
SESSION

Phone Skills for Collision Repair

DESCRIPTION

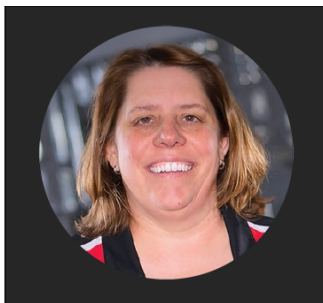
As technology advances, we're losing the art of communicating through conversation. In the collision repair business, effective communication is the #1 ingredient to a successful business.

Those that understand the fine art of the spoken word see a variety of benefits in their business including;

Increased employee engagement, repair accuracy and throughput, as well as more customers and higher CSI. So, do you have to be just a natural born talker? Absolutely not!

In this class we'll cover the rules to conversation that improve phone skills.

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