



For Presenters

Joining on Zoom

Presenting tips

Technical support



- Redback Connect is our Broadcast Partner supporting the conference. They are responsible for helping you connect to the platform and deliver your content. If you have any technical questions or concerns in the lead up to the event, please contact Redback directly:

Email: support@rdbk.com.au
Aus Toll Free: 1800 733 416
NZ Toll Free: 0800 231 717
Overseas: +612 9037 0330

- You will be joining your presentation sessions and panel sessions through the Zoom platform.
- Redback Connect will send you an email with a Zoom link for your session together with detailed instructions on how and when to join. You will receive this email in the week prior to the live event.
- To ensure a smooth and orderly session without delays or interruptions, please follow the joining instructions that will be provided to you in the email. **Please connect to Zoom via the link provided at least 30 minutes before your scheduled start time.**
- Redback's Broadcast Engineers will join you and help to manage the process. They will be online to provide support and assistance throughout the event.
- A session host from DPS Victoria will introduce you at the start of your presentation and facilitate the Q&A session that will conclude your presentation.
- If you are using PowerPoint, you will be sharing the content from your desktop. This works very well for slide decks and live web-based applications, but it is not effective for playing any pre-recorded video. Playing video by sharing your desktop will create a poor user experience. If you have recorded content that you wish to play as part of your presentation, please connect with Redback directly and provide that content to them before 12 January 2022.

- If you wish to incorporate a live interactive audience poll as part of your presentation, please ensure that Redback is aware of this requirement. Polling will be delivered by Slido, a commonly used polling application. Redback will need to ensure you have been set up with this before the event.

- We encourage presenters and panellists to download and use the custom digital background during their presentation. This was provided as part of your pre-conference briefing session. Please contact Redback Connect if you would like this background sent to you again: support@rdbk.com.au

- Tips for a great video conferencing experience:
 - *Avoid wearing patterned clothing (stripes, checks etc.) on camera*
 - *Make sure your light source is in front of and above your face*
 - *Avoid sitting with a light source, such as a window, behind you*
 - *Try to keep fast hand gestures to a minimum*
 - *Your face should ideally take up 50 to 70% of the screen*
 - *Look directly at your camera*
 - *Speak slowly and remember to smile!*