

## **Ts&Cs**

*A confirmation email will be sent to you and any delegates that you have registered, once payment has been received. Payment must be received in full before the event and all delegate details completed by 1 August, to ensure inclusion into the delegate list.*

### **Payment Methods and Fees**

*The Festival accepts payment by Mastercard, American Express, Visa and Visa Debit. Credit card statements will show that payment has been made to The Edinburgh International Television Festival Ltd. Payment by invoice is available for group bookings until 1<sup>st</sup> August 2025 (thereafter, card payments are accepted). Standard UK VAT charges will still be applied to all UK and international bookings. Registration is complete only when payment is received in full.*

### **Cancellation and Refunds**

*Passes cannot be refunded after purchase but may be transferred in certain circumstances (see Transfers below). It may be necessary for reasons beyond our reasonable control (including, without limitation, due to acts of God, severe weather, fire, explosion, military, or terrorist acts (or threats of any such acts), any industrial action, pandemic, government recommended or mandated restrictions or widespread illness) to alter the advertised content, timing and/or location of the Festival or to cancel the Festival. We reserve the right to do this at any time and we shall not be liable to you for any cost or other expenses (including, without limitation, wasted costs and expenses) incurred by you and/or your delegate(s) as a consequence (including, without limitation, Delegate Pass fees and travel and accommodation expenses). Please direct any enquiries to [info@thetvfestival.com](mailto:info@thetvfestival.com) or call +44 (0) 207 278 9515.*

### **Code of Conduct**

*By purchasing a pass and participating in Festival events, you agree to respect and embrace our shared code of conduct. EITF reserves the right to revoke or refuse access to the Festival in line with the terms of our [Safer Festival Policy](#).*

### **Transfers and Deferrals**

*The Edinburgh International Television Festival Ltd. will accept transfers to another delegate for the same year, if notified in writing up to 15 days before the event. A £75 administration fee (excl VAT) will apply, per delegate pass. Transfer requests for discounted rates must adhere to the specific eligibility rules outlined in the rates section.*

*The Edinburgh International Television Festival Ltd. will accept deferrals to the 2026 Festival, if notified in writing up to 24hrs before the event. A £99 administration fee (excl VAT) will apply, per delegate pass. Deferral requests for discounted rates will be subject to approval in 2026, if eligibility for the discount or concession cannot be confirmed, payment may be required to upgrade the pass to the best available General Sale rate.*

*Please contact [info@thetvfestival.com](mailto:info@thetvfestival.com) or call +44 (0) 207 278 9515 for transfer requests.*

### **Concession Rate Eligibility**

*If an application for a concession or discount is found to be incorrect or misleading at the time of booking, delegates will be required to pay the best available General Sale rate, plus UK VAT, before accessing the Festival. Details of eligibility can be found at [www.thetvfestival.com/passes](http://www.thetvfestival.com/passes)*

### **Data**

*By submitting your details via the website (as well as details of all delegates registered by you whom you confirm have authorised you to register them subject to these terms and conditions) you acknowledge and consent to receive the following communications: your ticket purchase*

confirmation; invitations to private events taking place as part of the 2025 Event Programme, and a request to complete our post-Festival survey. You will only be contacted with information that is pertinent to your Festival attendance, we will never pass on your contact information without your consent.

If you have selected 'Yes' to this question in your registration form:

**'I am happy to receive relevant news and offers from Festival media partners via the Festival.**

**Please note we will never pass on your contact details to a third-party.'**

from time to time, we may share this data to carefully selected third parties, however the Festival will never share your contact details. Should you wish to opt-out from all communication, including event information only, please contact [info@thetvfestival.com](mailto:info@thetvfestival.com).

To unsubscribe from emails, please click the unsubscribe link that appears at the bottom of every email. Please be aware that the Festival records attendance through various technological methods, and your attendance may be recorded at various events including sessions, exhibition stands and parties. Most prominently, the Festival uses badge scanning to record delegate traffic and record attendee information. As aforementioned, your personal data may be shared to third parties, but the Festival will never share your contact details. If you would rather not have your attendance recorded, then please refrain from marking your attendance and ensure you decline to have your badge scanned. By purchasing a pass to the Festival you consent to this data being gathered. The Edinburgh International Television Festival Ltd. is a subsidiary of the Edinburgh TV Festival Council (known publicly as The TV Foundation, and a registered Scottish charity) and steps have been taken to ensure that consistently high standards of data protection are in place throughout the company.

As a registered delegate of the Festival you will automatically be included in our delegate list on the Festival App. If you do not wish to be listed, please contact [info@thetvfestival.com](mailto:info@thetvfestival.com). We will not publish any of your contact information.

There are official Festival photographers circulating all Festival venues – we reserve the right to use all photography in future Festival promotional material. No images will be sold on to third parties. Please make our photographers aware if you do not wish to be photographed.

If you have any questions about these terms and conditions, please email [info@thetvfestival.com](mailto:info@thetvfestival.com)

These terms and conditions have been issued on behalf of The Edinburgh International Television Festival Limited, registered in Scotland with registered number SC135838, and having its registered office at 9 Ainslie Place, Edinburgh, Scotland EH3 6AT