

Welcome to Humana's Online Medicare Event, an Interactive Get-Together With Island Doctors



Humana and Island Doctors have teamed up to bring you an online Medicare educational event chock full of entertainment and fresh ideas about Medicare plans and providers. Be sure to sign up and share event details with your friends and family—everyone is welcome!

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Humana.



What is an online Medicare Event?

An online Medicare Event is a live-streamed get-together that attendees can join virtually using a computer, laptop, tablet or mobile device. Our Humana Medicare Event aims to re-create the same experience as an in-person visit. Our members will be able to navigate to different rooms to see presentations, network with fellow attendees and visit information booths.

How do I register?

Visit the registration page at medicaremadefun1.vfairs.com

At the top of the page, click the button that reads "Register now." You will be directed to a registration form. Please complete all required registration fields on this form and click the button that reads "Register." You will receive a confirmation email with the event details including date, time and how to access the online Medicare Event.

We're celebrating you! Join us for a fun online event where you can participate in activities, games and conversations.



How do I navigate the online Medicare Event?

When you first log in to the event website, you will be taken to the virtual lobby. To navigate to other virtual rooms throughout the event, you can either select directional signage from the lobby or use the blue navigation bar at the top of the event website.



What can I expect?

- A welcome message detailing the exciting activities in the event
- A presentation with Six Ways to Get More Value from Your Medicare Plan and Healthcare Provider
- A presentation for caregivers
- Interactive trivia
- A SilverSneakers® demonstration
- Clinic tours
- Live chat with Humana Neighborhood Center representatives, Humana Agents and Island Doctors
- Information booths to learn more about Humana services and programs

Day of Humana's Online Medicare Event

Can I register on the day of the event?

Click the "Register now" button at the top of the <u>registration page</u>. On the page that displays, fill out the required fields with your information. Click the "Register" button and then proceed to log in following the instructions below.

We're celebrating you! Join us for a fun online event where you can participate in activities, games and conversations.



How do I log in on the day of the event?

Visit the event URL, <u>medicaremadefun1.vfairs.com</u>, and select the "Log in to online event" button. In the popup that displays, enter the email address that you used to register for the event and click the "Login" button. You will be taken into the virtual lobby to start.

	Login	×	
ighborhood Cer	Email: New user? Register now	Login	

Which browser is best for streaming the online Medicare Event?

We recommend Chrome or Firefox.

- To download Chrome, visit here.
- To download Firefox, visit here.

How to access event presentations:

All presentations are launched from the Activity Room. You can get to the Activity Room by selecting the sign in the lobby that reads "Activity Room" or by choosing the link in the navigation bar that reads "Activity Room."



Once you're in the Activity Room, click the center screen that reads "Click Here for Presentations" to view the presentations. Once you are able to see the presentation lineup, you can click the "Play" button next to the presentation that you'd like to watch. When that presentation ends, click the "X" button in the presentation window and return back to the Activity Room to view the next presentation of your choice.

Click the screen "Click Here for Presentations" to view presentations.



Click the "Play" button next to the presentation you'd like to watch.

Click the "X" button in the presentation window and return back to the Activity Room to view the next presentation.

Your member resources:

Throughout the online Medicare Event, save materials to your member resource "Event Bag" to take with you after the event! You'll find materials at the vendor booths in the Information Booths. Click the "+Event Bag" button next to the material you'd like to save. After you are done saving everything, look for the link called "Event Bag" in the blue navigation bar. When you click that, you'll be able to email yourself everything you saved. It will send you one email with a link to download all of your saved materials.

How to add a material to your Event Bag:

			[
🔲 Lobby	E Activity Room	Information Booths	Resources	🚔 Event Bag	🖕 Contact Us	() Help	📰 Complete Survey
Important Note: If your video feed is buffering/skipping, please be aware that individual internet speeds vary. For a better experience, close all other applications to maximize internet capacity.							

➢ Video Vault		×
Filter By Partner:	All Booths	~
VFW and Humana		Play + Event Bag

How to email the Event Bag to yourself:

A Event Bag	×
Q	
Select All	Action: Email
SilverSneakers GO App Flyer 2021	View Remove Email

Important technical information:

Be sure to check that the sound on your computer is turned on to hear the event audio.

If you are experiencing audio issues while wearing headphones, try unplugging them and then plugging them back in.

During the online Medicare Social, if you experience any issues, try refreshing the page.

If that doesn't work, please contact Tech Support. You can contact Tech Support by visiting the Help Center in the blue navigation bar.

Who do I contact if I have troubleshooting issues on the day of the event?

Send an email to <u>med1@getvfairs.io</u> for any technical assistance.

How long will the presentations be available after the event ends?

The on-demand presentations will be available for one year following the live event. Simply use your email to log in to the event site to access the on-demand presentations at any time.

Email: ighborhood Cer New user? Register now Cancel Login		Login	×	
ighborhood Cen New user? Register now Cancel Login		Email:		
	ighborhood Ce	New user? Register now	Cancel	

Access the Online Medicare Event on demand:

medicaremadefun1.vfairs.com

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Some links on this page may take you to Humana non-Medicare product or service pages or to a different website.

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