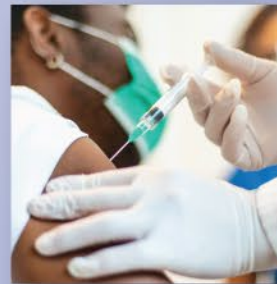


Engaging Communities To Advance Health, Safety And Equity In Nursing Homes

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A Special Thanks to All
of You!



Reflecting on the Nursing Home Journey



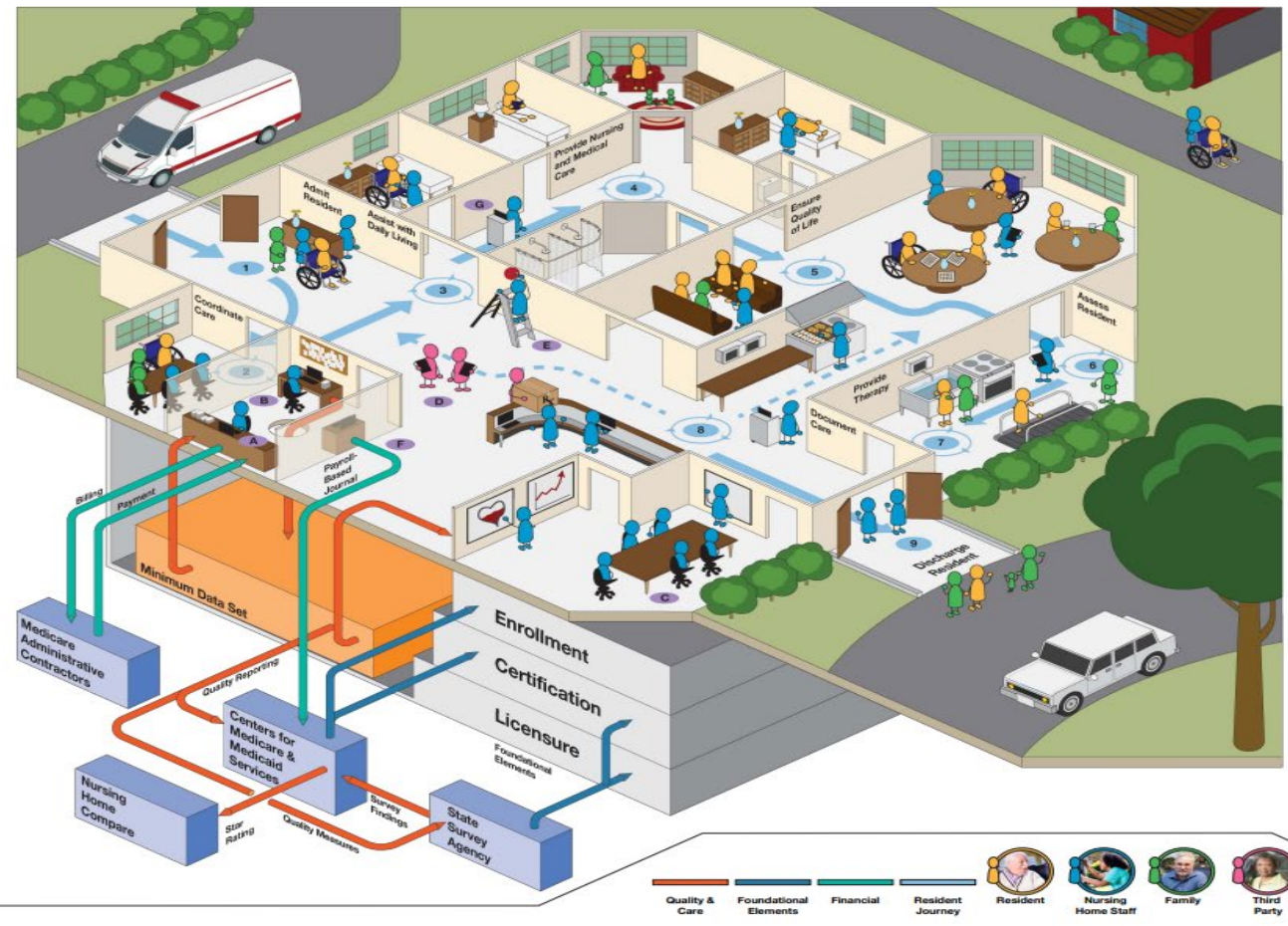
The Nursing Home Journey

Administration & Compliance

- A Bill for Services**
Submit bills and cost reports to Centers for Medicare & Medicaid Services (CMS). Submit claims to a Medicare Administrative Contractor (MAC), the State, or Medicare Advantage Plans monthly for payment. Bill Residents for care and treatment received outside of Medicare and Medicaid coverage.
- B Audit**
Provide records for CMS, Office of Inspector General, or the State to audit upon request.
- C Train Staff**
Provide continuous education, support, feedback, and interpretation of new regulations for staff.
- D Survey & Recertify**
Admit State Survey Agency (SA) to ensure requirements are met and retain certification.
- E Correct Deficiencies**
Develop and implement a Plan of Correction if the SA cites deficiencies. SA verifies Nursing Home is in compliance.
- F Report Quality**
Collect Resident care data through MDS and staffing data through payroll-based journals. Submit data to CMS and SA. Receive a star rating on Nursing Home Compare based on this data and surveys.
- G Improve Quality**
Improve the quality of care, organizational culture, ethics, processes, and technology with Quality Assurance & Performance Improvement educational material and other resources.

Program Participation

- Enrollment**
Apply for participation in CMS program. Receive tax ID number. Hire, credential, and enroll staff.
- Certification**
Complete initial survey and become certified through CMS, the State, and MAC.
- Licensure**
Apply for a license through the State.



Resident Care

- 1 Admit Resident**
Determine capacity to provide care, coordinate Resident transition to the Nursing Home, and create Minimum Data Set (MDS) within two weeks and baseline care plan within 48 hours.
- 2 Coordinate Care**
Coordinate Resident care with family and a variety of contracted specialists, internal staff, and other institutional providers.
- 3 Assist with Daily Living**
Help Resident bathe, groom, dress, undress, eat, and toilet. Assist with movement.
- 4 Provide Medical and Nursing Care**
Provide person-centered medical and nursing services.
- 5 Ensure Quality of Life**
Provide quality of life services such as life enrichment programs.
- 6 Assess Resident**
Track progress by assessing Resident and entering data into MDS. Coordinate and verify assessments.
- 7 Provide Therapy**
Improve or maintain Resident's abilities through physical, occupational, speech, or other therapies.
- 8 Document Care**
Track progress of each Resident interaction, documenting a wide variety of measures.
- 9 Discharge Resident**
Coordinate, prepare, and discharge Resident to another setting. If Resident passes away, help family with end-of-life arrangements.


End Participation

- Withdraw**
Stop participating in Medicare and Medicaid voluntarily.
- Terminate**
Nursing Home is involuntarily excluded from participating in Medicare and Medicaid for violating requirements.



Enhanced Protection for Nursing Home Residents

On February 28, 2022, the Biden Harris Administration unveiled an ambitious set of reforms to improve staffing, strengthen accountability, and increase transparency in nursing homes.



BRIEFING ROOM

FACT SHEET: Protecting Seniors by Improving Safety and Quality of Care in the Nation's Nursing Homes

FEBRUARY 28, 2022 • STATEMENTS AND RELEASES

All people deserve to be treated with dignity and respect and to have access to quality medical care. The President is committed to ensuring that all Americans, including older Americans and people with disabilities, live in a society that is accessible, inclusive, and equitable. To accomplish that goal, the Administration continues to be committed to home- and community-based services and ensuring that in no case should a health care facility be causing a patient harm. The President believes we must improve the quality of our nursing homes so that seniors, people with disabilities, and others living in nursing homes get the reliable, high-quality care they deserve. That's why he is announcing a set of reforms—developed by and implemented through the Department of Health and Human Services (HHS)—that will improve the safety and quality of nursing home care, hold nursing homes accountable for the care they provide, and make the quality of care and facility ownership more transparent so that potential residents and their loved ones can make informed decisions about care.



Where are we now?

- CMS conducted a study to assess minimum staffing requirements
- CMS revised the Special Focus Facility (SFF) program
- New steps taken to increase the transparency of nursing home
- Targeted, off-site audits to determine whether nursing homes are accurately assessing and coding individuals with a schizophrenia diagnosis.
- Quality Improvement Organizations (QIOs) offered individualized assistance in providing vaccinations to residents in over 85% of the country's skilled-nursing facilities.
- Resuming normal practices to ensure resident safety
- Continued Engagement with the Nursing Home Industry



What's Next?

Implementing the CMS National Quality Strategy Goals



Equity

Advance health equity and whole-person care



Engagement

Engage individuals and communities to become partners in their care



Safety

Achieve zero preventable harm



Resiliency

Enable a responsive and resilient health care system to improve quality



Outcomes

Improve quality and health outcomes across the care journey



Alignment

Align and coordinate across programs and care settings



Interoperability

Accelerate and support the transition to a digital and data-driven health care system



Scientific Advancement

Transform health care using science, analytics, and technology



Priorities for 2023 And Beyond

- Quality and safety standards remain top of mind and a priority
- Documenting lessons learned and focusing on emergency preparedness
- Continuing to use our levers and authorities, identify and address disparities, structural racism, and injustices that underlie our health system, both within and across settings to ensure equitable access and care for all.
- Revisiting and updating safety and oversight guidance to reflect current safety needed to protect residents.
- Providing QIO resources to improve quality and safety



Enjoy Nursing Home Day

Topics At-a-Glance

- Infection Prevention and Control
- Increasing vaccination rates in nursing homes
- The Public Health Emergency is ending. Now What? – Focusing on Emergency Preparedness.
- Quality Assurance and Performance Improvement (QAPI) – Making it Work
- The Importance of Engaging the Families and Caregivers
- Building a Stronger Long-term Care System That's Equitable
- Building a Resilient Workforce that Enhances Patient Care



We Look Forward To Your Feedback!

