



Virtual Petindex: Webinar Speakers



Dr Sean Wensley, PDSA: Sean is a Senior Vet at PDSA and a former British Veterinary Association President. A recipient of the World Veterinary Association Global Animal Welfare Award, Sean lectures internationally and Chairs the Animal Welfare Working Group of the Federation of Veterinarians of Europe.

How can we improve the wellbeing of the UK's pet dogs, cats and rabbits?

This webinar will discuss findings from the 2020 PDSA Animal Wellbeing (PAW) Report - the UK's largest annual assessment of pet wellbeing - and consider how all those working with pet dogs, cats and rabbits can help drive improvements in pet welfare.



Hannah Capon, Canine Arthritis Management: Veterinary surgeon Hannah Capon MA Vet MB MRCVS, won the 2020 Royal College of Veterinary Surgeons Impact Award, recognising her tireless work on Canine Arthritis Management (CAM), an online education and support service for owners of arthritic dogs and professionals that care for them.

Not just a disease of the senior dog - canine osteoarthritis

In her talk Hannah aims to raise awareness of the prevalence of osteoarthritis in all age groups and why this is a leading welfare concern. By helping pet professionals improve the identification of the clinical signs early of the condition it will enable appropriate and effective action to be taken. Hannah will also discuss the multimodal management approach to the condition and the role of the pet professional within this



Caroline Johnson, Vetpol Ltd: Caroline is a Director of Vetpol Ltd, who recently became a Regulator of SQPs (Suitably Qualified Persons: Qualified to supply certain categories of veterinary medicine). Caroline is a life sciences graduate with extensive experience in the veterinary and pharmaceuticals sector where she gained a lot of experience of all things animal.

Vesuvius Poovius for Dogs!

"Vesuvius Poovius for Dogs" take a whistle-stop tour of dog poo and health! In this light-hearted presentation, Caroline starts by identifying what good poo looks like, why it matters and what you can do as an owner to make sure your dog is healthy and bursting with energy and vitality. This is a "must listen" presentation for all pet professionals!

Caroline Griffith, Naked Dog: Caroline is a qualified nutritional therapist and pet food industry specialist as well as an author of two books on natural pet care. She has been working in the pet industry & feeding real, fresh food to pets for over 25 years.

Canine Digestion & Nutrition

Caroline presents an opportunity to understand the function and biochemistry of the canine digestive system and how we can best support those with diet. Gain an understanding of the value of the different types of hydration, the microbiome and the bio-availability of nutrient additives on the health and well-being of the dog fed.



Prof. Anna Wilkinson & Prof Oliver Burman, University of Lincoln. Anna and Oliver are professors at the University of Lincoln. Anna is interested in how reptiles perceive the world, how they process the vast amount of information that they perceive every day and why they attend to certain aspects of their environment and Oliver's research is focused on developing better ways to assess reptile welfare and on advancing our understanding as to how the different aspects of captivity can influence reptile behaviour, cognition and welfare.

Cold-Blooded Care: Understanding the Needs of Captive Reptiles

Reptiles are becoming increasingly popular as pets, but we don't always know the best way to care for them and find it difficult to assess how they are feeling. This webinar Anna and Oliver will cover recent advances in our knowledge of reptile behaviour and welfare.



Shannah Cantillon, Pet Business Insurance: Shannah has recently joined Pet Business Insurance to grow and expand the customer base. She will be available to take any questions you may have regarding insurance for your pet business.

Pet Business Insurance

In this webinar Shannah will help pet professionals understand the considerations when taking out an insurance policy and the different types of cover available to pet businesses.



Rebecca Tolhurst, The Pet Grooming School: Rebecca is the Business Manager at the Pet Grooming School Greenwich and has worked in dog grooming education for 4 years. She holds the City and Guilds Level 2 and 3 Dog grooming qualifications.

Managing A Puppy's first Groom

Rebecca will discuss a variety of methods to manage the first experience a puppy has in a grooming salon to ensure it is a positive experience for the puppy. She will cover positive reinforcement, introducing tools, equipment and grooming requirements, encouraging good behaviour and safe handling.



Tracy Richards, Aqueos Care Ltd: Tracy Richards is the founder and Managing Director of Aqueos Care Ltd. The business manufactures disinfectants, shampoo and first aid products supplying pet retailers and dog groomers.

Hygiene Tips for Dog Owners, Groomers & Walkers

General biosecurity is second nature to us all now, but it never hurts to have a refresher! In her talk Tracy will cover biosecurity practices and why cleaning isn't the same as disinfecting.

Fleur Maitland LCGI, The Clip Joint: An experienced groomer, Fleur has been invited to demonstrate her skills at a number of events, including Crufts. Fleur enjoys the sense of achievement gaining qualifications gives, although Fleur also says she is currently giving herself serious pep talks to get on and finish PIF Higher Diploma!



Clippity Snip! A snap-tastic salon trim.

In this demonstration snap-on comb and scissors will be used to create an everyday trim that can be adapted to many breeds / x-breeds.

Bruce Casalis, Bruce's Doggy Daycare: Bruce turned his lifelong passion for dogs into an award-winning business by establishing Bruce's Doggy Daycare in a few acres of Surrey countryside in 2009. It is now the recognised leader of doggy day care in the UK. Now established as an expert and pioneering voice for dog welfare, Bruce has helped shape the future of dog day care and licencing/welfare standards.



Dog Daycare; Lessons I learned the hard way.

Bruce will share lessons, trials and tribulations from over a decade of personal experience about the key considerations to be taken into account when grouping dogs.

Louise Moran, Bruce's Doggy Daycare: As Head of Enrichment Louise is responsible for driving Bruce's vision around how to bring dogs, owners and carers together to better understand individual dog personalities and further enhance their care. Louise previously spent 10 years working at the Dogs Trust and now at Bruce's, Louise builds enrichment programmes, involving scent work, seasonal activities and fun challenges, incorporating terrain and the environment.



Time to chill, managing downtime in dog daycare.

Through this webinar, Louise will address how the type and amount of exercise, scheduled rest, and group downtime can be actively managed in multi-dog settings to reduce arousal levels and minimise negative behaviours.



Sharon Edwards, City of London: Sharon joined the City of London's Quarantine Section in 1987 based at the Heathrow Animal Reception Centre, specialising in the import and transportation of animals. In 2004 after qualifying in Animal Health and Legal Practices through the Trading Standards Institute she transferred to the City of London's Animal Health & Welfare Services Team. As a Senior Animal Inspector, she tutors on the City and Guild level 3 qualification for Local Authority officers.

What to expect from your inspector

In this live webinar, Sharon will discuss what licensed premises should expect during their inspection and what the inspector will be looking for, including the necessary records, policies and procedures.



Daniel Cummings, Cats Protection: Daniel is an animal behaviourist and trainer with a degree in Zoology with Animal Behaviour. Daniel has spent a large part of his career working with animals in a rescue and rehoming environment. He started at Battersea Dogs and Cats Home, moved onto Dogs Trust and currently works with the Behaviour Team for Cats Protection. In his current role, Daniel promotes feline behaviour and welfare nationwide alongside working on individual feline behaviour cases.

Whiskers!

Daniel will investigate the function of whiskers in animals, looking at how they help the animals understand and explore their world, and why trimming them could be detrimental to their welfare.



Marisa Heath, Canine & Feline Sector Group: Marisa is a Government policy advisor with 15 years' experience working across national and local Government. She has a wide knowledge of legislation and the formation of policy. As part of her role Marisa facilitates forums which bring key stakeholders together with decision makers to improve animal welfare.

What is the Canine Feline Sector Group?

In this talk Marisa will explain what CFSG is, why it was started, how it works with Government, who the members are and how stakeholders such as pet businesses, can use the group to promote best practice and strengthen their business models.



Sarah Metcalf, Happy Coffee Consulting: Sarah Metcalfe is the Founder and Chief Happiness Officer of Happy Coffee Consulting. She founded Happy Coffee Consulting after 9 years building award winning customer service and customer experience in the pet industry. She will share her experience on how creating a happier workplace is the secret to a great customer experience.

The Future of Customer Experience

The future of customer experience is at the forefront. Customers are even more swayed by a great experience. In this webinar Sarah will share how to use and design a team and organisation focussing on the happiness of your employees, and your customers to achieve real business success.

James Kenton, Glee – Hyve Events: James is the account manager at Hyve Events.



Pawexpo at Glee – What's happening in September

In his webinar James will share the story of how Hyve events are developing Pawexpo from a key sector within Glee to launch as stand-alone event. He will cover what the event is setting out to achieve and how your business can be part of it.

John Burns and Laura Crotch, Burns Pet Nutrition: John Burns BVMS MRCVS, is the founder of Burns Pet Nutrition and Veterinary Surgeon.

Laura Crotch - Harvey MSc BSc (Hons) is the Nutrition Manager at Burns Pet Nutrition and has a degree in Animal Science.



Weight Loss Management Masterclass

In this three-part video series, vet and founder of Burns Pet Nutrition, John Burns, and Nutrition Manager, Laura Crotch-Harvey, explore the issue of obesity in dogs. The pet nutrition experts share an array of advice on the topic, including how to tell if a dog is overweight, ways to tackle overfeeding and a range of useful tools and techniques that can be used to help with a dog's weight loss journey. Join the webinar to learn lots of helpful tips and tricks from the nutrition experts at Burns Pet Nutrition.

Dr Nick Thompson, Holisticvet Ltd: Nick Thompson is a vet. He's been fascinated by raw feeding for over 25 years. His main mission is promoting health through species-appropriate nutrition.

Benefits, Bugs, Balance and Bones: Safe, Nutritious Raw Pet Food in 2021

The World Small Animal Veterinary Association has four criticisms of raw feeding cats and dogs: 1. No evidence of benefit. 2. Risk of infection to pet or owner. 3. Raw food may not offer a balanced diet. 4 Bones can be dangerous. Nick will take each of these points and discuss why these criticisms may not be justified.



Michael Smith, Croner: Michael's background specialty is Employment Law - he has worked at Croner for 3 years progressing from an Employment Law Consultant to managing teams within the Advisory Department. He now is Head of Association advice and is currently managing 2 teams which consists of Solicitors, Business Partner and HR Advisors.

Legal Helpline: Your questions answered.

PIF members will be providing their legal questions for Michael to answer in this live webinar. Topics covered within this employment law webinar include: redundancy, medical capability and managing employees in the current climate.
