## Essential Partnerships with Extraordinary Opportunities = Unprecedented Outcomes

Monday, October 26, 2020

#### **Panelists**

Carolyn Zachry

California Department of Education

Jennifer Hernandez

Department of Social Services

MaryAnn Pranke

Verdugo Workforce Development Board

Diana Batista

Conejo Valley Adult Education

#### Agenda

**CAEP Outcomes** 

**CAEP Barriers to Employment** 

Strengthen your programs with Co-

enrollment

Partnering with Social Services

CalWORKs

CalFresh Employment & Training

Glendale Learns



#### **CAEP OUTCOMES**

How many adults served by members of the consortium have demonstrated the following:

- **1.** Improved literacy skills pre/post testing with federally approved tools to measure student progress.
- 2. Completion of high school diplomas or their recognized equivalents secondary credentials.
- **3.** Completion of postsecondary certificates, degrees, or training programs using WIOA to define certificates and training.
- **4. Placement into jobs** *working on state level data match.*
- **5. Improved wages** *working on state level data match.*
- **6. Post Secondary Transition** use data matching and self reporting other post secondary outcome data.

## **CAEP** Student **Barriers:** The problems we are trying to resolve

What are the reasons your students are not successful?

Access to Healthcare/Physical & Mental Health Issues

Living Expenses/Utilities

Housing/Rent etc.

**Food Insecurities** 

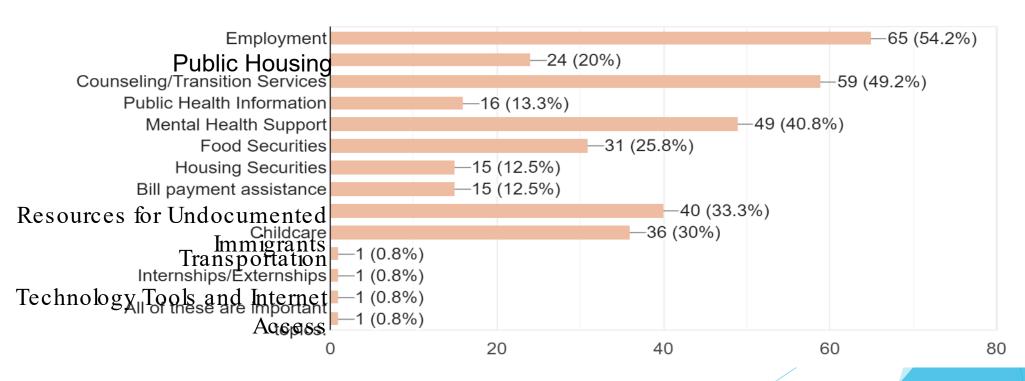
Child Care/Home Schooling

Technology/Device/Internet/Digital Skills

Transportation

#### Student Support Services (responses)

Select up to 3 subtopics for Student Supportive Services 120 responses



# Leveraging Resources

Co-enroll WIOA Title I program participants in WIOA Title II Adult Education & Literacy partners' basic skills programs to better prepare them for trainings producing certificates

- ► It's a WIN/WIN.
- Co- Enrollment Work Group Objective

# Co-Enrollment Origin

US Department of Labor National Workgroup

- California workgroup committed to co-creating co-enrollment guidance
- Participants in the effort came from across the system (Title I, II, III and IV along with Social Services and Department of Rehabilitation).
- ► Goal: Align service delivery with the concepts and visions found in WIOA focused on collaboration and leveraging program resources and services.

#### Co-Enrollment

- WIOA places a strong emphasis on planning and implementation across multiple partner programs to ensure alignment in service delivery.
- Strategic co-enrollment can increase program and participant success, maximize resources, enable greater efficiencies in service delivery, and align services with regional sector pathways.

#### Co-Enrollment

This system must serve as an all-inclusive access point

to education and employment programs that provide

demand-driven skills attainment, especially for those

with barriers to employment.

## Co-Enrollment Key Components

- Integrated Service Delivery establish and participate with integrated system of partners share
  - common goals with services offered by multiple organizations for a seamless participant experience.
  - Clients or target groups who have complex needs that require services from multiple partners.

### Co-Enrollment Key Concepts

- Increased Access ensures any participant, individuals with barriers to employment, who enter an AJCC, have
  - Access to partner programs, services, and activities physical and programmatic access, as described in WIOA Section 134(d).

#### Co-Enrollment Key Concepts

- Continuous improvement
  - create a delivery system that is focused on process improvement and challenges the status quo.
  - Partnership align goals, outcomes, and resources with all local partners in the AJCC system to leverage resources to provide a higher quality and level of services.

- Reduces the paperwork required for an individual to provide and complete during intake.
- May include authorization to release information that allows
- partners to share and enter information in their respective case management system.
- Streamlines data sharing and supports the tracking of referrals,
- co-enrollments, and outcomes.

# Goal: Common Intake and Referral

## STRENGTHEN YOUR PROGRAM

#### **Make Connections**

County Social Services

Supportive local Agencies

Local Workforce Development Board

Department of Rehabilitation

**Community Based Organizations** 



CalFresh Employment & Training (E&T)

#### Program Overview: What is CalFresh E&T?

The Supplemental Nutrition Assistance Program (formerly known as Food Stamps) is administered in California as CalFresh. Employment and Training, or E&T, is the workforce development arm of the CalFresh program.

Every State must offer its version of SNAP E&T, in California, the program is optional for counties. Counties are not only given the option to participate, but they are also given the flexibility to design programs to meet the needs of their local populations and economies.

Programs can consist of any number of allowable E&T components, target populations, service models, and funding sources. Let's take a look at these program elements.

#### Program Overview: CalFresh E&T Components

- Supervised Job Search
- Work Experience
- On-the-Job Training (OJT)
- Subsidized Employment
- Self-Employment Training
- Education
- Job Retention

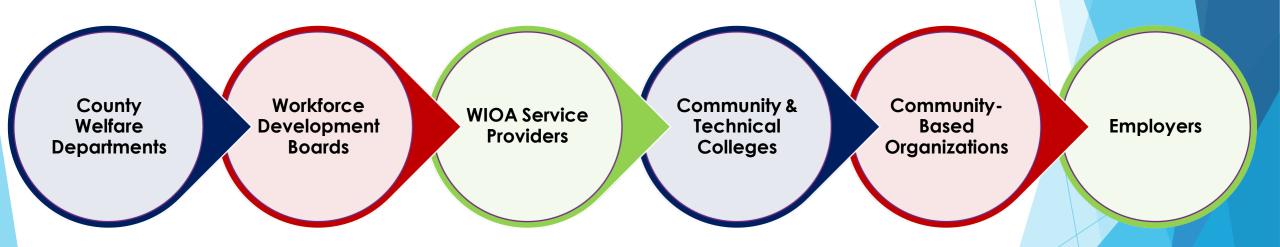


#### Program Overview: Who is Eligible for CalFresh E

- Eligibility for CalFresh E&T is determined by the county. A participant is eligible for CalFresh E&T if they meet both of these requirements:
  - Is an active CalFresh recipient
    - Eligibility must be verified for each month of participation. In other words, you must be an active CalFresh recipient in order to receive services through CalFresh E&T
  - Is <u>not</u> actively receiving CalWORKs (also referred to as non-assistance CalFresh)

#### Program Overview: Program Partnerships

 Participants may receive services from a number of different workforce partners, including:



#### Program Overview: Service Delivery Methods



#### Services Offered Directly by the County

- County staff provide E&T services directly to CalFresh recipients.
- May use 100% funds and/or seek 50% reimbursement for the cost of offering E&T services directly.



#### Services Offered by a Contracted Partner

- The county contacts with a local organization to provide all or a portion of E&T services to CalFresh recipients on behalf of the county.
- Counties may dedicate 100% funds and/or seek reimbursement for the expense of contracting with the organization to provide E&T services.



#### Services Offered by a Third-Party Partner

- A third-party partner is defined as a local organization that has entered into an agreement with the county to provide E&T services to CalFresh recipients on behalf of the county.
- A third-party partner dedicates their own non-federal funding to the provision of E&T services and may seek 50% reimbursement for the expense of providing those E&T services.

REMEMBER! 50% reimbursement is only available for costs paid using non-federal funds.

## CalWORKs

California Work Opportunity and Responsibility to Kids

## PROGRAM OVERVIEW

CalWORKs provides cash grants and employment services to low-income families with at least one child in the home and multiple barriers to employment.

The Welfare-to-Work (**WTW**)
Program is a comprehensive
Employment and Training
Program designed to promote
self-sufficiency.



## **ELIGIBILITY**

#### Who is eligible?

• Families meeting the income and asset tests, children deprived of parental support and care due to the incapacity, death or absence of a parent, or unemployment of the principle wage earners.

#### Parent or Caretaker must be:

- United States Citizen or meet residency requirement
- A California resident
- Have at least one child under the age of 18





#### PROGRAM ACTIVITIES AND SERVICES

Upfront appraisal

Assessment

Family stabilization

Employment related activities

Barrier removal



## SUPPORTIVE SERVICES

#### **Transportation Child Care** Ancillary Three-phase system Counties provide Books, tools, clothing reimbursement for the least specifically required for the job, fees and other necessary costs costly form of public Child care reimbursement rates are standardized with the transportation California Department of Tuition is not considered an If public transportation is not Education ancillary expense available, mileage reimbursement for individual to use vehicle



## EMPLOYMENT RELATED ACTIVITION



- Job search and job readiness
- Subsidized and unsubsidized employment, including selfemployment
- On-the-job-training (OJT) and Grant-based OJT
- Work study
- Work experience
- Community Service
- Supportive work or transitional employment



## EDUCATION AND TRAINING



- Job skills training and education directly related to employment
- Vocational education
- Adult basic education
- Secondary school
- Clients participate in these activities in a variety of school settings
  - High school
  - Adult education programs
  - Community colleges
  - Universities
  - Private education and training entities



## BARRIER REMOVAL



Mental health and substance abuse services include



**Domestic abuse services** 



#### Why Partner with Social Services

#### CalFresh E&T/CalWORKs

- Serves Low-income, limited English individuals
- Can help support barrier removal
  - Transportation
  - Child Care
  - Subsidized Employment
  - ► Tools/books etc.
- Partnerships with third-party organizations

#### **Adult Education**

- Overlapping populations
- Can help support barrier removal
- Can provide additional supports for needed services, particularly now that families need it most

## NEW Partnership with Cell-Ed Across CalWORKs & CalFresh Employment and Training

## Cell-Ed's Remote Learning Solution

For California Department of Social Services English, Life & Work Skills on any mobile device





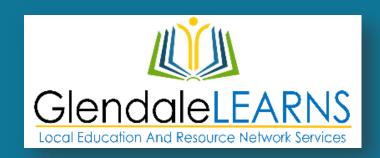






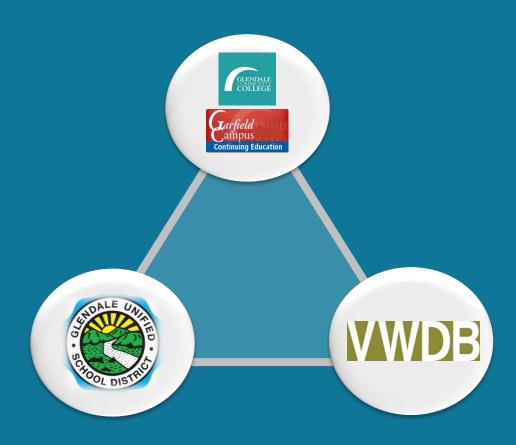


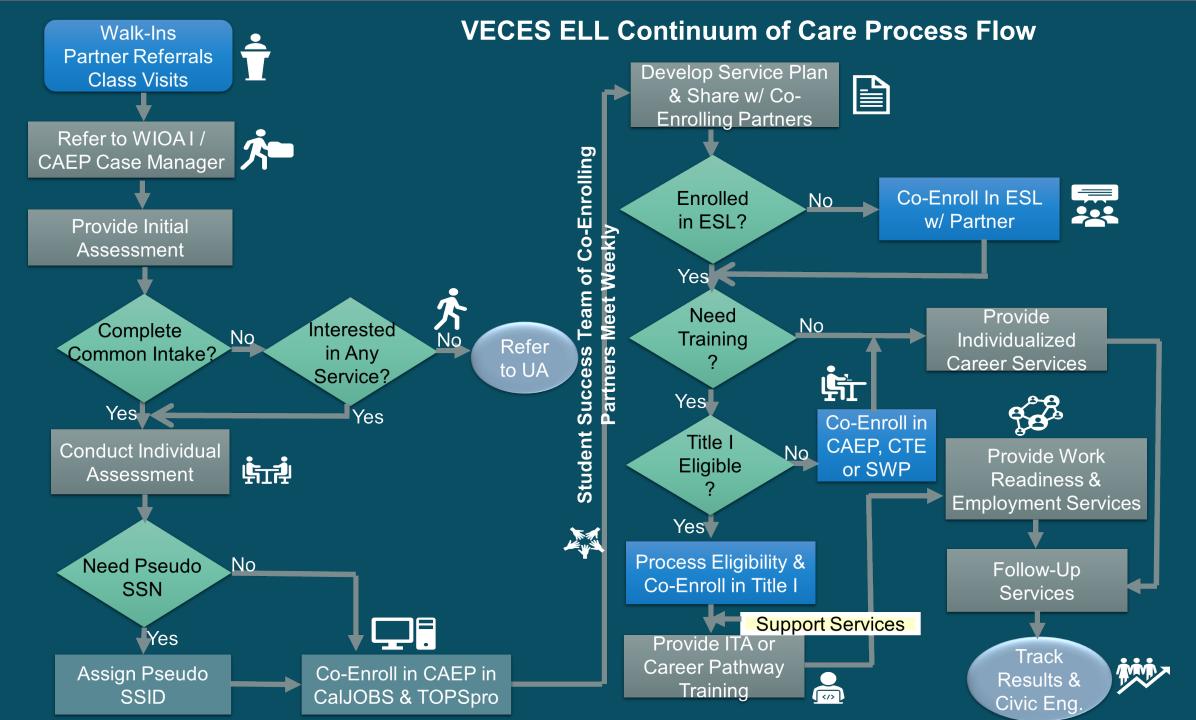
- Cell-Ed's remote learning solution is being made available through the California Department of Social Services.
- Counties and their partners can make Cell-Ed's unique mobile learning tool available to your recipients for free.
  - English Language Learning
  - Work Skills
  - Reading & Math for Life & Work
  - COVID-19 Guides
- Available on any phone no smartphone, internet or data plan required.



# Mission The Glendale Community College Regional Consortium provides pathways to skills and education towards viable employment, regardless of ability, through multiple community partners.

#### **Board Members**





#### **Common Intake Form**



**Contact & Demographic Info** 



**Education Background** 



**Employment Status & History** 



**Goals & Interests** 



**Disability Info** 



**Military Status** 



**Household Info** 

## Strategic Co-Enrollment

Title I ❖ Title II ❖ TANF ❖ CAEP

- Address Student Needs
- Support to Achieve Career and Educational Goals
- Continuous Information Exchange
- Shared Outcomes



# Any Questions? Final Thoughts?

Thank you!