Hanger LIVE Virtual Course Agenda Virtual Event Date: Friday, February 14, 2025

11:45 AM-12:45 PM CT

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Using Data to Streamline Approvals

Individuals with a Thumb Amputation

Time	Title	Description	Category	Course Lead
9:30 AM CST	Event & Exhibit Hall Open			
:45 AM CST	Hanger LIVE Showcase	Enjoy inspirational stories from Hanger Clinic patients.	Special Event	Hanger LIVE Team
Education Courses				
0:25 AM-11:45 AM CT	Clinical Keynote from Hanger LIVE 2025	On your mark get set Every person has their 'sport'- their activity, whether basic or advanced, structured or unstructured, from independently feeding themselves to running. Every person has that activity goal for which they aim for gold. Recent advances in technology and policy have enabled us to leverage microprocessors to enable greater activity for a broader range of patients. It's time to help patients achieve gold. Let's go!	Education Course (with clinical CEUs)	Clinical and Scientific Affairs
0:30 AM-11:30 AM CT	Advocacy: Turning our Every Day Actions into Policy Change	Looking to help make changes to O&P coverage policy but unsure where to turn? This is a discussion-based introductory course to legislative advocacy for Hanger employees in any role. We'll discuss what advocacy is, what Hanger is working on and how you can get involved. We will provide you with resources to put into action in your home state.	Education Course (with business CEUs)	Maggie Baumer
10:30 AM-11:30 AM CT	Unlocking Value: Hanger + ACP SNF Collaboration Model	Participants at this course will learn about a collaboration model Hanger Clinic and Accelerated Care Plus (ACP) to ensure that patients in SNF receive the best possible care as quickly as practical through integrated operations of Hanger Clinic and ACP. The framework overview provided in this course will include different levels of engagement to best accommodate for regional differences as well as provide suggested path to progress collaboration.	Education Course (with business CEUs)	Amy Hobbs
0:30 AM-11:30 AM CT	How to Perform a Comprehensive Evaluation of a PH Amputee	Individuals with PH amputation can occur in a myriad of presentations. This course will provide you with a systematic, holistic approach in how to evaluate these individuals so that you can formulate an effective treatment that improves quality of life for those affected.	Education Course (with clinical CEUs)	Steve Mandacina / Craig Jackman
10:30 AM-11:30 AM CT	Body Acceptance of our Pediatric Amputee Patients	Join Mary Leighton, Dr. Crystal Quarry, and Adrienne Damicis, for a webinar designed to support prosthetists and orthotists in addressing critical issues faced by their pediatric patient population. Dr. Crystal Quarry will contribute her expertise on body acceptance. Subject matter experts Daniel Strzempka and Jillian Okimoto will provide valuable resources and practical advice for clinicians to use in their clinical settings. Additional, Mary Leighton & Adrienne Damicis with Camp No Limits, will share their extensive experience and insights. This webinar aims to equip professionals with the knowledge and tools needed to better support amputees in their journey towards body acceptance.	Education Course (with business CEUs)	Jillian Okimoto
0:30 AM-11:30 AM CT	2025 Open Enrollment Information Session	This presentation will cover the key aspects of Benefits Open Enrollment, including how employees can enroll in or make changes to their health insurance and other benefit plans. We'll discuss the various options available, such as health, dental, vision, and life insurance, and provide tips on evaluating your current benefits to ensure they meet your needs for the upcoming year.	Education Course (with business CEUs)	Michelle Irwin
10:30 AM-11:30 AM CT	Select Dorsal Rhizotomy Procedure & Orthotic Intervention	Join St. Louis Children's Hospital Cerebral Palsy team to learn about select dorsal rhizotomy procedure (SDR). Determine appropriate candidates for this procedure and understand the orthotists' role in the pre- and post-surgery treatment of these children undergoing SDR. Also hear from a Hanger Clinic patient's parent of their orthotic and surgical journey.	Education Course (with clinical CEUs)	Adrianne Parker
0:30 AM-11:30 AM CT	Fabrication Process Standardization	This course will dive into fabrication best practices and the powerful impact of standardization on our enterprise. It will include review of visual playbooks for standardized designs, work instructions for fabrication processes, and the importance of Rev controlled designs to reinforce clinical research and outcomes.	Education Course (with clinical CEUs)	Tim Fair
1:30 AM-11:45 AM CT	Break / Exhibit Hall Time			
1.30 AW-11.43 AW C1	Dieak / Exhibit Hall Hille			
Education Courses			T	
1:45 AM-1:15 PM CT	Orthotics Symposium	Advances in orthotic technology have foundationally changed the way we develop and monitor patient performance. Variable stiffness modules, additive manufacturing, microprocessors and population-specific outcome measures allow us to rethink our approach to lower limb orthotic care.	Education Course (with clinical CEUs)	Eric Weber
1:45 AM-1:15 PM CT	Prosthetics Symposium	The prosthetics symposium will address the changes needed to align our care of the K2 Transfemoral prosthesis user with newly available resources and associated expectations.	Education Course (with clinical CEUs)	Phil Stevens
1:45 AM-1:15 PM CT	Pediatrics Symposium	Historically, the constrained resources available to K2 Transfemoral Prosthesis users limited their potential. Recent expansions in policy can unlock additional activity and participation, but this will require a better understanding of this population, including their comorbid health conditions, appropriate physical therapy and longitudinal care, and appropriate socket and component selection.	Education Course (with clinical CEUs)	Shannon O'Shea
11:45 AM-12:45 PM CT	Transtibial and Transfemoral Alignment Transfers	This course will demonstrate best practices for use of Alignment transfer jigs for Transitional (TT) and Transfermoral (TF) prostheses. Common language to describe components of the jigs and definitions of alignment change requests will be discussed. Best practices for capturing and verifying alignment between diagnostic and definitive will be expressed to the practice.	Education Course (with clinical CEUs)	Tim Fair

reviewed including tips to track and verify alignment from one step of the process to the next.

The Thumb Amputee: Special Consideration and Designs for A thumb amputation results in 40% functional loss of the hand according to the AMA. This course will review prosthetic options

for individuals with a thumb amputation

Are you frustrated when it comes to what data to include in your insurance reimbursements? By attending this course, you will have a better understanding of how to use data during the approval process and make the approval process easier. The course will also touch on what data to include, how to collect it, and how it can impact Hanger Clinic as a whole.

Description

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Education Course (with clinical CEUs)

Education Course (with clinical CEUs)

Bretta Fylstra

Steve Mandacina /

Craig Jackman

Course Lead

11:45 AM-12:45 PM CT	Observational Gait Analysis: An Important Step in Optimizing Lower Limb Orthotic Outcomes	This course provides a comprehensive introduction to observational gait analysis (OGA) and its critical role in improving outcomes for individuals using lower limb orthoses. Participants will learn to systematically observe, analyze, and interpret gait deviations, linking these observations to underlying biomechanical and neurological causes. The course emphasizes the integration of OGA into clinical practice to guide orthotic prescription, design, and adjustments effectively. Through a combination of theoretical knowledge, case studies, and practical exercises, participants will gain skills to identify common gait abnormalities, understand their clinical significance, and make evidence-based decisions to enhance patient mobility and quality of life.	Education Course (with clinical CEUs)	Eric Weber / Chris Toelle
1:45 AM-12:45 PM CT	Patient and Employee Experience at Hanger Clinic	Carrie Davis will host uplifting, candid conversations on bold visions and transformative ideas with CEO Pete Stoy, CHRO Kelsey Troy and President of Hanger Clinic Michael Oros. Discover what awaits in 2025 as we hear from others who are leading impactful projects like Prism, CAT and CARA Al.As we wrap up with heartfelt patient interviews, you'll connect with the true essence of our mission—the powerful "WHY" behind our commitment to service at Hanger Clinic.By prioritizing Empowering Human Potential Together, we pave the way for success and remarkable outcomes—for our patients and for each other! Come get inspired and motivated for a great year ahead!	Education Course (with business CEUs)	Carrie Davis
ducation Courses			In	
:45 PM-1:15 PM CT	Orthotics Symposium (continued)	See description above.	Education Course (with clinical CEUs)	
:45 PM-1:15 PM CT	Prosthetics Symposium (continued)	See description above.	Education Course (with clinical CEUs)	
2:45 PM-1:15 PM CT	Pediatrics Symposium (continued)	See description above.	Education Course (with clinical CEUs)	
2:45 PM-1:15 PM CT	Brand Bootcamp: Mastering the Hanger Brand Ecosystem	Dive into the essentials of branding with Brand Bootcampl This engaging 30-minute course will equip you with a clear understanding of what defines a brand, why a consistent look and message matter, and how your role contributes to our collective success. Walk away with actionable insights and key takeaways to empower your team in embodying our brand values. Join us to elevate your brand knowledge and become a brand champion!	Education Course (with business CEUs)	Nikole Kauer
2:45 PM-1:15 PM CT	Empowering Your Community!	Empowering your community can make a big impact for your philanthropic and business goals. In this session we will review donation and sponsorship best practices, learn about ways to engage with Foundation grantees, review the Move To Inspire event kit and more. Also, we will highlight the impact of the Foundation and how you can get involved!	Education Course (with business CEUs)	Rachel Kubicki
2:45 PM-1:15 PM CT	Impression Techniques (casting, pictures, measurements, digital impressions) for PH	There are several techniques used to obtain an impression for the PH amputee. This course will have demonstrations on how to take an impression, measurements, photos and digital scans for the PH amputee.	Education Course (with clinical CEUs)	Steve Mandacii
2:45 PM-1:15 PM CT	Fast-Track to Project Excellence: Introduction to Enterprise Project Management Office & Smartsheets	This course will provide participants with a high-level introduction to our new Enterprise Program Management Office (EPMO) and Change Management Team. Participants will learn about the role and functions of the EPMO and CM team, how they support the success of our Value Creation Portfolio, and key principles of our project management and change management methodologies. The course also will demo Smartsheet, our chosen Digital Tool for Portfolio/Program Management, project planning, tracking, and collaboration. By the end of the course, colleagues will be equipped with a basic understanding of tools/resources available to support in effectively managing projects via an Operating Model of People, Process, and Systems.	Education Course (with business CEUs)	Laura Pulecio
2:45 PM-1:15 PM CT	Affecting Socket Comfort Through Intentional Foot Choice	This course will go beyond socket fit troubleshooting and discuss ways to choose the right componentry for your patients to optimize their socket comfort. By asking the right questions and understanding the forces that are happening inside the socket, you can improve mobility and quality of life for your patients.	Education Course (with clinical CEUs)	Erin O'Brien
	Harmon OFO Address with Buts Otons			
15 PM-1:45 PM CT	Hanger CEO Address with Pete Stoy			
45 PM- 2:00 PM CT	Break / Exhibit Hall Time			
ducation Courses				
:00 PM - 3:45 PM CT	Women in Leadership	Our Women in Leadership courses at Hanger LIVE are designed to connect, engage, and empower women. For 2025, Women in Leadership will feature a talk entitled 'The Gift of Perspective' by Lindsey Roy. This keynote focuses on the power of perspective, relentless resourcefulness and reframing challenges. You will leave better prepared and completely inspired to navigate and conquer any challenge.	Education Course (with business CEUs)	Lisa Lodyga-Uh
:00 PM - 2:45 PM CT	Effects of Age on CRO Outcomes & Manufacturing Choices based on Age of Treatment Onset	This course focuses on existing research in efficacy of correction in cranial deformation. The article to be reviewed will be Graham et al. Effects of Initial Age and Severity on Cranial Remolding Orthotic Treatment for Infants with Deformational Plagiocephaly and the evidence behind the statement starting treatment younger is better, is relevant. Tiffany Graham, CPO will be joining, and we will support her research with patients treated by Katie Grosser and Greer Beaumont. Katie and Greer will be providing clarity for consistent manufacturing requests for the best outcomes for your patient's skull deformities given their age.		Shannon O'She
:00 PM - 2:45 PM CT	Intro to 3D Printing in Hanger	This course will introduce the current options and innovations available to Hanger clinicians utilizing Hanger's own 3D printing resources. The course will introduce not only the product types available, but the workflows and pathways to obtain them. The course will also introduce options for local 3D printing as well as present the roadmap for future product releases in 2025.	Education Course (with clinical CEUs)	James Kyeh
.00 DM . 0.45 DM CT	Hannas Cumbi. Chain. Wall. This Way.	Hanger Clinical team and Supply Chain collaborated for the new updated Clinician's Choice/SCORE shoe catalog. Walk This	Education Course (with husiness CELIA)	Deien Debentee

Way to learn about the selection process, updated product listing and how the category will be ordered moving forward. Also,

The functional deficits of individuals with an MCP level amputation require specific alignment principles to obtain the lost grips

from their injury. This course will demonstrate how to fit and align digits for the MCP level amputee to maximize the function of

learn about Hanger Direct/Coupa and Hanger Store and ease of navigating and ordering within our e-commerce sites.

Explore the dynamic treatment options utilizing posterior struts.

their prosthesis.

Education Course (with business CEUs)

Education Course (with clinical CEUs)

Education Course (with clinical CEUs)

Brian Robertson

Steve Mandacina /

Craig Jackman

Eric Weber

2:00 PM - 2:45 PM CT

2:00 PM - 2:45 PM CT

2:00 PM - 2:45 PM CT

Hanger Supply Chain: Walk This Way

(socket fit and alignment principles)

Strut your Stuff: Dynamic Bracing Options

How to Dynamically Fit and Align Digits for a PH amputee

4:45 PM CT	Exhibit Hall and Event End			
3:45 PM - 4:15 PM CT	Hanger Clinic President's Address with Michael Oros			
2:45 PM - 3:45 PM CT	Talent Acquisition -TA Hiring Process & Interview Insight	Join us to meet your amazing Talent Acquisition (TA) team and learn the ins and outs of the hiring process! This course will guide you through everything from understanding the recruitment process to mastering interview skills. Get ready to make informed hiring decisions and build a strong team.	Education Course (with business CEUs)	Jena Baxter
2:45 PM - 3:45 PM CT	Patient and Employee Experience at Hanger Clinic	Carrie Davis will host uplifting, candid conversations on bold visions and transformative ideas with CEO Pete Stoy, CHRO Kelsey Troy and President of Hanger Clinic Michael Oros. Discover what awaits in 2025 as we hear from others who are leading impactful projects like Prism, CAT and CARA AI. As we wrap up with heartfelt patient interviews, you'll connect with the true essence of our mission—the powerful "WHY" behind our commitment to service at Hanger Clinic. By prioritizing Empowering Human Potential Together, we pave the way for success and remarkable outcomes—for our patients and for each other! Come get inspired and motivated for a great year ahead!	Education Course (with business CEUs)	Carrie Davis
2:45 PM - 3:45 PM CT	Scoliosis: Nextgen Template Updates	Join Molly McCoy, clinical documentation specialist, and subject matter experts, Megan Chamis and Shannon O'Shea to discuss the recently updated Nextgen Templates, for scoliosis, to help support your documentation as an integral part of patient care for scoliosis.	Education Course (with clinical CEUs)	Megan Chamis
2:45 PM - 3:45 PM CT	Critical Socket Design Factors and Components options for PH amputees	Socket Design is the foundation when providing a prosthesis for an individual with a PH amputation. This course will cover design factors, specifically for those with amputations at the MCP level, including materials and trimlines considerations. In addition to the socket design, component options for the MCP level amputee will be reviewed.	Education Course (with clinical CEUs)	Steve Mandacina / Craig Jackman
2:45 PM - 3:45 PM CT	Understanding and Managing Patients with Rotationplasty	Although working with patients who have rotationplasty can be intimidating, after taking this course you will be more comfortable and skilled at caring for this unique population. We will cover the evaluation, casting, fabrication, alignment, and adjustment of these prostheses as well as special considerations.	Education Course (with clinical CEUs)	Steve Miller
2:45 PM - 3:45 PM CT	Navigating the Media Landscape: Press & Social Storytelling	At Hanger Clinic, we have great stories to tell about the work we are doing to empower patients and change lives. Learn how to share your local team's story in the news and through our national social media channels. This course is helpful for anyone looking to better understand how to gather essential information, prepare for interviews, get media coverage of local events, highlight patient and employee stories through our social media channels, and more! This will be an engaging session with time for questions and feedback on how the PR & Communications team can help support you.	Education Course (with business CEUs)	Annie Myers
2:45 PM - 3:45 PM CT	Empowering Mobility	All you need to know to get started with MPKAFO technology.	Education Course (with clinical CEUs)	Eric Weber
2:45 PM - 3:45 PM CT	Women in Leadership (continued)	See description above.		
Education Courses				
2:00 PM - 2:45 PM CT	The Role of OA's in Research, Clinical Intake, and Outcomes	Ever heard from a patient "why am I doing this?" In this session we will provide resources on effective communicate with patients regarding the reason, need and significance of their inputs to outcomes, research data collection, and documentation. Participants will better understand the impact of the OA role in research and patient success.	Education Course (with clinical CEUs)	Bretta Fylstra