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Pharmacy Point of Sale User Screen and Overrides





PHARMACY POINT OF SALE Feb 18, 2011 08:49:50 Page: 1 of 1

All prescriptions for patient [REDACTED] SA
 With activity in the past 365 da

#	PATIENT/PRESCRIPTION	COMMENTS
1	67% DEMO,PATIENT	- - - 3 prescriptions - - -
2	AMOXICILLIN/CLAV= 250M	FEB 18@08:49, FILL FEB 19,2010 Waiting to start
3	ACETAMINOPHEN/CODEINE	APR 20,2010@15:03, FILL MAR 19,2010 (Missing res
4	ACETAMINOPHEN/CODEINE=	MAY 6,2010@12:34 (Missing result?) (1503264.0000

Enter ?? for more actions >>>

NEW	Send new claims	DIS	Dismiss patient	RCA	Request cancellation
CU	Continuous update	SP	Print single patient	REV	Reverse a paid claim
CLO	Close Claim	PA	Print all	RES	Resubmit a claim
EV	Edit view screen	LOG	Print claim log	REC	Print receipt/DUR info

Select Action:UD// █

User Screen Menu Options New - EV

Action Keys	What it Does
NEW - Send new claims	Sends new claims electronically through Point of Sale
CU - Continuous update	Continuous update about every 15 seconds, you can watch claims processing on their way from 0% to 100%
CLO - Close Claim	You are now able to close a claim by Claim Too Old, Refill Too Soon, Plan Limitation Exceeded, and Product Not Covered
EV - Edit view screen	<p>EV – option to change the selection of claims displayed on the data entry screen. You can vary the display based on users or patients</p> <ul style="list-style-type: none">One user: you are able to identify the user within the POS system to watch as their claims are processingAll users: shows claims as the process for all users currently on the systemOne patient: shows claims for the patient that you enter, at this point you have the ability to enter a date range up to 365 days. You will use this feature when reversing or resubmitting old claims.

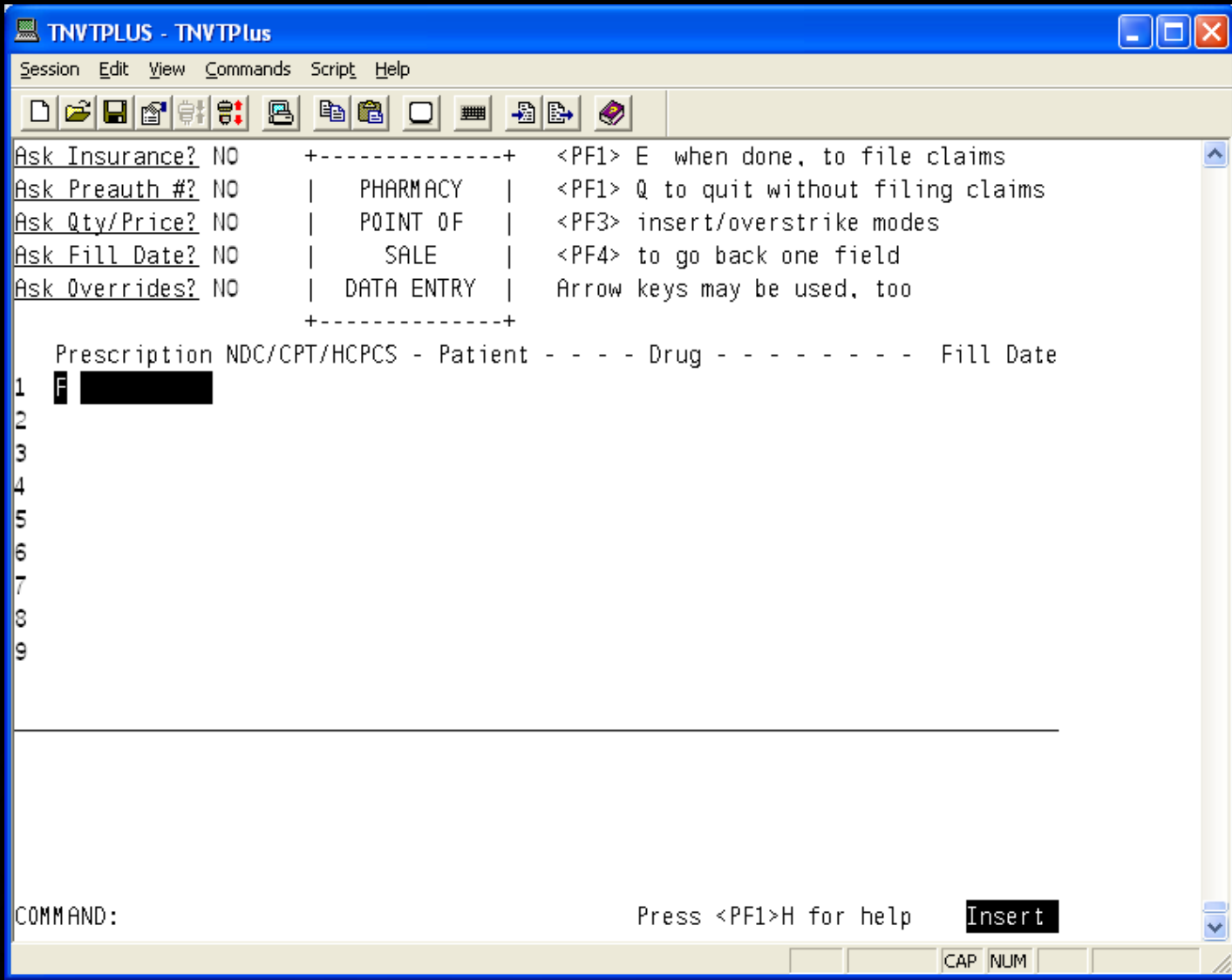
User Screen Menu Options DIS - LOG

Action Keys	What it Does
DIS - Dismiss patient	Dismiss patient allows you to remove the patient's information from your screen without waiting the fifteen minutes
SP - Print single patient	Print single patient gives you a printout of the rejection reason instead of scrolling to the right to read the data. The printout will print in a wrap fashion so the entire message is visible
PA - Print all	Print all will send a copy of the screen to a selected printer
LOG – Print claim log	This is a log of processing prescriptions and will print detailed history of the processing for that prescription (useful to send when contacting the RPMS support center)
ROC – Re open Closed Claims (Hidden Option)	Allows the user to reopen closed claims directly from the POS User Screen. Note: The ABSP MANAGER security key is required to use the Reopen Closed Claims option. Patch 37

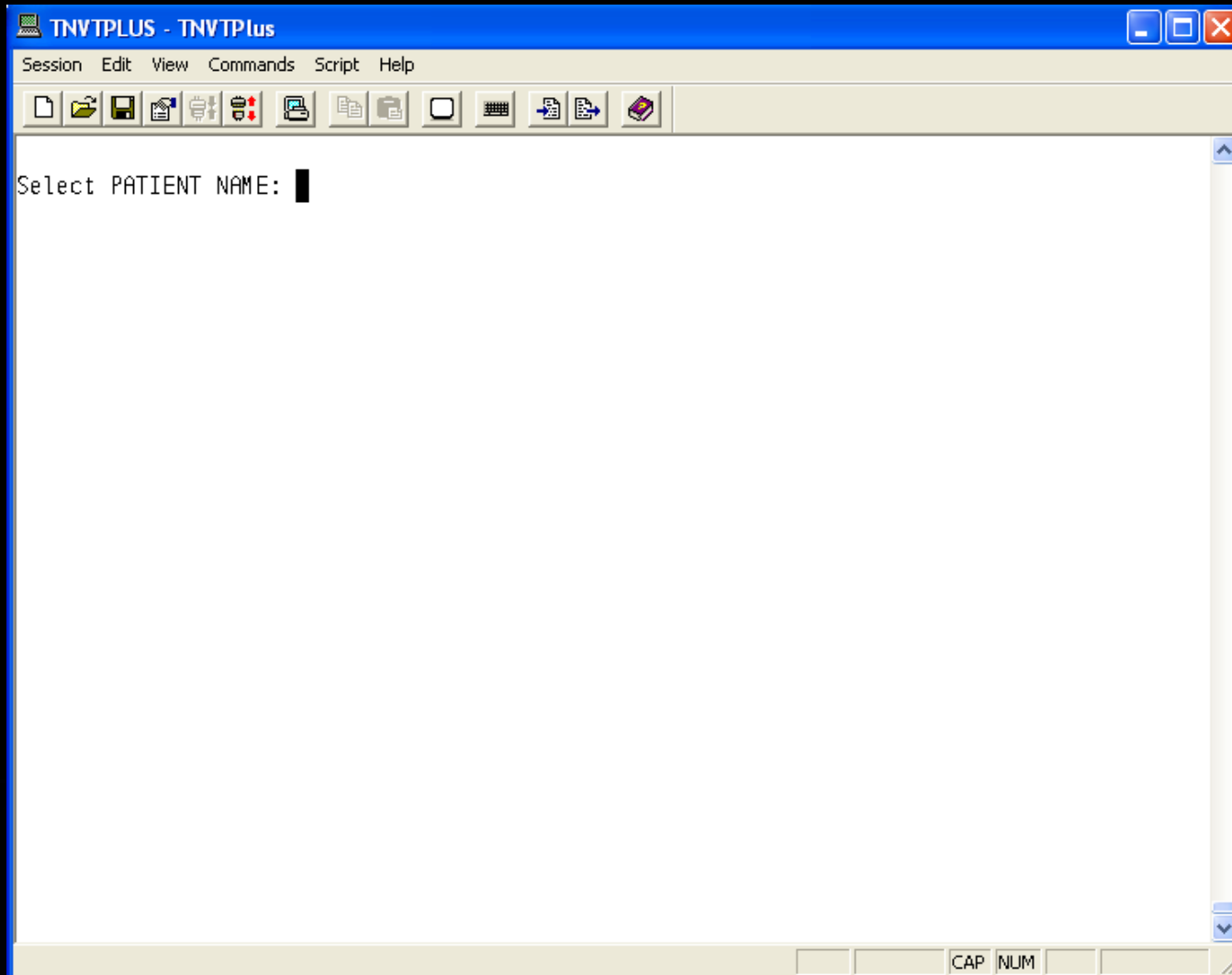
User Screen Menu Options RCA - REC

Action Keys	What it Does
RCA - Request cancellation	Request cancellation can be used to stop a claim before it is transmitted to the insurance company
REV - Reverse a paid claim	Reverse a paid claim sends a claim reversal request to the insurer
RES - Resubmit a claim	Resubmit a claim allows the claim to resend from the beginning, so the latest registration and pharmacy data is picked up
REC - Print receipt/DUR info	Print receipt/DUR information prints a summary of the transaction similar to what a commercial pharmacy receipt would show (useful to send when contacting the RPMS support center)
UD – Select Action: UD//	Update the display is similar to the CU option except the screen will only update once and you will go back to the menu (recommend using CU)

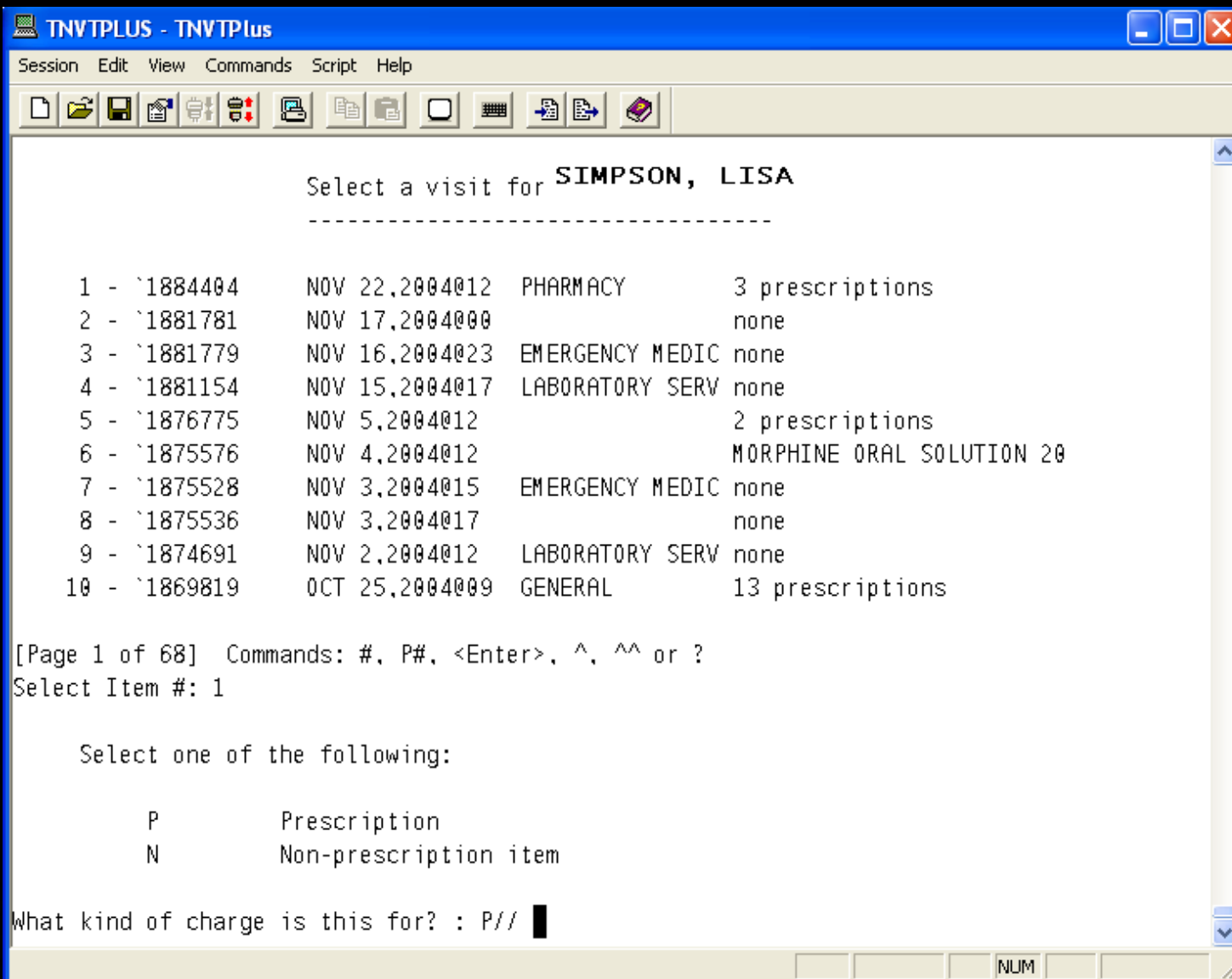
Point of Sale User Screen - NEW



Point of Sale User Screen - NEW



Point of Sale User Screen



Ask Insurance

The screenshot shows a window titled "TNVTPLUS - TNVTplus" with a menu bar (Session, Edit, View, Commands, Script, Help) and a toolbar. The main area displays a configuration menu for "Ask Insurance?" and a table of prescription data.

Configuration Menu:

Ask Insurance?	YES	+-----+	<PF1> E when done, to file claims
Ask Preauth #?	NO	PHARMACY	<PF1> Q to quit without filing claims
Ask Qty/Price?	NO	POINT OF	<PF3> insert/overstrike modes
Ask Fill Date?	NO	SALE	<PF4> to go back one field
Ask Overrides?	NO	DATA ENTRY	Arrow keys may be used, too
		+-----+	

Table:

	Prescription	NDC/CPT/HCPCS	- Patient	- - - -	Drug	- - - - -	- - - - -	Fill Date
1	1249016	50458-0034-05	SIMPSON, LISA	FENTANYL	TRANS. PATCH,			NOV 22
2								
3								
4								
5								
6								
7								
8								
9								

COMMAND: Press <PF1>H for help **Insert**

CAP NUM

Ask Insurance

TNVTPLUS - TNVTPlus

Session Edit View Commands Script Help

Ask Insurance? YES +-----+ <PF1> E when done, to file claims
Ask Preauth #? NO | PHARMACY | <PF1> Q to quit without filing claims
Ask Qty/Price? NO | POINT OF | <PF3> insert/overstrike modes
Ask Fill Date? NO | SALE | <PF4> to go back one field
Ask Overrides? NO | DATA ENTRY | Arrow keys may be used, too

1 SIMPSON, LISA <PF1> C to close this pop-up page
1 FENTANYL TRANS. PATCH, 50 MCG/ - - - - - PRICING - - - - -
2 Quantity:
3 Primary insurance: Price per unit: \$
4 MEDICARE from
5 Do you want to view/edit Qty x Price = \$
6 the ORDER of INSURANCE? YES Dispensing Fee: \$
7 Incentive Amnt: \$
8 Prior Auth Type: Total Price: \$
9 Prior Auth #: Done with this page? YES

COMMAND: Press <PF1>H for help Insert

CAP NUM



Ask Insurance

TNVTPPLUS - TNVTPlus

Session Edit View Commands Script Help

Ask Insurance? YES +-----+ <PF1> E when done, to file claims
Ask Preauth #? NO | PHARMACY | <PF1> Q to quit without filing claims

Ask

Ask

Ask

1 SIMPSON, LISA <PF1> C to close this pop-up page
FENTANYL TRANS. PATCH, 50 MCG/

1 Order (Enter 1,2,3 next to the Primary, Secondary, Tertiary insurances)
2 **1st** MEDICARE
3 2nd NORTH CAROLINA MEDICAID
4
5
6
7
8
9

COMMAND: Press <PF1>H for help **Insert**

NUM

Ask Insurance

TNVTPLUS - TNVTPlus

Session Edit View Commands Script Help

Ask Insurance? YES +-----+ <PF1> E when done, to file claims
Ask Preauth #? NO | PHARMACY | <PF1> Q to quit without filing claims
Ask Qty/Price? NO | POINT OF | <PF3> insert/overstrike modes
Ask Fill Date? NO | SALE | <PF4> to go back one field
Ask Overrides? NO | DATA ENTRY | Arrow keys may be used, too

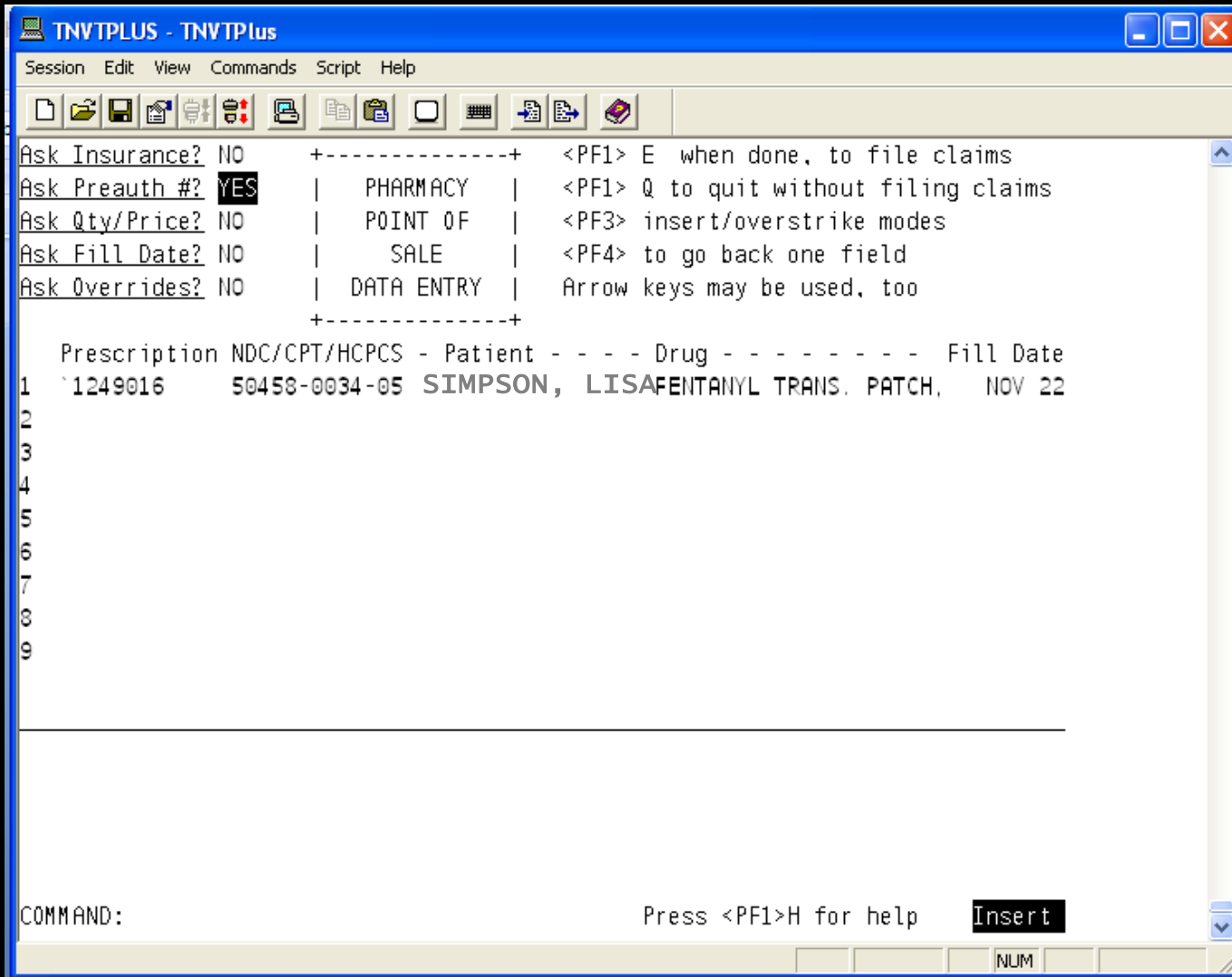
1 SIMPSON, LISA <PF1> C to close this pop-up page
1 FENTANYL TRANS. PATCH, 50 MCG/ - - - - - PRICING - - - - -
2 Quantity:
3 Primary insurance: Price per unit: \$
4 NORTH CAROLINA MEDICAID from
5 Do you want to view/edit Qty x Price = \$
6 the ORDER of INSURANCE? YES Dispensing Fee: \$
7 Incentive Amnt: \$
8 Prior Auth Type: Total Price: \$
9 Prior Auth #: Done with this page? YES

COMMAND: Press <PF1>H for help **Insert**

CAP NUM



Ask PreAuth



Ask PreAuth

TNVTPLUS - TNVTPlus

Session Edit View Commands Script Help

Ask Insurance? NO +-----+ <PF1> E when done, to file claims
Ask Preauth #? YES | PHARMACY | <PF1> Q to quit without filing claims
Ask Qty/Price? NO | POINT OF | <PF3> insert/overstrike modes
Ask Fill Date? NO | SALE | <PF4> to go back one field
Ask Overrides? NO | DATA ENTRY | Arrow keys may be used, too

1 <PF1> C to close this pop-up page
1 FERTAMP 100mg/150mcg/150mcg/50 MCG/ - - - - - PRICING - - - - -
2 Quantity:
3 Primary insurance: Price per unit: \$
4 NORTH CAROLINA MEDICAID from
5 Do you want to view/edit Qty x Price = \$
6 the ORDER of INSURANCE? YES Dispensing Fee: \$
7 Incentive Amnt: \$
8 Prior Auth Type: ?? Total Price: \$
9 Prior Auth #: Done with this page? YES

COMMAND: >H for help Insert NUM

0 Not Specified
1 Prior Authorization
2 Medical Certification
3 EPSDT
4 Exemption from Copay
5 Exemption from RX
6 Family Plan. Indic.
7 AFDC
8 Payer Defined Exemption
9 Emergency Preparedness *Added in Patch 42*



Ask PreAuth

TNVTPLUS - TNVTPlus

Session Edit View Commands Script Help

Ask Insurance? NO +-----+ <PF1> E when done, to file claims
Ask Preauth #? YES | PHARMACY | <PF1> Q to quit without filing claims
Ask Qty/Price? NO | POINT OF | <PF3> insert/overstrike modes
Ask Fill Date? NO | SALE | <PF4> to go back one field
Ask Overrides? NO | DATA ENTRY | Arrow keys may be used, too

1 SIMPSON, LISA <PF1> C to close this pop-up page
1 FENTANYL TRANS. PATCH, 50 MCG/ - - - - PRICING - - - -
2 Quantity:
3 Primary insurance: Price per unit: \$
4 NORTH CAROLINA MEDICAID from
5 Do you want to view/edit Qty x Price = \$
6 the ORDER of INSURANCE? YES Dispensing Fee: \$
7 Incentive Amnt: \$
8 Prior Auth Type: Prior Authorization Total Price: \$
9 Prior Auth #: 12345678912 Done with this page? YES

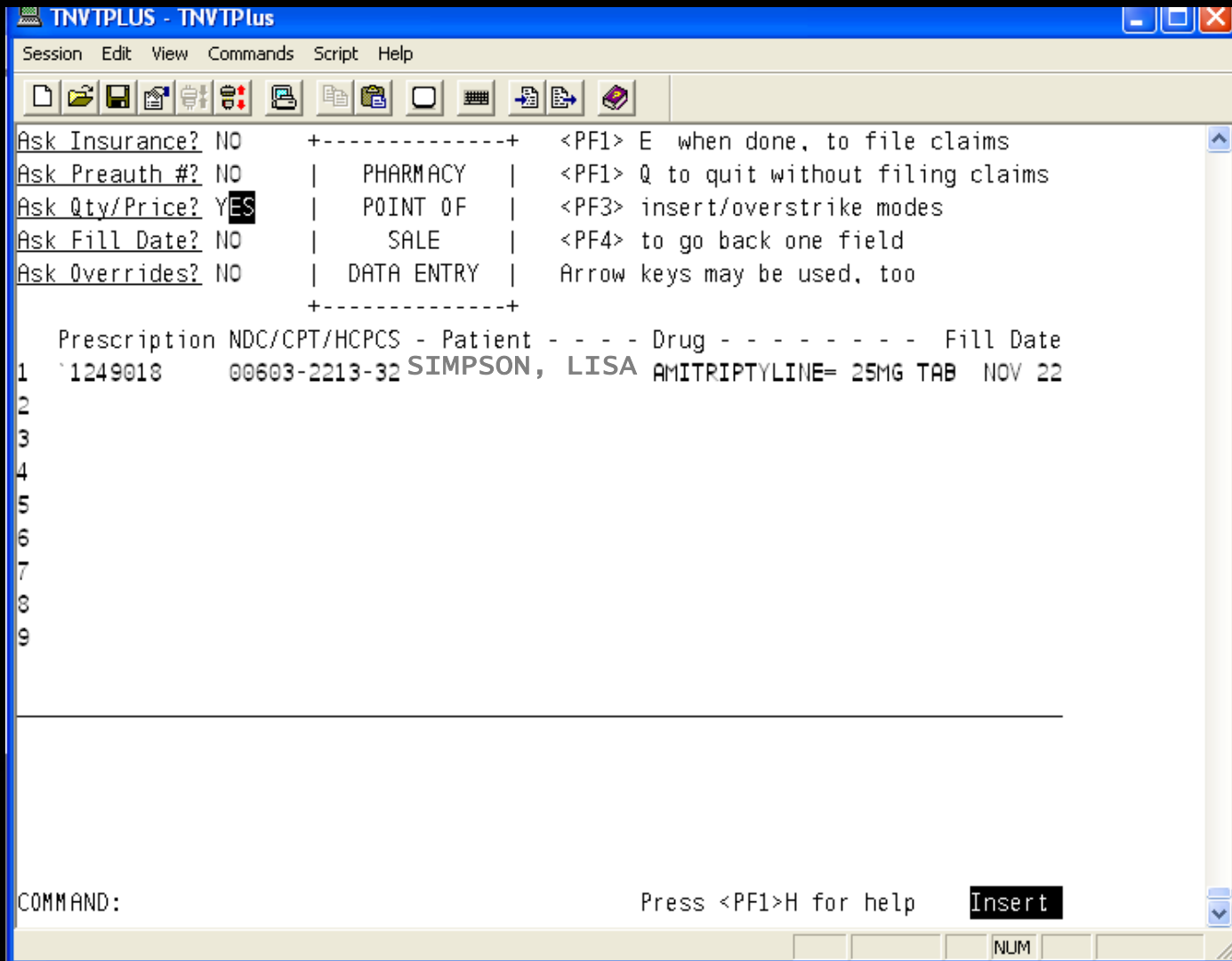
Close Refresh

Enter a command or '^' followed by a caption to jump to a specific field.

COMMAND: R [REDACTED] Press <PF1>H for help Insert

CAP NUM

Ask Quantity/Price



The screenshot shows a window titled "TNVTPLUS - TNVTPlus" with a menu bar (Session, Edit, View, Commands, Script, Help) and a toolbar. The main area contains a menu with the following items:

- Ask Insurance? NO +-----+ <PF1> E when done, to file claims
- Ask Preauth #? NO | PHARMACY | <PF1> Q to quit without filing claims
- Ask Qty/Price? YES | POINT OF | <PF3> insert/overstrike modes
- Ask Fill Date? NO | SALE | <PF4> to go back one field
- Ask Overrides? NO | DATA ENTRY | Arrow keys may be used, too

Below the menu is a separator line and a prescription record:

```
Prescription NDC/CPT/HCPCS - Patient - - - - Drug - - - - - - - - Fill Date
1 `1249018 00603-2213-32 SIMPSON, LISA AMITRIPTYLINE= 25MG TAB NOV 22
2
3
4
5
6
7
8
9
```

At the bottom, there is a "COMMAND:" label, the text "Press <PF1>H for help", and a highlighted "Insert" button. A "NUM" button is also visible in the bottom right corner.



Ask Quantity/Price

TNVTPLUS - TNVTPlus

Session Edit View Commands Script Help

Ask Insurance? NO +-----+ <PF1> E when done, to file claims
Ask Preauth #? NO | PHARMACY | <PF1> Q to quit without filing claims
Ask Qty/Price? YES | POINT OF | <PF3> insert/overstrike modes
Ask Fill Date? NO | SALE | <PF4> to go back one field
Ask Overrides? NO | DATA ENTRY | Arrow keys may be used, too

1 SIMPSON, LISA <PF1> C to close this pop-up page
1 AMITRIPTYLINE= 25MG TAB - - - - - PRICING - - - - -
2 Quantity: 15
3 Primary insurance: Price per unit: \$.33875
4 from AWP IN PRESC FILE
5 Do you want to view/edit Qty x Price = \$5.08
6 the ORDER of INSURANCE? NO Dispensing Fee: \$5.6
7 Incentive Amnt: \$
8 Prior Auth Type: Total Price: \$10.68
9 Prior Auth #: Done with this page? YES

COMMAND: Press <PF1>H for help Insert

NUM



Ask Quantity/Price

TNVTPLUS - TNVTPlus

Session Edit View Commands Script Help

Ask Insurance? NO +-----+ <PF1> E when done, to file claims
Ask Preauth #? NO | PHARMACY | <PF1> Q to quit without filing claims
Ask Qty/Price? YES | POINT OF | <PF3> insert/overstrike modes
Ask Fill Date? NO | SALE | <PF4> to go back one field
Ask Overrides? NO | DATA ENTRY | Arrow keys may be used, too

1 ~~ORDER OF INSURANCE~~ <PF1> C to close this pop-up page
AMITRIPTYLINE= 25MG TAB - - - - - PRICING - - - - -
2 Quantity: 10
3 Primary insurance: Price per unit: \$.33875
4 from AWP IN PRESC FILE
5 Do you want to view/edit Qty x Price = \$3.39
6 the ORDER of INSURANCE? NO Dispensing Fee: \$5.6
7 Incentive Amnt: \$
8 Prior Auth Type: Total Price: \$8.99
9 Prior Auth #: Done with this page? YES

Close Refresh

Enter a command or '^' followed by a caption to jump to a specific field.

COMMAND: R Press <PF1>H for help **Insert**

CAP NUM



Ask Fill Date

The screenshot shows a window titled "TNVTPlus - TNVTPlus" with a menu bar (Session, Edit, View, Commands, Script, Help) and a toolbar. The main area contains a menu with the following items:

- Ask Insurance? NO +-----+ <PF1> E when done, to file claims
- Ask Preauth #? NO | PHARMACY | <PF1> Q to quit without filing claims
- Ask Qty/Price? NO | POINT OF | <PF3> insert/overstrike modes
- Ask Fill Date? YES | SALE | <PF4> to go back one field
- Ask Overrides? NO | DATA ENTRY | Arrow keys may be used, too

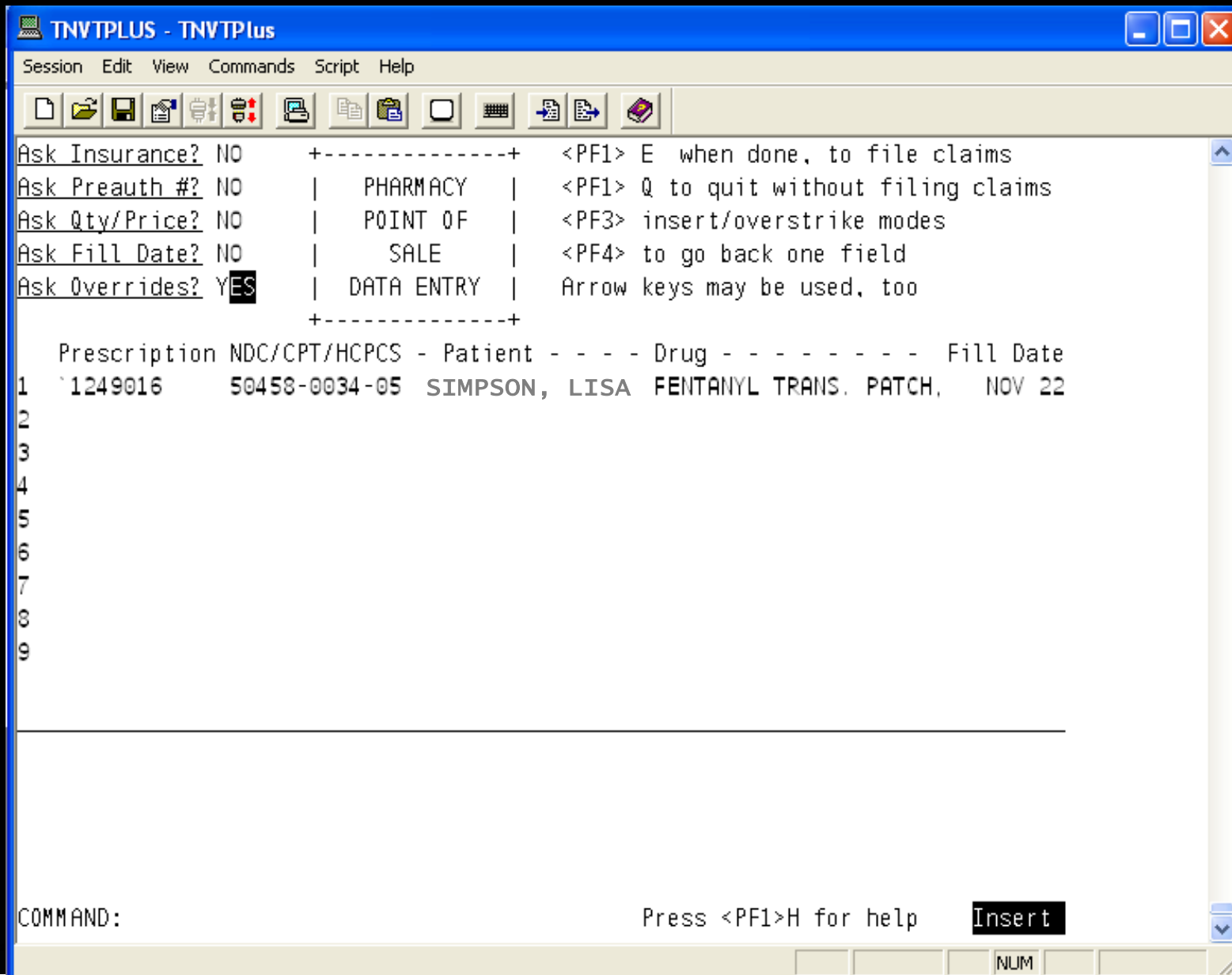
Below the menu is a data entry screen with the following header and data:

```
Prescription NDC/CPT/HCPCS - Patient - - - - Drug - - - - - - - - Fill Date
1 `1249018 00603-2213-32 SIMPSON, LISA AMITRIPTYLINE= 25MG TAB NOV 22
2
3
4
5
6
7
8
9
```

At the bottom of the window, there is a "COMMAND:" label, the text "Press <PF1>H for help", and an "Insert" button. The status bar at the very bottom shows "CAP NUM".



Ask Overrides Field



The screenshot shows a terminal window titled "TNVTPLUS - TNVTPlus". The menu options are:

- Ask Insurance? NO +-----+ <PF1> E when done, to file claims
- Ask Preauth #? NO | PHARMACY | <PF1> Q to quit without filing claims
- Ask Qty/Price? NO | POINT OF | <PF3> insert/overstrike modes
- Ask Fill Date? NO | SALE | <PF4> to go back one field
- Ask Overrides? YES | DATA ENTRY | Arrow keys may be used, too

Below the menu is a table with the following header and one data row:

	Prescription	NDC/CPT/HCPCS	Patient	Drug	Fill Date
1	1249016	50458-0034-05	SIMPSON, LISA	FENTANYL TRANS. PATCH,	NOV 22

At the bottom of the window, there is a "COMMAND:" prompt, the text "Press <PF1>H for help", and a highlighted "Insert" button. A status bar at the very bottom shows "NUM".

General Overrides

TNVTPLUS - TNVTPlus

Session Edit View Commands Script Help

Ask Insurance? NO +-----+ <PF1> E when done, to file claims
Ask Preauth #? NO | PHARMACY | <PF1> Q to quit without filing claims
Ask Qty/Price? NO | POINT OF | <PF3> insert/overstrike modes
Ask Fill Date? NO | SALE | <PF4> to go back one field
Ask Overrides? YES | DATA ENTRY | Arrow keys may be used, too

P Enter Y to select needed overrides.
Please <PF1> C to close the screen.

1
2
3 Enter General Overrides (Y/N) ? YES
4
5 Enter NCPDP 5.1 DUR Overrides (Y/N) ? NO
6
7 Enter Diagnosis Codes (Y/N) ? NO
8
9

COMMAND: Press <PF1>H for help Insert

CAP NUM

General Overrides

TNV POS - TNVTPlus

Session Edit View Commands Script Help

File Edit Print Help

Ask Insurance?	NO	+-----+	<PF1> E	when done, to file claims
Ask Preauth #?	NO	PHARMACY	<PF1> Q	to quit without filing claims
Ask Qty/Price?	NO	POINT OF	<PF3>	insert/overstrike modes
Ask Fill Date?	NO	SALE	<PF4>	to go back one field
Ask Overrides?	YES	DATA ENTRY	Arrow keys	may be used, too

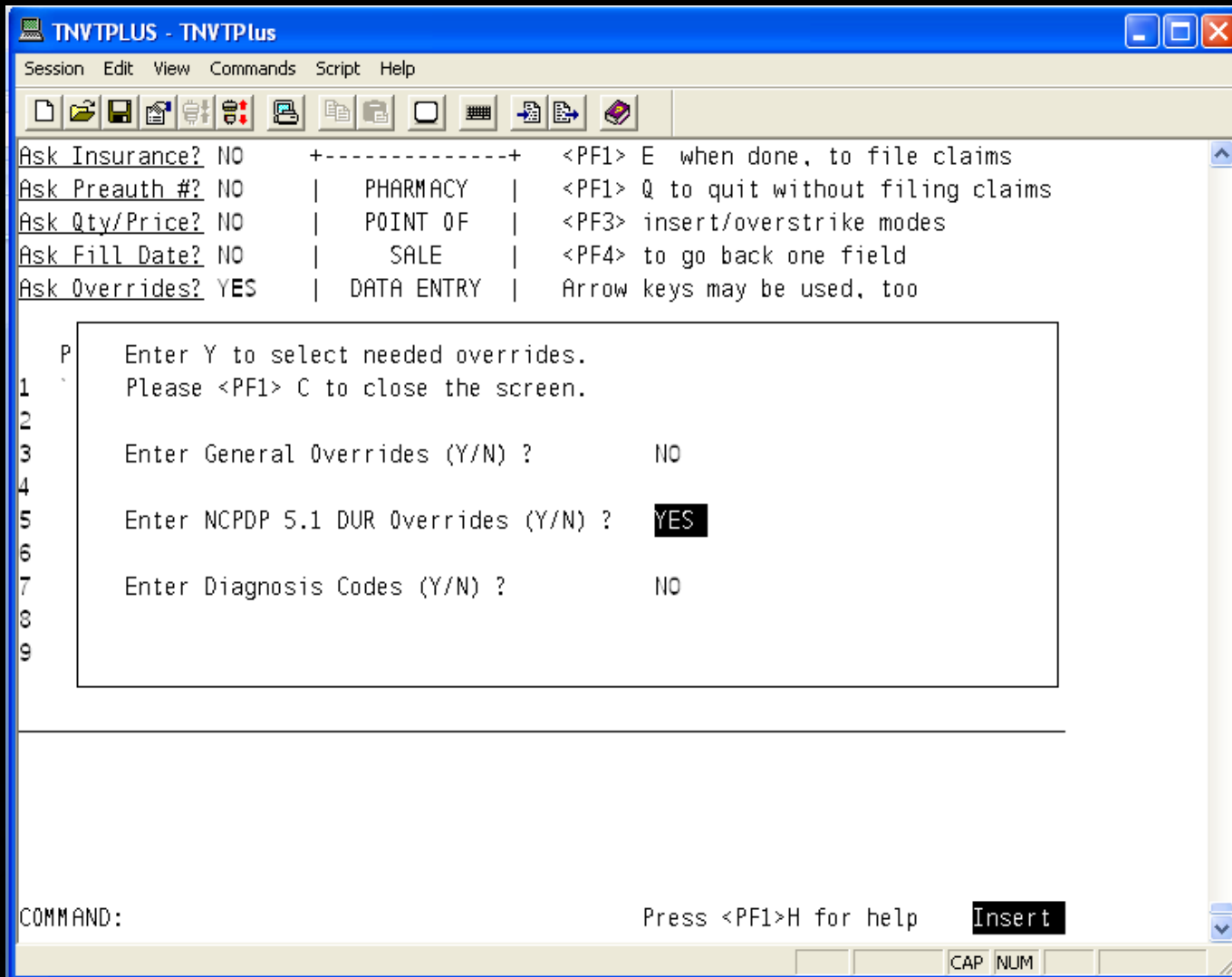
1 Enter the NCPDP Fields and Values to override for this claim.
2 Use <PF1> C to close this page.
3
4 NCPDP FIELD (@ to delete) VALUE
5 304 DATE OF BIRTH 19820101 [REDACTED]
6
7
8
9

COMMAND: Press <PF1>H for help Insert

NUM



NCPDP 5.1 DUR Overrides



NCPDP 5.1 DUR Overrides

TNVTPPLUS - TNVTPPlus

Session Edit View Commands Script Help

Ask Insurance? NO +-----+ <PF1> E when done, to file claims
Ask Preauth #? NO | PHARMACY | <PF1> Q to quit without filing claims
Ask Qty/Price? NO | POINT OF | <PF3> insert/overstrike modes

Ask
Ask Enter the NCPDP DUR 5.1 values 1 SIMPSON, LISA
to override for this claim. FENTANYL TRANS. PATCH, 50 MCG/
Use <PF1> C to close this page.

P

Line	SrvC Cd	Prof	SrvC Cd	Level of	Co-agent
#	Reason	SrvC Cd	Result	Effort	ID Qual ID
	(439)	(440)	(441)	(474)	(475) (476)
1					
2					
3					
+4					

1
2
3
4
5
6
7
8
9

Will add new Override 2282

Press <PF1>H for help Insert

NUM

NCPDP 5.1 DUR Overrides

POS TEST - TNVTPlus

Session Edit View Commands Script Help

Ask Insurance? **NO** +-----+ <PF1> E when done, to file claims
Ask Preauth #? **NO** | PHARMACY | <PF1> Q to quit without filing claims
Ask Qty/Price? **NO** | POINT OF | <PF3> insert/overstrike modes

Ask

Ask

P Enter the NCPDP DUR 5.1 values to override for this claim. **1 SIMPSON, LISA**
Use <PF1> C to close this page. **ACETAMINOPHEN/CODEINE ELX**

Line #	Srvc Cd	Prof	Srvc Cd	Level of Effort	Co-agent ID	Qual	ID
1	HD	DE	3A	01	1		51111048893
2							
3							
+4							

COMMAND: Press <PF1>H for help **Insert**

Diagnosis Code Overrides

TNVTPLUS - TNVTPlus

Session Edit View Commands Script Help

Ask Insurance? NO +-----+ <PF1> E when done, to file claims
Ask Preauth #? NO | PHARMACY | <PF1> Q to quit without filing claims
Ask Qty/Price? NO | POINT OF | <PF3> insert/overstrike modes
Ask Fill Date? NO | SALE | <PF4> to go back one field
Ask Overrides? YES | DATA ENTRY | Arrow keys may be used, too

P Enter Y to select needed overrides.
Please <PF1> C to close the screen.

1
2
3 Enter General Overrides (Y/N) ? NO
4
5 Enter NCPDP 5.1 DUR Overrides (Y/N) ? NO
6
7 Enter Diagnosis Codes (Y/N) ? **YES**
8
9

COMMAND: Press <PF1>H for help **Insert**

CAP NUM

Diagnosis Code Overrides

TNVTPPLUS - TNVTPlus

Session Edit View Commands Script Help

Ask Insurance? NO +-----+ <PF1> E when done, to file claims
Ask Preauth #? NO | PHARMACY | <PF1> Q to quit without filing claims
Ask Qty/Price? NO | POINT OF | <PF3> insert/overstrike modes

Ask

Ask Enter Diagnosis Code Qualifier and Diagnosis Code. 1 SIMPSON, LISA
Use <PF1> C to close this page. ASPIRIN= 81MG *EC* TAB

Line #	Diagnosis Code Qualifier	Diagnosis Code
1	01	[REDACTED]
2	01	
3	01	
+4	01	

Will add new diagnosis code 1

Press <PF1>H for help Insert

NUM



Diagnosis Code Override

TNVTPLUS - TNVTPlus

Session Edit View Commands Script Help

Ask Insurance? NO +-----+ <PF1> E when done, to file claims
Ask Preauth #? NO | PHARMACY | <PF1> Q to quit without filing claims
Ask Qty/Price? NO | POINT OF | <PF3> insert/overstrike modes

Ask

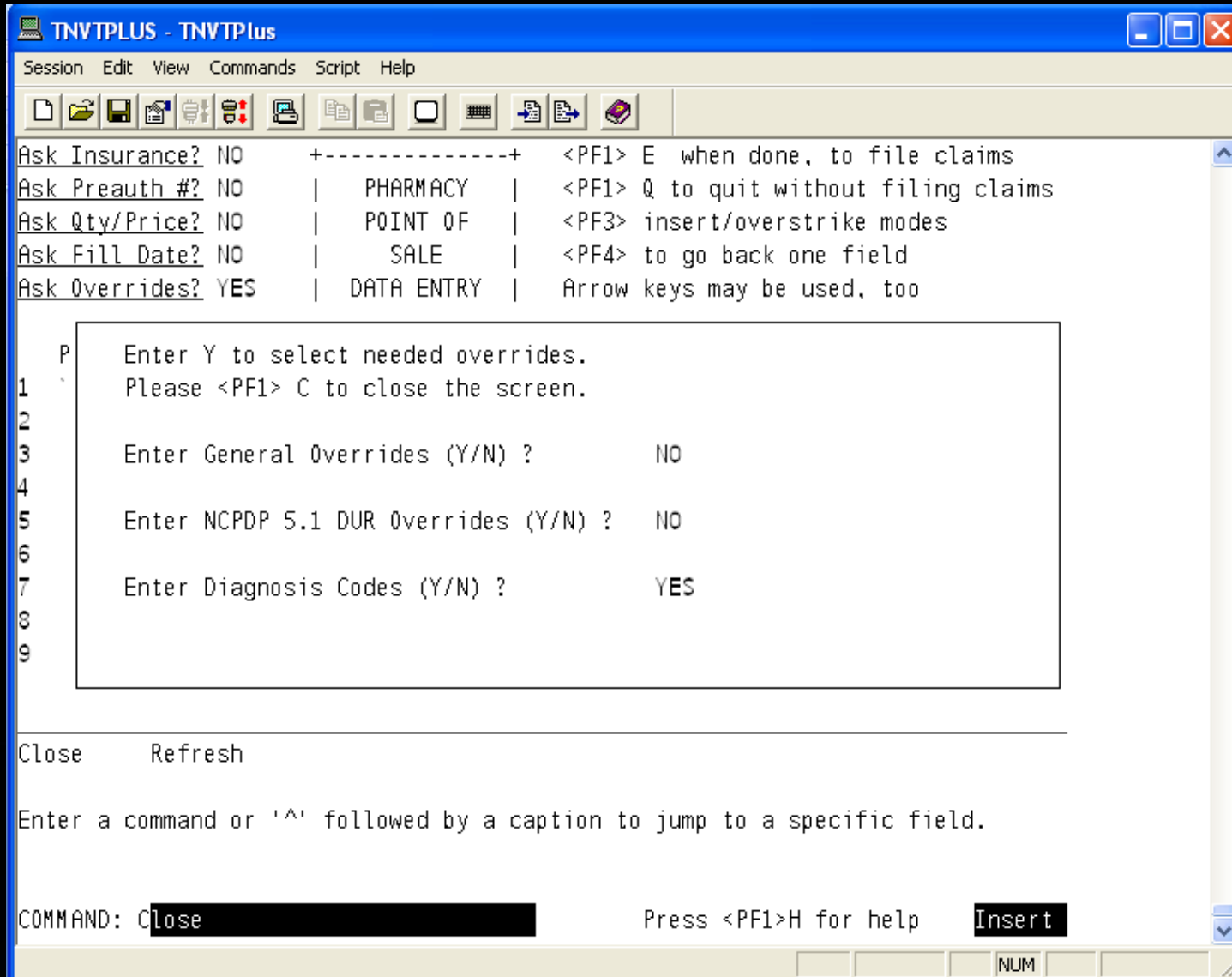
Ask Enter Diagnosis Code Qualifier and Diagnosis Code. 1 SIMPSON, LISA
ASPIRIN= 81MG *EC* TAB
Use <PF1> C to close this page.

Line #	Diagnosis Code Qualifier	Diagnosis Code
1	01	521.00
2	01	
3	01	
+4	01	

COMMAND: Press <PF1>H for help Insert

NUM

Ask Overrides Box



Ask Overrides Box

The screenshot shows the TNVTPlus application window. The title bar reads "TNVTPlus - TNVTPlus". The menu bar includes "Session", "Edit", "View", "Commands", "Script", and "Help". The toolbar contains various icons for file operations and editing. The main window displays a data entry screen with the following text:

```
Ask Insurance? NO      +-----+ <PF1> E when done, to file claims
Ask Preauth #? NO     | PHARMACY | <PF1> Q to quit without filing claims
Ask Qty/Price? NO    | POINT OF | <PF3> insert/overstrike modes
Ask Fill Date? NO    | SALE     | <PF4> to go back one field
Ask Overrides? YES   | DATA ENTRY | Arrow keys may be used, too
+-----+
```

	Prescription	NDC/CPT/HCPCS	Patient	Drug	Fill Date
1	`1249016	50458-0034-05		FENTANYL TRANS. PATCH,	NOV 22
2					
3					
4					
5					
6					
7					
8					
9					

COMMAND: Press <PF1>H for help **Insert**

NUM

Three Tiered Support Structure

Phone: 888-830-7280

E-mail: support@ihs.gov



Help
Desk

Area IT Support

Local Support

Questions

