transactions <ul style="list-style-type: none"> Archana Bhat, Director, Division of Systems Review and Procedures, OFA, IHS Ashok (Tony) Dilawari, UFMS Projects Support Specialist, Division of Systems Review and Procedures, OFA, IHS Firasath Mohammed, Systems O&M (Contract Writing System PRISM and UFMS Purchasing Module), Division of Systems Review and Procedures, OFA, IHS Azmah Parry, Federal Accounts Payable Lead, Division of Systems Review and Procedures, OFA, IHS Brian Williams, Contract Support Staff, Systems O&M Support, OFA, IHS
212ABC	E/M Documentation and Compliance <ul style="list-style-type: none"> Kristina Rogers, MMI, CPC, CDEO, CPB, CPMA, Statistician/HIM Consultant, Nashville Area IHS
104A	IHS USAC Rural Health Care Program Services (REPEAT) <ul style="list-style-type: none"> Dakota Koonce, USAC Program Coordinator, Division of Program Management and Budget, OIT, IHS
104B	Health IT Modernization Roundtable <ul style="list-style-type: none"> Mitchell Thornbrugh, CIO and Director, OIT, IHS Andrea Scott, MBA-HCM, BS, FAC-P/PM, SR, FAC-COR III, Deputy CIO, OIT, IHS Howard Hays, MD, MSPH, FAAFP, FAMIA, Chief Medical Information Officer, OIT, IHS Jeanette Kompkoff, Director, Division of Health Information Technology Modernization and Operations, OIT, IHS
105A	Rx for Chaos: True Stories of Cybercrime in the Healthcare Sector <ul style="list-style-type: none"> Sam Koffman, Special Agent, Office of the Inspector General, US Department of Health and Human Services
105B	RPMS Admin Meeting <ul style="list-style-type: none"> Jacqueline Jones, IT OS/SysAdmin, OIT, IHS
207	Deploying the New IHS Priority of Care Policy: Preparation for EHR Transition <ul style="list-style-type: none"> Joel Knutson, DDS, Project Manager, Electronic Dental Record Program, Division of Oral Health, OCPS, IHS

Business Office (BO)	Chief Executive Officer (CEO)	Direct Service Tribe, Urban (DST/T/U)	Finance/Accounting (F/A)	Health Information Management (HIM)	Indian Self-Determination (ISDEAA)	Information Technology (IT)	Point of Sale (POS)	Purchased/Referred Care (PRC)
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9:30 am	Concurrent Sessions D
105C	Expansion of the Community Health Aide Program: Building on the Successful Healthcare Delivery of Alaska <ul style="list-style-type: none"> • Bobbi Jo Peltier, MS, MPA, Public Health Advisor, Division of Behavioral Health, Office of Clinical and Preventive Services (OCPS), IHS • Dion Reid, Public Health Advisor/Community Health Aide Specialist, OCPS, IHS • Cheryl Sixkiller, DDS, National IHS Community Health Aide Program Dental Health Aide Specialist, Division of Oral Health, OCPS, IHS • Wyatt Whitegoat, MAT, ATC, MPH, Program Specialist and National Community Health Aide Program, OCPS, IHS
213AB	Onboarding and Offboarding IHS Team Members using SailPoint and ServiceNow <ul style="list-style-type: none"> • Kathryn Lewis, IT Operations Manager, OIT, IHS
102C	Insurer Setup and Fixing Insurers in ADV and Rx Insurance Entry in Insurer File <ul style="list-style-type: none"> • Tiffany Allery, Pharmacy Point of Sale Program Analyst, Office of Public Health, Phoenix Area IHS
106A	IHS PRC Medical Priorities Plan Update – 2024 (REPEAT) <ul style="list-style-type: none"> • Loretta Christensen, MD, MBA, MSJ, FACS, Chief Medical Officer, IHS • Matthew A. Clark, MD, FACP, FAAP, Chief Medical Officer, Alaska Area Native Health Service, IHS
106C	Catastrophic Health Emergency Fund 101 (REPEAT) <ul style="list-style-type: none"> • Joni Begay, Contact Representative, Chinle Service Unit, Navajo Area IHS • Lionel Dawes, Management Analyst, Purchased/Referred Care Program, Navajo Area IHS • Randell Fatt, Catastrophic Health Emergency Fund Manager, Division of Contract Care, ORAP, IHS • Kimberly Madden, Director of Care Coordination, Tuba City Regional Health Care Corporation • Bree Tiger, Public Health Analyst, Nashville Area IHS

10:45 am	Break
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11:00 am	Concurrent Sessions E
211AB	RPMS/UFMS Reconciliation from a BOM/BOC Perspective <ul style="list-style-type: none"> • Alex Arobba, Business Office Coordinator, Great Plains Area IHS • Adrian Lujan, Program Analyst, OIT, IHS
101B	Billing Basics 101, Session #2 <ul style="list-style-type: none"> • Terri Kelewood, Business Office Manager, Kayenta Health Center, Navajo Area IHS

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11:00 am	Concurrent Sessions E
101C	Third-Party Internal Controls Tool and Reporting <ul style="list-style-type: none"> • Leslie Bowstring-Reece, CPC, CPCO, Business Office Coordinator, Bemidji Area IHS • Carmelita Dazen, Business Office Manager, Yakama Indian Health Center, Portland Area IHS • K Dempsey, MHSA, Management Analyst, Division of Business Office Enhancement, ORAP, IHS
102A	Patient Registration: First Step to Quality Care <ul style="list-style-type: none"> • Gary Russell-King, Chief Medical Records Administrator, Northern Navajo Medical Center, Navajo Area IHS
102B	Medicare Expanded Services for 2024 <ul style="list-style-type: none"> • Gail Atnip, Provider Outreach Education Specialist, Novitas Solutions • Kim Robinson, Provider Outreach Education Specialist, Novitas Solutions
101A	Navigating and Fostering Communications Channels: Sharing Best Practices <ul style="list-style-type: none"> • RADM Chris Buchanan, Deputy Director of Field Operations, IHS • Ty Reidhead, MD, Area Director, Phoenix Area IHS • Travis Scott, RD, MPH, Director of Field Operations, Oklahoma City Area IHS
103B	Telling Our Story: How Collaboration Can Re-Write the IHS Narrative <ul style="list-style-type: none"> • Nicole Adams, Director of Public Affairs, IHS
103A	Finance Dashboards/FBIS Overview and Dashboards <ul style="list-style-type: none"> • Mahesh Anchuri, Contract Support Staff, Systems O&M Support, OFA, IHS • Archana Bhat, Director, Division of Systems Review and Procedures, OFA, IHS • Abhishek Krishnan, UFMS and PRISM Operations and Support, Division of Systems Review and Procedures, OFA, IHS • Firasath Mohammed, Systems O&M (Contract Writing System PRISM and UFMS Purchasing Module), Division of Systems Review and Procedures, OFA, IHS • Azmah Parry, Federal Accounts Payable Lead, Division of Systems Review and Procedures, OFA, IHS • Cindy Reeves, Accountant, Division of Systems Review and Procedures, OFA, IHS • Pramod Sheno, Contractor, Guidehouse Inc. • Brian Williams, Contract Support Staff, Systems O&M Support, OFA, IHS
212ABC	Nuts and Bolts of HIPAA and Privacy Act <ul style="list-style-type: none"> • Bryan K. Burrell, RHIA, LPN, Lead, HIM Consultant, OIT, IHS
104A	IHS Enterprise Mobile Service Program: Requesting Services <ul style="list-style-type: none"> • Rebecca Martinez, Staff Analyst, Division of Program Management and Budget, OIT, IHS • Kimberly Pritchard, Business Analyst, Division of Program Management and Budget, OIT, IHS

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11:00 am	Concurrent Sessions E
104B	<p>The Roadmap to Modernization Readiness: An Overview of the “Getting Ready to Get Ready” Guide</p> <ul style="list-style-type: none"> Adrian Haven, Senior Deployment Program Manager, Division of Health Information Technology Modernization and Operations, OIT, IHS Kimberly Shije, Organizational Change Manager, Division of Health Information Technology Modernization and Operations, OIT, IHS
105A	<p>The Human Capital Triad for Cyber Retention</p> <ul style="list-style-type: none"> Brian McElyea, MD, Vice President, RELI Group, Inc.
105B	<p>The Potential of Advanced Technology for Native Healthcare</p> <ul style="list-style-type: none"> Thomas Osborne, MD, Chief Medical Officer, Microsoft Federal
207	<p>Building Business Process Models for Health IT Modernization at the IHS</p> <ul style="list-style-type: none"> Howard Hays, MD, MSPH, FAAFP, FAMIA, Chief Medical Information Officer, OIT, IHS Robert Lario, PhD, Enterprise Architect and Knowledge Engineer, HIT Modernization and Innovation, OIT, IHS Marcie Platero, BSN, RN, Nurse Informaticist, OIT, IHS CAPT (ret) David Taylor, MHS, RPh, PA-C, RN, Clinical Informatics Deployment, Division of Health Information Technology Modernization and Operations, OIT, IHS
105C	<p>Suicide Risk Screenings, Evidence, Clinical Pathways and Treatment Priorities: Update</p> <ul style="list-style-type: none"> Pamela End of Horn, DSW, LICSW, National Suicide Prevention Consultant, OCPS, IHS Lisa Horowitz, PhD, MPH, Clinical Psychologist, Senior Associate Scientist, National Institute of Mental Health, National Institutes of Health Vijay Kannan, MD, MPH, Director of Clinical Performance and Health Impact, IHS Maria Kofas, MSPH, RDN, LN, Public Health Nutritionist, Crow Service Unit, Billings Area IHS CAPT John Lester, PharmD, MAS (Health Informatics), Clinical Informatics Consultant, Phoenix Area IHS Deborah Snyder, MSW, LCSW-C, Senior Advisor to the Clinical Director; Faculty Psychiatry Consultation Liaison Service, National Institute of Mental Health, National Institutes of Health Zoe Yeh, Registered Dietician, Phoenix Indian Medical Center, Phoenix Area IHS
213AB	<p>2024 Qlik Sense Dashboard Development and Life Cycle: Overview, New Features, and User Group</p> <ul style="list-style-type: none"> Sheng (Victor) Liu, BI Architect, OIT, IHS Vanessa Weaver, Director, Division of Data Management and Analytics, OIT, IHS
102C	<p>Pharmacy Point of Sale Tutorial Exploration</p> <ul style="list-style-type: none"> LCDR Michael Hunt, PharmD, Pharmacy Point-of-Sale Billing, Clinton Indian Health Center, Oklahoma City Area IHS

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11:00 am	Concurrent Sessions E
106A	Overview of Medicare-like Rates for Tribal Programs <ul style="list-style-type: none"> Philip Otero, Customer Service Manager, IHS FI, Blue Cross and Blue Shield of New Mexico Robin Watkins, MSN, RN, FI Project Officer, ORAP, IHS
106B	PRC Appeal Process and Writing Tips <ul style="list-style-type: none"> Marie Begay, Public Health Analyst and Purchased/Referred Care Officer, Navajo Area IHS Ed Chasing Hawk, Program Analyst, Division of Contract Care, ORAP, IHS Bobbie Moran, MBA, Health System Specialist, Oklahoma City Area IHS
106C	IHS PRC Delivery Areas (PRCDA) Map Application: Using Interactive Maps and Tools to Help Determine PRC Eligibility (Live Demo) – Session 1 <ul style="list-style-type: none"> Carlyne "Lyndy" Worsham, GISP, Geographer, Office of Public Health Support, IHS

12:15 pm	Lunch On Your Own
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1:45 pm	Concurrent Sessions F
211AB	Revenue Cycle: Third-Party Billing Roundtable and Open Forum Discussion on the Practice of Billing for Third-Party Resources <ul style="list-style-type: none"> Cindy Galla, RPMS Tier 3A User Support Team Lead, OIT, IHS Terri Kelewood, Business Office Manager, Kayenta Health Center, Navajo Area IHS Cynthia Larsen, BBA, Program Analyst, ORAP, IHS Adrian Lujan, Program Analyst, OIT, IHS Alva Parsons, CPC, Health System Specialist, Little Shell Tribal Health Clinic, Billings Area IHS
101B	ERA Posting (Posting Electronically): Current Issues and Best Practices <ul style="list-style-type: none"> Angie Clark, Lead Accounting Technician, Shiprock Service Unit, Navajo Area IHS Theresa Crank, Information Technology Specialist, Phoenix Area IHS Tricia Peshlakai, Medical Support Assistant, Phoenix Indian Medical Center, Phoenix Area IHS
101C	Supporting the Four Pillars of Excellence <ul style="list-style-type: none"> Cindy Dale, Lead Contact Representative, Phoenix Indian Medical Center, Phoenix Area IHS Kyla Hosteen, Lead Benefits Coordinator, Phoenix Indian Medical Center, Phoenix Area IHS Rebecca Moffett, Lead Contact Representative, Phoenix Indian Medical Center, Phoenix Area IHS Vivian Morris, Lead Benefits Coordinator, Phoenix Indian Medical Center, Phoenix Area IHS

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1:45 pm	Concurrent Sessions F
102A	Interviewing Techniques for Staff <ul style="list-style-type: none"> Gary Russell-King, Chief Medical Records Administrator, Northern Navajo Medical Center, Navajo Area IHS
102B	Provider Enrollment: CMS <ul style="list-style-type: none"> Gail Atnip, Provider Outreach Education Specialist, Novitas Solutions Kim Robinson, Provider Outreach Education Specialist, Novitas Solutions
101A	Purchased/Referred Care Delivery Area (PRCDA) Expansion and Service Delivery Areas: What's the Difference? <ul style="list-style-type: none"> Ed Chasing Hawk, Program Analyst, Division of Contract Care, ORAP, IHS Robert Pittman, BPharm, MPH, Deputy Director, Office of Public Health Support, IHS Alison Sanders, Management and Program Analyst, ORAP, IHS
103B	Foundations of Tribal Shares <ul style="list-style-type: none"> Wileen Yazzie, Financial Analyst, OTSG, Navajo Area IHS
103A	Accounts Receivable: Reporting and Reconciliation/Cash Reconciliation <ul style="list-style-type: none"> Archana Bhat, Director, Division of Systems Review and Procedures, OFA, IHS Sudheer Handulnagaram, UFMS and PRISM Support Team, Division of Systems Review and Procedures, OFA, IHS Marion Kelley-Jim, Accountant, Navajo Area IHS Muralidhar Vintha, Systems O&M Support (Accounts Receivables), Division of Systems Review and Procedures, OFA, IHS
212ABC	Managing Coding Backlog <ul style="list-style-type: none"> Christina Benally, CPC, Medical Record Administrative Specialist, Fort Washakie Health Service, Billings Area IHS
104A	IHS Enterprise Mobile Service Program: Managing Mobile Services and Costs <ul style="list-style-type: none"> Darren Buchanan, MIS, Data Analyst, OIT, IHS Greg Hagood, M.S. Environmental Biology, Data Analyst, Chickasaw Nation Industries Inc., (CNI)
104B	Implementation and Deployment: The Pathway to EHR Modernization (REPEAT) <ul style="list-style-type: none"> Adrian Haven, Senior Deployment Program Manager, Division of Health Information Technology Modernization and Operations, OIT, IHS
105A	Governance, Risk, and Compliance: Navigating the IT Governance Landscape <ul style="list-style-type: none"> Godfred Kwao, Audit Analyst, Division of Information Security, OIT, IHS Jason Wells, Information Security Analyst, Division of Information Security, OIT, IHS
105B	RPMS Immunization Updates 2024 <ul style="list-style-type: none"> CAPT Suryam Palanki, PharmD, FAC-COR III, Pharmacy Informatic Consultant, Division of Information Technology, OIT, IHS

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1:45 pm	Concurrent Sessions F
207	<p>Developing a Service Unit-Level Pre-Visit Planning Model</p> <ul style="list-style-type: none"> Brandon Bui, Phoenix Area Representative, Professional Specialty Group, Fort Yuma Health Center, Phoenix Area IHS LCDR Deborah Lai, Clinical Informaticist, Fort Yuma Health Center, Phoenix Area IHS CAPT John Lester, PharmD, MAS (Health Informatics), Clinical Informatics Consultant, Phoenix Area IHS
105C	<p>Laboratory Professional Specialty Group: New Kid on the Block!</p> <ul style="list-style-type: none"> Jennifer Antonio, MT(ASCP), MBA, CLS Informatics Specialist, Phoenix Area IHS Casey Kills Pretty Enemy, BSCLS, CLS Laboratory Informaticist, OIT, IHS Arlinda Lee, B, CLS (ASCP), MAHSM, Laboratory Consultant, Phoenix Area IHS Karla Mankoff, MLS (AMT), Laboratory Consultant, Portland Area IHS CDR Karen Romancito, MBA, MT (ASCP), RPMS Laboratory Informaticist, Division of Information Technology, OIT, IHS LCDR Marcia Sahmaunt, Laboratory Consultant, Oklahoma City Area IHS
213AB	<p>IT Service Management and ServiceNow at IHS</p> <ul style="list-style-type: none"> Sina Kasraian, Information Technology Service Desk Manager, OIT, IHS
102C	<p>Reports for Monitoring POS Success</p> <ul style="list-style-type: none"> LCDR Phillip O'Bourke, PharmD, Point-of-Sale Program Manager, Lawton Indian Hospital, Oklahoma City Area IHS
106A	<p>RPMS Contract Health Service Management Information System (CHSMIS) and Referred Care Information System (RCIS) Application Overview</p> <ul style="list-style-type: none"> Joni Begay, Contact Representative, Chinle Service Unit, Navajo Area IHS Marie Begay, Public Health Analyst and Purchased/Referred Care Officer, Navajo Area IHS Sally Hooke, Health Systems Specialist, Great Plains Area Office IHS Tonya Masten, Health Systems Specialist, Great Plains Area Office IHS Gail Townsend, Information Technology Specialist, OIT, IHS
106B	<p>PRC for Chief Executive Officers Panel</p> <ul style="list-style-type: none"> Billie Brown, RN, Chief Executive Officer, Fort Belknap Service Unit, Billings Area IHS CAPT Joseph Bryant, PharmD, BCPS, Chief Executive Officer, Clinton Indian Health Center, Oklahoma City Area IHS CAPT John Rael, Director, ORAP, IHS Robin Watkins, MSN, RN, FI Project Officer, ORAP, IHS
106C	<p>Electronic CHEF Application—Demo and Frequently Asked Questions</p> <ul style="list-style-type: none"> Randell Fatt, Catastrophic Health Emergency Fund Manager, Division of Contract Care, ORAP, IHS Kevin Rogers, Information Technology Specialist (Internet), Oklahoma City Area IHS Kimberly Madden, Director of Care Coordination, Tuba City Regional Health Care Corporation Bree Tiger, Public Health Analyst, Nashville Area IHS

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3:00 pm	Break
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3:15 pm	Concurrent Sessions G
211AB	Health IT Modernization: Revenue Cycle—Getting Ready to Get Ready <ul style="list-style-type: none"> Adrian Lujan, Program Analyst, OIT, IHS
101B	Open AR Reconciliation Best Practice <ul style="list-style-type: none"> Miranda Begay, Budget Analyst, Kayenta Service Unit, Navajo Area IHS Terry Jo Caboni, Accounting Technician, Kayenta Service Unit, Navajo Area IHS Carolinda Greenstone, Budget Analyst, Kayenta Service Unit, Navajo Area IHS
101C	Standardization of Posting within Various Alternate Resources Codes and Methods <ul style="list-style-type: none"> Derek Boye, Document Improvement Specialist, Phoenix Indian Medical Center, Phoenix Area IHS Leona John, Acting Lead Medical Support Specialist, Phoenix Indian Medical Center, Phoenix Area IHS Melyssa Martinez, Medical Support Assistant, Phoenix Indian Medical Center, Phoenix Area IHS Tricia Peshlakai, Medical Support Assistant, Phoenix Indian Medical Center, Phoenix Area IHS
102A	Investing in Wellness: Financing Strategies in Behavioral Health in Indian Country <ul style="list-style-type: none"> Lyzbeth Best, MPH, MA, Manager of Technical Assistance, National Council of Urban Indian Health Evelina Maho, MAdm, Director of Technical Assistance, National Council of Urban Indian Health
102B	Provider Enrollment Best Practices <ul style="list-style-type: none"> Raya Benally, MSHA, Health System Specialist, Phoenix Indian Medical Center, Phoenix Area IHS Kristina Fish, Patient Business Director, Phoenix Indian Medical Center, Phoenix Area IHS Traci Halligan, Lead Medical Support Assistant, Colorado River Service Unit, Phoenix Area IHS
101A	Professional Development and Staffing in the Business Office and Purchased/Referred Care <ul style="list-style-type: none"> CDR Tracy Sanchez, PA-C, MBA, Management Analyst, Division of Business Office Enhancement, ORAP, IHS Robin Watkins, MSN, RN, FI Project Officer, ORAP, IHS
103A	Best Practices: Undelivered Orders <ul style="list-style-type: none"> Narender Gupta, Senior Subject Matter Expert, Division of Systems Review and Procedures, OFA, IHS Firasath Mohammed, Systems O&M (Contract Writing System PRISM and UFMS Purchasing Module), Division of Systems Review and Procedures, OFA, IHS

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3:15 pm	Concurrent Sessions G
212ABC	Dental and ICD-10-CM <ul style="list-style-type: none"> Kristina Rogers, MMI, CPC, CDEO, CPB, CPMA, Statistician/HIM Consultant, Nashville Area IHS
103B	Personnel Aspects of the Indian Self-Determination and Education Assistance Act <ul style="list-style-type: none"> Deanna Dick, MSW, MHA, Director, Division of Commissioned Personnel Support, Office of Human Resources (OHR), IHS Shirl Eastep, Deputy Director, OHR, IHS
104A	IHS Radio Frequency Spectrum Management Program: Procedures and Processes <ul style="list-style-type: none"> Douglas Herbert, Business Analyst/Radio Frequency Coordinator, Chickasaw Nation Industries (CNI)
104B	The Roadmap to Modernization Readiness: An Overview of the “Getting Ready to Get Ready” Guide (REPEAT) <ul style="list-style-type: none"> Adrian Haven, Senior Deployment Program Manager, Division of Health Information Technology Modernization and Operations, OIT, IHS Kimberly Shije, Organizational Change Manager, Division of Health Information Technology Modernization and Operations, OIT, IHS
105A	Creating a Culture of Cybersecurity at IHS <ul style="list-style-type: none"> Ed Conley, Information Technology Specialist, OIT, IHS Reese Weber, MBA, CISSP, Chief Information Security and Privacy Officer, California Area IHS
105B	RPMS EHR Updates 2024 <ul style="list-style-type: none"> Melana Barker, MSN-NI, RN, Clinical Nurse Informaticist, Division of Information Technology, OIT, IHS CAPT Katie Johnson, PharmD, MHIIM, EHR Federal Lead, Division of Information Technology, OIT, IHS
207	Assessing and Optimizing Your RPMS EHR While Preparing for EHR Transition <ul style="list-style-type: none"> Christina Commerford, MSN, Health Care Informatics, Nurse-CAM, IHS Sharon Goldsmith, MT (ASCP) (NCA), Health Information Specialist, White Earth Service Unit, Bemidji Area IHS LCDR Deborah Lai, Clinical Informaticist, Fort Yuma Health Center, Phoenix Area IHS CAPT John Lester, PharmD, MAS (Health Informatics), Clinical Informatics Consultant, Phoenix Area IHS Kathy Ray, RN, CNM (retired), Clinical Applications Coordinator, Informaticist, Acting Statistician, Navajo Area IHS
105C	Getting Started with Power Business Intelligence <ul style="list-style-type: none"> CDR Nicholas Laughton, PharmD, MPH, Informaticist, Phoenix Area IHS
213AB	Driving Project Success with Agile Project Management Methodologies <ul style="list-style-type: none"> Rebecca Bowlin, PMP, ITIL, Program Manager, Division of Data Management and Analytics, OIT, IHS

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3:15 pm	Concurrent Sessions G
102C	Pharmacy Calculations and Impact on AUDITs <ul style="list-style-type: none"> • LCDR Michael Hunt, PharmD, Pharmacy Point-of-Sale Billing, Clinton Indian Health Center, Oklahoma City Area IHS
106A	PRC Metric Tool and PRC Referral Dashboard (REPEAT) <ul style="list-style-type: none"> • Sam Brewster, Management Analyst, ORAP, IHS • CAPT Joseph Bryant, PharmD, BCPS, Chief Executive Officer, Clinton Indian Health Center, Oklahoma City Area IHS • Daniel Hibbert, Information Technology Specialist, Clinton Indian Health Center, Oklahoma City Area IHS
106B	Patient-Centered Medical Home and Data that Drive Quality Improvement within Managed Care <ul style="list-style-type: none"> • Shane Enochs, RN, CCM, Case Management Supervisor, Clinton Service Unit, Oklahoma City Area IHS • Jencie Rubio Majano, MSN, RN, Case Management Department Supervisor, Woodrow Wilson Keeble Memorial Health Care Center, Great Plains Area IHS • Carolyn Tapahe, RN, CCM, Case Management Supervisory Clinical Nurse, Phoenix Indian Medical Center, Phoenix Area IHS
106C	PRC Reconciliation (UFMS and CHSMIS) <ul style="list-style-type: none"> • Carla Despain, CPA, Financial Management Officer, Oklahoma City Area IHS • Karla Hall, Management Analyst, Division of Contract Care, ORAP, IHS • Abhishek Krishnan, UFMS and PRISM Operations and Support, Division of Systems Review and Procedures, OFA, IHS • Gwendolyn Mark, Accounting Technician, Shiprock Service Unit, Navajo Area IHS • LeeAnn Thorson, Purchased/Referred Care Officer, Bemidji Area IHS
4:30 pm	Recess for the day

Thursday, August 15

8:00 am	Concurrent Sessions H
211AB	Third-Party Billing End User Reports: Who/How/When/What <ul style="list-style-type: none"> • Adrian Lujan, Program Analyst, OIT, IHS • Alva Parsons, CPC, Health System Specialist, Little Shell Health Center, Billings Area IHS
101B	Annual Wellness Visit Summary <ul style="list-style-type: none"> • Allison Coyle, MHA, RHIA, CCS, CPC, CRC, Director, HIM, Claremore Indian Hospital, Oklahoma City Area IHS • Taylor Morris, PharmD, BCACP, Pharmacy Clinical Coordinator, Claremore Indian Hospital, Oklahoma City Area IHS • CDR Carl Murray, PharmD, MHA, Claremore Indian Hospital, Oklahoma City Area IHS

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8:00 am	Concurrent Sessions H
101C	Debt Management Start to Finish <ul style="list-style-type: none"> Ladonna Tom, Lead Voucher Examiner, Chinle Service Unit, Navajo Area IHS LeAnn Yazzie, Accounting Officer, Navajo Area IHS
102A	Insurance Elements, Verification Process, Important Forms, and Sequencing <ul style="list-style-type: none"> Fawnia Franklin, Supervisory Health System Specialist, Tohatchi Health Center, Navajo Area IHS Leslie Bowstring Reece, CPC, CPCO, Business Office Coordinator, Bemidji Area IHS
102B	Interactive: Working Your A/R (Posting) and Follow-Up Successes <ul style="list-style-type: none"> Theresa Blodgett Flint Knife, Accounting Technician, Yakama Indian Health Center, Portland Area IHS Tashina Burns, Financial Management Analyst, Accounts Receivable, Great Plains Area IHS Angie Clark, Lead Accounting Technician, Shiprock Service Unit, Navajo Area IHS Therea Crank, Information Technology Specialist, Phoenix Area IHS Bernadine Guerrero, Accounting Technician, Yakima Indian Health Center, Portland Area IHS Evelyn James, Program Analyst, Portland Area IHS
101A	Traditional Healing/Sacred Practices <ul style="list-style-type: none"> Angel Galvez, MSOL, Chief Executive Officer, Bakersfield American Indian Health Project
212ABC	Clinical Documentation Improvement <ul style="list-style-type: none"> Kristina Rogers, MMI, CPC, CDEO, CPB, CPMA, Statistician/HIM Consultant, Nashville Area IHS
103B	Contract Support Costs Overview <ul style="list-style-type: none"> Rena Macy, Program/Management Analyst, Contract Support Costs, ODSCT, IHS Johnnita Tsabetsaye, Director, Contract Support Costs, ODSCT, IHS
104A	IHS Enterprise Mobile Service Program: Requesting Services (REPEAT) <ul style="list-style-type: none"> Rebecca Martinez, Staff Analyst, Division of Program Management and Budget, OIT, IHS Kimberly Pritchard, Business Analyst, Division of Program Management and Budget, OIT, IHS
104B	Oracle Health Day-in-the-Life Demonstration <ul style="list-style-type: none"> Peter Cajina, Solution Advisor, Team GDIT – Oracle Health Audrey Gerber, Senior Solution Advisor, Team GDIT – Oracle Health Jamie Johnson, Senior Manager, Sales Alignment, Team GDIT – Oracle Health Caitlin Williams, Lead Solution Advisor, Team GDIT – Oracle Health
105A	How to Manage the Security of Your Endpoint in Today's Cyber World <ul style="list-style-type: none"> Kowaine Baker, Security Analyst, Division of Information Security, OIT, IHS

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8:00 am	Concurrent Sessions H
105B	RPMS/EHR Updates for Clinical Health IT (Focus on Nursing) <ul style="list-style-type: none"> Melana Barker, MSN-NI, RN, Clinical Nurse Informaticist, Division of Information Technology, OIT, IHS Renee Chase, Nurse Informatics Consultant, Division of Information Technology, OIT, IHS Melinda Nez, BSN, RN, Nurse Informaticist, Division of Information Technology, OIT, IHS
207	Business Process Model and Notation 2.0: An Introductory Overview <ul style="list-style-type: none"> Robert Lario, PhD, Enterprise Architect and Knowledge Engineer, HIT Modernization and Innovation, OIT, IHS
105C	STI/Syphilis End-the-Syndemic Informatics Response (REPEAT) <ul style="list-style-type: none"> CAPT Wil Darwin, PharmD, Clinical Informaticist, Albuquerque Area IHS CAPT Cynthia Gunderson, PharmD, Director of Revenue Cycle Management, Bemidji Area IHS Melinda Nez, BSN, RN, Nurse Informaticist, Division of Information Technology, OIT, IHS Kathy Ray, RN, CNM (retired), Clinical Applications Coordinator, Informaticist, Acting Statistician, Navajo Area IHS Brigg Reilley, Epidemiologist, Northwest Portland Area Indian Health Board CAPT (ret) Tina Tah, MBA, MSN, RN, Nurse Consultant, Public Health Nurse, OCPS, IHS CAPT (ret) Theresa Tsosie-Robledo, MS, RN-BC, Public Health Advisor. Public Health Nurse Grant Coordinator, Division of Nursing Services, OCPS, IHS
213AB	Artificial Intelligence Overview and Safe Practices <ul style="list-style-type: none"> Paul Kundtz, Director, Division of Information Technology Operations, OIT, IHS Brenda Vann, Project Manager, Division of Information Technology Operations, OIT, IHS
102C	Prior Authorizations in Pharmacy Point of Sale <ul style="list-style-type: none"> LCDR Phillip O'Bourke, PharmD, Point-of-Sale Program Manager, Lawton Indian Hospital, Oklahoma City Area IHS
106A	Purchased/Referred Care 101 (REPEAT) <ul style="list-style-type: none"> Ed Chasing Hawk, Program Analyst, Division of Contract Care, ORAP, IHS Bobbie Moran, MBA, Health System Specialist, Oklahoma City Area IHS
106B	Best Practices: PRC SU Supervisors (REPEAT) <ul style="list-style-type: none"> Tracy George, PRC Supervisor, Clinton Service Unit, Oklahoma City Area IHS Brenda Molash, Health Systems Specialist, Standing Rock/Fort Yates Service Unit, Great Plains Area IHS Brenette Pine, MPH, BHA, Supervisory Health System Specialist, Shiprock Service Unit, Navajo Area IHS Gary Russell-King, Chief Medical Records Administrator, Northern Navajo Medical Center, Navajo Area IHS Angela Silverhorn, Lead Health System Specialist, Clinton Service Unit, Oklahoma City Area IHS Beverly Zuniga, Supervisory Health System Specialist/PRC Supervisor, Colorado River Service Unit, Phoenix Area IHS

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8:00 am	Concurrent Sessions H
106C	Customer Service: The Impact of Consumer Choice in HealthCare <ul style="list-style-type: none"> Robert Sanders Jr., Purchased/Referred Care Officer, Nashville Area IHS

9:30 am	Break
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10:00 am	Concurrent Sessions I
211AB	Revenue Cycle: Accounts Receivable/Management RoundTable and Open Forum Discussion—The Account Management Practice of the Revenue Cycle <ul style="list-style-type: none"> Theresa Blodgett Flint Knife, Accounting Technician, Yakama Indian Health Center, Portland Area IHS Tashina Burns, Financial Management Analyst, Accounts Receivable, Great Plains Area IHS Therea Crank, Information Technology Specialist, Phoenix Area IHS Clarissa Farwell, Patient Accounts Tech, Fort Belknap Service Unit, Billings Area IHS Cindy Galla, RPMS Tier 3A User Support Team Lead, OIT, IHS Bernadine Guerrero, Accounting Technician, Yakima Indian Health Center, Portland Area IHS Marion Kelly-Jim, Accountant, Navajo Area IHS Cynthia Larsen, BBA, Program Analyst, ORAP, IHS Adrian Lujan, Program Analyst, OIT, IHS Rachael Washington, CPC, Billing Technician, Coder, Dulce Health Center/Jicarilla Service Unit, Albuquerque Service Unit
	101B <ul style="list-style-type: none"> Taylor Benally, Patient Access Manager, Cherokee Indian Hospital Authority Gwynneth Wildcat, Director of Accessibility, Resources and Member Services, Cherokee Indian Hospital Authority
	101C <ul style="list-style-type: none"> Kailee Fretland, PharmD, MS-HSA, Principal Pharmacy Consultant, OCPS, IHS
	102A <ul style="list-style-type: none"> Gary Russell-King, Chief Medical Records Administrator, Northern Navajo Medical Center, Navajo Area IHS Leslie Bowstring Reece, CPC, CPCO, Business Office Coordinator, Bemidji Area IHS
	Train to Retain; Hire to Retire; ABCs and 1-2-3s

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10:00 am	Concurrent Sessions I
102B	Medicare Basics <ul style="list-style-type: none"> • Dustie Cummins, Patient Benefit Coordinator/Contact Representative, Crow Service Unit, Billings Area IHS • Fawnia Franklin, Supervisory Health System Specialist, Tohatchi Health Center, Navajo Area IHS • LaShawn Ruiz, Supervisory Health System Specialist, Phoenix Indian Medical Center, Phoenix Area IHS
101A	Collective Wisdom and Leadership Insight from Past CEOs <ul style="list-style-type: none"> • Daniel Frye, Acting Director, OHR, IHS • CAPT John Rael, Director, ORAP, IHS • Travis Scott, RD, MPH, Director of Field Operations, Oklahoma City Area IHS • RADM (ret.) Michael Weahkee, Deputy Director, Phoenix Area IHS
212ABC	Getting HIM Ready for Oracle Health <ul style="list-style-type: none"> • Bryan K. Burrell, RHIA, LPN, Lead, HIM Consultant, OIT, IHS
103B	IHS Section 105(I) Leasing Agreements (REPEAT) <ul style="list-style-type: none"> • Paula Poncho, Realty Officer, Alaska Area IHS • Christopher Poole, DHA, LCSW, Acting Director, ODSCT, IHS
103A	Advancing Antimicrobial Stewardship: Navigating the Latest Joint Commission Updates <ul style="list-style-type: none"> • CDR Dinesh Sukhlall, PharmD, BCPS, Deputy Chief Pharmacist, Phoenix Indian Medical Center, Phoenix Area IHS • LT Amanda Huber, PharmD, MBA, Pharmacist, Phoenix Indian Medical Center, Phoenix Area IHS
104A	IHS Enterprise Mobile Service Program: Managing Mobile Services and Costs (REPEAT) <ul style="list-style-type: none"> • Darren Buchanan, MIS, Data Analyst, OIT, IHS • Greg Hagood, M.S. Environmental Biology, Data Analyst, Chickasaw Nation Industries Inc., (CNI)
104B	Health IT Modernization Roundtable (REPEAT) <ul style="list-style-type: none"> • Mitchell Thornbrugh, CIO and Director, OIT, IHS • Andrea Scott, MBA-HCM, BS, FAC-P/PM, SR, FAC-COR III, Deputy CIO, OIT, IHS • Howard Hays, MD, MSPH, FAAFP, FAMIA, Chief Medical Information Officer, OIT, IHS • Jeanette Kompkoff, Director, Division of Health Information Technology Modernization and Operations, OIT, IHS
105A	Archer Governance, Risk and Compliance: Achieving Effective Risk Management <ul style="list-style-type: none"> • Zhi Cheng, ISSO, Division of Information Security, OIT, IHS
105B	RPMS/EHR and the Certified EHR Updates for the ONC Certified Health IT <ul style="list-style-type: none"> • Leslie White, Information Technology Informatics Supervisor, Division of Information Technology, OIT, IHS • JoAnne Hawkins, HTI-1 Project Manager/Senior Healthcare Policy Analyst, General Dynamics Information Technology

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10:00 am	Concurrent Sessions I
207	Getting Started with Power Business Intelligence (REPEAT) <ul style="list-style-type: none"> • CDR Nicholas Loughton, PharmD, MPH, Informaticist, Phoenix Area IHS
105C	Asthma Control in Tribal Communities <ul style="list-style-type: none"> • Matthew Clark, MD, FACP, FAAP, Chief Medical Officer, Alaska Area Native Health Service, IHS • Loretta Christensen, MD, MBA, MSJ, FACS, Chief Medical Officer, IHS • LCDR LaDonna Lock, LCDR, Clinical Informaticist/Pharmacist, Cass Lake Hospital, Bemidji Area IHS • LCDR Julia Olson, PharmD, BCPS, Clinical Informaticist, Tohono O’odham Nation Health Care
213AB	Empowering Business Innovation with Microsoft Power Platform <ul style="list-style-type: none"> • Jacob Falling, System Administrator, Division of Information Technology Operations, OIT, IHS • Anthony Ramirez, Sr. Specialist, Microsoft
102C	Increasing Pharmacy Revenue through High-Cost Medication Tracking and Tricks of the Trade <ul style="list-style-type: none"> • LCDR James Bower, PharmD, Pharmacist, Twelve Clans Unity Hospital, Great Plains Area IHS • LCDR Phillip O'Bourke, PharmD, Point-of-Sale Program Manager, Lawton Indian Hospital, Oklahoma City Area IHS
106A	Purchased/Referred Care 102 (REPEAT) <ul style="list-style-type: none"> • Robert Sanders Jr., Purchased/Referred Care Officer, Nashville Area IHS • Bree Tiger, Public Health Analyst, Nashville Area IHS
106B	IHS PRC Delivery Areas (PRCDA) Map Application: Using Interactive Maps and Tools to Help Determine PRC Eligibility (Live Demos and Hands-On) – Session 2 <ul style="list-style-type: none"> • Carlynn "Lyndy" Worsham, GISP, Geographer, Office of Public Health Support, IHS
106C	PRC Fiscal Intermediary (REPEAT) <ul style="list-style-type: none"> • Ang Apodaca, Customer Service Manager, IHS FI, Blue Cross and Blue Shield of New Mexico • Philip Otero, Customer Service Manager, IHS FI, Blue Cross and Blue Shield of New Mexico • Robin Watkins, MSN, RN, FI Project Officer, ORAP, IHS

11:30 am	Lunch On Your Own
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1:00 pm	Concurrent Sessions J
101B	<p>Increasing Pharmacy Revenue through Clinical Pharmacy Billing</p> <ul style="list-style-type: none"> Ashley Adams Score, PharmD, MS, BCACP, Clinical and Quality Management Pharmacy Supervisor, Phoenix Indian Medical Center, Phoenix Area IHS CAPT Cynthia Gunderson, PharmD, Director of Revenue Cycle Management, Bemidji Area IHS
101C	<p>Interoperability</p> <ul style="list-style-type: none"> Kyla Hosteen, Lead Benefits Coordinator, Phoenix Indian Medical Center, Phoenix Area IHS Rebecca Moffett, Lead Contact Representative, Phoenix Indian Medical Center, Phoenix Area IHS Vivian Morris, Lead Benefits Coordinator, Phoenix Indian Medical Center, Phoenix Area IHS Sara Ruiz, Lead Contact Representative, Phoenix Indian Medical Center, Phoenix Area IHS
102A	<p>Outpatient Billing: Understanding the Basic Outpatient Billing Methodologies (BMP, Medicaid, Medicare by Facility Type, PI, etc.,)</p> <ul style="list-style-type: none"> Cynthia Larsen, BBA, Program Analyst, ORAP, IHS Leslie Bowstring Reece, CPC, CPCO, Business Office Coordinator, Bemidji Area IHS Tina Valencia, Business Development Director, Phoenix Area IHS
102B	<p>Hospital and Surgery Billing (Hospitalization, ER, Ancillary, Anes, Pharm, Etc.,)</p> <ul style="list-style-type: none"> Terri Kelewood, Business Office Manager, Kayenta Health Center, Navajo Area IHS Alva Parsons, CPC, Health System Specialist, Little Shell Tribal Health Clinic, Billings Area IHS
101A	<p>Innovative Best Practices for CEOs</p> <ul style="list-style-type: none"> Katie Bragg, Case Manager, Woodrow Wilson Keeble Memorial Health Care Center, Great Plains Area IHS Ryan Buckner, PharmD, BCMTMS, Clinical Pharmacist, Colville Service Unit, Portland Area IHS Shane Enochs, RN, CCM, Case Management Supervisor, Clinton Service Unit, Oklahoma City Area IHS Daniel Hibbert, Information Technology Specialist, Clinton Service Unit, Oklahoma City Area IHS CDR Carl Murray, PharmD, MHA, Claremore Indian Hospital, Oklahoma City Area IHS Callie Raymond, MSN, RN, CNE, Rosebud Service Unit, Great Plains Area IHS
103B	<p>Personnel Aspects of the Indian Self-Determination and Education Assistance Act (REPEAT)</p> <ul style="list-style-type: none"> Deanna Dick, MSW, MHA, Director, Division of Commissioned Personnel Support, OHR, IHS Shirl Eastep, Deputy Director, OHR, IHS

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1:00 pm	Concurrent Sessions J
212ABC	<p>HIM Roundtable Discussion</p> <ul style="list-style-type: none"> Christina Benally, CPC, Medical Record Administrative Specialist, Fort Washakie Health Service, Billings Area IHS Bryan K. Burrell, RHIA, LPN, Lead, Area HIM Consultant, OIT, IHS Jacque Candelaria, CPC, Area HIM Consultant, Albuquerque Area IHS Patricia Cerna, RHIT, Area HIM Consultant, Phoenix Area IHS Serena Henry, RHIT, CPC, CPMA, Area HIM Consultant, Medical Records Administrator, Billings Area IHS Heather Goudreaux, CPC, Area HIM Consultant, Bemidji Area IHS Nemora Lee, RHIT, CPC, Area HIM Consultant, Navajo Area IHS Kristina Rogers, MMI, CPC, CDEO, CPB, CPMA, Area Statistician/HIM Consultant, Nashville Area IHS Gary Russell-King, Chief Medical Records Administrator, Northern Navajo Medical Center, Navajo Area IHS
104A	<p>IHS Section 508 and Digital Accessibility (REPEAT)</p> <ul style="list-style-type: none"> Kevin Fulbright, Section 508 Program Manager, Division of Program Management and Budget, OIT, IHS
104B	<p>Oracle Health Day-in-the-Life Demonstration (REPEAT)</p> <ul style="list-style-type: none"> Peter Cajina, Solution Advisor, Team GDIT – Oracle Health Audrey Gerber, Senior Solution Advisor, Team GDIT – Oracle Health Jamie Johnson, Senior Manager, Sales Alignment, Team GDIT – Oracle Health Caitlin Williams, Lead Solution Advisor, Team GDIT – Oracle Health
105A	<p>First Things First: The Business Impact Analysis Approach to Meeting Your Mission</p> <ul style="list-style-type: none"> Anthony Harris, ISSO Lead, OIT, IHS
105B	<p>Discovering BPRM v4: The Basics and More</p> <ul style="list-style-type: none"> Gail Townsend, Information Technology Specialist, OIT, IHS Tammy Womack, PMP, Functional Analyst Senior Advisor, General Dynamics Information Technology
207	<p>Power Up Excel (REPEAT)</p> <ul style="list-style-type: none"> CDR Nicholas Laughton, PharmD, MPH, Informaticist, Phoenix Area IHS
105C	<p>Enhancing Patient Care through Clinic BCMA and ADC Profiling Across Multiple Departments and Specialties: A Comprehensive Approach to Improving Medication Safety and Efficiency</p> <ul style="list-style-type: none"> CAPT Latona Austin, PharmD, Pharmacy Informatics Consultant, OIT, IHS LCDR Jordan Davis CDR Kelly Owens, PharmD, BCPS, Directory of Pharmacy, Whiteriver Service Unit, Phoenix Area IHS CDR Dinesh Sukhlall, PharmD, BCPS, Deputy Chief Pharmacist, Phoenix Indian Medical Center, Phoenix Area IHS CAPT Kendall Van Tyle, PharmD, BCPS, Pharmacy Informatics Consultant, Phoenix Area IHS

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1:00 pm	Concurrent Sessions J
213AB	Microsoft 365 G5 Product Line Overview <ul style="list-style-type: none"> • John Dripps, Technology Strategist, Microsoft • Paul Kundtz, Director, Division of Information Technology Operations, OIT, IHS
102C	Pharmacy Point of Sale Question and Answer Session <ul style="list-style-type: none"> • Tiffany Allery, Pharmacy Point of Sale Program Analyst, Office of Public Health, Phoenix Area IHS • LCDR James Bower, PharmD, Pharmacist, Twelve Clans Unity Hospital, Great Plains Area IHS • LCDR Nivedita Das, PharmD, Director of Pharmacy, Chinle Service Unit, Navajo Area IHS • LCDR Michael Hunt, PharmD, Pharmacy Point-of-Sale Billing, Clinton Indian Health Center, Oklahoma City Area IHS • LCDR Phillip O'Bourke, PharmD, Point-of-Sale Program Manager, Lawton Indian Hospital, Oklahoma City Area IHS
211AB	Panel for PRC: Open Forum <ul style="list-style-type: none"> • Marie Begay, Public Health Analyst and Purchased/Referred Care Officer, Navajo Area IHS • Taveah George, BA, MPA, Purchased/Referred Care Officer, Oklahoma City Area IHS • Rebecca Gilder, BSN, RN, Nurse Case Manager, Lawton Indian Hospital, Oklahoma Area IHS • Chenoa Gipp, Registered Nurse Case Management Supervisor, Fort Yates Service Unit, Great Plains Area IHS • Sally Hooke, Health Systems Specialist, Great Plains Area Office IHS • CAPT John Rael, Director, ORAP, IHS • Melissa Royston, Purchased/Referred Care Officer, Albuquerque Area IHS • Robert Sanders Jr., Purchased/Referred Care Officer, Nashville Area IHS • Julie Schulte, Purchased/Referred Care Office, Business Office Coordinator, California Area IHS • LeeAnn Thorson, Purchased/Referred Care Officer, Bemidji Area, IHS • Roberta Whiteman, Purchased/Referred Care Officer, Billings Area IHS
106B	Case Management and PRC Fundamentals (REPEAT) <ul style="list-style-type: none"> • Jencie Rubio Majano, MSN, RN, Case Management Department Supervisor, Woodrow Wilson Keeble Memorial Health Care Center, Great Plains Area IHS • Carolyn Tapahe, RN, CCM, Case Management Supervisory Clinical Nurse, Phoenix Indian Medical Center, Phoenix Area IHS • Robin Watkins, MSN, RN, FI Project Officer, ORAP, IHS • Leah Westover, MSN, RN, Supervisory Nurse of Purchased/Referred Care, Whiteriver Service Unit, Phoenix Area IHS
106C	IHS Care Management <ul style="list-style-type: none"> • Matthew A. Clark, MD, FACP, FAAP, Chief Medical Officer, Alaska Area Native Health Service, IHS

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2:30 pm	Break
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3:00 pm	Closing General Session
	<p>Keynote Presentation</p> <ul style="list-style-type: none"> Abigail Echo-Hawk, MA, Executive Vice President, Seattle Indian Health Board <p>Closing Comments</p> <ul style="list-style-type: none"> Stacey Ecoffey, Deputy Director for Intergovernmental Affairs, IHS <p>Retire Flags</p>
	4:30 pm
4:30 pm	Adjourn Meeting

Friday, August 16

8:00 am – 12:00 pm	Post-Conference Meetings
8:00 am – 12:00 pm 212ABC	Health IT Modernization Tribal Summit

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