

Pre-Event

1- When will I receive the instructions for attending the virtual conference?

As soon as you register, an automated email will be sent to the email address you registered with.

2- What do I need to do on the day of the virtual event?

Log in on the landing page with the email address you registered with.

3- Do I have access to all floors and rooms?

Yes, you can access the Auditorium, Exhibition Hall, Public Chat rooms and Exhibitor's Chat rooms.

4- Can I share my virtual conference login information with other members of my team?

No, but registration is free of charge, so they can register and access the event using their registration email.

5- What are the technical considerations for participation in the virtual conference?

It is best to use a laptop as your device to attend the event. We also advise to use the below browsers: Latest Google Chrome, Safari, Mozilla Firefox.

6- Do I need Zoom to participate in the virtual conference?

Yes, all Auditorium sessions will be held on Zoom. Make sure to be signed in to your zoom account.

7- Where will I be able to log in to the Auditorium sessions?

When you are logged in to the virtual event platform, you will need to click on "Auditorium", then "View Sessions", and click on "Join" to be redirected to the live Zoom room for the session.

8- Can my computer or mobile device handle the virtual event?

Yes, but for a better experience we advise you to be on a PC/Laptop.

8- Who are the speakers of the event?

You can view the speakers and agenda on cedaroxxygen.vfairs.com

9- Who are the exhibitors and industrialists participating at the event?

Several local brands like Ksara, Zeeni, Saccal, Politextile, Gemayel Freres, Solicar etc

During Event

Auditorium and Sessions:

1- What do I need to do on the day of the virtual event?

Log in with the email address you registered with.

2- Where will the agenda be available?

The agenda will be on the landing page and in the event under “Event’s Agenda”

3- Will multiple sessions be going on at the same time?

No, sessions are consecutive.

4- What if I miss a session?

All sessions will be recorded and available after an hour in the Agenda.

5- Do I have access to all of the sessions?

Yes, all sessions are open to all registered attendees.

6- Will I be able to see the presenters for each session?

Yes, their cameras will be on.

7- Can I ask questions during the educational sessions?

You can type in your questions in the session’s chat/Q&A box.

8- What format are sessions?

The sessions will be Keynotes, Q&As, and panels, which will be held on Zoom.

9- Will sessions be pre-recorded or live?

All sessions will be streamed live.

10- What if I experience technical issues during the virtual conference?

You can chat with the support team by going to “Information Desk” or email us:

virtualfair@cedaroxxygen.com

Exhibition Hall and Exhibitors

1- Will I be able to see and visit all Exhibitor booths?

Yes, all booths are accessible by all attendees by clicking on the “Exhibition Hall” tab.

2- How can I start a chat with the Exhibitors?

By clicking on “Chat Now” in the booth, or reserving a chat slot with any of the representatives.

3- How can I check the Exhibitors content?

By entering the Exhibitor’s booth, you can click on their banners, check their tabs, and their shared documents and videos under their booth.