

2021 Tax Reporting & Withholding Virtual Conference  
Speaker Biographies

**DAVID BOLNER**

Vice President, Regulatory Tax Compliance  
Broadridge Financial Solutions

David has over 20 years of experience in tax and tax technology. David is responsible for providing Broadridge clients and internal teams with information regarding regulatory changes and issues that affect tax reporting. Prior to joining Broadridge, David spent 16 years in Public Accounting where he advised clients in the areas of tax information reporting and tax operations and was also involved in developing and launching tax information reporting technology solutions. Additionally David has served as an Executive Director in the corporate tax department for a large financial institution and led tax and regulatory technology offerings at another solution provider. David received his J.D. from University of Pittsburgh and earned his Bachelor's from the University of Maryland.

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**CORDULA CLARNER**

Cordula Clarner is a US tax expert at the German law firm "Schalast". She is a senior associate at the Hamburg office and operates in the field of financial services both from Hamburg and Frankfurt.

In Germany she is nationwide advising a vast range of financial institutions on Qualified Intermediary Topics including Tax Reporting and also on Issues with regarding FATCA, CRS & DAC6.

Cordula Clarner completed an apprenticeship as a bank clerk. Subsequently she studied economics at the University of Bamberg and Antwerp. She worked for several years for PwC in the Tax & Legal Financial Services division. Being a German native speaker, she is also fluent in English.

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**CHIP K. COLLINS**

**Managing Director and Group Head  
U. S. Withholding Tax & QI Compliance  
UBS AG  
Stamford, CT**

**Chip Collins** was formerly Partner, National Director for the Information Reporting Practice at KPMG LLP, where he was responsible for information reporting and withholding requirements for financial institutions, with a particular focus on Qualified Intermediary requirements. Previously, he was with another big four accounting firm and prior to that, he was an Attorney Advisor for the IRS, Office of Associate Chief Counsel (International). He also served as a Law Clerk for the District of Columbia Court of Appeals.

Mr. Collins received his A.B. degree in Economics from Stanford University and his J.D. degree from UCLA School of Law. He is a member of the California State Bar and was a member of the Information Reporting Program Advisory Committee (IRPAC), where he served as chairperson in 1995.

2021 Tax Reporting & Withholding Virtual Conference  
Speaker Biographies

**STEVIE D. CONLON**

**Vice President, Tax & Regulatory Counsel  
Investment Compliance Solutions  
Wolters Kluwer  
Riverwoods, IL**

**Stevie Conlon** draws from her extensive background in the areas of law and accounting to translate complicated federal laws and regulations impacting the securities industry, investors and corporations. With more than 25 years of experience, she is an expert on cost basis reporting, tax consequences of corporate actions, and various tax and securities laws relating to wash sales, straddles, futures and options.

Stevie is currently Vice President, Tax & Regulatory Counsel for Wolters Kluwer's Securities Tax Solutions line of business, which provides active investors, brokerage firms and investment managers with tax lot accounting technology via its GainsKeeper solution and corporate actions data and analysis through its Capital Changes offerings. Prior to joining Wolters Kluwer, she was an independent attorney advising on taxation of financial products. She also held the role of tax partner at law firms Katten Muchin Rosenman, Baker & McKenzie, and Chapman and Cutler. Earlier in her career, she was as a tax accountant for Arthur Young & Co.

She is a former chair of the American Bar Association (ABA) Tax Section Financial Transactions Committee, a former ABA Tax Section Council director, former chair of the Chicago Bar Association Federal Taxation Committee, a member of ABA Tax Section Financial Transactions and Investment Management Committees, a member of the New York State Bar Association Tax Section Financial Instruments Committee and a fellow of the American College of Tax Counsel.

An author of a tax law treatise and more than 40 tax articles, Stevie frequently provides expert commentary regarding tax issues to news media, including *The Wall Street Journal*, *Forbes*, *Barron's*, *Investment News* and *Securities Industry News*.

Stevie is a member of the New York and Illinois Bars, and is a certified public accountant (CPA). She received her J.D. and bachelor of business administration-accounting degrees from Loyola University of Chicago.

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**KAYLENE CROUCH**

**Tax Consultant  
Corporate Tax  
Wells Fargo & Company, VP  
Des Moines, IA**

**Kaylene Crouch** has 25 years of experience in tax information reporting issues and provides support for the following groups at Wells Fargo; Community Bank, Treasury Management, Accounts Payable, Merchant Services, Wells Fargo Rail, Home Mortgage, Lending Activities (Wholesale Loan Services, Capital Finance, Equipment Leasing, Student Loans, Dealer Services, Commercial Real Estate) and State Reporting and Withholding.

Ms. Crouch is an inactive CPA and graduated from Golden Gate University with a Masters in Taxation, and her B.S. from the University of Nebraska at Kearney.

## 2021 Tax Reporting & Withholding Virtual Conference Speaker Biographies

### **CYRUS DAFTARY**

Principal, Information Reporting & Withholding Tax Services  
[cdaftary@kpmg.com](mailto:cdaftary@kpmg.com)

Cyrus Daftary is national operations leader for KPMG's Information Reporting & Withholding Tax Service practice as well as KPMG International's global Automatic Exchange of Information network. Cyrus advises a number of global financial institutions and multinational corporations about how to implement, manage, and monitor compliance obligations and systems with regard to United States' withholding and reporting, Foreign Account Tax Compliance Act, and Common Reporting Standard requirements.

Cyrus also leads KPMG's New York Ignition Tax practice. The Ignition practice unites collaborators, dreamers, designers, and doers and surrounds them with cutting-edge technology to jumpstart creativity and accelerate innovation. As the practice leader, Cyrus works with KPMG teams and clients in identifying, accessing, and using the advanced tools needed to craft forward-thinking technology solutions for tax related challenges.

Prior to joining KPMG, Cyrus was co-founder and CEO of Markit | CTI Tax Solutions, where he managed the consulting practice and designed and implemented client systems. Earlier in his career, he was a partner at Burt, Staples & Maner and at another Big Four firm.

Cyrus holds an LL.M. degree in corporate tax from Temple University, a J.D. degree from the University of Dayton School of Law, and a B.S. degree from Indiana University.

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### **SUSAN D. DIEHL**

**President  
PenServ Plan Services, Inc.  
Horsham, PA**

**Susan D. Diehl**, the President of PenServ Plan Services, Inc., is a preeminent retirement plan and benefits expert. During her career, Susan has served on renowned committees at the Internal Revenue Service (IRS) including the Advisory Committee on Tax Exempt and Government Entities ("ACT"), where she contributed to the formation of the IRS' 403(b) Liaison Group that provides support to employers and financial institutions dealing with 403(b) plans and brings issues involving these plans to the IRS, and the Information Reporting Program Advisory Council ("IRPAC"). In addition, Susan participated in various committees at the Department of Labor ("DOL") including the ERISA Advisory Council. As an authority on retirement plans, Susan continues to testify before the IRS and DOL on retirement plan regulatory issues. Sue served as a Board member with the American Retirement Association (ARA) and a Past-President of the National Tax-Deferred Savings Association (NTSA). She is also a member of The American Society of Pension Professionals and Actuaries ("ASPPA"). In addition, she divides her time as Chair of the NTSA Government Affairs Committee ("GAC") and the Legislative Relations Committee at ASPPA. Susan also served on the editorial team of the 403(b) Advisor Magazine.

While Susan is in high demand by the industry, her commitment and devotion to PenServ's clients keep her in direct contact and conversation with them on a daily basis. She draws her inspiration from clients and deeply values their input. Despite her status in the industry as a premiere authority in all things retirement, she remains dedicated to complex plan design and consulting in highly intricate matters.

2021 Tax Reporting & Withholding Virtual Conference  
Speaker Biographies

Susan has earned the prestigious IRS designation of Enrolled Retirement Plans Agent (ERPA), enabling her to appear on behalf of clients before the IRS. In 2012, Susan was honored with the Bob Schiller Meritorious Service Award for her years of service to and support of NTSA. As a leader among women, she was awarded the Athena Award for promoting women in business and was inducted to the Athena Hall of Fame in Michigan. Susan was also awarded the 2013 Outstanding Citizen Award at the Upper Dublin Medals Reception and Ceremony for her exemplary charitable service, volunteer work and long-term community involvement. In 2016, Susan received the NTSA Kelli Award and was recognized for serving on the NTSA Leadership Council.

In her spare time, she volunteers as a host coordinator with the Interfaith Housing Alliance, sheltering and assisting homeless and displaced families find permanent housing.

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**IRIS GOLDMAN**

Ms. Goldman has about 30 years' experience dealing with information reporting and withholding issues at a variety of organizations from brokerage, bank, Big 4 accounting firm and an insurance company. Most recently, she was retired and came out of retirement about three years ago to work with Comply Exchange focusing on the new online Tax Information Reporting and Withholding Training Courses and is always happy to be a participant at this conference!

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**LAURIE HATTEN-BOYD**

**Principal, Tax  
KPMG LLP  
Seattle, WA**

**Laurie Hatten-Boyd** heads KPMG's Tax Information Reporting & Withholding group. The group provides tax consulting services to domestic and foreign financial institutions with a focus on U.S. tax information reporting and withholding requirements.

Laurie routinely engages in a wide range of withholding tax advisory services to assist both financial and non-financial institutions in complying with their U.S. tax information reporting and withholding requirements. She was acknowledged as one of 10 prominent people in tax nominated by Tax Notes Today 2011 "Person of the Year," earning this important recognition through her intense efforts to help companies understand and respond to the potential implications of FATCA's far-reaching tax reporting and withholding requirements.

Prior to joining KPMG, Laurie was an Attorney-Advisor with the IRS Office of Associate Chief Counsel (International), where she worked exclusively with the Section 1441 withholding regime, including co-drafting the amendments to the Section 1441 regulations, the qualified intermediary agreement, the qualified intermediary audit guidelines, and the proposed withholding agreements for foreign partnerships and foreign trusts.

Laurie is a frequent speaker on foreign withholding issues and has authored articles appearing in the *International Tax Review*, *International Law Journal*, and *The Tax Lawyer*. She is a member of the Washington State Bar Association. Laurie received a JD degree (magna cum laude) from Gonzaga University and an LLM in Tax (with distinction) from Georgetown University Law Center.

2021 Tax Reporting & Withholding Virtual Conference  
Speaker Biographies

**AUREON HERRON-HINDS**

**National Leader, FATCA,  
and Global Information Reporting Services  
RSM US LLP  
New York, NY**

**Aureon Herron-Hinds** is National Leader of FATCA and Global Information Reporting Services at RSM US LLP where she specializes in advising clients on U.S. tax information reporting and withholding issues, including U.S. back-up, non-resident alien and FATCA withholding as well as requirements under the Common Reporting Standard (CRS). Aureon has over eighteen (18) years of experience and has advised some of the world's largest banks and asset managers on strategies for managing risk in this area.

Prior to joining RSM, Aureon was Director of Global Information Reporting and a member of the National Tax Controversy Services practice for a Big Four accounting firm. She is also a former IRS Revenue Agent and has led over one hundred pre-audit risk assessments, FATCA implementation projects, and IRS exams focused on information reporting and withholding issues. Aureon has assisted both financial and nonfinancial services companies with developing systems, internal controls and policies for managing risk associated with global tax reporting and withholding requirements.

A frequent author and lecturer, Aureon has published articles in several professional journals, including *The Tax Advisor*, *Corporate Business Monthly*, and *The Mergers and Acquisitions Journal*. She also co-authored a chapter on tax information reporting for several years in the Lexis-Nexis published treatise, Collier on Bankruptcy.

Aureon is a licensed attorney admitted to practice in the State of New York and is a member of the Tax Section of the New York State and American Bar Associations. She is active in several community organizations and has served on or advised the Board of Directors for several organizations, including the Robin Hood Foundation, Iris House for Women, and the International Institute of Accounts Payable Professionals. Aureon received a Juris Doctor from Hofstra University School of Law and a Bachelor of Science in Accounting and Business Law from the University of Tennessee at Knoxville.

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**DENISE MARIE HINTZKE**

Denise is a Managing Director in the Financial Services Tax Practice at Deloitte where she serves as a Leader in their Global Information Reporting Practice as well as their Foreign Account Tax Compliance and Common Reporting Standard Initiatives. In her role, Denise works closely with the Deloitte Member Firms as they deploy cross-functional talent to the global market place in response to the demanding requirements of the provisions of the U.S. Foreign Account Tax Compliance Act and the new Common Reporting Standard.

Prior to joining Deloitte, Denise was a Managing Director and Tax Counsel at the Bank of New York Mellon ("BNYM"). At BNYM, Denise was the lead advisor to the Asset Servicing Division with regard to U.S. tax information reporting requirements and previously, was the lead advisor to all of BNYM's business units relating to tax information reporting. Denise joined BNYM after spending six years at another international accounting firm where she led their US based qualified intermediary tax practice. She also made career stops at Merrill Lynch, Lehman Brothers and Republic National Bank

**2021 Tax Reporting & Withholding Virtual Conference  
Speaker Biographies**

Denise has over thirty five years of experience advising clients and internal business units on the intricacies of the tax law and assisting organizations in their endeavor to implement the qualified intermediary requirements, FATCA, CRS and put into place best practices with regard to their tax withholding and reporting responsibilities.

Denise has participated on numerous committees and working groups through-out her career, including the Accounting Industry/IRS working group addressing issues regarding the QI Audit procedures. She is a well know speaker on information reporting topics, including FATCA and CRS. And has authored several articles on these topics.

Denise received her B.A. from the University of Wisconsin in 1980 and her J.D. from New York Law School in 1983. And is expected to complete her LLM in Taxation at Villanova in May 2021. She is admitted to the NY and NJ Bars.

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**DEBORAH J. PFLIEGER**

**Principal  
Tax Information Reporting and Withholding Services  
Financial Services  
Ernst & Young LLP**

**Deborah Pflieger** is a Principal in the Financial Services Organization. Debbie is EY Americas' Tax Information Reporting and Withholding Services leader and consults with our clients in the information reporting and withholding arena, assisting them in determining and complying with their many obligations in this area. Debbie focuses on domestic reporting and withholding issues (i.e., Forms 1099 and backup withholding), nonresident alien reporting and withholding issues (i.e., Forms 1042-S and section 1441 withholding), the Foreign Account Tax Compliance Act ("FATCA") and the Common Reporting Standard ("CRS").

Debbie has many clients in the financial services industry, and also works with non-financial institution payors who face significant information reporting and withholding challenges.

Debbie received a BS in Government from Georgetown University, a JD from Georgetown University Law Center, and an LL.M. in Taxation from New York University. She served as a member of IRS' Information Reporting and Advisory Committee from 1997 through 1999, and was chairperson of the Committee in 1998. She is also a past chair of the AICPA's Relations with the IRS Committee, and was the chair of the AICPA's Tax Shelter Regulations Task Force and its Securities Basis Reporting Task Force. Debbie was an Adjunct Professor at Georgetown University Law Center where she taught Federal Tax Practice and Procedure in the LL.M. program.

Debbie is a popular speaker amongst external groups who focus on information reporting issues.

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2021 Tax Reporting & Withholding Virtual Conference  
Speaker Biographies

**CHERYL RIEDLINGER**

Cheryl Riedlinger is an attorney concentrating in the taxation of financial institutions. She works extensively with trade associations and as counsel to various commercial banks and brokers providing them with technical and planning assistance. Her background encompasses hands-on banking experience with all aspects of the tax reporting process. Formerly a bank tax counsel, Ms. Riedlinger provided tax planning assistance, including information reporting issues to the bank, nonbank subsidiaries, and bank holding company. She received her B.A. in economics from Wilfrid Laurier University and her J.D. from Wake Forest University School of Law.

Ms. Riedlinger is a frequent speaker and author of numerous articles on information reporting and withholding issues published in *The Independent Banker*, *Bank Personnel News*, *Journal of Bank Taxation*, *Bank Compliance Magazine*, *Journal of International Banking Law, Trust & Investments*, *Bank Marketing*, and various other trade association publications. She authors the *Information Reporting Bulletin*, *Fast Facts*, and *A Guide to IRS Information Reporting for Financial Institutions*, a complete guide to the IRS Information Returns Program. She is an alumni member of the IRS Information Reporting Program Advisory Committee (IRPAC) representing financial institutions.

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**SUBIN SETH**

Subin Seth is a Senior Counsel with the IRS, Office of Associate Chief Counsel (International), focusing primarily on issues involving inbound international taxation. He has worked on various forms of published guidance, including regulations that coordinate chapters 3 and 4 (FATCA) of the Code, provide withholding requirements related to sections 305(c) and 1446(f), and implement the international aspects of the centralized partnership audit regime (BBA). He has previously served as an attorney with the Corporate and the Large Business and International divisions of the Office of Chief Counsel. He received his J.D. from the University of Florida and his L.L.M. from New York University.

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**WILLIAM SHERIDAN**

*Managing Director*  
*New York*

William Sheridan is a Managing Director with IHS Markit where he serves as the Global Commercial Leader for Tax Products. Mr. Sheridan has an extensive background in information reporting, documentation and withholding. Mr. Sheridan serves as one of the subject matter experts for QI, FATCA, and the CRS as these regimes apply to multi-national banks, insurance companies, and funds. He assists clients in the implementation of procedures for FATCA and CRS compliance and designing tax operations organizations. Prior to joining Markit, Mr. Sheridan spent more than 12 years with HSBC Bank where he was seconded in the United Kingdom and acted as the Group's subject matter expert for FATCA. He was also responsible for the Group's QI program; and had oversight of internal testing, audit preparation and risk management of the Group's QIs. Mr. Sheridan has also worked with U.S. withholding agents on general section 1441 compliance issues and led successful Voluntary Compliance Program submissions.



**2021 Tax Reporting & Withholding Virtual Conference  
Speaker Biographies**

Mr. Sheridan has over 20 years' experience in the financial service industry and brings a practical understanding on how to implement strategic institutional change in order to comply with operational tax matters.

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**NELSON SUIT**

Nelson Suit holds the role of Tax Compliance Officer at Refinitiv where he is responsible for monitoring evolving regulatory developments, providing thought leadership on significant new tax information reporting and withholding issues and supporting the product development team on tax technical matters. He served a similar role as Tax Counsel at Scivantage Inc., prior to Refinitiv's acquisition of Scivantage in early 2020.

Prior to joining Scivantage and Refinitiv, Nelson was Executive Director within the CTI Tax Solutions group at IHS Markit. He led the CTI Logic and Standards team tasked with developing and maintaining the logic behind the CTI tax due diligence, tax withholding and reporting and section 871(m) compliance tools.

Nelson was previously Of Counsel to the international tax firm of Burt, Staples & Maner, LLP and, prior to that, was Director, Financial Products and Fund Tax at Wellington Management Company LLP, an investment manager based in Boston. At Wellington, Nelson oversaw tax review for investments made by the firm and provided key tax input on the tax structure for the launch of new sponsored products.

Prior to his time at Wellington and IHS Markit, Nelson practiced with several global tax accounting and law firms, including PricewaterhouseCoopers LLP in Boston, White & Case in New York and Singapore and Baker & McKenzie in Hong Kong.

Nelson has contributed to articles in tax journals on international tax issues and has spoken in various forums on technical tax subjects, including cost basis reporting, information reporting, cross-border tax issues faced by investment partnerships, FATCA, section 871(m) and section 305(c). Nelson obtained his BA in history from Yale University and a JD from Harvard Law School.

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**JOHN SWEENEY**

**Special Counsel  
Office of Associate Chief Counsel (INTL)  
Internal Revenue Service  
Washington, DC**

**John Sweeney** is a Special Counsel in the Office of Associate Chief Counsel (INTL) at the IRS. He focuses on withholding issues and reporting issues, including guidance under Chapters 3 and 4 of the Code, reporting under Section 6038D, the requirements for Qualified Intermediaries, and international aspects of domestic information reporting provisions. Previously, he was a Senior Technical Reviewer and Branch Chief at IRS counsel. Before that, he was a Senior Manager in KPMG LLP's information reporting practice and, preceding that, had worked for almost 10 years at IRS as an attorney in LMSB Counsel, Financial Services. He previously held various positions in IRS' Examination Division.

Mr. Sweeney received a J.D. and an L.L.M. degree (in taxation) from New York Law School and is a certified public accountant in New York State.



2021 Tax Reporting & Withholding Virtual Conference  
Speaker Biographies

**ANNA VAYSER**

Anna Vayser is a Product Manager with Wolters Kluwer and plays a lead role in Capital Changes 1446F, 305C, and 871M products. She is also involved in GainsKeeper complex debt functionality development. She draws from her strong accounting and tax background to help financial institutions and individual investors understand the tax developments and challenges affecting the securities markets, investors and brokers, including cost basis, taxation of debt instruments, complex corporate actions and FATCA. Prior to joining Wolters Kluwer, Anna was a Senior Tax Associate for PricewaterhouseCoopers LLP, Chicago office, concentrating on income taxation, including preparation and review of returns and other documents for individuals, partnerships, and trusts for our high net-worth individual clients and for various private equity and non-public corporate clients.

Anna holds Master of Accounting Science (with taxation concentration) and B.S. in Accountancy degrees from the University of Illinois at Urbana-Champaign. She is a Certified Public Accountant (CPA) licensed in the state of Illinois.

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**WENDY WALKER**

**Principal of Tax Information Reporting  
Sovos Compliance  
Minnetonka, MN**

**Wendy Walker** is the Principal of Tax Information Reporting solutions at Sovos. Ms. Walker has over 15 years of successful tax operations management and tax compliance experience with emphasis in large financial institutions.

Prior to joining Sovos, Ms. Walker was a Director in Consulting at CTI Technologies (a division of IHS Markit) providing tax technical consulting services to clients. Ms. Walker also led the tax compliance program for Zions Bancorporation where she was responsible for crafting tax withholding and information reporting policies and processes across multiple lines of business. Previously, Ms. Walker also led tax information reporting operations teams at J.P. Morgan Chase responsible for withholding and reporting in the mortgage and default divisions.

Ms. Walker has served as a member of industry advisory boards including the Information Reporting Roundtable, Conveys' Client Advisory Board, and is currently serving as a member of on the Internal Revenue Service Advisory Council (IRSAC) – Information Reporting Subgroup.

Ms. Walker graduated with a B.S. in Process Engineering from Franklin University and obtained her M.B.A. from Ohio Dominican University, in Columbus, Ohio.

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**KELLI WOOTEN**

Kelli Wooten is a Tax Managing Director with KPMG, LLP. Kelli advises both foreign and domestic clients on the Foreign Account Tax Compliance Act ("FATCA") and the Common Reporting Standard ("CRS") as well as assisting clients in the implementation of procedures for compliance with these regimes. Kelli also counsels both financial institutions and multi-national corporations on matters involving domestic and non-resident alien withholding and reporting issues.

## 2021 Tax Reporting & Withholding Virtual Conference Speaker Biographies

Prior to joining KPMG, Kelli was an Executive Director with CTI Tax Solutions by IHS Markit where she served as the Global Commercial Head for Tax Services with responsibility for the consulting and managed services businesses.

Kelli has just finished her tenure as a member of the IRS Information Reporting Program Advisory Committee (“IRPAC”) where she chaired the International Reporting and Withholding (“IRW”) subgroup. She is also the previous Vice Chair of the IRS Electronic Tax Administration Advisory Committee (“ETAAC”).