Welcome to our 48th year annual conference and our 1st virtual conference. We are excited and grateful that you were able to join us. This year’s conference theme is “Reset, Reimagine and Reshape” and as our theme indicates, we believe the disruption to the community behavioral health system brought on by the coronavirus pandemic presents “Infinite Possibilities and Opportunities” to reshape the Illinois community behavioral healthcare system.

During our conference, we will showcase ways that our industry, agencies, and individuals are reimagining and reshaping clinical services, their organizations and our industry.

We have strived to put together a program with the most relevant topics and knowledgeable presenters that will offer you an opportunity to learn and apply the most current knowledge, technology, resources, research, and trends to your daily jobs. We have also planned some activities that are aimed to lighten your load.

We especially ask that you take the time to visit the exhibitor booths who are only a click away. You will also have the opportunity to virtually connect with your colleagues from various regions of the state.

Again, I welcome you and thank you for joining us.

Marvin Lindsey, M.S.W., C.A.D.C.  
Chief Executive Officer

Janssen Neuroscience applauds those working together at the county, state, and federal levels, especially at the intersection of criminal justice and mental health reform, to champion a better future for individuals with serious mental illness, including schizophrenia and mood disorders.

We can and should continue to set a higher standard for how we support individuals with serious mental illness.

Janssen’s unwavering commitment to delivering innovative mental health therapies spans 50 years, and we will continue to champion treatments to improve the lives of those with serious mental illness.

“When a person living with serious mental illness relapses, it’s devastating and progressively makes it harder to achieve their potential. That’s why we continue to work tirelessly to provide medicines and conduct research that offer hope for the individual and their families, so they can live fulfilling and healthier lives.”

—Courtney Billington  
President, Janssen Neuroscience
Aetna Better Health Premier Plan MMAI
3200 Highland Avenue
Downers Grove, IL 60515
Phone: 866-600-2139

Aetna Better Health Premier Plan MMAI is a nationally-recognized leader with more than 30 years of experience working with high-risk populations, building relationships with local partners, integrating care, and developing innovative programs and technology. In Illinois, Aetna Better Health coordinates care for individuals in the Medicare Medicaid Alignment Initiative program designed to link primary and specialty, long-term care and community services for individuals based on their needs, strengths and expressed goals.

InSight + Regroup
1120 NJ-73, Suite 300
Mt. Laurel, NJ 08054
Phone: 410-603-4258

InSight + Regroup is the leading and largest telebehavioral service provider in the US with a mission to transform access to quality behavioral health care. InSight + Regroup serves hundreds of organizations and individuals in various settings across the continuum of care with its on-demand, scheduled services and direct-to-consumer (Inpathy) divisions. Given its size, diversity of services and extensive experience and expertise, InSight + Regroup is uniquely positioned to enable scalable telepsychiatry programs across the care continuum. As an industry thought leader, InSight + Regroup has helped shape the field, define the standard of care and advocate for improved telepsychiatry-friendly regulations.


Janssen Neuroscience
6101 Spindell Drive
Springfield, IL 62711
Phone: 217-652-2602

At Janssen, we’re creating a future where disease is a thing of the past. We’re the Pharmaceutical Companies of Johnson & Johnson, working tirelessly to make that future a reality for patients everywhere by fighting sickness with science, improving access with ingenuity, and healing hopelessness with heart. We focus on areas of medicine where we can make the biggest difference: Cardiovascular & Metabolism, Immunology, Infectious Diseases & Vaccines, Neuroscience, Oncology, and Pulmonary Hypertension.


Netsmart
11100 Nall Avenue
Overland Park, KS 66211
Phone: 913-272-2487

Netsmart designs, builds and delivers electronic health records (EHRs), health information exchanges (HIEs), analytics and telehealth solutions and services that are powerful, intuitive and easy-to-use. Our platform provides accurate, up-to-date information that is easily accessible to care team members.

NextGen Healthcare
18111 Von Karman Avenue
Irvine, CA 92612
Phone: 320-424-1880

The NextGen Healthcare solution for Behavioral Health is a clinical and billing platform that provides integrated medical, dental and behavioral/mental health clinical records in a single, easy-to-use solution.
QBS, Inc. is a consulting and training company. Safety -Care™ Behavioral Safety Training is founded upon principles of Applied Behavior Analysis and Positive Behavioral Supports, training staff in the prevention, minimization, and management of behavioral challenges.

Qualifacts and Credible, two leading providers of Electronic Health Records (EHR) and related technology to behavioral health and human services agencies, merged in August 2020. The new entity is laser-focused on helping agency partners improve clinical outcomes, enhance operations and create healthier communities.

Relias continues to help its clients deliver better clinical and financial outcomes by reducing variation in care. Our platform employs performance metrics and assessments to reveal specific gaps in clinical knowledge and addresses them with personalized, engaging learning.

For more than 10,000 healthcare organizations and 4.5 million caregivers, Relias continues to help its clients deliver better clinical and financial outcomes by reducing variation in care. Our platform employs performance metrics and assessments to reveal specific gaps in clinical knowledge and addresses them with personalized, engaging learning.

TBD Solutions is a Michigan-based consultancy with a rich background in healthcare leadership, training, research, policy analysis, quality improvement, technical assistance, program evaluation and technology-based applications. The TBD Solutions Team assists behavioral health organizations in successful project, process, and technology management, planning and outcomes. Website: TBDsolutions.com

Streamline Healthcare Solutions has been providing EHR software solutions to behavioral healthcare organizations since 2003. Our meaningful use certified system, SmartCare™, is a web-based enterprise application built for the delivery, management, and coordination of healthcare services. Our solution is equipped to evolve as business needs develop.

The Upper Midwest Telehealth Resource Center (UMTRC), a program under the umbrella of the Indiana Rural Health Association (IRHA), is a federally funded program through HRSA’s Federal Office of Rural Health Policy, Office of the Advancement of Telehealth. The UMTRC provides clinical and technical assistance services, and offers resources related to reimbursement and development of sustainable telehealth programs. The UMTRC region encompasses the states of Illinois, Indiana, Michigan and Ohio.
### Monday, December 7, 2020

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tbody>
<tr>
<td>9:00 - 9:15 am</td>
<td>Welcome</td>
</tr>
<tr>
<td>9:15 - 9:45 am</td>
<td>Keynote “Reset- Reimagine- Reshape”</td>
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<tr>
<td>9:45 - 9:55 am</td>
<td>Exhibitor Break</td>
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<tr>
<td>9:55 - 10:55 am</td>
<td>Breakout Session: Innovative Workforce Strategies During the COVID-19 Response</td>
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<tr>
<td>11:00 - 12:00 pm</td>
<td>Breakout Session: Leading in Times of Uncertainty and Social Unrest</td>
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<tr>
<td>11:00 am - 12:00 pm</td>
<td>Breakout Session: How to Successfully Engage Families Through Telehealth</td>
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<tr>
<td>12:00 - 12:15 pm</td>
<td>Exhibitor Break</td>
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<tr>
<td>12:15 - 1:30 pm</td>
<td>Award Ceremony and Networking Opportunity (Lunch and Trivia)</td>
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<tr>
<td>1:30 pm</td>
<td>Adjourn</td>
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### Tuesday, December 8, 2020

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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</thead>
<tbody>
<tr>
<td>9:00 - 9:15 am</td>
<td>Annual Meeting and Welcome</td>
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<tr>
<td>9:15 - 9:30 am</td>
<td>Board Member Changes</td>
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<tr>
<td>9:30 - 10:45 am</td>
<td>Plenary Session: The State’s Response to Unprecedented Times</td>
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<tr>
<td>10:45 - 11:00 am</td>
<td>Exhibitor Break</td>
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<tr>
<td>11:00 am - 12:00 pm</td>
<td>Breakout Session: Reimagining Community Collaboration: Emerging Partnerships Between Behavioral Health Providers and Law Enforcement</td>
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<tr>
<td>11:00 am - 12:00 pm</td>
<td>Breakout Session: A Model for Provider Success In The Integrated Health Home Environment</td>
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<tr>
<td>12:00 - 12:15 pm</td>
<td>Exhibitor Break</td>
</tr>
<tr>
<td>12:15 - 1:15 pm</td>
<td>Closing Plenary</td>
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<tr>
<td>1:15 pm</td>
<td>Adjourn</td>
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Reset Reimagine Reshape

Infinite Possibilities and Opportunities

Community Behavioral Healthcare Association