

IS YOUR NURSING HOME READY FOR AN EMERGENCY?



Nursing home residents are among the most vulnerable members of a community threatened by disaster. In the past, insufficient planning has resulted in preventable morbidity and mortality for nursing home residents during disasters. State and federal policies have evolved over the past decade to improve oversight of nursing home disaster planning. However, opportunities exist to improve nursing home disaster response.¹

Introducing Telligen's Emergency Preparedness Assessment

What is It?

Telligen's Emergency Preparedness Assessment is a comprehensive checklist to evaluate if all required elements are addressed in the Emergency Preparedness Plan (EPP).

What Does it Do?

- ✓ Assists in updating, revising or developing an EPP
- ✓ Provides a checklist of critical elements required in an EPP
- ✓ Identifies gaps in a nursing home EPP
- ✓ Delivers resources to close identified gaps

What Emergency Preparedness Categories are Assessed?

Categories follow Centers for Medicare & Medicaid Services (CMS) Guidelines for a nursing home EPP and include **risk assessment, emergency plan, communication plan, training plan** and **testing plan**.

What are People Saying?

“The assessment was good at identifying critical elements of an EPP to ensure they have been met and successfully implemented, as well as addressing those areas that need improvement.”

- Administrator, Sunny Hill Nursing Home

Results

Completion rates as of February 2023:



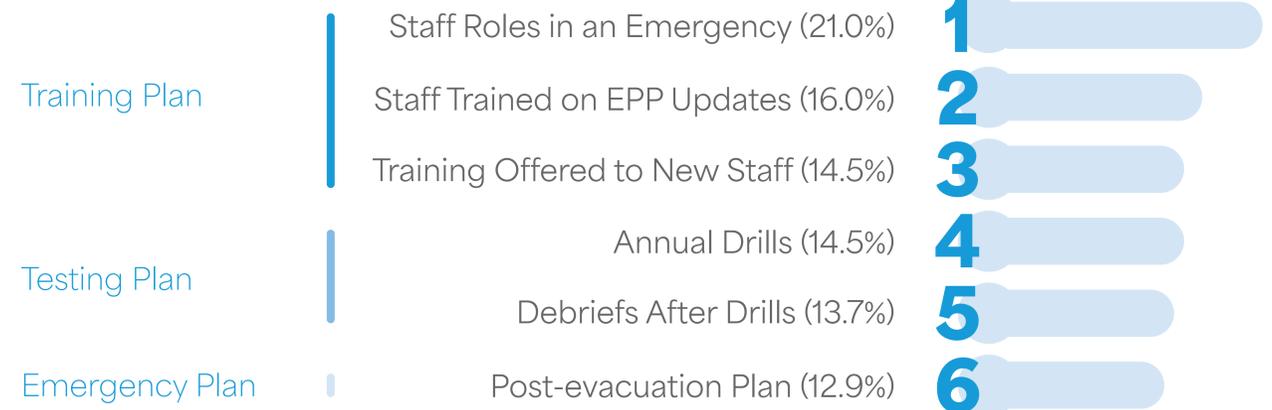
72.7% of nursing homes in Telligen's four-state region (CO, IL, IA, OK) have reported to Telligen that they have a completed EPP



124 nursing homes have completed Telligen's Emergency Preparedness Assessment

Opportunities for Improvement

Results from Telligen's Emergency Preparedness Assessment indicate that the largest areas of improvement in a nursing home's EPP are in the **training plan, testing plan and emergency plan** categories. The 6 most common areas for improvement and associated categories are displayed below.



How Telligen Supports Nursing Homes

- ✓ Offer 1:1 technical assistance to review and mitigate identified gaps in the EPP
- ✓ Host educational events featuring nursing home leaders with firsthand experience in disaster response and their lessons learned
- ✓ Provide training on disaster management, including the roles and responsibilities of incident command response and the role it plays in emergency preparedness planning

Next Steps

With the demonstrated success of the nursing home EPP assessment, Telligen is now adapting the EPP assessment to fit other healthcare entities, such as rural, urban and hospital-affiliated home health agencies, to help ensure their plans meet CMS regulations. This involves collaborating with partner organizations to get their feedback and to guarantee the tool works in real world settings.

¹Journal of Gerontological Nursing, 40(12), 16-24.