



Frequently Asked Questions - FAQ

1. What technical equipment do I need to attend the virtual COS Annual Meeting?

You will be able to join the 2020 COS Virtual Annual Meeting & Exhibition on any device; your desktop computer, laptop, smart phone or iPad. The virtual conference site is accessed by LOGIN at <https://cos2020virtual.vfairs.com/>

Registration

1. How can I register?

To register, click on the following link: <https://www.events.cos-sco.ca/annualmeeting/english/register.asp>. A unique username and password will be sent to you to access the virtual platform. Please check your spam folder as well.

Registration is “free” to COS members. If you need to join as a member or your membership is lapsed, please renew or join by clicking on the following link: https://www.events.cos-sco.ca/membership/english/member_register.asp

2. I had already registered to the live Annual Meeting. Can my registration be transferred to the virtual meeting?

Yes, this has already been done for you. You are not required to register again. A unique username and password will be sent to you to access the virtual platform. Please check your spam folder as well.

For additional information on membership and registration, please contact Rita Afeltra, Manager, Membership & Meeting Logistics at rafeltra@cos-sco.ca

Accreditation

2. What credits can I receive for participating in the virtual scientific program?

The 2020 COS Virtual Annual Meeting is an accredited group learning activity under Section 1 of the MOC Program as defined by the Royal College of Physician and Surgeons of Canada (RCPSC) and has been approved by the Canadian Ophthalmological Society. Participants may claim up to 19 credit hours.

Through an agreement between the American Medical Association (AMA) and the RCPSC, the 2020 COS Annual Meeting, as a live educational activity, qualifies for AMA PRA category 1 credits.

Live educational activities recognized by the Royal College of Physicians and Surgeons of Canada as Accredited Group Learning Activities (Section 1) are deemed by the European Union of Medical Specialists (UEMS) eligible for ECMEC®.



3. How do I claim credits for ePoster viewing?

ePoster viewing: Learning from poster presentations may be claimed as a Scanning Activity under Section 2, as defined by the RCPSC. You may claim **0.5 credits per poster** with a documented learning outcome in MAINPORT. **ePoster Viewing Transcripts** are available for each day, which can be used to record learning outcomes for each viewed poster, and then submitted to the Royal College.

4. How do I claim credits for viewing recorded Paper (oral) abstract presentations?

Video viewing: Learning from recorded paper (oral) abstract presentations may be claimed as a Scanning Activity under Section 2, as defined by the RCPSC. You may claim **0.5 credits per video** with a documented learning outcome in MAINPORT.

5. How do I receive my Certificate of Attendance?

After the virtual COS Annual Meeting ends, June 28, 2020 all participants will receive an email with a link to complete the overall meeting evaluation. A Certificate of attendance will be provided with this email and also can be accessed after the overall meeting evaluation has been completed.

6. How do I complete the evaluations?

Session evaluations will be completed at the end of each scientific session online and by poll within the Zoom webinar. The session evaluation is six (6) questions long and takes 1-2 minutes to complete. Evaluation is a mandatory component of accredited CPD Activities.

7. Will presentations be recorded and available after June 28?

The virtual [COS Annual Meeting conference site](#) will be accessible with a login until July 28, 2020. After this date, conference recordings, ePosters, Surgical Videos and recorded paper abstract presentations will be accessible through the [COS Practice Resource Centre](#).

8. How do I access the scientific sessions during the virtual COS Annual Meeting?

After logging into the virtual platform you will enter the virtual lobby. From here, you will see a link to the Plenary Room, clicking on the word PLENARY will enter you into the virtual auditorium where you will have access to the program agenda and can click through to join live sessions. You can view the agenda online here: cos2020virtual.vfairs.com/en/event-agenda

For additional information on the accreditation details for the 2020 COS Annual Meeting, please contact Cheryl Ripley, Director, Continuing Professional Development at education@cos-sco.ca

20/20 BEYOND LIMITATIONS | AU-DELÀ DES LIMITES

COS ANNUAL MEETING & EXHIBITION CONGRÈS ANNUEL ET EXPOSITION DE LA SCO



Canadian Société
Ophthalmological canadienne
Society d'ophtalmologie
EYE PHYSICIANS AND SURGEONS OF CANADA | MÉDECINS ET CHIRURGIENS OPHTALMOLOGISTES DU CANADA

Virtual Exhibition Hall

1. How do I visit the virtual exhibition hall?

Once you enter the virtual lobby on the virtual platform, you will see a link to the virtual exhibition hall on the left-hand side of your screen labelled "EXHIBITION". Clicking on this link will bring you directly into the exhibition hall.

Exhibit Hours (EDT)

Friday, June 26: 10:30 am – 8:30 pm (Exhibition Kick-Off from 6:30 – 8:30 pm)

Saturday, June 27: 10:30 am – 8:30 pm

Sunday, June 28: 10:30 am – 7:45 pm

2. What companies are exhibiting this year?

Please see a full list of companies here:

Aequus Pharmaceuticals Inc.	Ivantis, Inc.
Alcon	Johnson & Johnson Vision
Allergan, an AbbVie company	Labtician Théa
Axis Medical Inc.	MD Financial Management
Bausch + Lomb Canada	Meckitt
Bayer HealthCare	Novartis Pharmaceuticals Canada
BioScript Pharmacy	OCULUS Canada
Candorvision	Ophthalmic Direct
Carl Zeiss Canada Limited	Sacor Inc.
Clarion Medical Technologies	Santen Canada Inc.
Glaukos Canada Inc.	Sentrex Pharmacy Group
Hoffmann-La Roche	Topcon Canada Inc.
Imprimis Pharmaceuticals	Walsh Medical Devices Inc.
INNOVA Medical Ophthalmics Inc.	

3. How can I connect with industry representatives from a certain company?

Once you enter the virtual exhibition hall, each company will be identified by name. Simply click on the name of the company booth you wish to enter, and you will be taken inside the booth. Once inside the booth, you may explore all the company's offerings including videos and product information. Within the booth there are opportunities to connect directly with industry representatives by text chat, audio or video. You may also book a specific date and time to connect with a representative from June 26-28th. Chat features can be found on the white bar of each booth.



4. I did not get the chance to reach out to a company I was interested in connecting with during the live event, what now?

The entire virtual site, including the virtual exhibition hall, will be active until July 28th. Although there will not be a live representative for each company available, you will find information on how to connect with the company in the “contact us” section of each booth. In addition, you will still have the opportunity to explore the booth, download materials, view videos etc.

5. Do companies know when I am in a virtual booth?

Yes, each company will be able to see who is actively in their individual booth. Your virtual badge (first name, last name, and city) will be displayed.

6. How can I participate in the scavenger hunt?

Delegates will search through each exhibiting companies’ booth to find and click on 10 different images. The platform will automatically record this item as “found” once you have clicked on the item. At the end of the event, names of participants who have found all 10 items will automatically be sent to the COS to be entered for a chance to win 1 of the below prizes. **Prizes are open to active COS members.**

1. Grand Prize –11-inch iPad Pro
2. Complimentary registration to the 2021 Annual Meeting & Exhibition (**2 registrations available**, must be an active COS member at the time of registration for the 2021 meeting)
3. \$500 Amazon Gift Card
4. \$300 VISA Gift Card
5. \$200 Best Buy Gift Card
6. Two (2) slit lamp breath shields (**9 recipients available**)

While in the virtual platform, click on the scavenger hunt tab on the top navigation bar for additional details and a list of the 10 photos to search for.

7. What is a Virtual Briefcase?

A virtual briefcase is a quick and easy way to save and download materials from the booths you have visited. All downloadable files in each booth have a save button that puts that specific file into your virtual briefcase. You can go into your briefcase to confirm the file has been added. Once in the briefcase you can send yourselves an email through the vFAIRS platform. That link in the email will download the file to your computer.



8. Why do some companies have more than one virtual booth?

Similar to the in-person exhibition hall, some larger companies chose to have more space to display (or virtually display in this case) their offerings. Each booth within a specific company can represent a different product or service. Alternatively, you may find a company's full products and services within one virtual booth.

9. I would like to exhibit; how do I join?

Unfortunately, the deadline to confirm participation in the 2020 Virtual COS Annual Meeting & Exhibition has passed. Please feel free to reach out to Christine Bruce at events@cos-sco.ca for information on the 2021 COS Annual Meeting & Exhibition, which will be taking place in Ottawa at the Shaw Centre from June 25-27, 2021.

For additional information on the virtual exhibition hall, please reach out to Christine Bruce, Coordinator, Meeting Logistics & Exhibits, at events@cos-sco.ca.