

2023 Indian Health Service Partnership Conference

PRC Reconciliation

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August 23, 2023

Fiscal Intermediary (FI) Processing/Reconciliation

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Agenda

- Speaker Introduction
- Why is this important?
- Reports
- CHS/MIS, FI and UFMS Process Overview
- CHS/MIS, FI and UFMS Process Steps

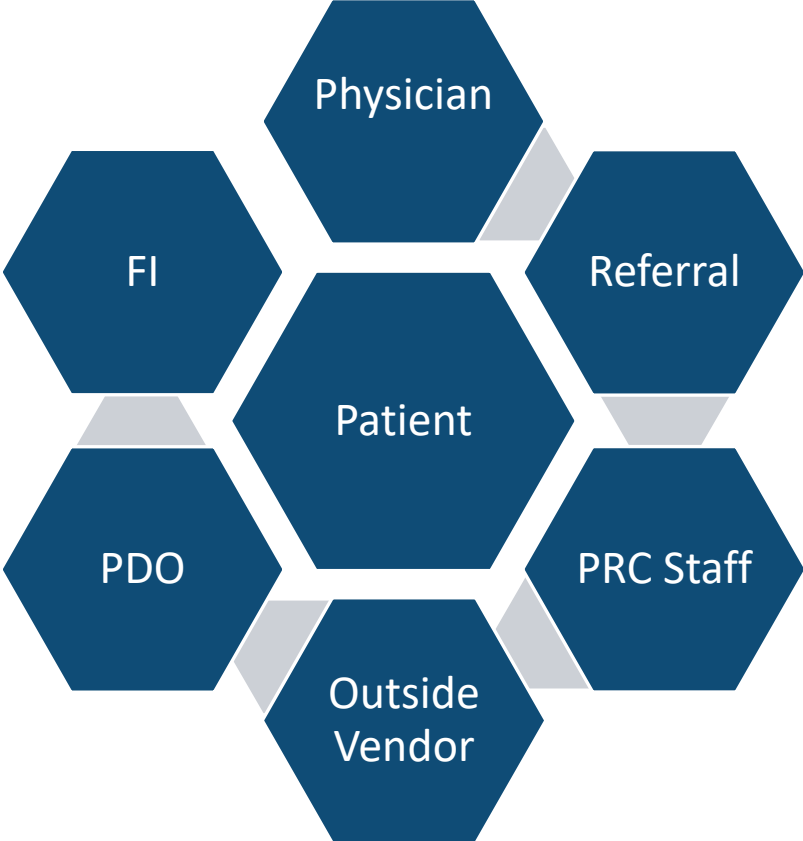


Why is This Important?

- In PRC we are dealing with patient's healthcare and their bills and both are very personal. We must remember there is a patient at the end of the referral and purchase order.
- Put yourself in the patient's shoes and remember if your referral was approved you would want the claim to be paid correctly. In PRC we must ensure everything is correct prior to exporting to the FI for payment processing. If the information is not correct then the FI cannot process the payment resulting in a pend and more work on the backend for PRC staff.



Patient Centered Focus



FI Reports

IHS/PRC Fiscal Intermediary Monthly Executive Summary report by Area.

- This report includes a count of claims processed, financial summary, payments by type of service, top 10 diagnoses for **inpatient** claims, top 10 diagnoses for **outpatient** claims, count of pended claims, and count of contracts in effect.

IHS/PRC Payment Log

- The IHS/PRC Fiscal Intermediary (FI) sends daily data files to UFMS that reflect payment information on claims processed by the IHS/PRC FI. The log reflects the information sent to you on the daily “FI Payment Backup Information” emails as well as payments received and any outstanding carryover balance (from the previous month).
- The log contains the following information:
 - Previous Month’s Outstanding Balance
 - Payment Date
 - Batch Number
 - Total Amount Requested
 - Number of Records
 - Date Deposit Applied
 - Daily Deposit from UFMS
 - Outstanding Balance (per day)



FI Reports (cont.)

IHS/PRC Monthly Reconciliation Report.

- This report provides monthly reconciliation information between claims information sent to UFMS and Reimbursement received from the Area Office. In addition, the Monthly Reconciliation Report is available online at myprcfi.com in the Report Repository under Area Reports.

IHS/PRC Weekly Reconciliation Report.

- This report provides weekly reconciliation information between claims information sent to UFMS and Reimbursement received from the Area Office. The weekly report contains claims information from **Wednesday through Tuesday** to allow for funding to be completed prior to the report date.



FI Reports (cont.)

- Practice Variation Report
- Saving Reports-showing amount billed and savings with the MLR.
- Various ad-hoc reports can be requested from the FI as necessary. Some of these reports are used to justify additional staffing, additional services at the direct care site or referral practice reporting.



HQ Oversight

- Ensure that Area/SU staff utilize the following tools to improve business practices:
 - SU staff must use the Open Document Report to track outstanding purchase orders at least monthly;
 - Use the pend list from the FI to ensure the purchase orders can be paid; and
 - Enter export issues into the help desk for OIT solutions and tracking.



HQ Oversight (cont.)

- The FI offers monthly Office Hours sessions. This occurs every third Wednesday of the month from 4-5 pm ET on the Microsoft team platform.
- This time can be utilized to ask questions regarding processes. With this format they wouldn't be able to answer questions regarding individual purchase orders due to the PHI aspect.
- The questions regarding individual purchase orders communication would need to be made to the staff by call or e-mail.



Future Projects

- The FI notified us they are working on a web-based portal in which the vendors will be able to log on to check the status of their payment/claims.
- Once complete, this project will lessen Area and Service Unit (SU) time on the phone.
- Important-When sending anything to the FI with PHI, this must be sent via secure data transfer.



Acronyms

- **CHS/MIS** (Contract Health Services Management Information System) - This system manages the medical and dental care of Native American or Alaska Native patients when they need to use medical or dental care providers other than an IHS or tribal health care facility. Specifically the system facilitates the determination of eligibility for paid health care as well as offers functionality for entering purchase orders and denials for payment when applicable.
- **FI (Fiscal Intermediary)** - This system processes Purchased Referred Care (PRC) claims from the providers and facilitates the payment of providers on behalf of IHS. It is maintained by Health Care Service Corporation.
- **UFMS** – Unified Financial Management System, the core financial system used by HHS.



Acronyms (cont.)

- **PDO** – CHS/MIS purchase delivery order. CHS/MIS is the source system of record for IHS PDO documents and UFMS is the system of record for interfaced PDO financial obligations from CHS/MIS. A PDO or a modification to a purchase delivery order is approved and processed in the CHS/MIS.
- **RPMS** – Resource and Patient Management System.
- **RCIS** – Referred Care Information System.



CHS/MIS, FI and UFMS Process Overview

- CHS/MIS is utilized by the Indian Health Service (IHS) to provide a single standardized medical recording system for all of its service units.
- This system is under the Resource and Patient Management System (RPMS) application. The authorized purchase delivery orders (PDO) will be interfaced to Unified Financial Management System (UFMS) to reserve funds and create an obligation in the UFMS Purchasing module.
- Subsequently, payment files interfaced from the FI (Fiscal Intermediary) to the UFMS Payable module record the disbursement of claims.



CHS/MIS, FI and UFMS Process

Steps	Process Description
Step 1	PDO entered in CHS/MIS by PRC staff and is routed to a designated supervisor via workflow for approval and authorization within CHS/MIS.
Step 2	Authorized and Approved PDOs are sent to UFMS, FI and Service Providers
Step 3	UFMS sends open CHS/MIS obligations extract to FI. FI uses this extract as the set of obligations valid for processing claim payments.
Step 4	Service provider renders services to the patient.
Step 5	Claim for services rendered to the patient by service provider is sent to the FI.
Step 6	FI validates the claim against CHS/MIS obligations extract received from UFMS, EOB from primary insurance must be received.
Step 7	FI pays the service provider for valid claims.



CHS/MIS FI and UFMS Process (cont.)

Steps	Process Description
Step 8	Invoices (payment records) are interfaced, for services rendered by the provider from the FI to UFMS.
Step 9	UFMS disburses reimbursements to FI for payment of services rendered.
Step 10	FI receives payment reimbursement from UFMS.



Any questions????



Contact Information



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PRC Reconciliation

Karla Hall
PRC Officer
Great Plains Area IHS



August 23, 2023



Advice of Allowance

- PRC AOA's (Advice of Allowance) is distributed based on either a continuing resolution or full budget.
- Area level distribution is normally based on a quarterly spending plan. During the CR (continuing resolution) period it is based on an approved percent.
- There may be several types of allocation received i.e., (Recurring Base dollars, recurring or non-recurring funds, CHEF and FMCRA)
- At the Area level once the allowance is received, PRCO and others will determine the method for distribution of any new funds with Area Director's approval and forward the request to Finance for processing.
- At the SU level once allowance is received the amount is posted into the RPMS PRCMIS (ALU-allowance menu option), this updates the PRC accounts. Staff should print a copy keep for reference. Staff must know what the day to day funds availability is. They have access to view the Account Balance – see sample next page.

AOA: Advice of Allowance
CR: Continuing Resolution
CHEF: Catastrophic Health Emergency Fund

FMCRA: Federal Medical Care Recovery Act
SU: Service Unit
ALU: Allowance Update



RPMS CHS-MIS Account Balance

(your facility name)
 CHS REGISTER BALANCES
 Sep 05, 1996@15:25:28

Fiscal Year 1996 Register Number 6-001
 Last document issued: 6-ANY-00019 Advice of Allow: 250,000.00

Register	Initial Balance	Obligated Amount	Current Balance
HOSPITAL CARE	25,000.00	35,406.44	(10,406.44)
E.R. ROOM	15,000.00	985.00	14,015.00
PHYS INPATIENT	20,000.00	11,275.35	8,724.65
PHYS OUTPATIENT	20,000.00	31,125.00	(11,125.00)
DENTAL CARE	5,000.00	115.00	4,885.00
P&E TRAVEL	12,000.00	18,000.00	(6,000.00)
OTHER	3,000.00	0.0	03,000.00
TOTAL	\$250,000.00	\$96,906.79	\$153,093.21



RPMS CHS-MIS DCR Register

- PRC staff can either post the whole amount under the new YTD allowance which automatically updates each document control register as staff issue purchase orders; will be based on DCR register number they initially assigned the OCC/SCC codes and CAN number
- Staff can manually distribute funds among the available DCR based on Prior Year spending plans.
 - DCR: Document Control Register
 - OCC: Object Class Code
 - SCC: Service Class Code
 - CAN: Common Accounting Number
 - YTD: Year To Date



PRC Exports & EOBR Files

- PRC Exports ~ Recommend daily
- Obligations will populate to UFMS and the FI system within the same day or next day.
- Recommend PRC staff maintain export logs for referencing purposes should there be issues.
- An email confirmation is sent by Area PRC staff when the process is complete.
- Fiscal Intermediary EOBR Files are processed daily.
 - EOBR: Explanation Of Benefits Remittance



Great Plains Area Email Confirmation of Exports & EOBR's

This is a courtesy notice is to inform you of EOBR files processed & EPO files exported to FI & UFMS by Area Office staff. If you do not see your EPO data export below or did not receive EOBR files, please let me know.

Service Unit PRC EPO data processed/exported to the FI & UFMS:

File Name	Facility Name	RCDS	Date SU Export	Processed
1 ACHS100901.20190423_150354		2419	Apr 23, 2019	Y
2 ACHS101001.20190423_073058		1071	Apr 23, 2019	Y
3 ACHS101501.20190422_161115		1223	Apr 22, 2019	Y
4 ACHS101501.20190423_163418		382	Apr 23, 2019	Y
5 ACHS102101.20190423_161531		264	Apr 23, 2019	Y
6 ACHS102231.20190423_161657		184	Apr 23, 2019	Y

REMINDER: You can check to see if your CHS/PRC Export data was received by UFMS, via this Website: <http://home.ihs.gov/admin/chs/index.cfm?module=reports> This hyperlink is to the IHS UFMS Exports Reports Intranet site, I provide the link here for your convenience to track/monitor your exports. We also recommend you spot check your Exports to ensure they make it thru to the FI and/or monitor your weekly PEND reports from the FI, especially for the S01N errors as these identify a lack of obligation and may require re-export of the PO.

FI – EOBR files Exported to Service Unit Sites: (Please process EOBR files daily and remember to monitor your EOBR error report).

#	FILE NAME	FI PROCESS DATE	# RCDS	(Area) SEQ #
	bcbseob.001.113013022	Apr 22, 2019	6,143	910





Steps on Resolving Export Issues

- Check your export log for the Julian date when file was sent.
- Contact Site Manager to check on the location of the export in the PUB directory.
- If the export is sitting on Service Unit system, submit a ticket at the IHS IT Support Helpdesk at ITSupport@ihs.gov
- If the export is NOT found on your SU system; you can re-export the file.
- There is also an option to re-export individual Purchase Orders.
- Remember you can now re-export and do a regular export the same day.
- Check the web link: <https://home.ihs.gov/admin/chs>

check the status of your export through the HUB.

see example next page...



PRC Verification – Number of Records Processing Through the HUB

IHS HOME SITE MAP

Contract Health UFMS Export Reports: Area File Status May 30, 2018

CHS HOME REPORTS

Select your facility to check file status

CHS HOME	REPORTS	Navajo: (Select a date for details)	Navajo Area	05/30/2018
Albuquerque		05/30/2018	400	Records
Bemidji		05/25/2018	239	Records
Billings		05/24/2018	380	Records
Great Plains		05/23/2018	471	Records
Nashville		05/22/2018	305	Records
Navajo		05/21/2018	1206	Records
Oklahoma City		05/18/2018	314	Records
Phoenix		05/17/2018	411	Records
Portland		05/16/2018	626	Records
Tucson		05/15/2018	384	Records
		05/14/2018	109	Records
		05/11/2018	266	Records
		05/10/2018	368	Records
		05/09/2018	260	Records

Navajo Area 05/30/2018

File name: IHS_PO_CHSMIS_N_20180530_083447.dat

File Status: Complete File Sent to UFMS.

Record Count: 400

IE Received Date/Time: 05/30/2018 08:07:11

HHS Sent Data/Time: 05/30/2018 08:10:21

Reporting Facilities:

Name	Code	Recs
Chinle	N07	72
Gallup	N20	107
Kayenta	N25	16
Shiprock	N30	205

AREA OFFICE CHS CONSOLIDATION REPORT
FOR NAVAJO AO
May 30, 2018

FACILITY	FAC-CD	RECORD TYPES							TOTAL	EXP-DATE
		2	3	4	5	6	7	U		
CHINLE H	808101	241	8	216				72	537	05-29-18
		BEG-REC DATE:05-25-18		END-REC DATE:05-29-18						
GALLUP M	808401	386	8	321				107	822	05-29-18
		BEG-REC DATE:05-25-18		END-REC DATE:05-29-18						
KAYENTA	808510	83	2	18				6	109	05-29-18
		BEG-REC DATE:05-25-18		END-REC DATE:05-29-18						
		101	30					10	141	05-30-18
		BEG-REC DATE:05-29-18		END-REC DATE:05-30-18						
SHIPROCK	808601	697	4	615				205	1521	05-29-18
		BEG-REC DATE:05-25-18		END-REC DATE:05-29-18						
Totals		1508	22	1200				400	3130	



IHS – PRC Manual

2-3.13 FOLLOW-UP OF OUTSTANDING AUTHORIZATIONS

Each IHS PRC program will establish a follow-up system for all authorizations that have not been completed and returned within 90 days of issuance. Manual Exhibit 2-3-I has a recommended form letter for use in these follow-ups.

2-3.14 RECONCILIATION OF CHS/MIS to UFMS REGISTER

The PRC Commitment Register (CHS/MIS) will be reconciled with the official financial management report, each month of the fiscal year. The recommended procedures for reconciliation of the Commitment Register are provided in Manual Exhibit 2-3-J.

CHS-MIS: Contract Health Service-Management Information System

UFMS: United Financial Management System



Form letter to Send to Providers

Manual Exhibit 2-3-I

SAMPLE LETTER TO PROVIDER FOLLOW-UP ON AN OUTSTANDING PURCHASED/DELIVERY ORDER

(Each Area should have a form letter to follow-up with their providers for outstanding purchase)

Date:

Name of Patient:

On _____ you were sent Purchase/Delivery Order No. _____ in the amount of \$ _____, covering services provided on _____ to _____ for _____.

To date, the completed claim has not been submitted for payment.

Please complete and return this form so that this account may be cleared from our records. If we do not receive a response by [enter a date], the obligation for these services will be canceled. Neither the patient or IHS will be responsible for these services if a response is received after [enter date].

If the form has been misplaced or the account has been covered by some other resource, please advise us so that appropriate action may be taken.

Sincerely yours,

(Authorized Individual)



Documents Utilized for Reconciliation

- Allowance Status by Location – UFMS/FBIS report
- CHS-MIS Document Control Register
- Area/SU PRC Distribution table or AOAs – Advice of Allowance
- CHS-MIS Reports
 - Document Status Report (open documents)
 - Vendor Usage Report (open documents)
- PO – IHS Obligations Liquidation Status Report
- CHS-MIS and FI GEH Error list
- FI Pended Claims (detailed) Report

UFMS: United Financial Management System
FBIS: Financial Business Intelligence System
GEH: Global Error Handling



IHS/PRC Funds Control



- Each facility must establish a reconciliation process to ensure funds availability and clean up undelivered orders.
- The Purchased/Referred Care reconciliation will be maintained at each authorizing location. The reconciliation document and file must contain the following information provided in the following slides.
- The reconciliation tool will be checked periodically and submitted to the Area PRCO upon request at month ending or reviewed during onsite reviews.
- The reconciliation tool, the monthly Status of Funds and Spending Plans must be share with SU/Area Leadership ongoing basis. To keep Leadership in the loop.



Questions?



Contact Information



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CHS/MIS FI Errors and Error Correction Walk-Through

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Agenda

- Speaker Introduction
- Course Topics and Objectives
- FBIS Reports for CHS/MIS and FI Errors
- CHS – FI Interface Errors and using Job Aid to correct CHS/MIS FI Errors
- Suspending errors using GEH (Global Error Handling) form in UFMS
- Support Contact Information
- Q&A



Course Topics and Objectives

By the end of this presentation, participants will be able to:

- Run FBIS Reports for CHSMIS and FI Errors
- Run other FBIS Reports related to CHSMIS and FI
- Review the FBIS CHSMIS and FI GEH Errors report for respective Area Offices
- Use the Job Aid to correct CHSMIS FI Errors
- Suspend errors using the GEH (Global Error Handling) form in UFMS
- Contact the correct POCs for help and support



FBIS Reports for CHS/MIS and FI Errors

CHS/MIS GEH Errors

- To view GEH errors from CHS/MIS, please follow the below navigation from Catalog reports
 - Shared Folders → Operational Reports → Interface → IHS folder and click "Expand"
 - FBIS Report Names:
 - IHS - CHS - MIS Interface GEH Errors - CHS Details
 - IHS - CHS - MIS Interface GEH Errors - Errors

FI GEH Errors

- To view GEH errors from FI, please follow the below navigation from Catalog reports
 - Shared Folders → Operational Reports → Accounts Payable → IHS folder and click "Expand"
 - FBIS Report Names:
 - IHS FI Interface GEH Errors - FI Details
 - IHS FI Interface GEH Errors - Errors



FBIS Reports for CHS/MIS and FI Errors (cont.)

Locate the IHS – CHS – MIS Interface GEH Errors – CHS Details report

- UFMS: <https://ufms.hhs.gov/>
- FBIS: <https://fbis.hhs.gov/>
 1. Click on Shared Folders under the Folders section
 2. Select the Operational Reports folder
 3. Select the Interface folder, drilldown and select the IHS folder
 4. View list of reports

The screenshot displays the FBIS HHS Financial Business Intelligence System interface. The browser address bar shows the URL: <https://fbis.hhs.gov/analytics/saw.dll?catalog#%7B%22location%22%3A%22%2Fshared%2FOperational%20Reports%2FInterface%2FIHS%22%7D>. The page title is "FBIS HHS Financial Business Intelligence System". The user is signed in as "Abhijeet Chimurkar". The interface shows a "Catalog" view with a folder tree on the left and a list of reports on the right. The folder tree includes "My Folders", "Shared Folders", "Budget Execution Dashboards", "Executive Dashboards", "Management Dashboards", "Operational Dashboards", "Operational Reports", "Accounts Payable", "Accounts Receivable", "Budget Execution", "Cash Management", "General Ledger", "Human Resources", "Interface", "IHS", "Projects", "Purchasing", "Reconciliations", and "Shared Folder Community". The "IHS" folder is selected, and the list of reports shows two items: "IHS - CHS - MIS Interface GEH Errors - CHS Details" and "IHS - CHS - MIS Interface GEH Errors - Errors". Both reports were last modified on 6/23/2017 at 8:30:48 PM and are owned by "weblogic".



FBIS Reports for CHS/MIS and FI Errors (cont.)

AREA_OFFICE_CODE	AREA_OFFICE_NAME
C	Aberdeen (Great Plains)
A	Alaska
Q	Albuquerque
D	Bemidji
B	Billings
L	California
U	Nashville
N	Navajo
O	Oklahoma
X	Phoenix
P	Portland
S	Tucson



Quick Tips:

- ✓ Know your Area Office Code and Area Office Name for running FBIS Reports



FBIS Reports for CHS/MIS and FI Errors (cont.)

Enter the selection criteria in the **Page Prompts** screen to run the report

1. Select dropdown or enter **Area Office** (e.g., N for Navajo) in the Area Office field
2. Select or enter the **Creation Date** values for the “From” and “To” parameters
3. Select the appropriate **Status** in the in the status field
4. Click OK (the report may take a few minutes to complete and generate results)

The screenshot shows a web application interface titled "IHS - CHS - MIS Interface GEH Errors - CHS Details". The main section is labeled "Page Prompts" and contains several input fields: "Area Office" (dropdown menu with "--Select Value--"), "Service Unit" (dropdown menu with "--Select Value--"), "Obligation Number" (dropdown menu with "--Select Value--"), "* Creation Date" (Between two date input fields with calendar icons), and "Status" (dropdown menu with "--Select Value--"). A status selection menu is open, showing four options: "Error", "Inprocess", "Processed", and "Suspend", each with an unchecked checkbox. Below the status menu is a "Search..." input field. To the right of the status menu are "OK" and "Reset" buttons. On the left side of the form, there is a link labeled "Edit - Refresh".



FBIS Reports for CHS/MIS and FI Errors (cont.)

FBIS HHS Financial Business Intelligence System Search All Advanced Help Sign Out

IHS - CHS - MIS Interface GEH Errors - CHS Details Home Business Glossary Catalog Favorites Dashboards New Open Signed In As Abhijeet Chimurkar

Table Type	Status	Record ID	Obligation Number	Type	Amount	CAN	Object Class	Fiscal Year	Rev Code	Mod Code	DUNS	EIN	Received Date	Creation Date	Error Code	Error Message
Staging	Error	5861148	HHSI2392014D6005735	F	\$69.52	J46XH60	256R	2017	2	4		1450226909C8	04-Aug-2017	03-Aug-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846947	HHSI2392015D0611193	F	\$950.00	J46XH06	256Q	2017	2	4	036909278	141126600901	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846756	HHSI2392016D0610206	F	\$306.00	J46XH06	256R	2017	2	4	361078798	141088362300	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846759	HHSI2392016D0610265	F	\$48.00	J46XH06	256R	2017	2	4	361078798	141088362300	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846766	HHSI2392016D0610347	F	\$350.00	J46XH06	256R	2017	2	4		141099168000	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846802	HHSI2392016D0610526	F	\$157.65	J46YH06	263G	2017	1	5		1202404179AA	27-Jul-2017	27-Jul-2017	MOD_PO_FILNAL_PAYMENT_ERROR	Document received as MOD does F
Staging	Error	5846831	HHSI2392016D0610552	F	\$1,520.00	J46AH06	2185	2017	2	4		1410844574AA	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5861035	HHSI2392016D6005459	F	\$500.00	J46XH60	256R	2017	2	4		1911770748A1	04-Aug-2017	03-Aug-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5861149	HHSI2392016D6008011	F	\$800.00	J46XH60	256R	2017	2	4		1411620386B2	04-Aug-2017	03-Aug-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5861150	HHSI2392016D6008477	F	\$25.54	J46XH60	256R	2017	2	4		1411620386B2	04-Aug-2017	03-Aug-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846752	HHSI2392017D0600182	F	\$500.00	J46XK06	256R	2017	2	4	036909278	141126600901	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846753	HHSI2392017D0601056	F	\$100.00	J46XK06	256R	2017	2	4	361078798	141088362300	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846754	HHSI2392017D0601358	F	\$341.00	J46XK06	256R	2017	2	4	361078798	141088362300	27-Jul-2017	27-Jul-2017	MOD_PO_FILNAL_PAYMENT_ERROR	Document received as MOD does F
Staging	Error	5846755	HHSI2392017D0601798	F	\$835.00	J46UK06	256R	2017	1	5		1412000505	27-Jul-2017	27-Jul-2017	MOD_PO_FILNAL_PAYMENT_ERROR	Document received as MOD does F
Staging	Error	5860624	HHSI2392017D0601812	F	\$24,000.00	J46AK06	2185	2017	2	4		1411518013	04-Aug-2017	03-Aug-2017	MULTIPLE_ERROR	Document received as MOD already
Staging	Error	5846757	HHSI2392017D0601821	F	\$2,335.00	J46XK06	256R	2017	2	4	361078798	141088362300	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846758	HHSI2392017D0601827	F	\$21.78	J46XK06	256R	2017	2	4	1411756478	1411754276HH	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846760	HHSI2392017D0601882	F	\$162.18	J46XK06	256R	2017	2	4	015682615	1410695604AA	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846761	HHSI2392017D0601989	F	\$550.00	J46XK06	256R	2017	2	4		141099168000	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846762	HHSI2392017D0602085	F	\$464.00	J46XK06	256R	2017	2	4		1410883623EH	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846763	HHSI2392017D0602143	F	\$1,625.25	J46XK06	256R	2017	2	4	361078798	141088362300	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846764	HHSI2392017D0602167	F	\$73,247.58	J46WK06	256R	2017	2	4	015682615	1411878730HO	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5846765	HHSI2392017D0602226	F	\$260.47	J46XK06	256R	2017	2	4		1910564491	27-Jul-2017	27-Jul-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already
Staging	Error	5465156	HHSI2392017D6000157	F	\$500.00	J46XK60	256R	2017	2	4		1411620386B2	05-Jan-2017	05-Jan-2017	MOD_PO_FILNAL_PAYMENT_ERROR	Document received as MOD does F
Staging	Error			F	\$500.00	J46XK60	256R	2017	2	4		1911770748A1	04-Aug-2017	03-Aug-2017	MOD_PO_CANCEL_ERROR	Document received as MOD already

Rows 1 - 25

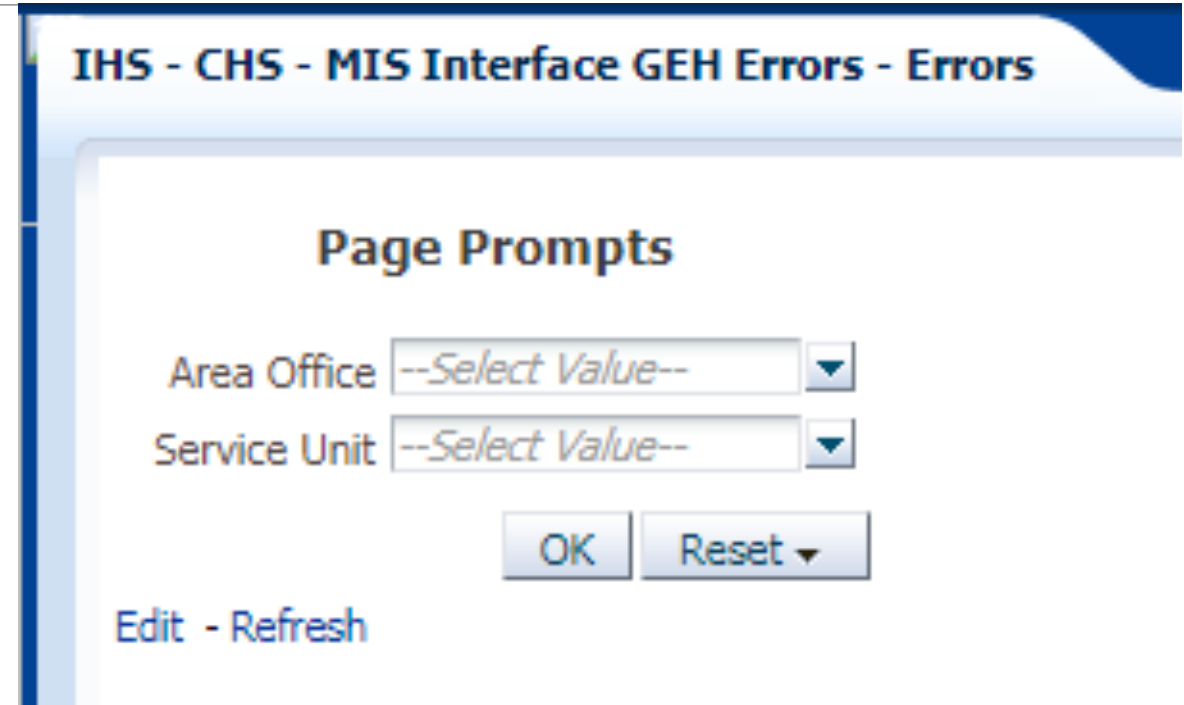
Last Updated By is not equal to / is not in **ANONYMOUS**
 and Creation Date is between **08/09/2016** and **08/09/2017**
 and Status is equal to **Error**

Edit - Refresh - Print - Export - Copy

FBIS Reports for CHS/MIS and FI Errors (cont.)

Enter the selection criteria in the **Page Prompts** screen to run the report

1. Select the dropdown or enter **Area Office** (e.g., N for Navajo) in the Area Office field
2. Select the dropdown or enter the **Service Unit** in the in the Service Unit field
3. Click OK (the report may take a few minutes to complete and generate results)



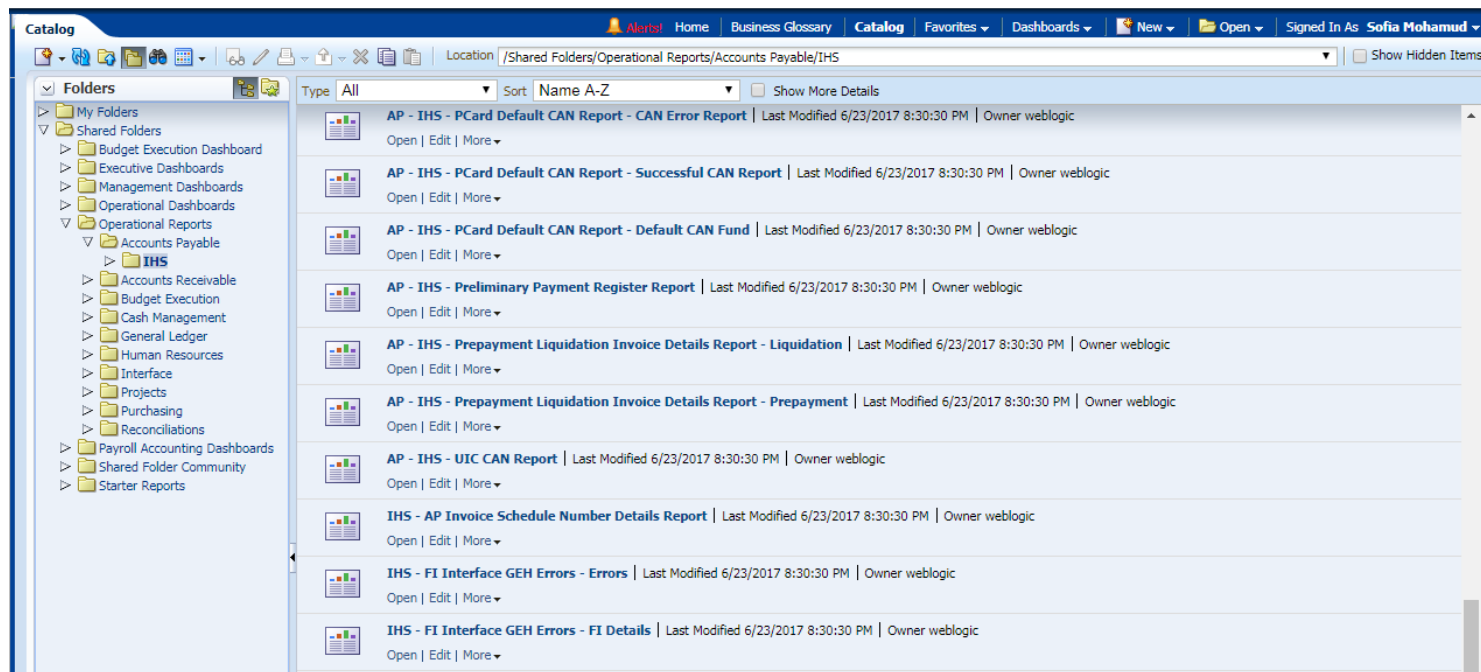
The screenshot shows a web interface titled "IHS - CHS - MIS Interface GEH Errors - Errors". Below the title is a section labeled "Page Prompts". It contains two dropdown menus: "Area Office" and "Service Unit", both currently displaying "--Select Value--". Below these are two buttons: "OK" and "Reset". At the bottom left of the form area, there is a link labeled "Edit - Refresh".



FBIS Reports for CHS/MIS and FI Errors (cont.)

Locate the IHS – FI Interface GEH Errors – FA Details report

1. Click on Shared Folders under the Folders section
2. Select the Operational Reports folder
3. Select the Accounts Payables folder, drilldown and select the IHS folder
4. View list of reports



FBIS Reports for CHS/MIS and FI Errors (cont.)

Enter the selection criteria in the Page Prompts screen to run the report

1. Select the dropdown or enter **Area Office** (e.g., N for Navajo) in the Area Office field
2. Select the dropdown or enter the **Service Unit** in the in the Service Unit field
3. Select or enter the **Creation Date** values for the “From” and “To” parameters
4. Select the appropriate **Status** in the in the status field
5. Click OK (the report may take a few minutes to complete and generate results)

IHS - FI Interface GEH Errors - FI Details

Page Prompts

Area Office is LIKE (pattern match) --Select Value--

Service Unit is LIKE (pattern match) --Select Value--

Obligation Number is LIKE (pattern match) --Select Value--

* Creation Date Between [] []

* Status is LIKE (pattern match) --Select Value--

OK Reset

Edit - Refresh

Error
Inprocess
New
Processed
Suspend
Search...



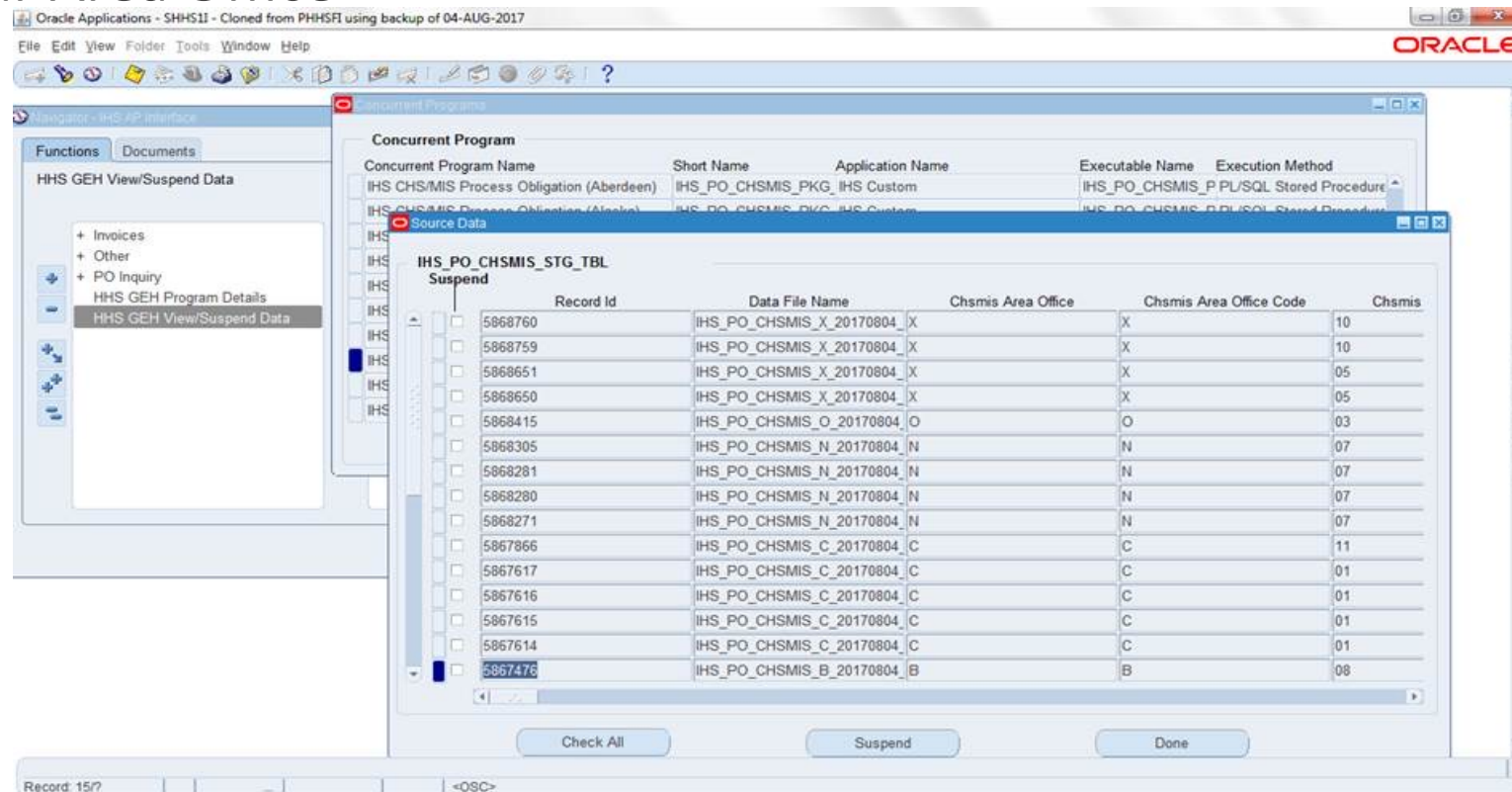
Job Aid to Correct CHS/MIS FI Errors

- How to use Job Aid to correct CHS/MIS FI Errors
- CHS/MIS FI UFMS Job Aid location on SharePoint
- Common CHS Interface Errors and Suggested Resolutions
- Common FI Interface Errors and Suggested Resolutions
 - Errors that needs analysis and further coordination for resolution example: UEI_EIN_NOT_FOUND



Suspend Errors Using GEH Form in UFMS

- How to suspend errors using GEH (Global Error Handling) form in UFMS for your Area Office



Contact Information

➤ UFMS Helpdesk for FBIS Access

1-866-925-8367

UFMS_PRISMHELPDESK@ihs.gov

AP Federal Lead: Azmah Parry (Azmah.Parry@ihs.gov)

PO Federal Lead: Donna Wilks (Donna.Wilks@ihs.gov)

➤ UFMS Support Team

Abhishek Krishnan: Abhishek.Krishnan@ihs.gov

Anand Chaturvedi: Anand.Chaturvedi@ihs.gov

For any further questions, Email E-Invoicing/IPP team at
IHSQE-Invoicing@ihs.gov



Questions?



PRC Reconciliation: CHSMIS & Undelivered Orders (UDO's)

Roberta Whiteman
PRC Officer
Billings Area IHS



August 23, 2023

Reconciliation – CHSMIS & UDOs

Download a DSR and drop to Excel:

MGT > PR > DSR

This is an example of what the Report will look like:

	BILLINGS CLINIC	72023	457.6
2-XXX-08579	EIN	OUTPATIENT	
	BILLINGS CLINIC	72023	70.49
2-XXX-08580	EIN	OUTPATIENT	
	BILLINGS CLINIC	72023	536.8
2-XXX-08581	EIN	OUTPATIENT	
	BILLINGS CLINIC	72023	413.6
2-XXX-08582	EIN	OUTPATIENT	
	SIDNEY HEALTH CENTER	72023	50
2-XXX-08583	EIN	OUTPATIENT	
	SIDNEY HEALTH CENTER	72023	100
2-XXX-08584	EIN	OUTPATIENT	



Reconciliation – CHSMIS & UDOs (cont.)

You need to convert (Data > Text to Columns) your spreadsheet so the document information is all in one row:

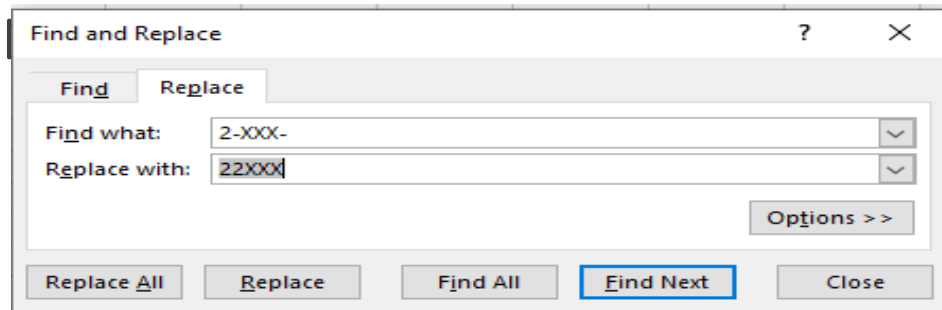
2-XXX-08579	BILLINGS CLINIC	72023	457.6
2-XXX-08580	BILLINGS CLINIC	72023	70.49
2-XXX-08581	BILLINGS CLINIC	72023	536.8
2-XXX-08582	BILLINGS CLINIC	72023	413.6
2-XXX-08583	SIDNEY HEALTH CENTER	72023	50
2-XXX-08584	SIDNEY HEALTH CENTER	72023	100



Reconciliation – CHSMIS & UDOs (cont.)

*The only real **need** in this spreadsheet is the PDO #.*

Now you need to convert your PDO to match a UFMS PDO excluding the **HHSI 244**



22XXX08579	BILLINGS CLINIC	72023	457.6
22XXX08580	BILLINGS CLINIC	72023	70.49
22XXX08581	BILLINGS CLINIC	72023	536.8
22XXX08582	BILLINGS CLINIC	72023	413.6
22XXX08583	SIDNEY HEALTH CENTER	72023	50
22XXX08584	SIDNEY HEALTH CENTER	72023	100



Reconciliation – CHSMIS & UDOs (cont.)

Color your Rows for enhanced viewing:

22XXX08579	BILLINGS CLINIC	72023	457.6
22XXX08580	BILLINGS CLINIC	72023	70.49
22XXX08581	BILLINGS CLINIC	72023	536.8
22XXX08582	BILLINGS CLINIC	72023	413.6
22XXX08583	SIDNEY HEALTH CENTER	72023	50
22XXX08584	SIDNEY HEALTH CENTER	72023	100

And for now, this spreadsheet can be set-aside.



Reconciliation – CHSMIS & UDOs (cont.)

Download a UDO listing from FBIS and drop to Excel:

HHSI2442022XXX08579	\$300.00	\$0.00	\$0.00	\$300.00	\$0.00	\$300.00	2023	7118470206	25637	47204MTC000000
HHSI2442022XXX08580	\$50.00	\$0.00	\$0.00	\$50.00	\$0.00	\$50.00	2023	7118470206	25637	47204MTC000000
HHSI2442022XXX08581	\$300.00	\$0.00	\$0.00	\$300.00	\$0.00	\$300.00	2023	7118470206	25637	47204MTC000000
HHSI2442022XXX08582	\$100.00	\$0.00	\$0.00	\$100.00	\$0.00	\$100.00	2023	7118470206	25637	47204MTC000000
HHSI2442022XXX08583	\$300.00	\$0.00	\$0.00	\$300.00	\$0.00	\$300.00	2023	7118470206	25637	47204MTC000000
HHSI2442022XXX08584	\$100.00	\$0.00	\$0.00	\$100.00	\$0.00	\$100.00	2023	7118470206	25637	47204MTC000000

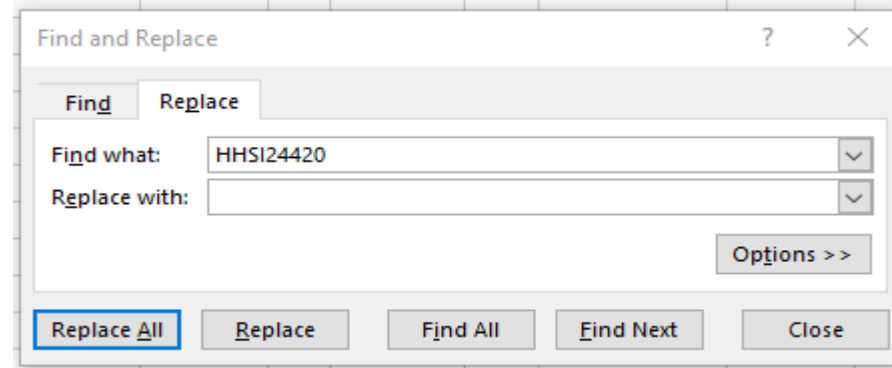


Reconciliation – CHSMIS & UDOs (cont.)

Now you need to convert your PDO to match the CHSMIS PDO.

Exclude: **HHSI24420**

Excel Menu: **Find & Replace**



22XXX08579		\$300.00	\$0.00	\$0.00	\$300.00	\$0.00	\$300.00	2023	7118470206	25637	47204MTC000000
22XXX08580		\$50.00	\$0.00	\$0.00	\$50.00	\$0.00	\$50.00	2023	7118470206	25637	47204MTC000000
22XXX08581		\$300.00	\$0.00	\$0.00	\$300.00	\$0.00	\$300.00	2023	7118470206	25637	47204MTC000000
22XXX08582		\$100.00	\$0.00	\$0.00	\$100.00	\$0.00	\$100.00	2023	7118470206	25637	47204MTC000000
22XXX08583		\$300.00	\$0.00	\$0.00	\$300.00	\$0.00	\$300.00	2023	7118470206	25637	47204MTC000000
22XXX08584		\$100.00	\$0.00	\$0.00	\$100.00	\$0.00	\$100.00	2023	7118470206	25637	47204MTC000000



Reconciliation – CHSMIS & UDOs (cont.)

Now Merge your documents into one Excel list and Sort.

Your Colored documents are CHSMIS. Your clear documents are UFMS. Color your Rows for enhanced viewing:

22XXX08579	BILLINGS CLINIC		72023	457.6								
22XXX08579		\$300.00	\$0.00	\$0.00	\$300.00	\$0.00	\$300.00	2023	7118470206	25637	47204MTC000000	
22XXX08580	BILLINGS CLINIC		72023	70.49								
22XXX08580		\$50.00	\$0.00	\$0.00	\$50.00	\$0.00	\$50.00	2023	7118470206	25637	47204MTC000000	
22XXX08581	BILLINGS CLINIC		72023	536.8								
22XXX08581		\$300.00	\$0.00	\$0.00	\$300.00	\$0.00	\$300.00	2023	7118470206	25637	47204MTC000000	
22XXX08582	BILLINGS CLINIC		72023	413.6								
22XXX08582		\$100.00	\$0.00	\$0.00	\$100.00	\$0.00	\$100.00	2023	7118470206	25637	47204MTC000000	
22XXX08583	SIDNEY HEALTH CENTER		72023	50								
22XXX08583		\$300.00	\$0.00	\$0.00	\$300.00	\$0.00	\$300.00	2023	7118470206	25637	47204MTC000000	
22XXX08584	SIDNEY HEALTH CENTER		72023	100								
22XXX08584		\$100.00	\$0.00	\$0.00	\$100.00	\$0.00	\$100.00	2023	7118470206	25637	47204MTC000000	



Reconciliation – CHSMIS & UDOs (cont.)

Scroll through your list for sequential PDO's.

If you find a color together, it is a CHSMIS adjustment. If you find clear together it is a UFMS adjustment.

22XXX08574	BILLINGS CLINIC		72023	457.6															
22XXX08579	BILLINGS CLINIC		72023	457.6															
22XXX08579		\$300.00	50.00	50.00	\$300.00	\$0.00	\$300.00	2023	7118470206	25637	47204MTC000000								
22XXX08580	BILLINGS CLINIC		72023	70.49															
22XXX08580		\$50.00	50.00	50.00	\$50.00	\$0.00	\$50.00	2023	7118470206	25637	47204MTC000000								
22XXX08581	BILLINGS CLINIC		72023	536.8															
22XXX08581		\$300.00	50.00	50.00	\$300.00	\$0.00	\$300.00	2023	7118470206	25637	47204MTC000000								
22XXX08582	BILLINGS CLINIC		72023	413.6															
22XXX08582		\$100.00	50.00	50.00	\$100.00	\$0.00	\$100.00	2023	7118470206	25637	47204MTC000000								
22XXX08583	SIDNEY HEALTH CENTER		72023	50															
22XXX08583		\$300.00	50.00	50.00	\$300.00	\$0.00	\$300.00	2023	7118470206	25637	47204MTC000000								
22XXX08584	SIDNEY HEALTH CENTER		72023	100															
22XXX08584		\$100.00	50.00	50.00	\$100.00	\$0.00	\$100.00	2023	7118470206	25637	47204MTC000000								
22XXX08586																			
22XXX08587																			



Reconciliation – CHSMIS & UDOs (cont.)

The CHSMIS adjustments will need to be checked against – CHSMIS, UFMS and the FI.

The UFMS adjustments will go through your UFMS PO Maintenance person.



Questions



Contact Information



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Purchased/Referred Care Program
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