



BIOGRAPHY

Educator: Kristen Felder

Kristen's incredible passion for the collision repair industry has deep roots. She grew up in the family body shop performing repairs, painting and managing the shop before her senior year of high school. She graduated with honors from Arkansas State University with a B.S in Public Relations and immediately was offered a position with State Farm Insurance Companies. This began a 14 year career in the insurance industry. Every day, her insights and experiences help her to ease the relationships between shops and insurers.

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