Interactive Data Website Used to Improve Healthcare Quality in Texas Medicaid **Denbigh Shelton**



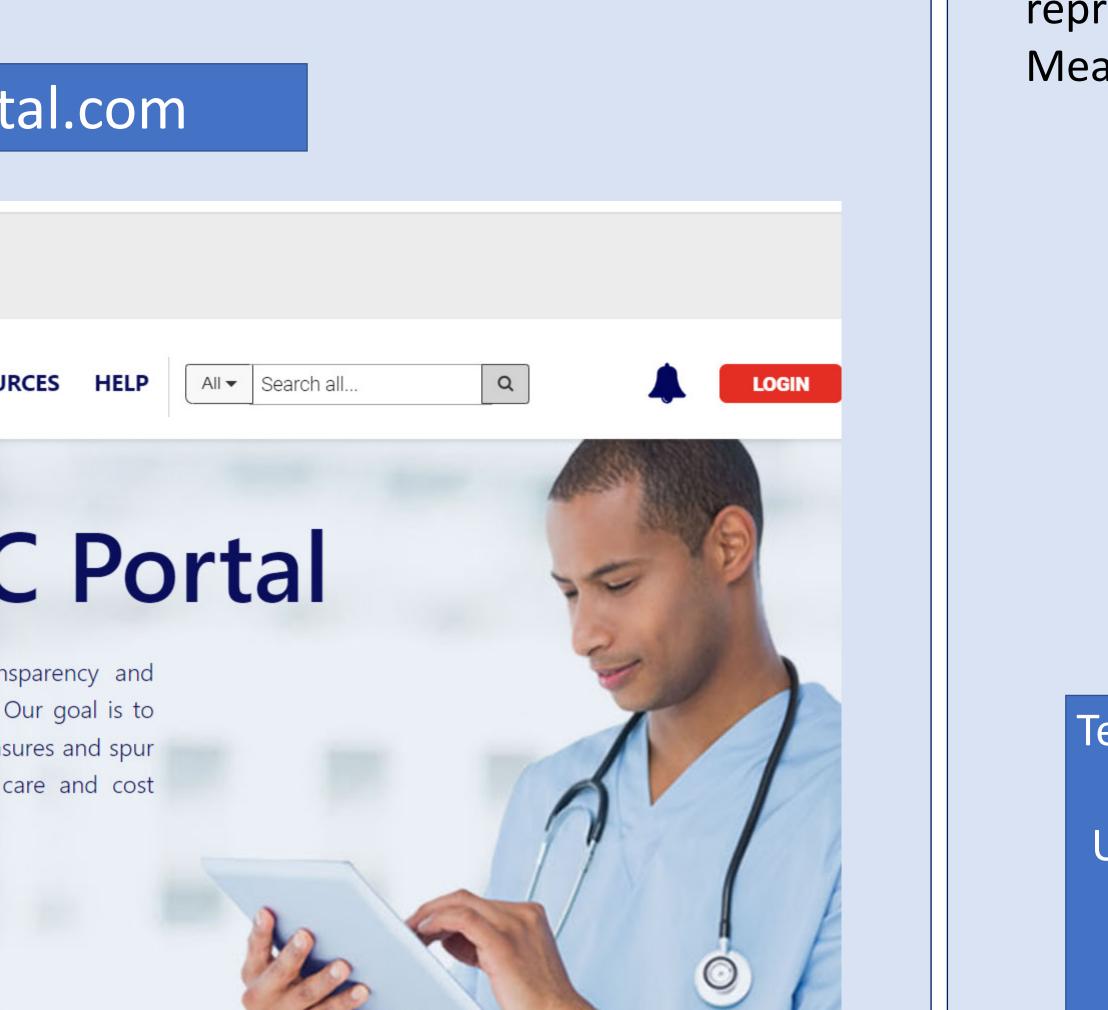
The Texas Healthcare Learning Collaborative (THLC) Portal is a secure web portal developed for Texas Medicaid and its Managed Care Organizations (MCOs), Dental Maintenance Organizations (DMOs), and other stakeholders to track performance data on Medical and Dental Quality of Care. The THLC Portal is publicly available and designed to provide information for qualityimprovement purposes.

		ht	tps	://thlc	port
TEXAS Health and Human Services					
Texas Healthcare Learning Collaborative	HOME M	IEASURES	PPE	DASHBOARDS	RESOUR
Welcor					
The Texas HHSC is workin accountability of services an encourage further discussion collaboration among intern effectiveness of the Texas Me	ng to strength nd care being p n on the aspect al and externa	nen public provided un ts of care be	reportir der the eing trac	ng and to incre Texas Medicaid ked by these qu	ease transj system. O ality measu
Resour	rces	Contact	Us	User Gu	ide

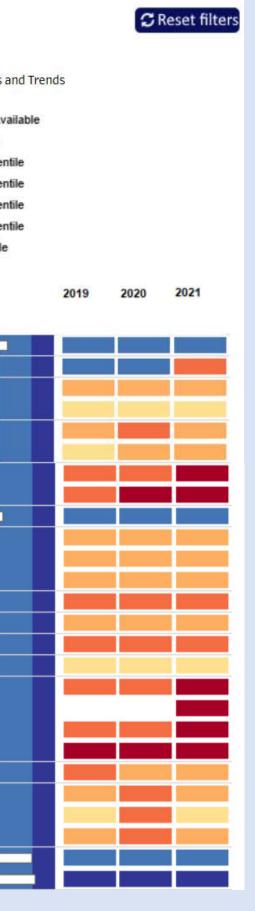
Texas Medicaid uses the THLC portal to evaluate the quality of its programs and identify focus areas for quality improvement initiatives. Data on the THLC portal can be trended, compared, and filtered by Medicaid program, MCO, service area, and demographics. Measure rates are compared to national percentiles when available. Data can also be downloaded for additional analysis. MCOs and DMOs can use the THLC portal to track their own performance relative to their peers.

Medical Quality Of Care Measures 🕄

ata Seleo	ction									Peer Ran	kina		Nation	al Percenti
Select a Vear Plan Name							A Impro	prior year	□ N/A					
Select a Year		ALL	•		O No ch	ange from	No Percentiles A							
021					1					V Dimin	ished since	+90th Percentile		
Measure Category Name Search							+ Exten	ded view	75th - 90th Per					
LL				•						* Not R	eported		50	th - 75th Pe
								he da						th - 50th Pe
														th - 25th Pe
													0 -	10th Perce
									Dama	Dian	CA	SA x	National P	ercentile
teward	Measu	re Co	de	Description				Rate	Demo- graphics	Plan Rank	SA Rank	Plan	National P	ercentile
ICQA	AAB	3	+	All Ages				64.17	8	+	+	#	-	
	AAP	1	+	All members				70.50	8	+	+	III .		
	ADD	?		Initiation Phase				39.09	8	+	+	III		
				Continuation and M	Maintenance Phase	e		53.58	8	+	+	III		
AMB ⑦ + Emergency Departm		tment Visits All Ag	es Servic	es/1000MM	41.01	8	+	+	III					
				Outpatient Visits A	Dutpatient Visits All Ages Services/1000MM				8	+	+	III		
	AMM ⑦ Effective Acute Phase Treatment				50.33	8	+	+	III					
				Effective Continuat	ion Phase Treatme	ent		30.46	8	+	+	III -		
	AMR	1	+	Total 5 to 64 Ratios	to 64 Ratios > 0.50				8	+	+	III		
APM ⑦ + Blood Glucose All Ages		Ages			51.90	8	+	+	III					
		Cholesterol All Ages					8	+	+	III				
				Glucose and Chol	Combined - All Age	es		33.65	8	+	+	III		
	APP	?	+	Use of First-Line Pa	sychosocial Care f	or Childre	n and Adolescent	42.65	8	+	+	III		
	BCS	?		Non-Medicare Tota	el .			45.27	8	+	+	III .		
	CBP	2		Controlling High Bl	ood Pressure - Tot	tal		49.00		+	+	III		
	CCS	1		Cervical Cancer So	er Screening - Total				8	+	+	III		
	CDC	?		Non-Medicare Eye	Exam			38.19	8	+	+	III -		
Non-Medicare Hb/ Non-Medicare Hb/	Non-Medicare HbA	1c Poor Control (>	9)		59.51		+	+	III - 1					
	1c Test			75.84		+	+	III -						
				Non-Medicare HbA	1c Adequate Cont	rol (<8)		32.96		+	+	III		
	CHL	?	+	Chlamydia Screeni	ng in Women - Tot	tal		49.99	8	+	+	III		
	CIS	1	+	Combination 3 Imm	nunizations			62.94		+	+	III		
				Combination 7 Imm	nunizations			55.45		+	+	III .		
				Combination 10 Im	munizations			29.85		+	+	III		
	COU	1	+	Total members hav	e >=15 days cover	rage		2.31	8	+	+	III		
				Total members hav	e >=31 davs cove	rade		0.98		+	+	#		



Function



		ality Performa		our		5. C.									set fil
Year 2019	8	rogram STAR	Color Legend: Maximum or Bonus Reward Minimum Reward No Reward or Loss								ard	♦ Agair ● Agair ■ Bonu			
Category (AII)	8	Select a View Performance View	•					Minim Maxin	um La	55					
			Pay for Qu	ality	Dasi	nboa	rd by	Per	form	ance	e Vie	w	Ø	27	
				Aetna	Amerigroup	BCBSTX	CFHP	CHCT	CookCHP	DCHP	Driscol	EPasohealth	FirstCare	Moina	PCHP
				+	+	+	+	+	+	+	+	+	+	+	+
PPE	3	Potentially Preventable Emergency Department Visits (PPV)	Against Benchmark	٠	٠	٠	٠	٠	٠	٠	٠	٠	٠	٠	٠
			Against Self	۲		0	0	0	0	0	•	0	0	•	
uri 🕐	Ø	Appropriate Treatment for Children with Upper Respiratory Infection	Against Benchmark	٠	٠	٠	٠	٠	٠	٠	٠	٠	٠	٠	٠
			Against Self	•	•	0	•	0	0	0	0	0	•	0	•
W15	1	Six or More Well Child Visits	Against Benchmark	٠	٠	٠	٠	٠	•		•	٠	•	٠	*
			Against Self	•	•		Н	H	SC	Pe	erf	orr	na	nce	e Ir
LBW	3	Live Births Weighing Less Than 2500 Grams	Bonus	ш	jį,		Y	ar				F	rogra	m	
PPE	2	Potentially Preventable Admissions (PPA)	Bonus				1.5	020					STAR		
SVY-Adult	T	% Rating Their Health Plan a "9" or "10"	Bonus					omai All)	n		ŝ		ubdo (AII)	main	
SVY-Child	1	% Good Access to Urgent Care	Bonus										<u> </u>		
													Corr	Com com ook C	Aetr s Blue ity Fi munit childro
										De	II Chi	ldren	's He		Plan (Dris
										F	light		arklar from	folin nd Co Scoti	irstCa a Hea mmu t & W Supe Thildre

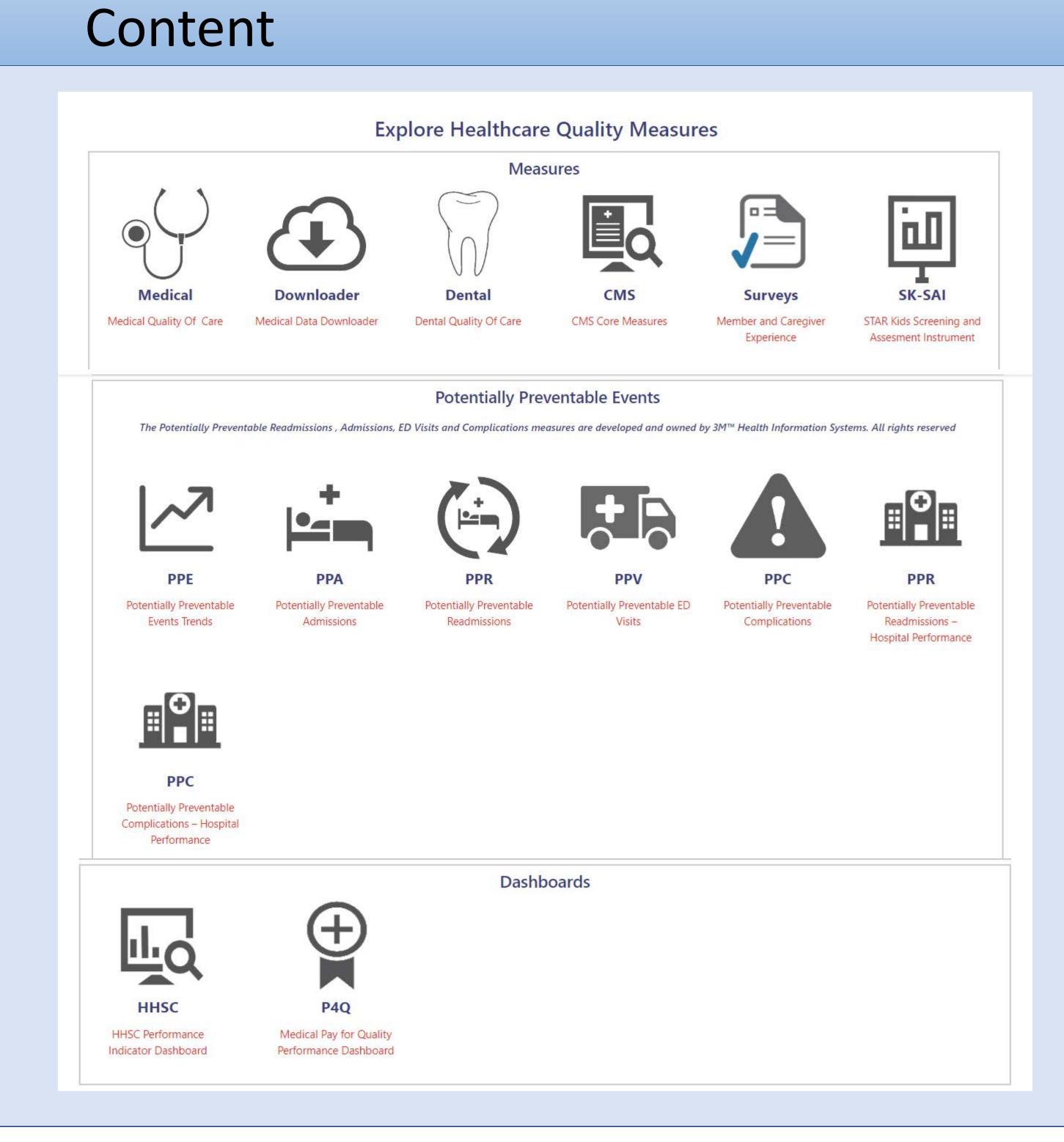
The homepage includes categories of measures as well as various ways to view managed care performance. Once a category is selected, users can view interactive representations of healthcare quality data. Measures tracked include:

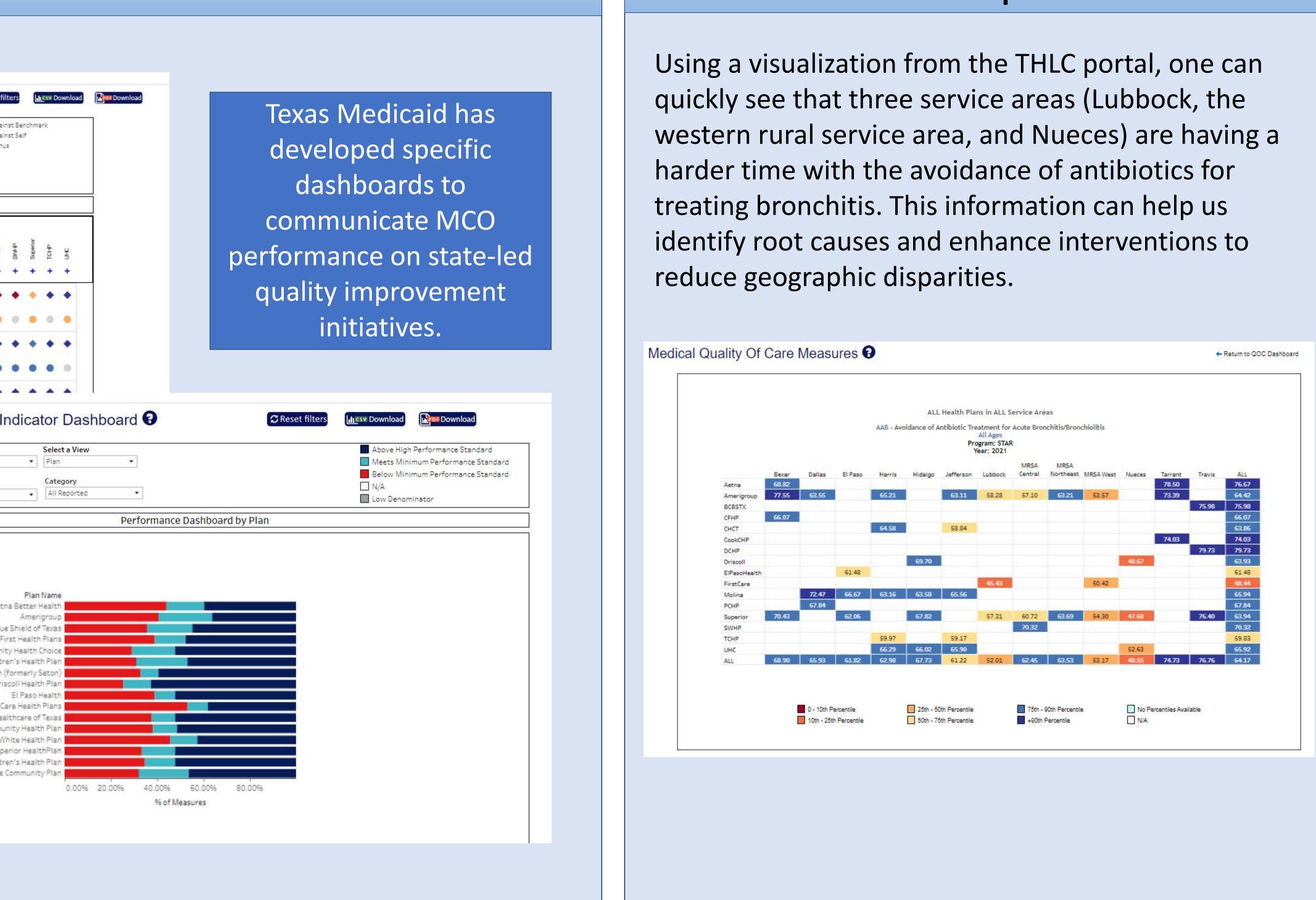
> CMS Adult and Child Core Measures Healthcare Effectiveness Data and Information Set (HEDIS) Consumer Assessment of Healthcare

Providers and Systems (CAHPS) • 3M Potentially Preventable Events (PPEs)

Dental Quality Alliance (DQA) State-developed measures

Texas contracts with its External Quality Review Organization (EQRO), the University of Florida Institute for Child Health Policy (ICHP), for the design, administration, and updates to the THLC portal.





Example