



# Continuity of Care Services

Your Time, Your Team, Your Life

# Our mission and key attributes



## Our Mission...

*‘Your Time, Your Team, Your Life’*

### Your Time

Continuity believes that life should not stop if you need extra assistance, therefore our timings are around the Service Users’ daily routine.

### Your Team

All Service Users have their own team of carers. This helps build relationships with the carer and the Service User.

### Your Life

Our care is adapted to the Service Users life.

## Our Key Attributes...

**Caring**  
**Reliable**  
**Supportive**  
**Compassionate**  
**Respectful**



# Introduction to the Company

Continuity of Care Services (CCS) was founded in 2016 by Victoria Walker – Registered Manager/Company Director. Continuity of Care Services strive with ensuring all round Person Centre Care is carried out throughout the functions of the business from its Service Users and members of staff.

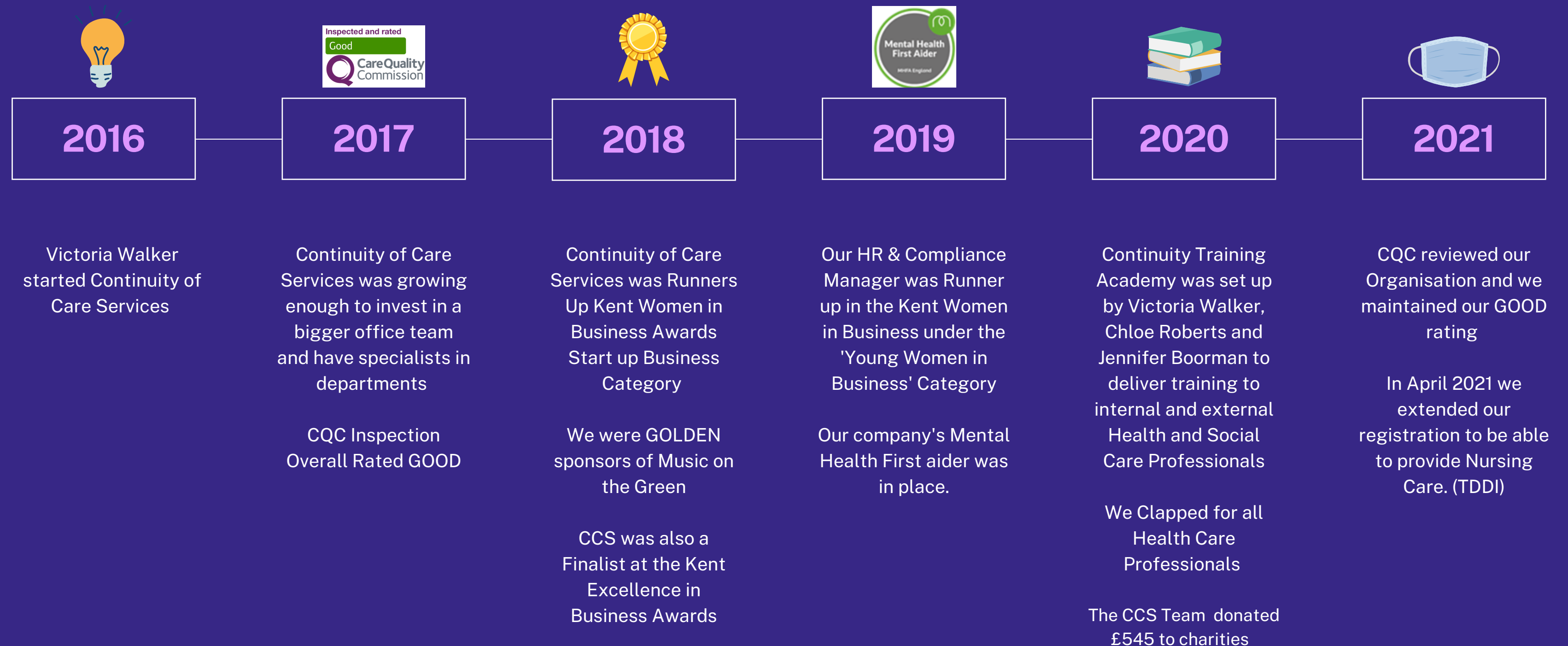
At CCS, everyone's care is focused on their needs; we tailor our services around the Service Users' life by ensuring that they get the care calls at the time they want and not what suits us, we ensure that travel time considered for all Care Assistants.

Our care calls are anywhere from an hour up to twenty-four-hour care. We look after those who have Dementia, Complex Care, Challenging Behaviour, End of Life, Companionship etc.

Our ethos really stands out to our Service Users, and this has proven to stop hospitalisation of some Service Users because the staff are aware of their needs, their routine and if there is anything 'out of the blue' these are picked up and address immediately.

Our Staff enjoy the way of working because they have the opportunity to choose their own hours of when they want to work, they have the flexibility for their own home life and it is reassurance for themselves that they see the same families each day/week to keep up the continuity.

# Our Story in a Timeline



# Meet the Departments

## Care Department

Rosters

Care Plans

Reviews

## HR & Compliance

Recruitment

Training &  
Compliance

Legal

## Accounts

Payroll

Invoicing

Operations



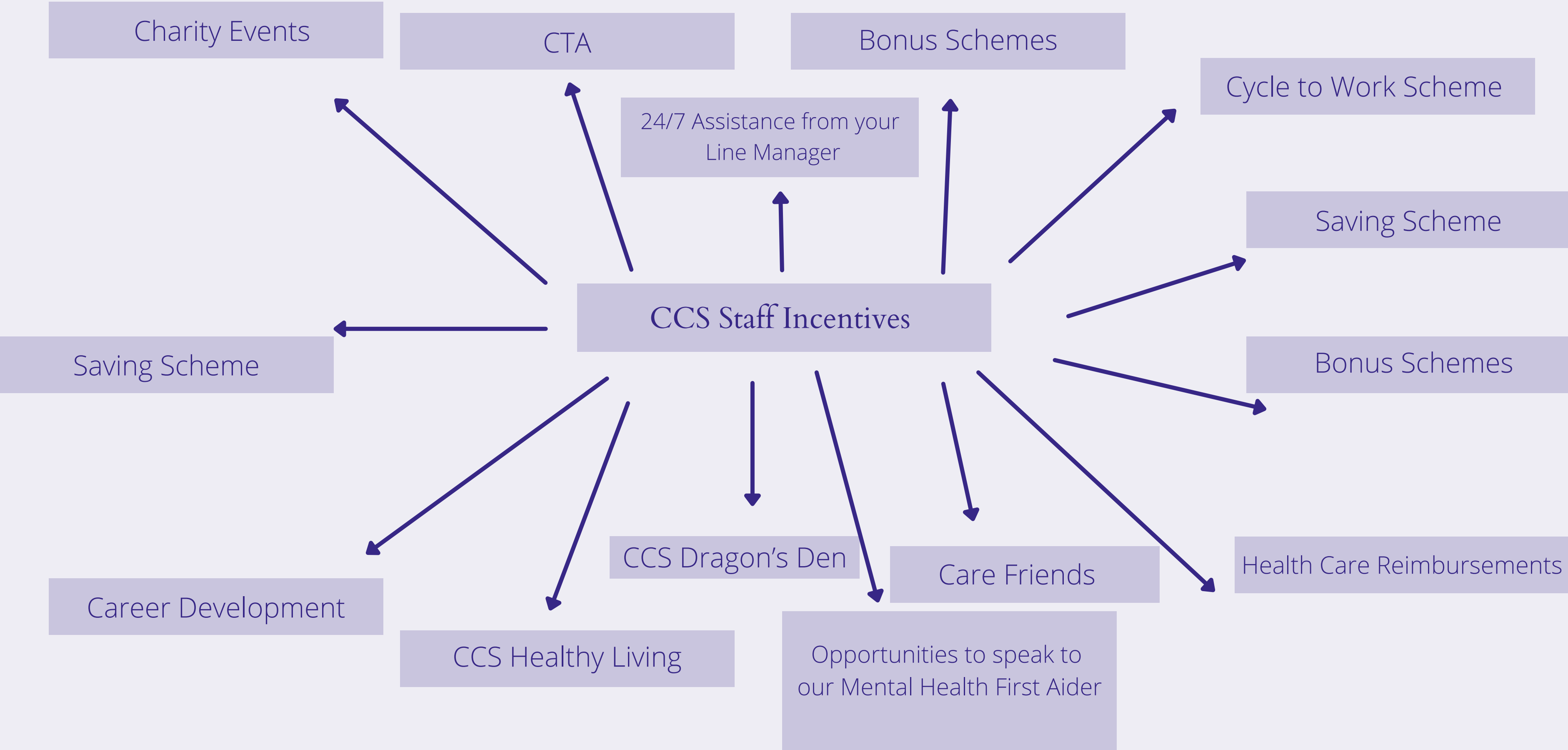
# Employee Benefits

Take a look at our benefits! [Click!](#)

EMPLOYEE  
BENEFITS







# The Role

## Community Care Assistant

Based - Maidstone, Kent

Part time or Full Time Hours

Flexible hours between:

07:00 - 14:00

14:00 - 20:00

14:00 - 22:00

Must be able to work alternate weekends

Full UK Driving Licence is essential

Enhanced rates of pay at weekends and throughout the year!

Fully Funded Training

**\*\*Additional list of Employee Benefits enclosed\*\***

Each Community Care Assistant provides a service of care to our Service Users. You can help people to lead a life as independently as possible. Our services involve a programme of personal care and household management. The package of care services is personalised for each Service User in the form of a Care Plan.

At Continuity, we look after both children and adults who have different needs.

We are proud to adopt a person-centred approach to care. That means that each Community Care Assistant looks after the physical, emotional cultural and social needs of our Service Users. You'll have the opportunity to create and maintain meaningful and professional relationships with our Service Users, their families, friends and other stakeholders.

### **Why Choose Continuity of Care Services?**

Continuity of Care Services places people with their own individual service users and builds teams up around their needs and requirements. We work around the individuals and do not in rushed calls.

Teamwork is essential to the success of the company. With the office working around our staff and our services users to give all round *person centred care*.

We have families waiting for us to start providing their personalised care and we are seeking to expand our existing teams in order to provide them the care they so desire.

Care is a fantastic career choice for anyone considering to work within the industry, or for anyone looking for a change of career.



Management and the office are relaxed and they like to have a laugh. All of the team are passionate

We are so blessed as a family to have you guys looking after Dad and all of us.

You are very kind. I can't believe there are people like you about, I don't know what I'd do without you all

My Dad's days would be lit up with visits from your team!

As one of your service users we are certainly very grateful for the support we have received this year in extremely challenging circumstances. Thank you.

## **Find Out More On...**

Facebook - [Continuity of Care Services - Home Care Services](#)

Website - [www.continuitycareservices.co.uk](http://www.continuitycareservices.co.uk)

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