



FRONTIERS IN PEDIATRIC GENOMIC MEDICINE CONFERENCE

Virtual Conference

Sept. 24-25, 2020
9am-4:30pm PDT

Rady
Children's
Institute
Genomic Medicine

Attendee
Virtual Conference
Navigation Guide

Getting Started

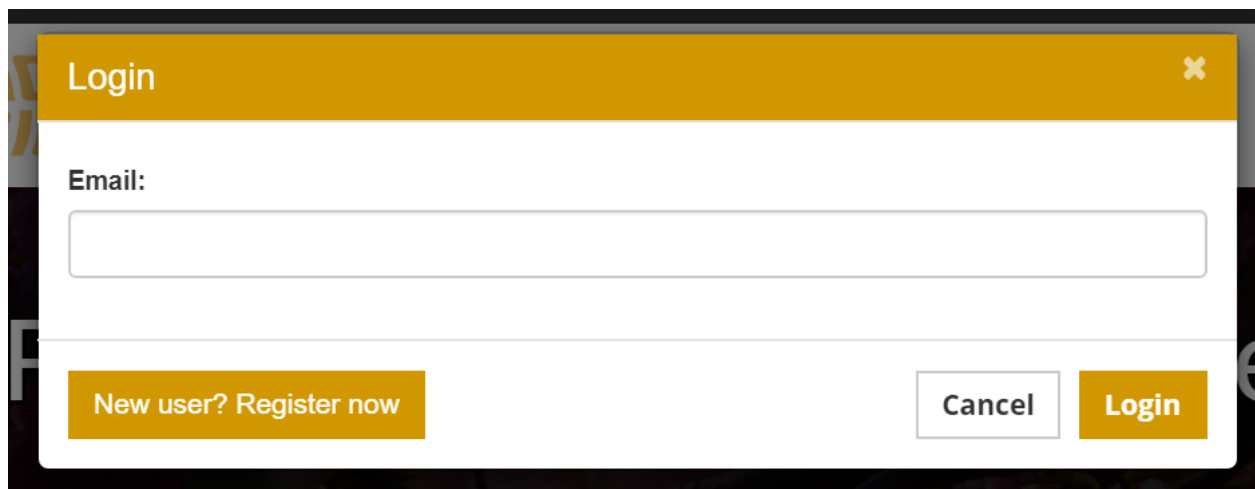
This manual shows you how to navigate through the virtual platform as an attendee to make the most of your participation in the Frontiers Virtual Conference.

Main Page

Type in the URL: <https://frontiers.vfairs.com/> into your browser to join the conference. For best performance, we recommend you use Chrome, Safari or Firefox for best performance.

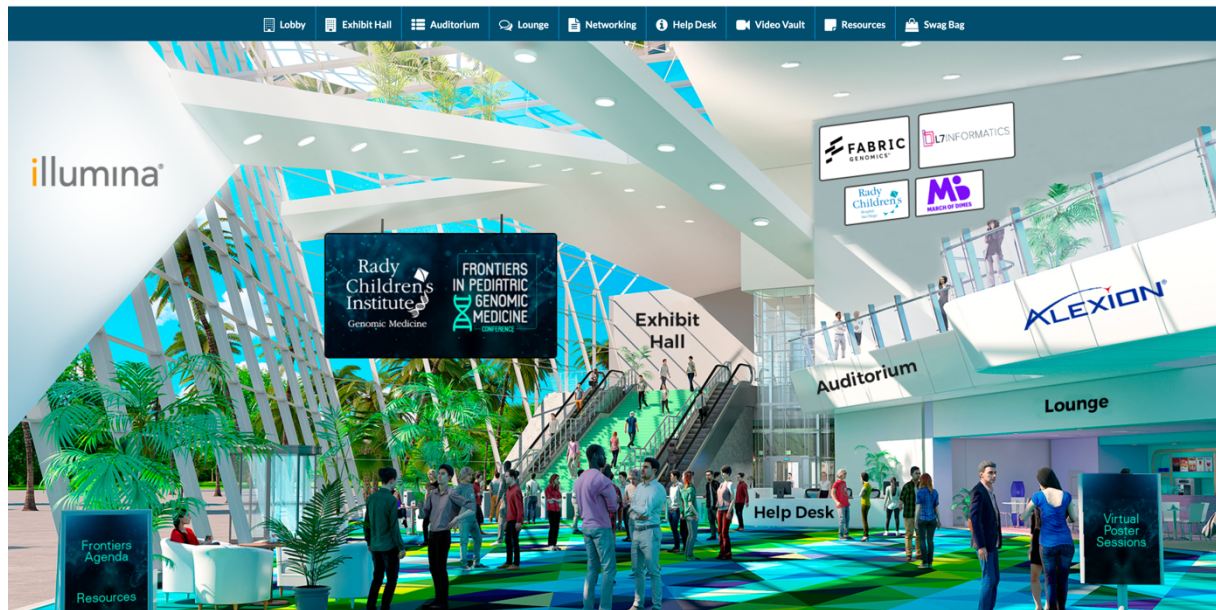
Login

Click on the 'Login' tab on the Homepage. It will open a pop-up window where you should enter your email, then click 'Login'.

A screenshot of a login pop-up window. The window has a yellow header bar with the word "Login" on the left and a close button (an 'x' icon) on the right. Below the header, the word "Email:" is followed by a large, empty text input field. At the bottom of the window, there are three buttons: a yellow button on the left that says "New user? Register now", a white button with a grey border in the middle that says "Cancel", and a yellow button on the right that says "Login".

Main Lobby

Once you log in, you will enter the virtual lobby where you can use the buttons on the top navigation bar click to enter the Auditorium, the Exhibit Hall, the Poster Sessions and the Networking Lounge. You can also click on the various posters and banners to link to information about Exhibitors and conference resources.



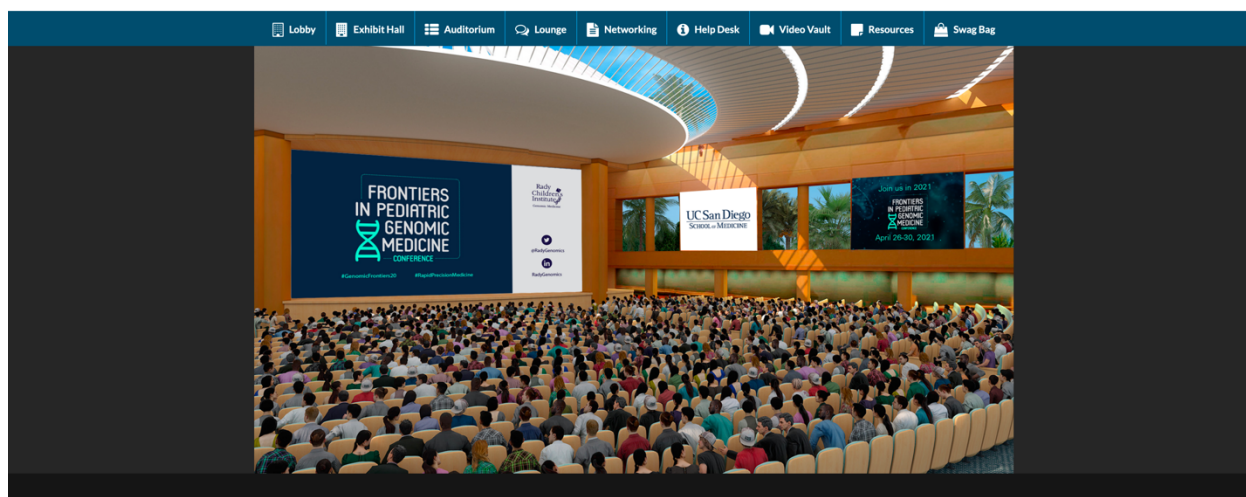
Information Desk

In case you have any technical queries, please visit the **Info Desk** to talk to the technical reps available online to help you. In the event of additional questions, please email us at frontiers@getvfairs.io and we will be happy to assist you.



Auditorium

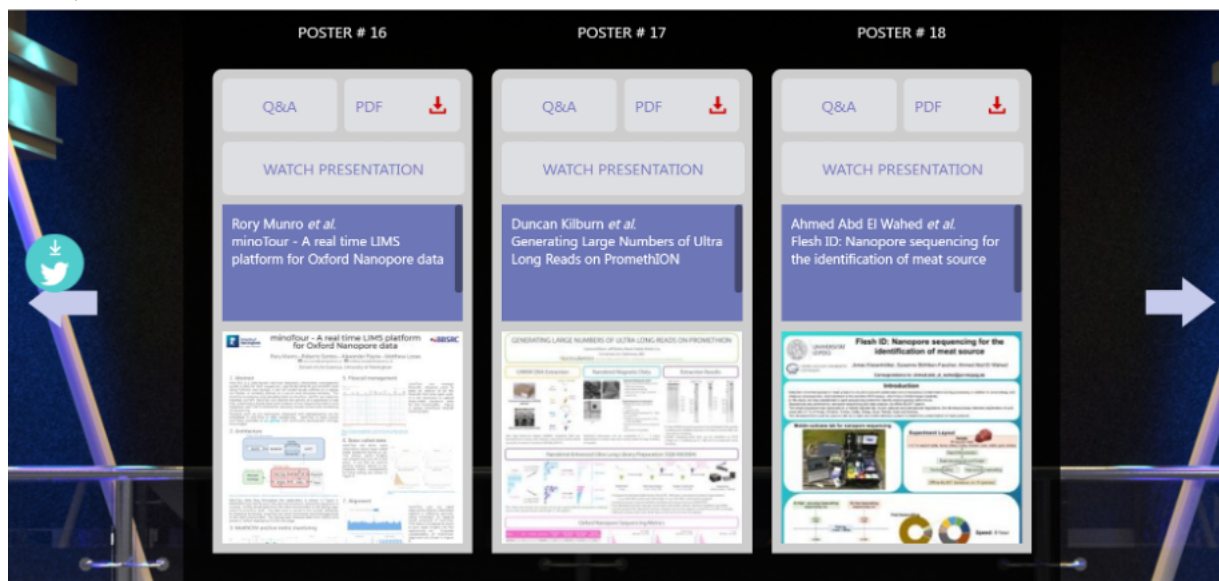
click on the 'Auditorium' tab in the top navigation bar to access the live presentations. Once inside the auditorium, click on the main slide to see the agenda. Select the session in progress to join the live program.



Note: the **Play button** will appear next to a session only at the time when the session is in progress. Click on the play button to join the live session.

Poster Hall

To access the poster sessions, simply click on the 'Poster Session' tab. Clicking on the PDF tab will open the session in a pop-up. You can also engage in text-based Q&A with the speakers as well as Live Presentation Sessions hosted each day during the noon hour, PDT.



Lounge

The Lounge is open all day throughout both days of the conference.

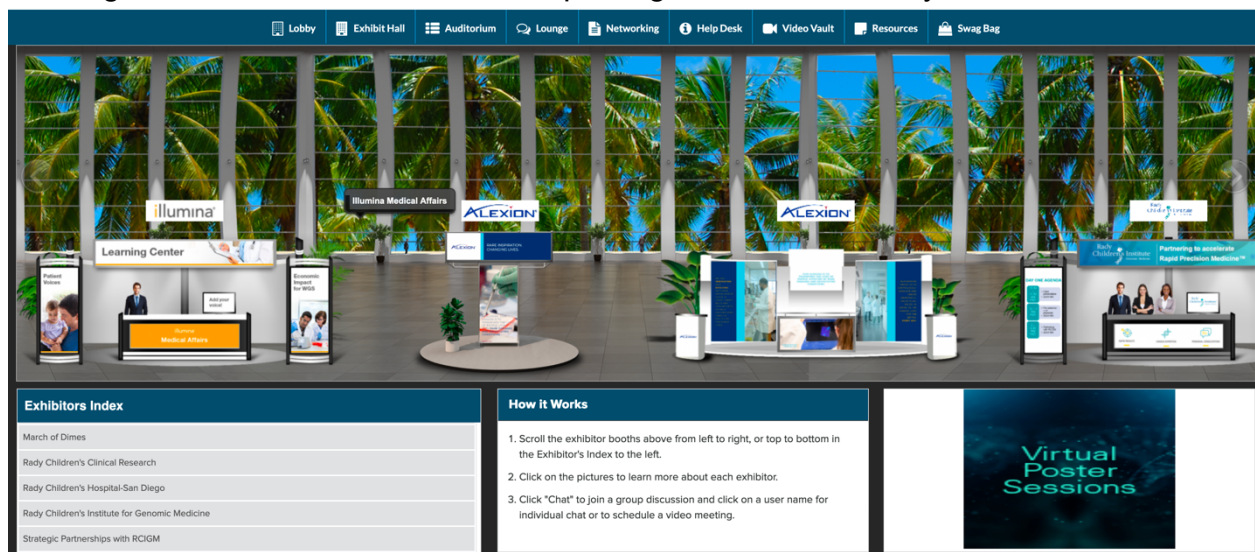
Clicking on the Lounge tab in the top navigation bar will take you to a space where you can read the bios of our experts, meet fellow attendees, see what's happening on social media and find links to the poster sessions and exhibition hall.



Exhibition Hall

The Exhibit Hall is open all day throughout the conference. There you can check out the latest innovations and services from our exhibitors.

Clicking on the Exhibit Hall tab in the top navigation bar will take you inside.



There are three options to visit booths:

1. Scroll left or right in the Exhibit Hall and click on booths.
2. Use the Exhibitors Index in the bottom left to choose booths listed alphabetically.
3. Use the search bar at the top of the page by typing in a name.

Representatives from the companies and organizations will be on hand during the breaks in the program to interact with you. All times are PDT.

Thursday 9/24

10:30 am – 11:00 am

12:00 pm – 1:00 pm

2:30 pm - 3:00 pm

Friday 9/25

8:00 am – 9:00 am

10:30 am – 11:00 am

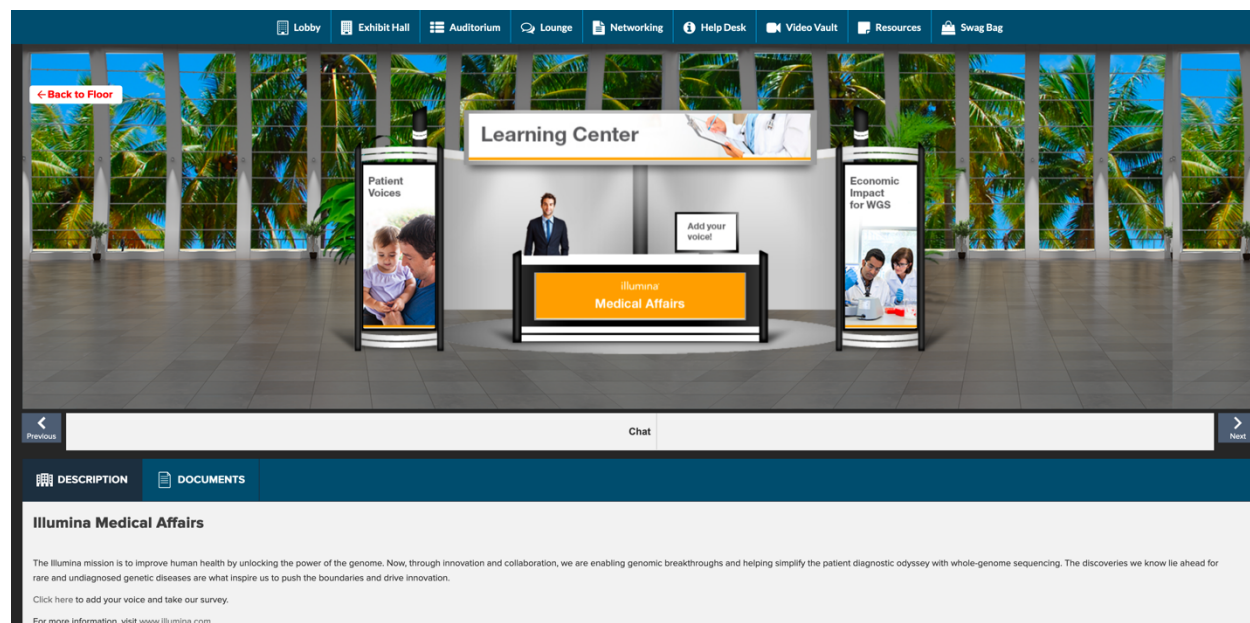
12:00 pm – 1:00 pm

2:00 pm – 2:30 pm

See how to chat or join a video chat in the Networking” section on pages 7 - 9.

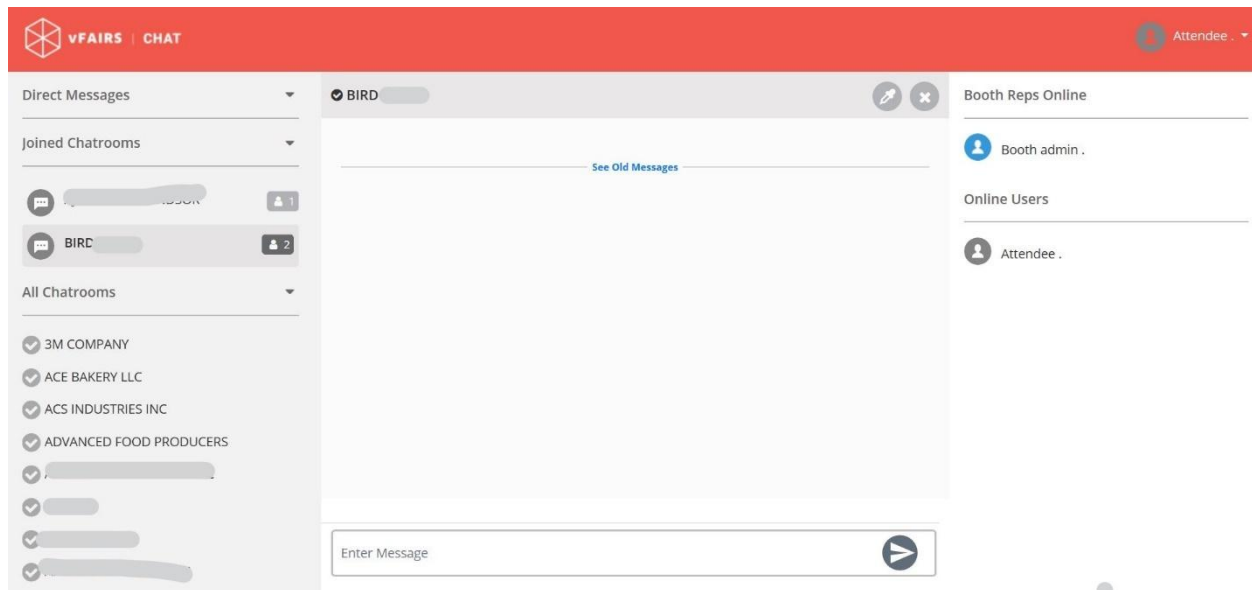
Booth View

Clicking on the booth image will take you inside the booth as shown below.



Networking

Once inside the booth, click on the **'Chat'** tab to enter the chatroom.



Once you are in the chatroom, the list of the booth reps that are online will be visible in the right panel



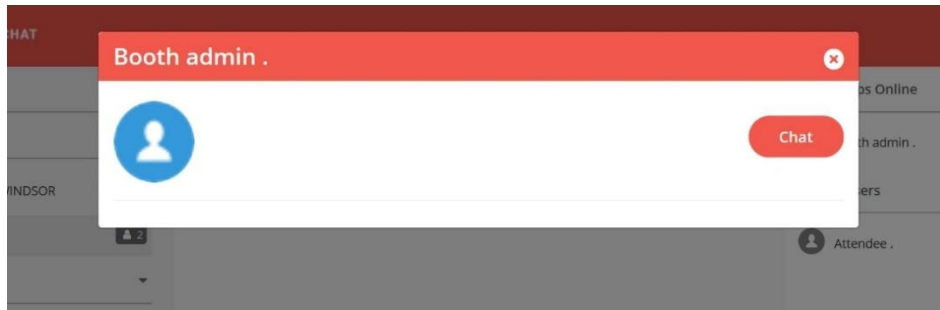
Public Chats

The center space seen above is for public chat where anyone can send a message that will be visible to all.

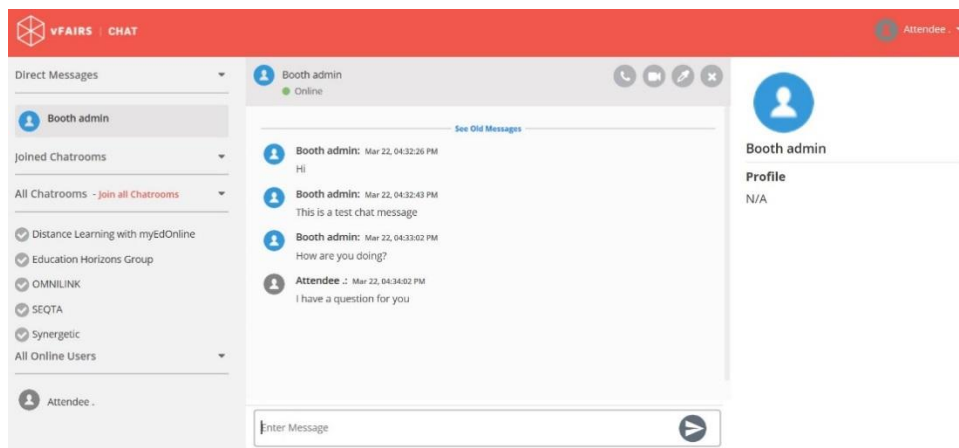
Private Chats

To initiate a private chat with a booth rep, send them a direct message by either

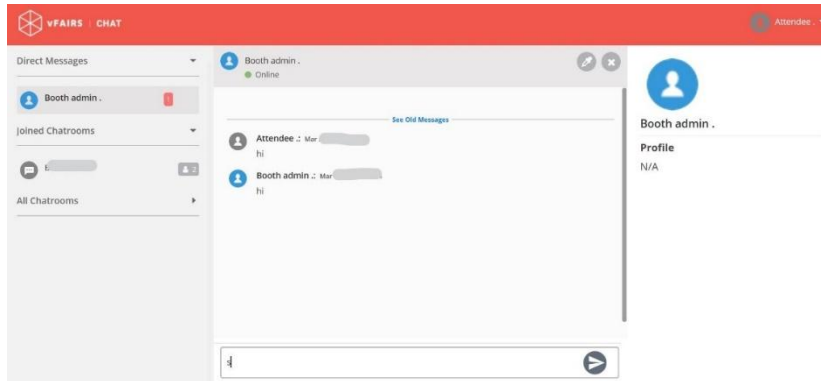
- Hovering over their name and clicking on the 'Chat now' button that appears
- Or by clicking on the online booth rep you wish to chat with. Doing this will display a pop-up



Click on the '**Chat**' tab to start exchanging messages with the booth rep.



If the booth rep wishes to initiate chat with you, he/she will be able to send you a direct message. Message notification will appear under the **Direct Messages** label.



Click on the booth rep's name in the **Direct Messages** list and you can start exchanging messages with the booth rep.

Finish a Chat

After you have finished the conversation, click on the Exit Button to end that chat.

Audio/Video Chat

To initiate Audio/Video chat, click on the audio/video icon at the top-right of the private chat area.

Swag Bag

The Swag Bag is your virtual briefcase. As you go through the event, you can add documents to your personal Swag Bag for future viewing up to 30 days after show date (October 25).

While visiting a booth, you can add documents to your Swag Bag. To view available documents, click "Documents" under the booth. Add documents to your Swag Bag by clicking "+ Swag Bag" to the right of the file. Once an item has been added, the button will read "- Swag Bag" to show it was successfully added.

To access your Swag Bag, click "Swag Bag" in the top navigation bar.

Documents in your Swag Bag can also be emailed. While in your Swag Bag, simply click on the checkbox next to each document and click on "email" to the far right. You will be mailed a link where the files can be downloaded