



CLASSES AVAILABLE

ALL CLASS TIMES ARE CENTRAL DAYLIGHT TIME ZONE

MANAGEMENT

Advanced Tax Strategies & Entity Structuring	April 30, 2021	2:45pm-4:15pm
Advertising During Uncertain Times	May 1, 2021	4:15pm-5:45pm
Building Decision Makers	May 1, 2021	2:30pm-4:00pm
Business Continuation Planning	April 30, 2021	1:00pm-2:30pm
Complete Customer Connection	April 30, 2021	10:30am-Noon
Dealing with the Most Difficult Techs and Advisors	April 30, 2021	2:45pm-4:15pm
Developing Path for Training Staff In Electrified Vehicle Technology	May 1, 2021	2:30pm-4:00pm
Elevating and Measuring Service Excellence	May 1, 2021	4:15pm-5:45pm
How to Find & Hire Advisors That Can Really Sell	May 1, 2021	Noon-1:30pm
Making Room for Productivity: Get Out of Your Employees' Way!	April 30, 2021	1:00pm-2:30pm
Next Door: What Shops Need to Know	May 1, 2021	4:15pm-5:45pm
Pathway to Profit	May 1, 2021	10:00am -11:30am
Pathway to Profit, continued	May 1, 2021	Noon-1:30pm
Story Telling to Boost trust and Increase Sales	May 1, 2021	10:00am-11:30am
The Invisible Culture	April 30, 2021	10:30am-Noon
Using Customer Trust to Drive Shop Growth	May 1, 2021	10:00am-11:30am

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SERVICE ADVISOR

ADAS Awareness for Service Consultants	May 1, 2021	Noon-1:30pm
Breaking Through & Preventing Burnout	April 30, 2021	10:30am-Noon
Dominate Your Social Media	April 30, 2021	2:45pm-4:15pm
Master the Chaos: Art & Science of a Successful Service Advisor	April 30, 2021	1:00pm-2:30pm
Seven Steps to a Sale	May 1, 2021	10:00am-11:30am

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COLLISION

GM Driving Technology: Advanced Technologies in ADAS and the Impact to Collision Repair	April 30, 2021	10:30 am-Noon
Estimation, Education and Documentation that Drive Bottom Line Results	April 30, 2021	1:00pm-2:30pm
AUDI North America – EV and Evolving Technology	April 30, 2021	2:45pm-4:15pm
Total Loss File Handling	May 1, 2021	Noon-1:30pm
Phone Skills for Collision Repair	May 1, 2021	2:30pm-4:00pm

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TECHNICIAN

ADAS Systems, Diagnostics & Calibrations for the Repair Shop Technician	May 1, 2021	4:15pm-5:45pm
Communications Data Bus Diagnostic Fundamentals Pt 1	April 30, 2021	1:00pm-2:30pm
Communications Data Bus Diagnostic Fundamentals Pt 2	April 30, 2021	2:45pm-4:15pm
Component Testing and Interpretation of Lab Scope Waveforms	April 30, 2021	10:30am-Noon
Critical Thinking -- Diagnostic Strategies "2021"	May 1, 2021	4:15pm-5:45pm
Gasoline Direct Injection Operation & Diagnostics Pt 1	May 1, 2021	10:00am-11:30am
Gasoline Direct Injection Operation & Diagnostics Pt 2	May 1, 2021	Noon-1:30pm
Improve Performance with High Pressure Leak Detection	April 30, 2021	2:45pm-4:15pm
Late Model Hybrid Systems	April 30, 2021	1:00pm-2:30pm
Light Duty DIESEL	May 1, 2021	4:15pm-5:45pm
Mitsubishi's Advanced Driver Assistance System (ADAS)	April 30, 2021	10:30am-Noon
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Modern Turbocharger Controls -- Wastegates	April 30, 2021	10:30am-Noon
New Technologies Compelling Radical Changes in Technician Skills	May 1, 2021	10:00am-11:30am
Pulse Width Modulation for Power, Control & Sensing Circuits: This is NOT a HYBRID Class! Pt 1	May 1, 2021	2:30pm-4:00pm
Pulse Width Modulation for Power, Control & Sensing Circuits: This is NOT a HYBRID Class! Pt 2	May 1, 2021	4:15pm-5:45pm
Steer by Wire -- INFINITI's Direct Adaptive Steering (D.A.S.)	April 30, 2021	2:45pm-4:15pm
Steer by Wire -- INFINITI's Direct Adaptive Steering (D.A.S.)	May 1, 2021	2:30pm-4:00pm
Stop - Start Systems Overview	May 1, 2021	Noon-1:30pm
Taking the Mystery Out of Voltage Drop Testing	April 30, 2021	1:00pm-2:30pm
Ultrasonic Diagnostic Strategies: Enhance Your Senses for Faster, Safer Diagnostic Direction	May 1, 2021	10:00am-11:30am
Ultrasonic Diagnostic Strategies: Enhance Your Senses for Faster, Safer Diagnostic Direction, continued	May 1, 2021	Noon-1:30pm
"Virtual Hands-On" Digital Inspection Experience	April 30, 2021	10:30am-Noon

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PANEL DISCUSSIONS / INTERACTION

The Future of the Automotive Workforce: Now and Looking Ahead	April 30, 2021	8:30am-10:30am
Trained by Techs – Interactive Diagnostic Challenge	May 1, 2021	8:30am-10:00am
Women's Panel – Owning It: How to Effectively Communicate with Women Employees and Customers	May 1, 2021	2:30pm-4:00pm

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