### Reset Reimagine Reshape

### Infinite Possibilities and Opportunities



Community Behavioral Healthcare Association

48<sup>th</sup> Annual Winter Conference & 1<sup>st</sup> Virtual Conference December 7-8, 2020

# Welcome

Welcome to our 48th year annual conference and our 1st virtual conference. We are excited and grateful that you were able to join us. This year's conference theme is "Reset, Reimagine and Reshape" and as our theme indicates, we believe the disruption to the community behavioral health system brought on by the coronavirus pandemic presents "Infinite Possibilities and Opportunities" to reshape the Illinois community behavioral healthcare system.

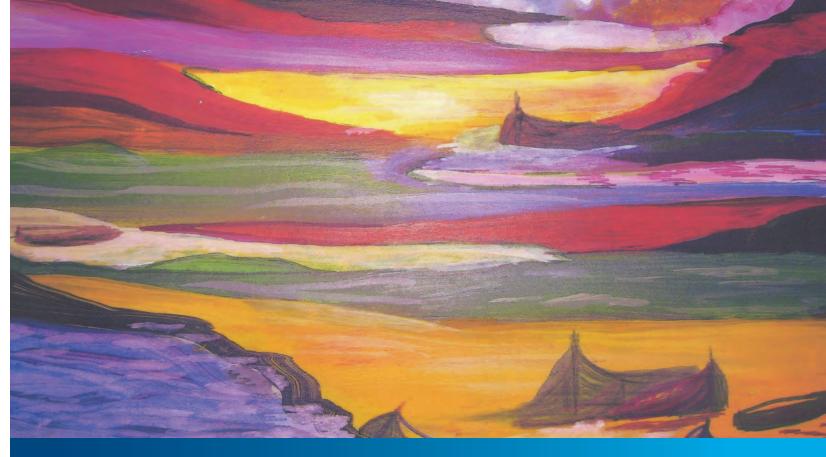
During our conference, we will showcase ways that our industry, agencies, and individuals are reimagining and reshaping clinical services, their organizations and our industry.

We have strived to put together a program with the most relevant topics and knowledgeable presenters that will offer you an opportunity to learn and apply the most current knowledge, technology, resources, research, and trends to your daily jobs. We have also planned some activities that are aimed to lighten your load.

We especially ask that you take the time to visit the exhibitor booths who are only a click away. You will also have the opportunity to virtually connect with your colleagues from various regions of the state.

Again, I welcome you and thank you for joining us.

Marvin Lindsey, M.S.W., C.A.D.C. Chief Executive Officer



Janssen Neuroscience applauds those working together at the county, state, and federal levels, especially at the intersection of criminal justice and mental health reform, to champion a better future for individuals with serious mental illness, including schizophrenia and mood disorders.

We can and should continue to set a higher standard for how we support individuals with serious mental illness.

Janssen's unwavering commitment to delivering innovative mental health therapies spans 50 years, and we will continue to champion treatments to improve the lives of those with serious mental illness.



Yvonne Ford, Untitled Artwork from Reflections Art in Healt

"When a person living with serious mental illness relapses, it's devastating and progressively makes it harder to achieve their potential. That's why we continue to work tirelessly to provide

medicines and conduct research that offer hope for the individual and their families, so they can live fulfilling and healthier lives."

-Courtney Billington President, Janssen Neuroscience

Exhibitory:



Aetna Better Health™ Premier Plan MMAI

Aetna Better Health Premier Plan MMAI

3200 Highland Avenue Downers Grove, IL 60515 Phone: 866-600-2139

Aetna Better Health Premier Plan MMAI is a nationally-recognized leader with more than 30 years of experience working with high-risk populations, building relationships with local partners, integrating care, and developing innovative programs and technology. In Illinois, Aetna Better Health coordinates care for individuals in the Medicare Medicaid Alignment Initiative program designed to link primary and specialty, long-term care and community services for individuals based on their needs, strengths and expressed goals.



BlueCross BlueShield of Illinois

### BCBSIL

300 E. Randolph Chicago, IL 60601 Phone: 312-653-8550

Leading Managed Care Health Plan dedicated to the health and wellness of our members.



**InSight + Regroup** 1120 NJ-73, Suite 300 Mt. Laurel, NJ 08054 Phone: 410-603-4258

InSight + Regroup is the leading and largest telebehavioral service provider in the US with a mission to transform access to quality behavioral health care. InSight + Regroup serves hundreds of organizations and individuals in various settings across the continuum of care with its on-demand, scheduled services and direct-toconsumer (Inpathy) divisions. Given its size, diversity of services and extensive experience and expertise, InSight + Regroup is uniquely positioned to enable scalable telepsychiatry programs across the care continuum. As an industry thought leader, InSight + Regroup has helped shape the field, define the standard of care and advocate for improved telepsychiatryfriendly regulations.

To learn more, visit www.InSightTelepsychiatry.com and www.RegroupTelehealth.com.



PHARMACEUTICAL COMPANIES OF Johmon Johmon

#### Janssen Neuroscience

6101 Spindell Drive Springfield, IL 62711 Phone: 217-652-2602

At Janssen, we're creating a future where disease is a thing of the past. We're the Pharmaceutical Companies of Johnson & Johnson, working tirelessly to make that future a reality for patients everywhere by fighting sickness with science, improving access with ingenuity, and healing hopelessness with heart. We focus on areas of medicine where we can make the biggest difference: Cardiovascular & Metabolism, Immunology, Infectious Diseases & Vaccines, Neuroscience, Oncology, and Pulmonary Hypertension.

Learn more at www.janssen.com. Follow us at www.twitter.com/JanssenGlobal.



Qualifacts + Credible have merged!

Learn which solution best fits your needs.









Netsmart 11100 Nall Avenue Overland Park, KS 66211 Phone: 913-272-2487

Netsmart designs, builds and delivers electronic health records (EHRs), health information exchanges (HIEs), analytics and telehealth solutions and services that are powerful, intuitive and easy-to-use. Our platform provides accurate, up-to-date information that is easily accessible to care team members.



#### **NextGen Healthcare**

18111 Von Karman Avenue Irvine, CA 92612 Phone: 320-424-1880

The NextGen Healthcare solution for Behavioral Health is a clinical and billing platform that provides integrated medical, dental and behavioral/mental health clinical records in a single, easy-to-use solution.

## Exhibitor:



**QBS, Inc.** 49 Plain Street Suite 200 North Attleboro, MA 02760 Phone: 508-316-4223

QBS Inc. is a consulting and training company. Safety -Care<sup>™</sup> Behavioral Safety Training is founded upon principles of Applied Behavior Analysis and Positive Behavioral Supports, training staff in the prevention, minimization, and management of behavioral challenges.

### quali*facts* + CREDIBLE

#### Qualifacts + Credible

315 Deaderick Street Suite 2300 Nashville, TN 37238 Phone: 931-338-7630

Qualifacts and Credible, two leading providers of Electronic Health Records (EHR) and related technology to behavioral health and human services agencies, merged in August 2020. The new entity is laser-focused on helping agency partners improve clinical outcomes, enhance operations and create healthier communities.

# RELIAS

### Relias

1010 Sync Street Morrisville, NC 27560 Phone: 919-535-9229

For more than 10,000 healthcare organizations and 4.5 million caregivers, Relias continues to help its clients deliver better clinical and financial outcomes by reducing variation in care. Our platform employs performance metrics and assessments to reveal specific gaps in clinical knowledge and addresses them with personalized, engaging learning.



#### **Streamline Healthcare Solutions**

1 Trans Am Plaza Drive Oakbrook Terrace, IL 60181 Phone: 877-467-4741

Streamline Healthcare Solutions has been providing EHR software solutions to behavioral healthcare organizations since 2003. Our meaningful use certified system, SmartCareTM, is a web-based enterprise application built for the delivery, management, and coordination of healthcare services. Our solution is equipped to evolve as business needs develop.



#### **TBD Solutions**

4633 Patterson Ave. SE, Suite D Kentwood, MI 49512 Phone: 616-226-2700

TBD Solutions is a Michigan-based consultancy with a rich background in healthcare leadership, training, research, policy analysis, quality improvement, technical assistance, program evaluation and technology-based applications. The TBD Solutions Team assists behavioral health organizations in successful project, process, and technology management, planning and outcomes. Website: TBDSolutions.com



### Upper Midwest Telehealth Resource Center

2901 Ohio Boulevard Suite 240 Terre Haute, IN 47803 Phone: 574-286-3939

The Upper Midwest Telehealth Resource Center (UMTRC), a program under the umbrella of the Indiana Rural Health Association (IRHA), is a federally funded program through HRSA's Federal Office of Rural Health Policy, Office of the Advancement of Telehealth. The UMTRC provides clinical and technical assistance services, and offers resources related to reimbursement and development of sustainable telehealth programs. The UMTRC region encompasses the states of Illinois, Indiana, Michigan and Ohio.









fchedule At a Glance

### Monday, December 7, 2020 ٥



Π Tuesday, December 8, 2020

9:00 - 9:15 am	Welcome			9:00 - 9:15 am	Annual Meeting and Welcome	Presentation of Exceptional Leadership and Impact Award- Dr. Ezike
9:15 - 9:45 am	Keynote	"Reset- Reimagine- Reshape"	-	9:15 - 9:30 am	Board Member Changes	Honoring Outgoing Board Members and Brief Message From Incoming Board President
9:45 - 9:55 am	Exhibitor Break		-	9:30 - 10:45 am	Plenary Session	The State's Response to Unprecedented Times
9:55 - 10:55 am	Breakout Session	Innovative Workforce Strategies During the COVID-19 Response		10:45 - 11:00 am	Exhibitor Break	
9:55 - 10:55 am	Breakout Session	Leading in Times of Uncertainty and Social Unrest		11:00 am - 12:00 pm	Breakout Session	Reimagining Community Collaboration: Emerging Partnerships Between Behavioral Health Providers and Law
11:00 am - 12:00 pm	Breakout Session	How to Successfully Engage Families Through Telehealth				Enforcement
11:00 am - 12:00 pm	Breakout Session	Rethinking Your Agency's Internal		11:00 am - 12:00 pm	Breakout Session	A Model for Provider Success In The Integrated Health Home Environment
		Billing System		12:00 - 12:15 pm	Exhibitor Break	
12:00 - 12:15 pm	Exhibitor Break					
12:15 - 1:30 pm	Award Ceremony	Award Ceremony and Networking Opportunity (Lunch and Trivia)		12:15 - 1:15 pm	Closing Plenary	Federal and State Directions: The Reshaping of the Behavioral Health System During and After the Pandemic
1:30 pm	Adjourn			1:15 pm	Adjourn	





### Infinite Possibilities and Opportunities



