

# HOW-TO: A GUIDE TO OUR NEW EVENT PLATFORM FOR SC25



OLA has adopted **vFairs** as the new platform for accessing aspects of the 2025 Super Conference on mobile app and through the virtual event portal. This means that things will look different from last year when you log in to navigate your schedule, the venue maps, the on-demand content and more.

## MOBILE APP

### Who Should Use It

In-person conference attendees, speakers, and exhibitors

### Why You Should Use This Must-Have Digital Companion

- Search the program
- Build a personalized schedule
- Access live tech support
- View floor maps of the venues
- Learn more about exhibiting vendors and event sponsors
- Join the Scavenger Hunt to scan QR codes posted around the venue when you complete a task - then watch your name climb the leaderboard!

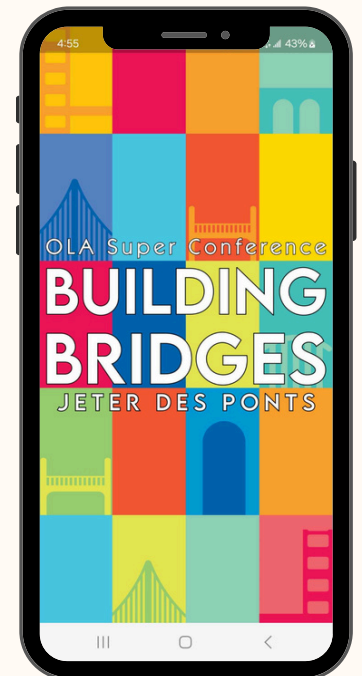
### What Devices It Works On

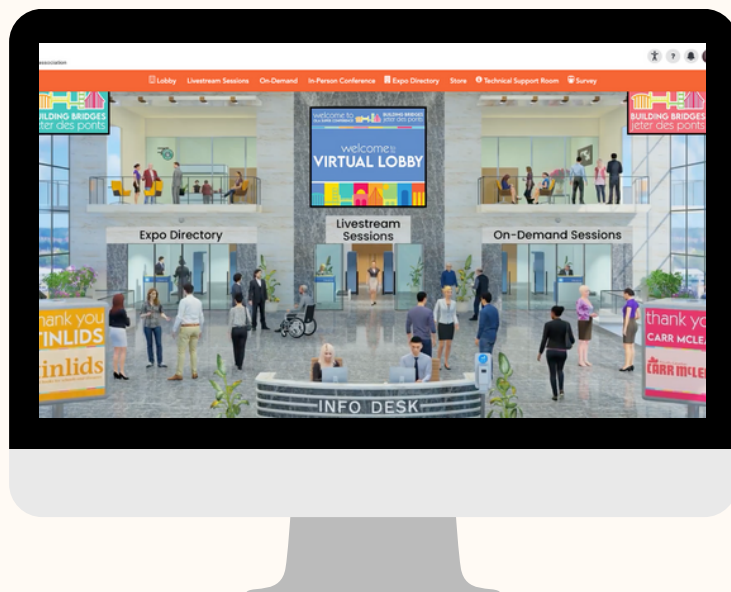
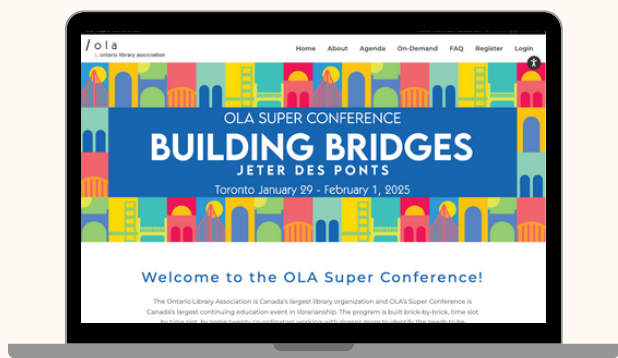
Any Apple iOS and Android devices

### Where You Can Download It From (Click link)

[Apple Store](#)

[Google Play Store](#)





## VIRTUAL EVENT PORTAL

### Who Should Use It

Virtual attendees, plus any conference registrants looking to access [on-demand content](#), especially post-conference

### Why You Should Use This Platform

- Tune into live-streamed conference sessions happening in real-time (please refer to [the conference agenda](#) for a full listing of virtual conference sessions)
- View on-demand sessions
- Access Exhibitor info, session handout materials and digital posters
- Complete session and conference surveys
- Chat with live tech support

### What Devices It Works On

Best viewed on a desktop, laptop, or tablet using the Google Chrome web browser

### Where You Can Access It

Visit <https://olasc25.vfairs.com/> and click the **Login** link located at the top right corner of the website. Enter the email address used to register for the conference to log in and access content.

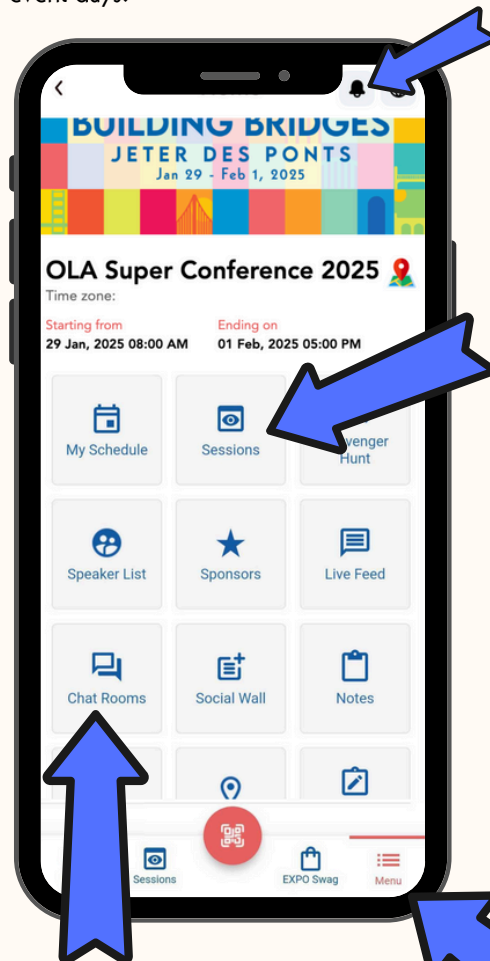
## USING THE MOBILE APP



### Homepage

Once you log in, the Homepage will appear, displaying commonly used icons that you can click to access your schedule, the chat, and more.

We recommend logging in prior to the conference to explore the features so that you will be comfortable using it during the event days.



### Chat Rooms

Reach out to Exhibitors to ask questions or visit the Technical Support chat room for any app support you need.

### Menu

Click on the Menu icon from the navigation bar at the bottom of the app screen. It opens a list of all the features available to you on the app, and will be your go-to spot for more information on all things conference related.

### Notifications

If there is an admin announcement, you can view notifications by clicking on the small bell icon on the top right corner of the app screen.

### Sessions

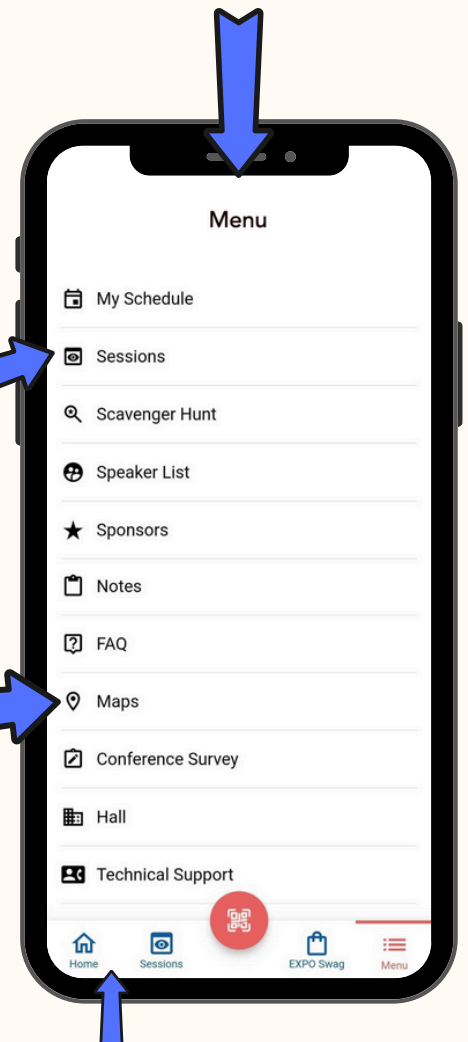
This icon (also found on the Menu page) directs you to the schedule where you can see an agenda overview, as well as the day-by-day schedule, the on-demand session listings, and more.

### Maps

Click the corresponding icon on the homepage or from the Menu list to access the venue maps and navigate to specific rooms and activity spaces.

### Navigation Bar

This consists of four icons located at the bottom of the app screen. These will be visible no matter where you are in the app. Click the Menu icon to scroll through the available features. This is also where you can search contacts, and return to the Homepage.

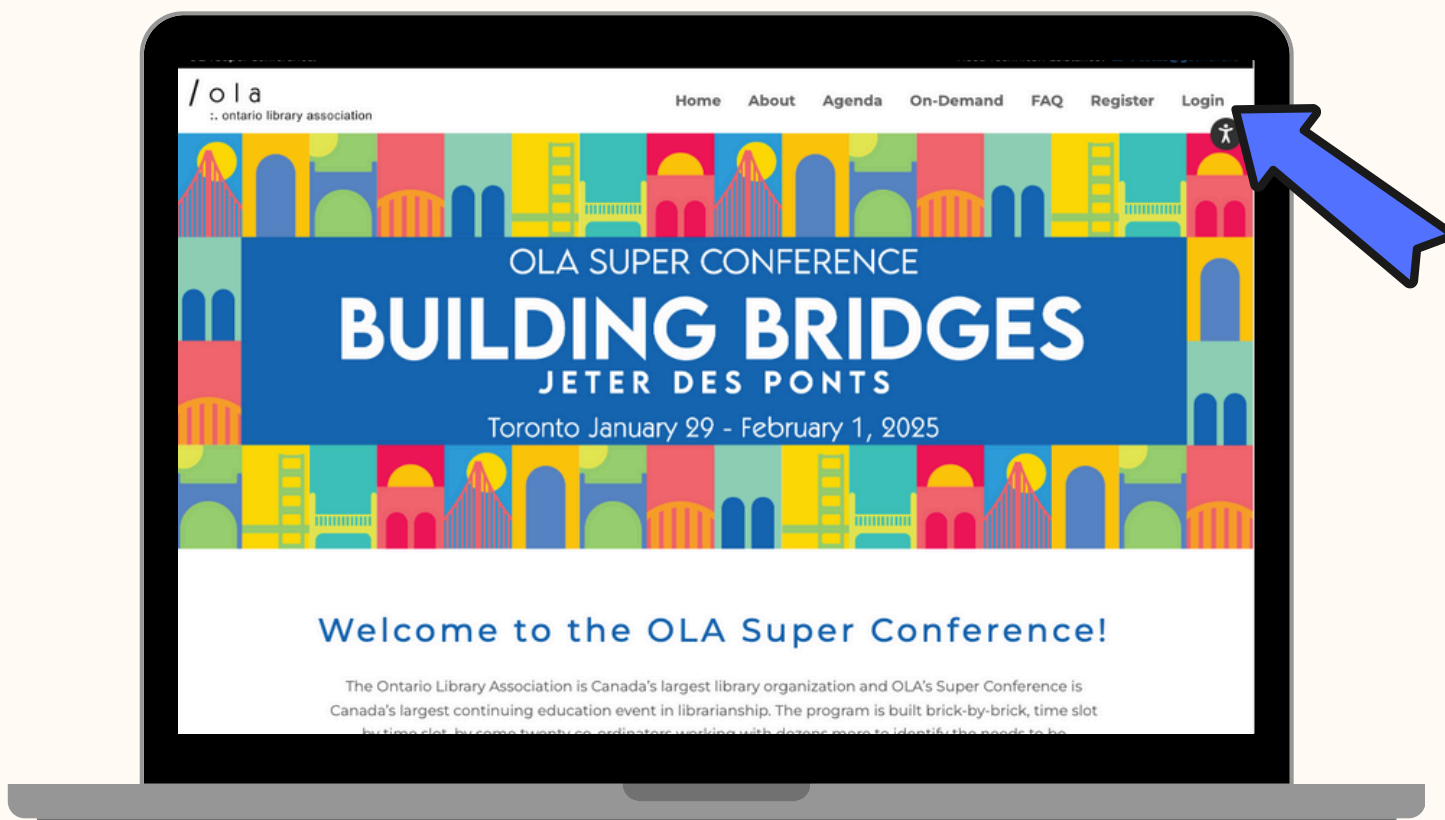


# USING THE VIRTUAL PORTAL



Visit the [Conference Website](#)

Navigate to [olasc25.vfairs.com](https://olasc25.vfairs.com) - the homepage looks like this:



## Login

Click the **Login** link at the top right corner of the homepage. A small window will pop up requesting your login information - simply enter the email you used to register for the conference.

## Login Trouble?

If for some reason you experience difficulty with your login, you can email tech support:

- [olasc25@getvfairs.io](mailto:olasc25@getvfairs.io)
- [superconference@accessola.com](mailto:superconference@accessola.com)

# USING THE VIRTUAL PORTAL



## The Virtual Lobby

Once logged in, you will land in a virtual space with an orange navigation menu bar across the top half of the screen. Please take some time before the conference begins to familiarize yourself with the features. The virtual lobby should look like this:



### Livestream Sessions

Don't forget: you will have access to pose questions to speakers in the livestream sessions when you tune in live!

### Moving Around: Click on Image Labels or the Menu Bar

The features are labelled for easier navigation; simply click on an image label or a menu item to tune into livestream sessions at their scheduled time slots, view on-demand sessions, check out which exhibitors are at conference this year, visit The Library Marketplace online shop, seek out technical support, and complete the full conference survey.