

## 07 PAYMENTS OPTIONS

Make payments for Digigov eServices using any of the two options below:

### 1. E-Payment:

Complete transaction by making e-payment using a debit/credit card (Master/Visa Card).

### 2. Over the Counter Payment:

Use Invoice number generated after submitting application to facilitate over the counter payments. Use transaction reference number to track your application status. Make over the counter payment at Treasury, Division of Transport office or Bank of St Lucia outlet.

## 08 PARTNERING MINISTRIES AND AGENCIES

1. Division of Transport
2. National Insurance Corporation
3. Ministry of Home Affairs, Justice and National Security
4. Ministry of Commerce, International Trade, Investment, Enterprise Development and Consumer Affairs
5. Ministry of Finance, Economic Affairs and Social Security
6. Attorney General's Chambers
7. Ministry of Health and Wellness
9. St Lucia Electoral Department
10. Account General/IRD

## Contact Information

### Division of Transport

☎ 758-468-6301/6331

✉ transport.digigov@govt.lc

### Division of Public Sector Modernization

☎ 758 468 4977

✉ <https://www.digigov.govt.lc>

✉ digigovinfo@govt.lc

### Government of Saint Lucia Integrated Citizens Contact Centre

☎ 311



SCAN ME  
to register



## GOVERNMENT eSERVICES



### Online Services

- Online Application & Payments
- Renewal of Drivers License
- Duplicate Drivers License
- Business Registration
- Passport Services
- Birth, Death and Marriage Certificates



## 01 GOVERNMENT OF SAINT LUCIA'S DIGITAL INTEGRATED E-SERVICES (DIGIGOV) PORTAL

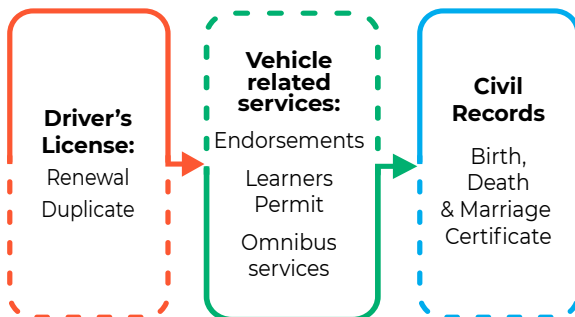
The digital age has fueled both societal and technological revolution where Governments are innovatively leveraging ICT to bridge the gaps that exists within the Government-to-Citizens and Government-to-Business landscape.

As a direct response to a number of inefficiencies identified in the government's operations, the Department of Public Service embarked on the implementation of a Digital Government Integrated e-Services portal aimed at streamlining, automating and modernizing government processes to improve the efficiency of public service delivery across nine ministries and thirteen agencies.

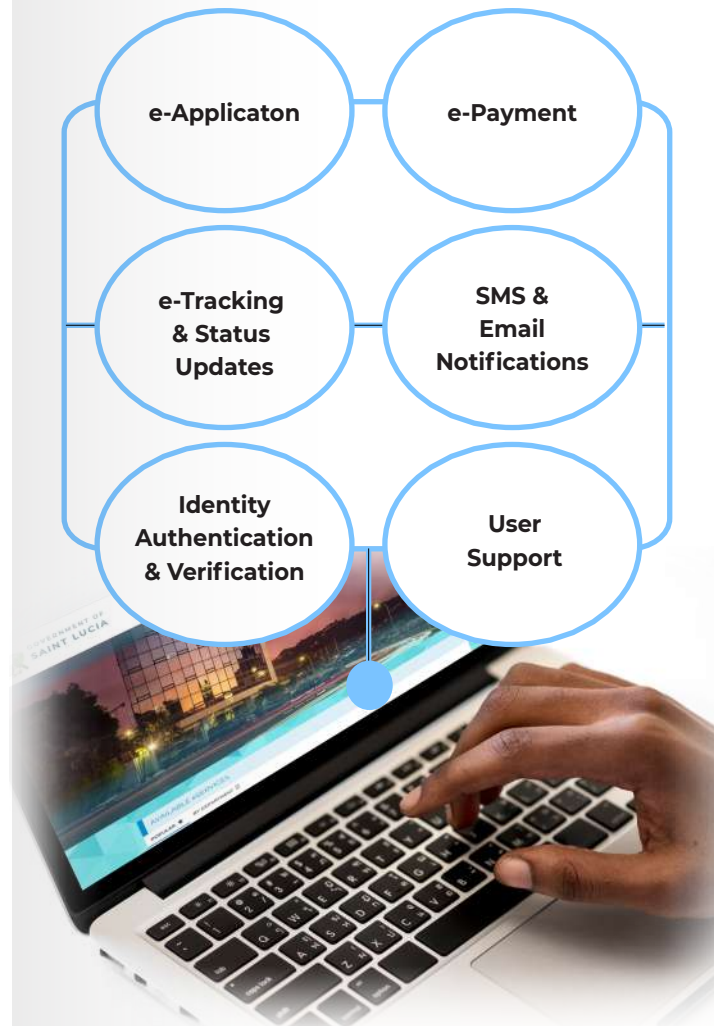
## 02 WHAT E-SERVICES DO I HAVE ACCESS TO?

The DigiGov project is being implemented using a two year phased approach. By 2021, one hundred and fifty four e-services will be made available to the public. The initial list of e-services to be added to the portal includes: online application and payment of services provided by the Division of Transport.

### PHASE 1 PHASE 2 PHASE 3



## 03 WHAT CAN I DO ON MY DIGIGOV ACCOUNT?



## 04 HOW DO I ACCESS DIGIGOV?

Visit <https://www.digigov.govt.lc> to access DigiGov portal. Existing drivers who wish to use DigiGov portal are required to register for a new user account.

## 05 DIGIGOV SELF-REGISTRATION

Register for a new user account using the self-registration link below:  
<https://www.digigov.govt.lc>  
 Click Sign Up to create your digiGov account

### What Do I Need To Register?

- Driver's License and NIC Number
- Valid Email Address

## How Do I Register?



## 06 DRIVER'S LICENSE REQUIREMENTS

If you decide to apply online, a soft copy of the following documents will be required to complete your application process:

### Renewal of Driver License

- Recent passport size photo (JPG)
- Image of your signature (PDF)

### Replacement

- **Lost License:** Letter from a Justice of the Peace (JPG)
- **Damaged License:** Image of License (JPG)
- **Stolen License:** Copy of Police report (PDF)